

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO: 679

ANSWERED ON:20.07.2022

Customer Service Centres

Sunil Kumar Pintu

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government proposes to allow the Customer Service Centres of Public Sector Banks located in rural areas to issue Aadhaar cards for the convenience of the people of the rural areas in getting their Aadhaar card; and

(b) if so, the details thereof and if not, the reasons therefor?

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:-

ANSWER

(a) and (b): Sir, no such proposal is under consideration. However, it is informed that UIDAI has on-boarded Banks as Registrars to provide Aadhaar enrolment & update services to the residents through their branches. As on 30th June 2022, around 11,700 Bank branches are providing Aadhaar enrolment/ update service to the residents.

In addition to the above, around 10,000 Banking Correspondents functioning under CSC e-Governance are providing demographic update service in Aadhaar.
