F. No. HQ-16031/1/2021-EU-I-HQ
Government of India
Ministry of Electronics & IT (MeitY)
Unique Identification Authority of India (UIDAI)
(Enrolment & Update-I Division)
*****

7th Floor, UIDAI Headquarters,
Bangla Sahib Road, Behind Kali Mandir,
Gole Market, New Delhi-01
Dated :   **17th August, 2022**

Office Memorandum

 Subject: Ensuring availability of RD Devices (Single fingerprint scanner and Single iris device) as a part of Aadhaar enrolment client (ECMP) at Enrolment Centres- reg.

UIDAI has offered "Print Aadhaar" & "Find Aadhaar" service through its ECMP client.

2. Through Print Aadhaar service, Resident can get a print of e-Aadhaar (by paying a charge of Rs. 30/-) through biometric authentication. This facility is useful for those resident whose mobile number is not registered in Aadhaar.

3. In addition, UIDAI gets grievances from residents regarding the difficulty faced by them in retrieving their Aadhaar number generated against past enrolments. In order to provide support to the residents in such cases, provision for Find Aadhaar functionality is available in the client, where the resident's Aadhaar number can be tracked using demographic details and biometric authentication. Once the Aadhaar number is tracked the operator can download and provide a print of e-Aadhaar to the Resident (charged @ Rs. 30/-).

4. In order to provide the above functionalities and other services as per upcoming improvements in the Client, all Registrars are requested to ensure availability of RD devices (single fingerprint scanner and single iris device) at all Aadhaar enrolment centres within 15 days from the date of issue of this letter.

5. UIDAI Regional Offices are requested to follow up the matter with Registrars and furnish an action taken report in this regard.

Signed by Prabhakaran
C.r.
Date: 17-08-2022 11:28:31
Reason: Approved
(Prabhakaran C. R.)
Deputy Director (E&U-I)

To,

1) All Registrars

2) All Regional offices of UIDAI

Copy to:-
1) CRM Division
2) Technology Operations Division, Bengaluru
3) Technology Development Division, Bengaluru
4) Guard File.