

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 3451
TO BE ANSWERED ON 01.04.2022

FAILURE OF BIOMETRIC AUTHENTICATION OF AADHAAR

3451 SHRI RIPUN BORA:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government has information on the failure of biometric authentication due to frequent errors arising on Aadhaar authentication processes;

(b) if so, whether Government has taken any steps to address the 12 percent authentication failure for Aadhaar, as reported by the UIDAI; and

(c) the action taken alongwith the Ministry of Finance for persons who have failed to link Aadhaar with PAN and/or update with Voter Card thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAJEEV CHANDRASEKHAR)

(a):Yes, Sir. The failure of the identity authentication through Aadhaar are attributed to various factors namely, improper capture of biometric due to worn-out finger print minutia, finger not placed properly on device, network failure related errors, etc.

(b):To increase the success rate of identity authentication through UIDAI constantly provides training to authentication operators through its Regional Offices and encourages the use of identity authentication via Iris devices for residents of old age and whose finger print minutia are worn out.

(c):Aadhaar enables identity authentication of beneficiary/agents. As per the notification bearing S.O. 3814(E) issued by the Ministry of Finance, Central Board of Direct Taxes (CBDT) on 17.09.2021, the specified date for intimation of Aadhaar under section 139AA (2) of the Income-tax Act, 1961(the Act) has been extended upto 31.03.2022.

Also, as per the Election Laws (Amendment) Act, 2021 notified by Ministry of Law and Justice, Legislative Department on 30.12.2021, section 23(6) of the notification provides that-

“(6) No application for inclusion of name in the electoral roll shall be denied and no entries in the electoral roll shall be deleted for inability of an individual to furnish or intimate Aadhaar number due to such sufficient cause as may be prescribed:

Provided that such individual may be allowed to furnish such other alternate documents as may be prescribed.”
