GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 2765
TO BE ANSWERED ON: 02.08.2017

AGENCIES FOR AADHAAR CARDS

2765. SHRI GEORGE BAKER:
PROF. RICHARD HAY:
SHRI PARBHUBHAI NAGARBHAI VASAVA:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of authorised agencies offering Aadhaar-related services across the country, State/UT-wise;

(b) whether the Government has received any complaints in some of the States regarding unauthorised agencies offering Aadhaar-related services illegally and charging money from the public for issuing Aadhaar Card;

(c) if so, the details thereof, State/UT wise and the reasons therefor; and

(d) the action taken by the Government in this regard?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI P.P. CHAUDHARY)

 (a): As on 15th July 2017, 164 Registrars, appointed by UIDAI for providing enrolment, update and other Aadhaar related services, are active across the country. These Registrars are carrying out the operations through 847 Enrolment Agencies, many of which are Government Departments/agencies. The State/UT -wise details of agencies are given in the Annexure.

(b), (c) and (d): Only those agencies / service providers can provide Aadhaar related services that have duly been authorised by UIDAI in this regard. There have been instances where personnel of some agencies were found charging money for enrolment/overcharging for update. The State/UT-wise details of complaints regarding charging money for enrolment/over charging for update are not maintained. Requisite action, including blacklisting of operators involved and imposition of penalty, has been taken in such cases.

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S.No	State/Union Territory	Number of Enrolment Agencies
1	Delhi	30
2	Haryana	52
3	Telangana	10
4	Himachal Pradesh	24
5	Punjab	15
6	Lakshadweep	1
7	Goa	3
8	Chandigarh	3
9	Kerala	3
10	Dadra & Nagar Haveli	2
11	Chhattisgarh	1
12	Uttarakhand	13
13	Puducherry	2
14	Jharkhand	19
15	Andhra Pradesh	2
16	A & N Islands	1
17	Maharashtra	24
18	Tripura	9
19	Madhya Pradesh	33
20	Karnataka	18
21	Gujarat	56
22	Sikkim	1
23	Tamil Nadu	9
24	West Bengal	34
25	Rajasthan	36
26	Odisha	24
27	Uttar Pradesh	131
28	Daman & Diu	1
29	Bihar	59
30	Manipur	3
31	Jammu Kashmir	3
32	Arunachal Pradesh	217
33	Mizoram	8
34	Nagaland	56
35	Meghalaya	1
36	Assam	-
	TOTAL	**847**