

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 4209
TO BE ANSWERED ON 21-03-2018

UIDAI's MOU WITH CSCs

4209. SHRI JOSE K. MANI:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether due to complaints of corruption and enrolment process violations against Aadhaar centers, the UIDAI has decided against renewing its memorandum of understanding with the Common Service Centres (CSCs), if so, the details thereof;
- (b) the details of the mechanism that will replace the existing CSCs to provide the Aadhaar enrolment and data updation services;
- (c) whether in the absence of CSCs, considering the substantial and constant demand for updating personal details of Aadhaar, it will be difficult to service the requests in time; and
- (d) if so, the details thereof and corrective action taken/proposed to be taken in this regard?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI K. J. ALPHONS)

(a): Government has decided to shift Aadhaar enrolment centres to State Government premises, banks and Post Offices. Accordingly, after expiry of MoU with CSC e-Gov. in December, 2017, CSC e-Gov. has been asked to process its exit from UIDAI enrolment system in a phased manner. Various instances of process violations and corrupt practices were also reported against CSC e-Gov. operators.

(b), (c) and (d): Scheduled Commercial Banks have been mandated to setup enrolment & update centres at their designated branches across the country. India Post as UIDAI Registrar has also been mandated to set up Aadhaar enrolment & update centres at designated post offices across the country. In addition, State Governments also have setup their Aadhaar Centres. These centres will be able to cater to the demand for enrolment & update.
