

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 1600
TO BE ANSWERED ON 19.12.2018

THREAT OF STRIKE BY CSC'S

1600. SHRI V. ELUMALAI:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is true that UIDAI is facing revolt from the Common Service Centres which are now threatening to go on a strike after being removed from the citizen directory initiative;

(b) if so, the details thereof;

(c) whether it is also true that UIDAI has removed CSCs from carrying out Aadhaar registration and updation services, and has now come out with a tender to give the job to a large private operator who will be tasked with setting up of Aadhaar Seva Kendras; and

(d) if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI S. S. AHLUWALIA)

(a) to (d): Government has decided to shift Aadhaar enrolment and update centers in bank branches, post offices and Government premises and phase out enrolment centers operating from private locations. There are already over 30,000 Aadhaar enrolment and Update centers operational in designated banks branches, post offices and Government premises.

Accordingly, CSC e-Gov after expiry of its MoU with UIDAI, has been asked to exit from UIDAI system in phased manner without causing inconvenience to the residents.

In addition, UIDAI has proposed to invite proposals from competent and eligible entities for engagement of Service Providers for the AADHAAR SEVA KENDRAS (ASK) to be managed by UIDAI and provide appointment based Aadhaar Enrolment, Update and other miscellaneous Aadhaar Services in 53 cities of the country.
