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DoT Allows Aadhaar-based eKYC of Roaming Subscribers

Our Bureau

New Delhi: The telecom department has allowed carriers to carry out Aadhaar-based verification of subscribers who are outside their home circles without requiring them to go back to where they originally got their connections.

The move will benefit consumers who have shifted to another telecom zone and have retained their mobile phone numbers, opting for the roaming facility for the sake of convenience.

"The department is in receipt of various representations/references from telecom industry and general public regarding difficulties being faced by subscribers in re-verification of their mobile connections while on roaming or while having different current residential address from the address mentioned in their Aadhaar," the department said while issuing the relaxation in a September 22 notice.

The department has mandated that carriers must update the records of the subscriber in the database of the home circle network, along with details of the point of sale location where the re-verification is done.

Carriers have to re-verify the identities of more than 1 billion mobile users by linking their Aadhaar ID to their phone numbers, as per the Supreme Court's direction earlier this year. The last date for completing the task is February 6, 2018.