

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clause reference	Description	Count Of Operators	Number of Cases
OPPR-1	-	Cumulative errors on account of Demographic Error (DE) cases are 30 - 100	28	1392
OPPR-2	-	Cumulative errors on account of Demographic Error (DE) cases are more than 100	7	1104
OPPR-3	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 1 - 3	3	4
OPPR-4	-	Cumulative errors on account of Biometric Error I (BE-I) cases are more than 3	0	0
OPPR-5	-	Cumulative errors on account of Biometric Error II (BE-II) cases are 30 - 100	0	0
OPPR-6	-	Cumulative errors on account of Biometric Error II (BE-II) cases are more than 100	0	0
OPPR-7	-	Cumulative errors on account of Biometric Error II (BE-III) cases are 30 - 100	0	0
OPPR-8	-	Cumulative errors on account of Biometric Error II (BE-III) cases are more than 100	0	0
OPPR-9	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1 - 3	223	273
OPPR-10	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are more than 3	19	408
OPPR-11	-	Cumulative errors on account of Un-Parliamentary cases are 1	6	6
OPPR-12	-	Cumulative errors on account of Un-Parliamentary cases are 2 - 3	0	0
OPPR-13	-	Cumulative errors on account of Un-Parliamentary cases are 4 or more	0	0
OPPR-14	-	Cumulative errors on account of DOE-1 cases are 1 - 3	5448	6649
OPPR-15	-	Cumulative errors on account of DOE-1 cases are more than 3	176	2262
OPPR-16	-	Cumulative errors on account of DOE-2 cases are 30 - 100	2218	102791
OPPR-17	-	Cumulative errors on account of DOE-2 cases are more than 100	167	61817
OPPR-18	-	Cumulative errors on account of Potential Intent of Fraud	2	2
OPPR-19	-	Cumulative errors on account of Overcharging Resident	0	0
OPPR-20	-	Cumulative errors on account of Un-Authorized Enrolment Centres	0	0
OPPR-21	-	Cumulative errors on account of Corrupt Practices based upon OBD Survey	0	0

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases
MEAPR-1	-	Cumulative counts of Upload delayed packets 11-20 days	0	0
MEAPR-2	-	Cumulative counts of Upload delayed packets 21 & above days	0	0
MEAPR-3	-	Cumulative counts of Packets Synched and not uploaded upto 30 days.	294	69163

Quarterly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
QEAPR-1	-	Weightage Parameter based rating for the EA for last 3 Months	NA	NA