

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

### Monthly Performance based review of Operators (Bangalore)

Report Number	Policy Clause reference	Description	Count Of Operators	Number of Cases
OPPR-1	-	Cumulative errors on account of Demographic Error (DE) cases are 30 - 100	277	14085
OPPR-2		Cumulative errors on account of Demographic Error (DE) cases are more than 100	53	8412
OPPR-3	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 1 - 3	9	9
OPPR-4		Cumulative errors on account of Biometric Error I (BE-I) cases are more than 3	0	0
OPPR-5	-	Cumulative errors on account of Biometric Error II (BE-II) cases are 30 - 100	3	148
OPPR-6	-	Cumulative errors on account of Biometric Error II (BE-II) cases are more than 100	0	0
OPPR-7	-	Cumulative errors on account of Biometric Error II (BE-III) cases are 30 - 100	1	54
OPPR-8		Cumulative errors on account of Biometric Error II (BE-III) cases are more than 100	0	0
OPPR-9	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1 - 3	759	954
OPPR-10	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are more than 3	70	822
OPPR-11	-	Cumulative errors on account of Un-Parliamentary cases are 1	5	5
OPPR-12	-	Cumulative errors on account of Un-Parliamentary cases are 2 - 3	1	2
OPPR-13	-	Cumulative errors on account of Un-Parliamentary cases are 4 or more	0	0
OPPR-14	-	Cumulative errors on account of DOE-1 cases are 1 - 3	2885	3511
OPPR-15	-	Cumulative errors on account of DOE-1 cases are more than 3	114	628
OPPR-16	-	Cumulative errors on account of DOE-2 cases are 30 - 100	1202	54312
OPPR-17	-	Cumulative errors on account of DOE-2 cases are more than 100	40	5218
OPPR-18	-	Cumulative errors on account of Potential Intent of Fraud	3	3
OPPR-19	-	Cumulative errors on account of Overcharging Resident	0	0
OPPR-20	-	Cumulative errors on account of Un-Authorized Enrolment Centres	0	0
OPPR-21	-	Cumulative errors on account of Corrupt Practices based upon OBD Survey	0	0

### Monthly performance review of Enrolment Agencies

Report Number	Policy Clause reference	Description	Count	Number of Cases
MEAPR-1	-	Cumulative counts of Upload delayed packets 11-20 days	0	0
MEAPR-2	-	Cumulative counts of Upload delayed packets 21 & above days	0	0
MEAPR-3	-	Cumulative counts of Packets Synched and not uploaded upto 30 days.	47	1154

### Quarterly performance review of Enrolment Agencies

Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
QEAPR-1	-	Weightage Parameter based rating for the EA for last 3 Months	NA	NA