

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clause reference	Description	Count Of Operators	Number of Cases
OPPR-1	-	Cumulative errors on account of Demographic Error (DE) cases are 30 or more	17	1008
OPPR-2	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	15	16
OPPR-3	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	0	0
OPPR-4	-	Cumulative errors on account of Biometric Error II (BE-II) cases are 30 or more	0	0
OPPR-5	-	Cumulative errors on account of Biometric Error III (BE-III) cases are 30 or more	0	0
OPPR-6	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1<5	115	132
OPPR-7	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 5 or more	7	67
OPPR-8	-	Cumulative errors on account of Un-Parliamentary cases are 1< 5	1	1
OPPR-9	-	Cumulative errors on account of Un-Parliamentary cases are 5 or more	0	0
OPPR-10	-	Cumulative errors on account of DOE-1 cases are 1<5	1169	1532
OPPR-11	-	Cumulative errors on account of DOE-1 cases are 5 or more	56	430
OPPR-12	-	Cumulative errors on account of DOE-2 cases are 30 or more	1957	125323
OPPR-13	-	Cumulative errors on account of Potential Intent of Fraud	14	21
OPPR-14	-	Cumulative errors on account of Overcharging Resident	0	0
OPPR-15	-	Cumulative errors on account of Un-Authorized Enrolment Centres	0	0
OPPR-16	-	Cumulative errors on account of Corrupt Practices based upon OBD Survey	163	163

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases
MEAPR-1	-	Cumulative counts of Upload delayed packets 11-20 days	0	0
MEAPR-2	-	Cumulative counts of Upload delayed packets 21 & above days	153	460127
MEAPR-3	-	Cumulative counts of Packets Synched and not uploaded upto 30 days.	24	940

Quarterly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
QEAPR-1	-	Weightage Parameter based rating for the EA for last 3 Months	NA	NA