

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clause reference	Description	Count	Number of Cases
OPPR-1	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 30 <50	397	14824
OPPR-2	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 50 or more	248	21743
OPPR-3	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	91	131
OPPR-4	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	16	229
OPPR-5	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 50<75	26	1590
OPPR-6	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 75 or more	28	4705
OPPR-7	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 75<100	18	1563
OPPR-8	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 100 or more	45	12283
OPPR-9	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 1<5	78	106
OPPR-10	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 5 or more	10	191
OPPR-11	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Un-Parliamentary cases are 1< 5	5	5
OPPR-12	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Un-Parliamentary cases are 5 or more	-	-
OPPR-13	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Human photo Missing cases are 1<5	54	61
OPPR-14	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Human photo Missing cases are 5 or more	2	17

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
MEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA.	53	81720/3.85%
MEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in the months pertaining to the EA.	326	1948199/32.23%
MEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in the month pertaining to the EA.	21	18138/3.59%
MEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in the month pertaining to the EA.	56	75268/136.45%
MEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	100	68884/1.60%
MEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	47	21515/32.64%
MEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review	6	119/23.82%
MEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review	1	60/12.74%

Half Yearly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
HEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	NA	NA
HEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	NA	NA
HEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	NA	NA
HEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	NA	NA
HEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	NA	NA
HEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	NA	NA
HEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review	NA	NA
HEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review	NA	NA

**OPPR (Operator Performance Report)**

MEAPR (Monthly Enrolment Agency Performance Report)

HEAPR (Half Yearly Enrolment Agency Performance Report)