

# Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clasue reference	Description	Count Of Operators	Number of Cases
OPPR-1	-	Cumulative errors on account of Demographic Error (DE) cases are 30 or more	50	2797
OPPR-2	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	5	5
OPPR-3	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	0	0
OPPR-4	-	Cumulative errors on account of Biometric Error II (BE-II) cases are 30 or more	1	120
OPPR-5	-	Cumulative errors on account of Biometric Error III (BE-III) cases are 30 or more	0	0
OPPR-6	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1<5	44	48
OPPR-7	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 5 or more	1	5
OPPR-8	-	Cumulative errors on account of Un-Parliamentary cases are 1< 5	0	0
OPPR-9	-	Cumulative errors on account of Un-Parliamentary cases are 5 or more	0	0
OPPR-10	-	Cumulative errors on account of DOE-1 cases are 1<5	283	361
OPPR-11	-	Cumulative errors on account of DOE-1 cases are 5 or more	13	124
OPPR-12	-	Cumulative errors on account of DOE-2 cases are 30 or more	4	176
OPPR-13	-	Cumulative errors on account of Potential Intent of Fraud	2	3
OPPR-14	-	Cumulative errors on account of Overcharging Resident	0	0
OPPR-15	-	Cumulative errors on account of Un-Authorized Enrolment Centres	0	0
OPPR-16	-	Cumulative errors on account of Corrupt Practices based upon OBD Survey	252	252

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases
MEAPR-1	-	Cumulative counts of Upload delayed packets 11-20 days	3	21
MEAPR-2	-	Cumulative counts of Upload delayed packets 21 & above days	132	352409
MEAPR-3	-	Cumulative counts of Packets Synched and not uploaded upto 30 days.	220	40646

Quarterly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
QEAPR-1	-	Weightage Parameter based rating for the EA for last 3 Months	NA	NA