

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clause reference	Description	Count Of Operators	Number of Cases
OPPR-1	-	Cumulative errors on account of Demographic Error (DE) cases are 30 or more	289	17734
OPPR-2	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	7	8
OPPR-3	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	0	0
OPPR-4	-	Cumulative errors on account of Biometric Error II (BE-II) cases are 30 or more	5	181
OPPR-5	-	Cumulative errors on account of Biometric Error III (BE-III) cases are 30 or more	2	75
OPPR-6	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1<5	234	309
OPPR-7	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 5 or more	21	413
OPPR-8	-	Cumulative errors on account of Un-Parliamentary cases are 1< 5	0	0
OPPR-9	-	Cumulative errors on account of Un-Parliamentary cases are 5 or more	0	0
OPPR-10	-	Cumulative errors on account of DOE-1 cases are 1<5	740	985
OPPR-11	-	Cumulative errors on account of DOE-1 cases are 5 or more	67	670
OPPR-12	-	Cumulative errors on account of DOE-2 cases are 30 or more	43	1671
OPPR-13	-	Cumulative errors on account of Potential Intent of Fraud	3	4
OPPR-14	-	Cumulative errors on account of Overcharging Resident	0	0
OPPR-15	-	Cumulative errors on account of Un-Authorized Enrolment Centres	0	0
OPPR-16	-	Cumulative errors on account of Corrupt Practices based upon OBD Survey	0	0

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases
MEAPR-1	-	Cumulative counts of Upload delayed packets 11-20 days	4	38
MEAPR-2	-	Cumulative counts of Upload delayed packets 21 & above days	159	87494
MEAPR-3	-	Cumulative counts of Packets Synched and not uploaded upto 30 days.	284	68170

Quarterly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
QEAPR-1	-	Weightage Parameter based rating for the EA for last 3 Months	NA	NA