

Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clasue reference	Description	Count	Number of Cases
OPPR-1	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 30 <50	618	23434
OPPR-2	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 50 or more	602	59645
OPPR-3	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	16	16
OPPR-4	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	0	0
OPPR-5	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 50<75	8	484
OPPR-6	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 75 or more	5	556
OPPR-7	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 75<100	5	432
OPPR-8	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 100 or more	1	66
OPPR-9	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 1<5	250	359
OPPR-10	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 5 or more	33	354
OPPR-11	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Un-Parliamentary cases are 1< 5	2	2
OPPR-12	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Un-Parliamentary cases are 5 or more	0	0
OPPR-13	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Human photo Missing cases are 1<5	244	291
OPPR-14	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Human photo Missing cases are 5 or more	12	234

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
MEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA.	5	452/4.19%
MEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in the months pertaining to the EA.	56	8202/34.42%
MEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in the month pertaining to the EA.	24	21500/3.86%
MEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in the month pertaining to the EA.	141	66973/426.44%
MEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	55	97351/1.54%

MEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	103	68997/29.15%
MEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minmum 15 operators suspended/blacklisted during period under review	4	70/19.74%
MEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minmum 25 operators suspended/blacklisted during period under review	NA	NA
MEAPR-9	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 10% of operators and minmum 30 operators suspended/blacklisted during period under review	4	995/15.89%

Half Yearly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
HEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	50	98852/3.87%
HEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	171	191601/31.94%
HEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	79	415673/3.95%
HEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	151	378274/53.93%
HEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	232	221144/1.60%
HEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	188	238407/29.26%
HEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minmum 15 operators suspended/blacklisted during period under review	5	125/17.40%
HEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minmum 25 operators suspended/blacklisted during period under review	2	55/42.08%
HEAPR-9	Clause 6.1 Table-4 Sr. No. 5	Commulative Operator Performance - 10% of operators and minmum 30 operators suspended/blacklisted during period under review	7	2654/31.38%

OPPR (Operator Performance Report)
MEAPR (Monthly Enrolment Agency Performance Report)
HEAPR (Half Yearly Enrolment Agency Performance Report)