

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

### Monthly Performance based review of Operators (Bangalore)

Report Number	Policy Clause reference	Description	Count	Number of Cases
OPPR-1	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 30 <50	618	23434
OPPR-2	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 50 or more	602	59645
OPPR-3	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	16	16
OPPR-4	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	0	0
OPPR-5	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 50<75	8	484
OPPR-6	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 75 or more	5	556
OPPR-7	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 75<100	5	432
OPPR-8	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 100 or more	1	66
OPPR-9	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 1<5	250	359
OPPR-10	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 5 or more	33	354
OPPR-11	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Un-Parliamentary cases are 1< 5	2	2
OPPR-12	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Un-Parliamentary cases are 5 or more	0	0
OPPR-13	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Human photo Missing cases are 1<5	244	291
OPPR-14	Clause 7.2 Table-6 Sr. No. 6	Cumulative errors on account of Human photo Missing cases are 5 or more	12	234

### Monthly performance review of Enrolment Agencies

Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
MEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA.	5	452/4.19%
MEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in the months pertaining to the EA.	56	8202/34.42%
MEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in the month pertaining to the EA.	24	21500/3.86%
MEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in the month pertaining to the EA.	141	66973/426.44%
MEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	55	97351/1.54%

MEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	103	68997/29.15%
MEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minmum 15 operators suspended/blacklisted during period under review	4	70/19.74%
MEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minmum 25 operators suspended/blacklisted during period under review	NA	NA
MEAPR-9	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 10% of operators and minmum 30 operators suspended/blacklisted during period under review	4	995/15.89%

Half Yearly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
HEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	50	98852/3.87%
HEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	171	191601/31.94%
HEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	79	415673/3.95%
HEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	151	378274/53.93%
HEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	232	221144/1.60%
HEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	188	238407/29.26%
HEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minmum 15 operators suspended/blacklisted during period under review	5	125/17.40%
HEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minmum 25 operators suspended/blacklisted during period under review	2	55/42.08%
HEAPR-9	Clause 6.1 Table-4 Sr. No. 5	Commulative Operator Performance - 10% of operators and minmum 30 operators suspended/blacklisted during period under review	7	2654/31.38%

**OPPR (Operator Performance Report)**

MEAPR (Monthly Enrolment Agency Performance Report)

HEAPR (Half Yearly Enrolment Agency Performance Report)