

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

Monthly Performance based review of Operators (Bangalore)				
Report Number	Policy Clause reference	Description	Count	Number of Cases
OPPR-1	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 30 <50	84	3113
OPPR-2	Clause 7.2 Table-6 Sr. No. 1	Cumulative errors on account of Demographic Error (DE) cases are 50 or more	74	6812
OPPR-3	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	247	398
OPPR-4	Clause 7.2 Table-6 Sr. No. 2	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	94	3613
OPPR-5	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 50<75	51	2994
OPPR-6	Clause 7.2 Table-6 Sr. No. 3	Cumulative errors on account of Biometric Error II (BE-II) cases are 75 or more	122	32661
OPPR-7	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 75<100	78	6702
OPPR-8	Clause 7.2 Table-6 Sr. No. 4	Cumulative errors on account of Biometric Error III (BE-III) cases are 100 or more	284	87095
OPPR-9	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 1<5	28	35
OPPR-10	Clause 7.2 Table-6 Sr. No. 5	Cumulative errors on account of Picture of Picture (PoP) cases are 5 or more	2	258

Monthly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
MEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been withheld exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA.	40	67483/3.88%
MEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been withheld exceeds 5% of the total Aadhaar Generated in the months pertaining to the EA.	238	2882504/28.52%
MEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA.	NA	NA
MEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	NA	NA
MEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	42	11962/1.74%
MEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA.	228	27329/0.39%
MEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minimum 15 operators suspended/blacklisted during period under review	3	50/8.52%
MEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minimum 25 operators suspended/blacklisted during period under review	1	25/49.02%

Monthly Half Yearly performance review of Enrolment Agencies				
Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
HEAPR-1	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	Number of Registrar-EA combination	-
HEAPR-2	Clause 6.1 Table-4 Sr. No. 1	Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	Number of Registrar-EA combination	-
HEAPR-3	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA.	Number of Registrar-EA combination	-
HEAPR-4	Clause 6.1 Table-4 Sr. No. 2	Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA.	Number of Registrar-EA combination	-
HEAPR-5	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	Number of Registrar-EA combination	-
HEAPR-6	Clause 6.1 Table-4 Sr. No. 3	Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA.	Number of Registrar-EA combination	-
HEAPR-7	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review	Number of Registrar-EA combination	-
HEAPR-8	Clause 6.1 Table-4 Sr. No. 4	Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review	Number of Registrar-EA combination	-

**OPPR (Operator Performance Report)**

MEAPR (Monthly Enrolment Agency Performance Report)

HEAPR (Half Yearly Enrolment Agency Performance Report)