

GOVERNMENT OF INDIA
PLANNING COMMISSION,
UNIQUE IDENTIFICATION AUTHORITY OF INDIA
9TH Floor, Tower-I, Jeevan Bharti Building,
Connaught Circus, New Delhi -110 001.

Tender for AMC of Symantec Protection Suite

(11015/63/2013-Tech)

CORRIGENDUM

Sub: Tender for AMC of Symantec protection Suite

Clause 2.10 is replaced with the following clauses:

- 2.10(i) Bidders must provide Authorization letter from OEMs, assuring their support to their System Integrators during the entire AMC period.
- 2.10(ii) Response Time : Bidders must ensure the response time of within 8 hours from the time of lodging of complaint for attending calls relating to any of the Goods for Maintenance Services.
- 2.10 (iii) Maintenance services will be provided at On-site.
- 2.10 (iv) Payment will be done on six monthly basis. First payment amounting to 50% of the AMC cost will be made after commencement of AMC against Bank Guarantee (BG) with similar amount. The validity of BG would be for the period of contract.

Other terms & conditions will remain the same.

**Assistant Director General(Tech.)
UIDAI, New Delhi**