



Unique Identification Authority of India
Govt. of India



No.: 11014/111/2018-Tech

24 Jan 19

CORRIGENDUM

Reference is made to Tender/EOI Notice No: T-11014/111/2018-Tech (Tender ID No – 2018_DIT_424308_1) published on 28 Dec 2018 for “**Expression of Interest cum Pre-Qualification for Selection of Governance Risk Compliance & performance Service Provider (GRCP-SP)**” by Unique Identification Authority of India. The revisions/clarifications in respect of the ibid EOI cum Pre-qualification in response to pre-bid queries from prospective bidders are attached as **Annexure**.

The following are the new timelines for the said EOI:

1.	Last date & time of submission of Bids	05.02.2019 @ 1700 hrs
2.	Bid Opening Date	06.02.2019 @ 1700 hrs

Sd/ -
Deputy Director
(Information Security)

Tender ID : 2018_DIT_424308_1

OUR REF : T-11014/11/2018-Tech

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
1	3.7	2	12	The Bidder must have an average annual turnover of Rs. 400 Crore during the last 5 financial years ending 31st March, 2018. The firm should be in turnover of the group companies of the bidder shall also be considered for evaluation.	Bidder requests the clause to be modified as follows: The Bidder must have an average annual turnover of Rs. 65 Crore during the last 5 financial years ending 31st March, 2018. OR The Bidder must have an average annual turnover of Rs. 75 Crore during the last 3 financial years ending 31st March, 2018.	No change.
2	3.7	6	13	The Bidder must have a team of atleast 50 professionals with certifications as mentioned below. The bidder is to ensure that all certifications mentioned below are covered in the team.	Bidder requests the clause to be modified as follows: The Bidder must have a team of atleast 50 professionals with certifications as mentioned below. The bidder is to ensure that atleast 15 certifications mentioned below are covered in the team.	<u>Revised Clause</u> The Bidder must have a team of atleast 50 professionals and ensure that atleast 15 certifications mentioned below are covered in the team.
3	2.2	2.2.1	8	Scope of Work	Please elaborate more the scope of work for information and cyber security. Is this limited to review / audit or do you require assistance on strategy / design / implementation. Also, please elaborate on other scope components such as Fraud and Forensics, Privacy and Legal etc	Elaborated scope of work shall be provided to the bidders after clearing the EOI stage. Apart from review/audit, consultancy/advisory services on different aspects of information and cyber security of UIDAI would be the key area of delivery. Assistance on strategy / design / implementation shall also be required. Basically GRCP-SP shall work as an extended arm of UIDAI. Similar services are to be provided by GRCP-SP in Fraud and Forensics, Privacy and Legal (limited to advisory only).
4	3.7	1	12	The Bidder must be a reputed and experienced entity registered under the Indian Companies Act, 1956/ as LLP or partnership firm as per LLP Act, 2008, operating in the field of GRCP and have a registered office in India for the last 5 years.	Should be Company registered under Companies Act, 1956 (or 2008) or a partnership firm registered under LLP Act, 2008 or a partnership firm Registered under Partnership Act, 1932, operating in the field of GRCP and have a registered office in India for the last 5 years.	<u>Revised Clause:</u> The bidder should be Company registered under Companies Act, 1956 (or 2008) or a partnership firm Registered under LLP Act, 2008 or a partnership firm Registered under Partnership Act, 1932, operating in the field of GRCP and have a registered office in India for the last 5 years.

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
5	3.7	3	12	The Bidder (Bidding entity) must have successfully completed: Designed and implemented the GRC Framework and provided / providing GRC services in at least 3 projects by bidding entity with a contract value of at least INR 5 Crore each, during the preceding 5 years.	The Bidder (Bidding entity) must have successfully completed: Designed and implemented the GRC Framework and provided / providing GRC services in at least 3 projects by bidding entity with a contract value of at least INR 5 Crore each, during the preceding 5 years". Please modify this requirement to provide multiple contracts / Engagement Letters totaling more than 5 Crore with same client covering GRC requirements.	Revised Clause: The Bidder (Bidding entity) must have successfully completed, Designed and implemented the GRC Framework and provided / providing GRC services in at least 3 projects/multiple projects by bidding entity with a contract value of at least INR 5 Crore each, during the preceding 5 years.
6	3.7	6	13	The Bidder must have a team of atleast 50 professionals with certifications as mentioned below. The bidder is to ensure that all certifications mentioned below are covered in the team.	As it is very difficult to have all the certifications you have listed (34 different certifications). Please clarify, if we can demonstrate 50+ certified professionals covering most of these certifications.	Revised Clause The Bidder must have a team of atleast 15 professionals with certifications as mentioned below. The bidder is to ensure that all certifications mentioned below are covered in the team.
7	4.1.6	5	24	Submission of Response : 22 January 2019 by 1700 Hrs	Request you to please extend the submission date to 2 weeks post releasing to response to pre bid queries.	Revised timelines are as under:- Submission of response - 05 Feb 2019 by 1700 hrs Opening of response - 06 Feb 2019 @ 1700 hrs
8	Part 4: Annexure response formats	Pre-Qualification Bid - Tender Document Fees	15/16	i. Tender Document Fees of Rs. 1000.00/- (Rupees One thousand only).	We request UIDAI to clarify on the mode of payment for tender document fee. We request UIDAI to allow bidders to submit tender document fee in the form of Demand Draft drawn from any schedule bank and also share the beneficiary information for the same.	Tender document fee shall be submitted in offline mode to UIDAI. The fee shall be submitted in form of Demand Draft drawn from any schedule bank in favour of Unique Identification Authority of India.
9	Part 4: Annexure response formats	Bid Security	15/16	Bid Security – Bid Security of Rs. 1,00,00,000.00 - (Rs. One Crore Only) is required to be submitted in the prescribed format by the bidder before the last date and time (as communicated) of submission of Technical and Commercial bid with validity pursuant to Clause 4.1.3 except for Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organisation or the Ministry of Electronics and IT. Bid Security shall be refunded to the unsuccessful bidders at the earliest after expiry of the final bid validity.	We request UIDAI to allow bidders to submit bid security in the form of bank guarantee drawn from any scheduled bank in India. Also request UIDAI to share the beneficiary information including bank account number and IFSC code for the purpose of bank guarantee.	Shall be shared with the bidders qualifying the EOI stage.

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
10	3.7	Pre-qualification criteria, Sl. No. 3	12	S.No. 3 -The Bidder must have an average annual turnover of Rs. 50 Crores during the last 3 financial years ending 31st March, 2018 from work related to GRC services – services related to Governance, Risk and Compliance in respect of information security, cyber security, forensics and fraud management & Performance evaluation in respect of Service Level Monitoring.	We request UIDAI to clarify the statement "The Bidder must have an average annual turnover of Rs 50 Crores during the last 3 financial years ending 31st March, 2018 from work related to GRC services." Whether the annual average Rs 50 Crores in last 3 financial years are coming out from only GRC services provided to client by the firm or it comprises of the overall projects handled by the Firm which had GRC services as a part of the deliverables of the projects. We suggest that the value of Rs 50 Crores should cover the overall project value for projects which has GRC services as one of the deliverables.	<u>Revised Clause:</u> The Bidder must have an average annual turnover of Rs. 50 Crores during the last 3 financial years ending 31st March, 2018 from work related to GRC services or from projects with GRC services as one of the deliverables.
	4.1.2	Form 2A-2: Financial Information – Bidder	19	Revenue from Design and implementation of the GRC Framework	We request UIDAI modify the requirement as: "Design and implementation of the GRC Framework / providing GRC services" as requested under this assignment. Bidders should provide all the details (including documentary evidence like copy of Work Order/Completion Certificate/ Letter of Acceptance from the client, citing the scope of work and contract value of work undertaken by the Bidder) as required in the form. Please provide citations of 5 relevant project citations (minimum 3 such projects) (with contract value of at least INR 5 crore each) in preceding 5 years.]	No change
11	3.7	Pre-qualification criteria, Sl. No. 4	12	S.No. 4 -The Bidder (Bidding entity) must have successfully completed: Designed and implemented the GRC Framework and provided / providing GRC services in at least 3 projects by bidding entity with a contract value of at least INR 5 Crore each, during the preceding 5 years. (Projects implemented internally for the bidder's own use shall not be considered for evaluation)	We request UIDAI modify the requirement as: "Design and implementation of the GRC Framework / providing GRC services" as requested under this assignment. Bidders should provide all the details (including documentary evidence like copy of Work Order/Completion Certificate/ Letter of Acceptance from the client, citing the scope of work and contract value of work undertaken by the Bidder) as required in the form. Please provide citations of 5 relevant project citations (minimum 3 such projects) (with contract value of at least INR 5 crore each) in preceding 5 years.]	No change

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
12	3.7 & 4.1.5	Pre-qualification criteria, Sl. No. 5 & Pre- Qual Form 5- Information on Bidder's IT Manpower	13 and 23	S.No. 5 - The Bidder must have at least 100 full time technically qualified personnel on its rolls in the area of Design and implementation of the GRC Framework, including in the areas of designing, implementing, security related periodic assessment, forensics, fraud analytics and maintenance of governance, risk, and compliance framework as on March 31, 2018. Page No. 23 (4.1.5. Pre- Qual Form 5- Information on Bidder's IT Manpower) Dear Sir, We, the undersigned, certify that <name of the bidder> has more than 50 technically qualified, client facing professionals engaged in delivery of GRCP Services on its payroll for the last one year from the date of bid submission.. Note: Technically qualified professionals includes those who hold engineering degrees (B. Tech / B.E/ M. Tech/MCA or equivalent graduate or post-graduate degrees in any field of engineering/information Technology/computer science awarded by AICTE recognized universities) and who are engaged in	We request UIDAI to clarify on the minimum number of technically qualified professionals for the certificate since the form has a different number.	Revised Clause S.No.5 - The Bidder must have at least 50 full time technically qualified personnel on its rolls in the area of Design and implementation of the GRC Framework and Services, including in the areas of designing, implementing, security related periodic assessment, forensics, fraud analytics and maintenance of governance, risk and compliance framework as on 31 March, 2018.
13	3.7	Pre-qualification criteria, Sl. No. 5 & Pre- Qual Form 5- Information on Bidder's IT Manpower	13	S.No. 5 - Proof Required: Certificate from the Company Auditors/ Company Secretary/ functional Director or MD on number of full time technically qualified personnel on its rolls in these areas.	We request UIDAI to modify the requirement of certificate for all the categories as below since it is the HR department which maintains the information related to qualification, experience, certifications etc. of the employees and is the custodian of such information within the firm. So it is requested to allow for HR certificate/Declaration or certificate from Authorised Signatory for Manpower related information's: "Certificate/Declaration from the HR/ Authorised Signatory/ Company Auditors/ Company Secretary/ on number of professionals having valid and relevant professional experience (as given here) and declaration that the staff is not on Contractual/Third party payroll".	Revised Clause Proof Required: Certificate from the HR/ Authorised Signatory/Company Auditors/ Company Secretary/ functional Director or MD on number of full time technically qualified personnel on its rolls in these areas and declaration that the staff is not on Contractual/Third party payroll

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
14	3.7	Pre-qualification criteria, Sl. No. 6	13/14	The Bidder must have a team of atleast 50 professionals with certifications as mentioned below. The bidder is to ensure that all certifications mentioned below are covered in the team. IT / Cyber / Information Security Certifications: 1. CGRC-IT (Certified in IT Governance, Risk Compliance), 2. CIRM (Certified in Integrated Risk Management) 3. CISM (Certified Information Security Manager) 4. CISSP (Certified Information Systems Security Professional) 5. CISA (Certified Information Security Auditor) 6. CHFI (Certified Hacking Forensic Investigator) 7. CBCP (Certified Business Continuity Professional) 8. BCCS or BCCP (Business continuity specialist or Business Continuity certified professional) 9. OSCP (Offensive security certified)	We request UIDAI to restate the requirement as: "i. CISA (Certified Information Security Auditor) / CISM (Certified Information Security Manager) / CRISC (Certified in Risk and Information Systems Control) / CISSP (Certified Information Systems Security Professional)/CIPP (Certified Information Privacy Professional/ Information Technology Professional (ISSAP)/ Information Architecture Professional (ISSAP)/ Information Systems Security Engineering Professional (ISSEP) ii. CGEIT (Certified IT Governance Professional)/ CGRC-IT (Certified in IT Governance, Risk Management, and Compliance)/ ISO 27001:2013 Lead Implementer/ Lead Auditor iii. ISO 9001 Lead Auditor / Lead Implementer/ ISO 22301 Lead Auditor / Lead Implementer/ISO 20000-1:2011 Lead Auditor / Lead Implementer/ITIL Expert iv. CEH (Certified Ethical hacker)/CHFI (Certified Hacking Forensic Investigator)/Certified Professional Forensics Analyst (CPFA)/ GIAC/ Certificate in Forensic Science (CFS)/ Digital Forensics Certification (CCFP) v. CCNA (Cisco certified network	Revised Clause The Bidder must have a team of atleast 15 professionals with certifications as mentioned below. The bidder is to ensure that all certifications mentioned below are covered in the team.
15	3.7	Pre-qualification criteria, Sl. No. 8	14	The Bidder should not have been blacklisted by any Central / State government departments or PSUs for corrupt or fraudulent practices or for quality of services rendered.	We request UIDAI to change the mentioned statement as "The Bidder should not have been blacklisted by any Central / State government departments or PSUs for corrupt or fraudulent practices or for quality of services rendered as on today".	Revised Clause The Bidder should not have been blacklisted by any Central / State government departments or PSUs for corrupt or fraudulent practices or for quality of services rendered as on today.
16	3.7	Pre-qualification criteria, Sl. No. 8	14	Proof Required: Letter from the functional head stating that the bidder has not been blacklisted by Central/ State Government Departments or PSUs for corrupt or fraudulent practices or for quality of services rendered.	We request UIDAI to clarify on the keyword "functional head". In different firms the understanding of this position "functional head" could be different. We suggest that the undertaking should be signed by authorised signatory.	Proof Required: Letter from the functional head/Authorised signatory stating that the bidder has not been blacklisted by Central/ State Government Departments or PSUs for corrupt or fraudulent practices or for quality of services rendered.

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17	3.7	Pre-qualification criteria, Sl. No. 9	14	The Bidder should be a going concern and has not/ intends to apply for bankruptcy proceedings as per any applicable Indian law.	We understand that UIDAI would like to get engaged with reputable firm having a positive net worth for maintaining prolonging ties with the organization but we request you to modify the requirement as: The bidder has to be profitable and should not have incurred loss in any of the last 3 consecutive Financial Years (FY 2015 - 16, 2016-17 & 2017-18) Proof required: Certificate by Statutory Auditor	No change
18	NA	Request for addition of clause		Request for addition of clause on Limitation of Liability (LoL)	We request UIDAI to add the following clause on Limitation of Liability: "UIDAI (and any others for whom Services are provided) shall not recover from XXX, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. Client (and any others for whom Services are provided) shall not recover from XXX, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services".	No change

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
19	NA	Request for addition of clause		Request for addition of clause on Report	We request UIDAI to add the following clause on Report: "Any information, advice, recommendations or other content of any reports, presentations or other communications the bidder provides under this Agreement ("Reports"), other than Client's Information, are for client's internal use only (consistent with the purpose of the particular Services) including Client's board of directors, its audit committee, or its statutory auditors and not for disclosure externally outside Bank's organization. UIDAI may not rely on any draft Report and the bidder shall not be required to update its Final Report. "	No change.
20	NA	Request for addition of clause		Request for addition of clause on Confidentiality	We request UIDAI to add the following clause on Confidentiality: "Except as otherwise permitted by this Agreement, neither of the parties may disclose to third parties the contents of this Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement."	Shall be the part of Technical bid.

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21	NA	Request for addition of clause		Request for addition of clause on Intellectual Property Rights	We request UIDAI to add the following clause on Intellectual Property Rights: "The Bidder may use data, software, designs, utilities, tools, models, systems and other methodologies and know-how ("Materials") that Bidder own in performing the Services. Notwithstanding the delivery of any Reports, Bidder retain all intellectual property rights in the Materials (including any improvements or knowledge developed while performing the Services), and in any working papers that Bidder compile and retain in connection with the Services (but not Client Information reflected in them) Upon payment for the Services, Client may use any Materials included in the Reports, as well as the Reports themselves as permitted by this Agreement."	No change.
22	NA	Request for addition of clause		Request for addition of clause on Termination	We request UIDAI to add the following clause on Termination: "In addition, Bidder may terminate this Agreement, or any particular Services, immediately upon written notice to the client if XXX reasonably determine that Bidder can no longer provide the Services in accordance with applicable law or professional obligations."	No change
23	3.7	2	12	The Bidder must have an average annual turnover of Rs. 400 Crore during the last 5 financial years ending 31st March, 2018. The firm should be in turnover of the group companies of the bidder shall also be considered for evaluation.	We are a pure-play cyber security company with over 18 years of experience in domains like GRC, SOC and other security services. Our services has been consistently rated by Gartner/Forrester/IDC for past many years. For any organisation like us where 100% revenue comes from cyber security services, an annual revenue of INR 400 Cr. is very high. Also, there are limited Indian organisations providing GRC services exclusively. Hence, we request the average annual turnover to be changed to 70 Cr. per year.	No change.

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24	1.1	-	4	Based on the Eoi response, firms will be evaluated and shortlisted and detailed RFP will be issued only to the shortlisted bidders after executing Non-Disclosure agreement with UIDAI.	NDA details such as format, date of release and date of signing not provided. A format in advance would be appreciated because as per our internal process our legal team would require some time to vet the same.	Shall be shared with the bidders qualifying the EOI stage.
25	3.7	8	14	The Bidder should not have been blacklisted by any Central / State government departments or PSUs for corrupt or fraudulent practices or for quality of services rendered	Please let us know if we can use the following verbiage can be used for the letter on blacklisting: "The bidding entity for this engagement is xxx ("xxx" or "we"). xxx is a private limited company registered under the Companies Act, 1956, and we are engaged in providing the professional services in the areas of tax, consulting and business advisory. I, _____, Partner of xxx, do hereby declare to the best of our knowledge and information available with us as on [date] that we have not come across any written directive by any Central / State government departments or PSUs in India or in any other jurisdiction, blacklisting xxx for corrupt or fraudulent practices or for quality of services rendered."	No change/Bidder can use its own verbiage.
26	Part 4	iii	16	Notarized Power of Attorney executed by the Bidder in favor of the Principal Officer or the duly Authorized Representative, certifying him as an authorized signatory for the purpose of this Bid (Refer Clause 2.12)	The referenced Clause 2.12 does not exist in the EOI Document. Request you to provide the same. Also, as per Section 3.6, "The Authorised Signatory representing the Bidder shall sign and stamp each page in the response document. The response should be accompanied by an authorization in the name of the signatory of the Proposal. The authorization shall be in the form of a written power of attorney or a Board resolution in favour of the person signing the Proposal. " Thus the purchaser has asked for a written power of attorney or a Board resolution in favour of the person signing the Proposal Will a Board Resolution in favor of the Authorized Representative serve the purpose for submission against this point (Section - Part 4, clause iii, Pg 16)?	Revised Clause: Notarized Power of Attorney executed by the Bidder or Board Resolution in favor of the Principal Officer or the duly Authorized Representative, certifying him as an authorized signatory for the purpose of this Bid (Refer Clause 2.12)

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27	4.1	4.1.1	17	We, the undersigned, offer to provide "GRCP Services" to UIDAI in accordance with your Request for Proposal and our Proposal. We are hereby submitting our Proposal, which includes this Pre-Qualification Proposal and a Technical Proposal and a Commercial Proposal sealed in separate envelopes.	As per our understanding of the EOI document and the checklist provided therein, the Technical and Commercial Proposals would be provided post shortlisting and circulation of the RFP. As per <i>Pre-Qual Form 1: Pre-Qualification Bid Submission forms (Covering Letter)</i> , the bidding company is expected to submit a Technical and Commercial Proposal as well. The same may be modified to suit the current requirement of submission of EOI cum Pre-Qualification	<u>Revised Clause</u> We, the undersigned, offer to provide "GRCP Services" to UIDAI in accordance with your EOI cum Pre Qualification Bid. we are hereby submitting our Proposal.
28	4.1	4.1.4	22	1. Has a Bank Guarantee for the requisite Bid Security been enclosed with the bid?	As per Section 4, pg 16, Bid Security of Rs. 1,00,00,000.00.- (Rs. One Crore Only) is required to be submitted in the prescribed format by the bidder before the last date and time (as communicated) of submission of Technical and Commercial bid with validity pursuant to Clause 4.1.3. Does the bidder have to provide the Bank Guarantee with the EOI/ Pre-Qual?	Kindly refer Clause "Bid Security" on page 16 of the EOI document.
29	4.1	4.1.4	22	5. Has the Pre-Qualification bid been submitted successfully and Technical bid been submitted successfully? 12. Has it been ensured that no commercials have been indicated in the Pre-Qualification and Technical Bid?	The same may be modified as no technical bid submission is required at this stage.	Stands deleted.
30	4.1	4.1.4	22	8. Signed and Scanned Copy of Bid Particular under Commercial Bid has been uploaded 9. Signed and Scanned Copy of Bid Particular under Technical Bid has been uploaded 10. Has a correct reference to the Technical Bid section/page/chapter been provided for all responses to Technical Evaluation questions? 11. Have the rates, prices and totals, etc. been checked thoroughly before signing the Bid?	The same may be modified as no technical bid or commercial bid submission is required at this stage.	Stands deleted.

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31	3.7		14	Pre-qualification criteria	It is requested that a conflict of interest clause may be added in the pre qualification criteria which shall ensure complete independence of GRCP service provider. Generally any agency performing any other live contract with UIDAI shall not be able to bid for being the GRCP service provider as it creates a conflict of interest situation. The nature of work may be design of services etc. which are a review by GRCP, or having a current contract that may be reviewed by GRCP, or drafting service level agreements which may be reviewed by GRCP. All the participating entities may be evaluated against this clause at this stage itself.	Additional Clause Srl No 10 under Section 3.7 Bidders are required to give an undertaking that there is no conflict of interest situation which is as detailed under:- Conflict of interest: a. The Purchaser requires that the GRCP-SP shall provide professional and objective services and holds the Purchaser's interest paramount, strictly avoid conflicts of interest with other assignments or their own interests and act without any consideration for future work. GRCP-SP shall disclose to the Purchaser in writing, all actual and potential conflicts of interest that exist, arise or may arise (either for the GRCP-SP or the GRCP-SP's Team) in the course of performing the Services as soon as practical after it becomes aware of that conflict. Failure to disclose such conflicts may lead to disqualification of the bidder or the termination of its contract. The GRCP-SP and its subsidiaries/Holding companies shall maintain an "arm's length approach" to all other procurement (including goods and services) of similar nature and related activities of Purchaser and shall not enter any other relationship that may give rise to conflict of interest or which may affect the output of GRCPSP under this tender. GRCP-SP, or any of its affiliates, shall be considered to have a conflict of interest and shall not be recruited, under any of the circumstances set forth below: i) Conflicting activities: A firm that has been engaged by the Purchaser to provide goods, works or services other than consulting/ advisory services for a project, and any of its affiliates, shall be disqualified from providing consulting/ advisory services related to those goods, works and services. Conversely, a firm hired to provide consulting/ advisory services for the preparation or implementation of the project, and any of its affiliates, shall be subsequently disqualified from providing goods or works or services other than consulting services for such preparation or implementation. ii) Conflicting assignments: GRCP-SP (including its personnel) or any of its affiliates shall not be hired for any assignment that, by its nature, may be in conflict with another assignment of GRCP-SP to be executed for the same or another Purchaser.

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32	2.2	2.2.2.1.E	8	Privacy and legal support	We understand that the legal support required would be under advisory capacity. Kindly confirm.	Yes, the legal support required would be under advisory capacity
33	3.7	3.7.1	12	The Bidder must be a reputed and experienced entity registered under the Indian Companies Act, 1956/ as LLP or partnership firm as per LLP Act, 2008, operating in the field of GRCP and have a registered office in India for the last 5 years.	May we request to modify the clause as under: The Bidder must be a reputed and experienced entity registered under the Indian Companies Act, 1956/ as LLP or partnership firm as per LLP Act, 2008 and have a registered office in India for the last 5 years.	Revised Clause: The bidder should be Company registered under Companies Act, 1956 (or 2008) or a partnership firm registered under LLP Act, 2008 or a partnership firm Registered under Partnership Act, 1932, operating in the field of GRCP and have a registered office in India for the last 5 years.
34	3.7	3.7.4	12	The Bidder (Bidding entity) must have successfully completed: Designed and implemented the GRC Framework and provided / providing GRC services in at least 3 projects with a contract value of at least INR 5 Crore each, during the preceding 5 years. (Projects implemented internally for the bidder's own use shall not be considered for evaluation)	May we request to modify the clause as under: The Bidder (Bidding entity) must have successfully completed/on-going: Designed and implemented the GRC Framework OR provided / providing GRC services in at least 3 projects by bidding entity with a contract value of at least INR 5 Crore each, during the preceding 5 years. (Projects implemented internally for the bidder's own use shall not be considered for evaluation)	We have already responded to Section 3.7 Clause No 3 at Srl No 5. The same response is reproduced below:- Revised Clause: The Bidder (Bidding entity) must have successfully completed, Designed and implemented the GRC Framework and provided / providing GRC services in at least 3 projects/multiple projects by bidding entity with a contract value of at least INR 5 Crore each, during the preceding 5 years.
35	3.7	3.7.5	13	The Bidder must have at least 100 full time technically qualified personnel on its rolls in the area of Design and implementation of the GRC Framework, including in the areas of designing, implementing, security related periodic assessment, forensics, fraud analytics and maintenance of governance, risk, and compliance framework as on March 31, 2018.	To ensure consistency in definition of GRC services, may we request to modify the clause as under: The Bidder must have at least 100 full time technically qualified personnel on its rolls in the area of providing GRC services as on March 31, 2018. GRC services – services related to Governance, Risk and Compliance in respect of information security, cyber security, forensics and fraud management & Performance evaluation in respect of Service Level Monitoring.	Revised Clause: The Bidder must have at least 50 full time technically qualified personnel on its rolls in the area of providing GRC services as on March 31, 2018. GRC services – services related to Governance, Risk and Compliance in respect of information security, cyber security, forensics and fraud management & Performance evaluation in respect of Service Level Monitoring.
36	3.7	3.7.6	13	The Bidder must have a team of atleast 50 professionals with certifications as mentioned below. The bidder is to ensure that all certifications mentioned below are covered in the team. The professionals must possess Internationally accredited certifications in their respective domain areas. Proof for such certifications to be provided.	The Bidder must have a team of atleast 50 professionals with certifications as mentioned below. The bidder is to ensure that minimum 15 from the certifications mentioned below are covered in the team. The professionals must possess Internationally accredited certifications in their respective domain areas. Proof for such certifications to be provided.	Revised Clause The Bidder must have a team of atleast 50 professionals and ensure that atleast 15 certifications mentioned below are covered in the team.

Sr. No	Section	Clause No.	Page number	Existing Provision in the Clause	Clarification Sought	UIDAI Response/Revised Clause
37	3.7	3.7.7	14	The Bidder should have been CERT-In empanelled at-least for the last 3 years (2015- 16, 2016-17, 2017-18).	The Bidder should have been CERT-In empanelled at the time of bidding.	Revised Clause: The Bidder should have been CERT-In empanelled at the time of bidding.
38	PART 4: ANNEXURE	Bid Security	16	Bid Security of Rs. 1,00,00,000.00.- (Rs. One Crore Only) is required to be submitted in the prescribed format by the bidder before the last date and time (as communicated) of submission of Technical and Commercial bid with validity pursuant to Clause 4.1.3	We understand that the EMD is not to be submitted at EOI stage but later at RFP response submission stage. Kindly confirm if our understanding is correct.	Kindly refer Clause "Bid Security" on page 16 of the EOI document.
39	4.1.2	Form 2A2: Financial Information – Bidder	19	Revenue from Design and implementation of the GRC Framework	To ensure consistency in definition of GRC services, may we request to modify the clause as under: Revenue from GRC services	No change