



UNIQUE IDENTIFICATION AUTHORITY OF INDIA

PLANNING COMMISSION

GOVERNMENT OF INDIA

Corrigendum III

(Ref. No. A-11016/88/2010/RFP-DC&F-UIDAI)

The prospective bidders may note the release of **Corrigendum III** in connection with the Tender regarding "Hiring of Data Center Space & Facilities for Unique Identification Authority of India (UIDAI) at Delhi/ NCR".

They may also note, if they seek any clarifications related to Corrigendum III then they may visit UIDAI office for meeting at 16.30 hrs on 21/09/10 in the UIDAI head office, 3rd Floor, Tower II, Jeevan Bharati Building, Connaught Circus, New Delhi – 110001.

Sd/-
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For Deputy Director General
UIDAI, New Delhi
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Please visit <http://uidai.gov.in> for further details.

Corrigendum III

Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
1	Entire Bid Document	-	-	-	Please note that in the Bid Document the word Bidder shall be read as Bidder/ Prime Bidder.
2	Corrigendum I	Point 2 and 3	3 of 8	Section V of Clause 2.5 – Job Description Section V of Clause 2.4.10	Stands Cancelled
3	Section II	Clause 11.3	8 of 23	“No type of Consortiums would be allowed for this Bid and only Bids from Bidders applied by Individual Organizations would be considered.”	<p>Clause 11.2 and 11.3 stands modified and shall be read as under:-</p> <p>Clause 11.2</p> <p>“It is further clarified that the individual signing the Bid or other documents in connection with the Bid must certify whether he/she signs as :</p> <p style="padding-left: 40px;">a) Constituted attorney, if it is a company.</p> <p style="text-align: right;">OR</p> <p style="padding-left: 40px;">b) The Principal Officer or his duly Authorized Representative,</p> <p>The Bidder shall sign its Bid with the exact name of the firm/company to whom the contract is to be issued. The Bid shall be duly signed and sealed by an executive officer of the Bidder’s organization. Each Bid shall be signed by a duly authorized officer and in</p>

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
					<p>case of a corporation the same shall be signed by the authorized signatory of the corporation appropriately executed under seal.</p> <p>The Bidder shall clearly indicate their legal constitution and the person signing the Bid shall state his capacity and also source of his ability to bind the Bidder.</p> <p>The power or authorization, or any other document consisting of adequate proof of the ability of the signatory to bind the Bidder shall be annexed to the Bid.”</p> <p>Clause 11.3.</p> <p>“Purchaser may reject outright any Bid not supported by adequate proof of the Signatory’s Authority.”</p> <p>Note:- The Bidders are allowed to submit consortium bids. For conditions governing consortium bids please refer to Additional Clause 42 introduced vide Annexure II of this Corrigendum III. Please also see Annexure III Clause 50 now added in Section III “General Conditions of Contract”</p> <p>It should also be noted that in case the Prime Bidder also is a System Integrator and Managed Service Provider, then the Bidder need not have</p>

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
					the Consortium Partner. However in case the Bidder is not a System Integrator and Managed Service Provider, then it is mandatory for the bidder to have a Managed service provider as a Consortium Partner.
5	Section II	Clause 7.1	6 of 23	The Technical Bid should be comprising of the following:-	<p>Following documents have to be submitted with Technical bid in addition to documents specified in 7.1 (a to k):-</p> <ul style="list-style-type: none"> l. Bidder / consortium member profile (Annexure IV of Corrigendum III) m. Notarized Power of Attorney executed by the Prime Bidder in favour of the Principal Officer or the duly Authorized Representative, certifying him/her as an authorized signatory for the purpose of this Bid. n. Notarized Power of Attorney executed by each Consortium Member in favour of the Prime Bidder, authorizing the Prime Bidder to act for and on behalf of such member of the consortium. o. Undertaking from the Prime Bidder, confirming his unconditional acceptance of full responsibility for executing the 'Schedule of Requirement' and meeting all obligations

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
					of this Bid. p. Non-Disclosure Agreement executed individually by all members of the consortium (Section VI, Appendix D)
6	Section II	Clause 31.6	15 of 23	Technical Compliance to Data Center Parameter	Please refer to Annexure I of Corrigendum III for revised Clause 31.6
7	Section II	Clause 31.10 (1)	17 of 23	(1) The Evaluation would be carried out for total bid price which would be calculated for a period of two years of Data Center Operations .	Clause 31.10 (1) stands modified and shall be read as under:- (1) The Evaluation would be carried out for total bid price which would be calculated for a period of two years of Data Center Operations and Managed Services .
8	Section III	Clause 1 - Definition	4 of 37	XIII. “DCSP’s (Data Center Service Provider’s) Team” means the successful Bidder who has to provide services to the Purchaser under the scope of this Bid / Contract. This definition shall also include any and/or all of the employees of Bidder, their authorized agents and representatives and approved Subcontractors or other personnel employed or engaged either directly or indirectly by the DCSP for the purposes of the Contract.	Clause 1 (XIII) stands modified and to be read as under:- “DCSP’s (Data Center Service Provider’s) Team” means the successful Bidder alone or along with its consortium members, who have to provide goods and services to the Purchase under scope of the Bid/ Contract. This definition shall also include any and/or all of the employees of the DCSP, consortium member, authorized service providers/partners/agents and representatives or other personnel employed or engaged either directly or indirectly by the Data Center Service Provider for

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
					the purposes of this Bid / Contract.”
9	Section III	Clause 1 – Definition (Additional definition)	NA	NA	Addition Clause 1 - Definition (XXII) to be read as under:- “ Prime Consortium Member ” means the Prime Bidder of the consortium, in case of a consortium bid. For the purpose of this contract Prime Consortium Member means the DCSP.”
10	Section III	Clause 3.1	5 to 37	Condition Precedent	Additional Points under Clause 3.1 (e) and (f) to be read as under:- e. All the members of the Consortium shall have executed a binding Consortium Contract / Agreement a notarized copy of which shall have been delivered to the Purchaser. f. All the members of the Consortium shall have executed a Power of Attorney authorizing the DCSP to act for and on behalf of the Consortium members, a notarized copy of which shall have been delivered to the Purchaser.
11	Section III	Clause 10	13 of 37	Clause 10.2. - The DCSP along with the members of Sub-Contractors/third parties shall be bound by all undertakings and representations made by the authorized representative of the DCSP and any covenants stipulated hereunder, with respect to this Contract, for and on their behalf.	Clause 10.2 stands modified and to be read as under:- “The DCSP along with the members of Consortium and Sub-Contractors/third parties shall be bound by all undertakings and representations made by the authorized representative of the DCSP and any covenants stipulated hereunder, with respect to this

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
					Contract, for and on their behalf.”
12	Section III	Clause 18.1 (b)	19 of 37	Clause 18.1 (b) - That the DCSP is not involved in any major litigation, potential, threatened and existing, that may have an impact of affecting or compromising the delivery of Services of this Contract.	Clause 18.1 (b) stands modified and to be read as under:- “That the DCSP and its Consortiums Members are not involved in any major litigation, potential, threatened and existing, that may have an impact of affecting or compromising the delivery of Services of this Contract.”
13	Section III	Clause 19.3	21 of 37	Clause 19.3.- The DCSP shall do everything reasonably possible to preserve the confidentiality of the Confidential Information including execution of a confidentiality agreement with the members of the, subcontractors and other service provider’s team members to the satisfaction of the Purchaser.	The Clause 19.3 stands modified to be read as under:- “The DCSP shall do everything reasonably possible to preserve the confidentiality of the Confidential Information including execution of a confidentiality agreement with the Consortium member, subcontractors and other members of DCSP’s Team to the satisfaction of the Purchaser.”
14	Section III	Clause 19.6	NA	NA	The Clause 19.6 stands modified to be read as under:- “The DCSP and the consortium member shall execute a Non Disclosure Agreement (NDA) , individually, in favour of the Purchaser as per proforma provided in Appendix D - Section VI of the Bid document.”
15	Section III	Clause 21.3	23 of 37	Clause 21.3 - Where the Purchaser deems	The Clause 21.3 stands modified and to be read as

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
				necessary, it shall have the right to require replacement of any of the DCSP's sub-contractors / vendors with another suitable member. The DCSP shall in such case terminate forthwith all their agreements/contracts other arrangements with such member and find of the suitable replacement for such outgoing member with another member to the satisfaction of the Purchaser, who shall execute such Contracts with the Purchaser as the Purchaser may require. Failure on the part of the DCSP to find a suitable replacement and/or terminate all agreements/contracts with such member, shall amount to a breach of the terms hereof and the Purchaser in addition to all other rights, have the right to claim damages and recover from the DCSP all losses/ or other damages that may have resulted from such failure.	under:- "Require replacement of the DCSP's Consortium member or any sub-contractors / vendors with another suitable member. The DCSP shall in such case terminate forthwith all their agreements/contracts other arrangements with such member and find of the suitable replacement for such outgoing member with another member to the satisfaction of the Purchaser, who shall execute such Contracts with the Purchaser as the Purchaser may require. Failure on the part of the DCSP to find a suitable replacement and/or terminate all agreements/contracts with such member, shall amount to a breach of the terms hereof and the Purchaser in addition to all other rights, have the right to claim damages and recover from the DCSP all losses/ or other damages that may have resulted from such failure."
16	Section III	Clause 24.1 (c)	25 of 37	Clause 24.1 (c) (c) Where the DCSP's ability to survive as an independent corporate entity is threatened or is lost owing to any reason whatsoever, including inter-alia the filing of any bankruptcy proceedings against the DCSP, any failure by	Clause 24.1(c) stands modified to be read as under:- (c) Where the DCSP/ DCSP's consortium member ability to survive as an independent corporate entity is threatened or is lost owing to any reason whatsoever, including inter-alia the filing of any bankruptcy proceedings against

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
				the DCSP to pay any of its dues to its creditors, the institution of any winding up proceedings against the DCSP or the happening of any such events that are adverse to the commercial viability of the DCSP. In the event of the happening of any events of the above nature, the Purchaser shall reserve the right to take any steps as are necessary, to ensure the effective transition of the project to a successor agency/service provider, and to ensure business continuity.	the DCSP or its consortium member, any failure by the DCSP or its consortium member to pay any of its dues to its creditors, the institution of any winding up proceedings against the DCSP/ DCSP's consortium member or the happening of any such events that are adverse to the commercial viability of the DCSP / DCSP's consortium member. In the event of the happening of any events of the above nature, the Purchaser shall reserve the right to take any steps as are necessary, to ensure the effective transition of the project to a successor agency/service provider, and to ensure business continuity.
17	Section III	Clause 24.1 (d)	25 of 27	(c) Termination for Insolvency: The Purchaser may at any time terminate the Contract by giving written notice to the DCSP, without compensation to the DCSP, if the DCSP becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.	Clause 24.1 (d) stands modified to be read as under:- (d) Termination for Insolvency: The Purchaser may at any time terminate the Contract by giving written notice to the DCSP, without compensation to the DCSP, if the DCSP / DCSP's consortium member becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

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Sr. No.	RFP Reference	Relevant Clause/ Provision	Pg. No.	Existing Clause	Modified Clause/ Changes Made
18	Section IV	Annexe 4.1.4	6 of 37	Annexe 4.1.4 - Bidders Profile	Please refer to Annexure IV of this corrigendum III for revised Annexe 4.1.4 of the Bid Document
19	Section IV	Annexe 4.1.9	13 of 37	Annexe 4.1.9 – Response Sheet	Please refer to Annexure V of this corrigendum III for revised Annexe 4.1.9 of the Bid Document
20	Section IV	Annexe 4.2.3	31 of 37	Annexe 4.2.3 Detailed Cost Sheet - Summary	Please refer to Annexure VI of this corrigendum III for revised Annexe 4.2.3- Detailed Cost Sheet - Summary of the Bid Document
21	Section IV	Annexe 4.2.3 (d)	36 to 37	Annexe 4.2.3 (d) – Detailed Cost Sheet - Managed Services	Please refer to Annexure VII of this corrigendum III for revised Annexe 4.2.3(d) - Detailed Cost Sheet – Managed Services of the Bid Document
22	Section IV	Annexe 4.1.8		List of documents to be submitted by DCSP	Following documents have to be submitted with Technical bid in addition to documents specified in Annexe 4.1.8 (10):- 10. Work order(s) / contract/ purchase order(s)/ client certificate(s)
23	Section IV	Additional – Annexe 4.1.13	-	Format for “Experience of managed service work demonstrated in past by Bidder or Consortium Member”	Please refer to Annexure VIII of Corrigendum III for the format
24	Section V	“Entire section”		Schedule of Requirements	Please refer to Annexure IX for revised Section V “Schedule of Requirements” of this Corrigendum III

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Annexure I

Section II

31.6. Technical Compliance to Data Center/ Managed Service Parameters:

Clause 3 Section V "Addendum I"	Evaluation Parameter	Max Points	Minimum Qualifying Points
3.2	Architecture and Structural	100	70
3.2.1	Location	10	7
3.3.2	Building	15	11
3.2.3	Telco/ Communication Room	10	7
3.2.4	Staging Room	10	7
3.2.5	Secure Storage Space (Store Room)	10	7
3.2.6	Server Hall	30	21
3.2.7	Services/ Utility Rooms/ Vault Room	15	11
3.3	Electrical Systems	100	70
3.3.1	Power	10	7
3.3.2	Transformers	10	7
3.3.3	Diesel Generators	20	14
3.3.4	Main LT Distribution Panel	10	7
3.3.5	Un-interruptible Power Supply System	20	14
3.3.6	Distribution Panels	20	14
3.3.7	Earthing	10	7
Clause 3 Section V	Evaluation Parameter	Max Points	Minimum Qualifying Points
3.4	Heat ventilation and Air-conditioning	80	56
3.4.1	Comfort Air Conditioning	20	14
3.4.2.	Precision AC	60	42
3.5	Fire Systems	50	35
3.5.1	Fire Alarm	25	17.5
3.5.2	Fire Suppression System	25	17.5
3.6	Security Systems	80	56
3.6.1	Access Control Systems	30	21
3.6.2	Closed Circuit Television Systems	30	21
3.6.3	Physical Security	20	14

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3.7	BMS System	50	35
3.8	Network Set up, Racks and cages	60	42
3.9	Office Space	70	49
3.10	Operational Requirements	100	70
3.11	MIS Report	60	42
3.12	Bidder Company Experience	100	70
3.14	Experience of Managed Services work demonstrated in the past by Bidder or Consortium member, as applicable	300	210
3.13 & 2.5	Key Managed Services Personnel currently employed and proposed (as per the Job Description Clause 2.5)	250	175
	TOTAL	1350	945

Bidders shall note that:

1. **Inputs for the above evaluation** shall be derived from the **respective responses to the Bid Document** as specified in **Section V** of the Bid Document, as applicable.
2. The Detailed Response Sheet with points allotted are specified in **Section IV, Annexure 4.1.9**.
3. **Purchaser will conduct a Site Visit to the proposed Data Center Facility. The location decided to be provided to the Purchaser by the Bidder should be provided for inspection during the site visit. On winning the bid, the same location which was provided for inspection during site visit to be allotted to the Purchaser.**
4. Based on the above evaluation criteria, the total marks obtained would be calculated and converted to marks obtained out of 60 marks allotted for overall technical bid.

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Annexure II

Section II “Instructions to Bidders” Clause 42 – Consortium Related Condition - Additional clause:-

42. Consortium related conditions

- 42.1. The Prime Bidder shall be the sole point of contact for all matters relating to this Bid and Contract thereof.
- 42.2. The Prime Bidder should necessarily be responsible for meeting all obligations of the consortium.
- 42.3. The Prime Bidder should confirm unconditional acceptance of full responsibility for executing the ‘Schedule of Requirements’ and meeting all obligations of this bid. This confirmation should be furnished as part of the Technical Bid.
- 42.4. The Prime Bidder should have an office in India in the form of a registered office before the opening of the commercial bids. A copy of the certificate of incorporation in India shall be submitted to UIDAI as part of the Technical Proposal or submitted separately before the opening of the commercial bids. Failure to submit the required supporting before the stipulated time shall make the bid liable for rejection
- 42.5. The number of consortium members cannot exceed **two (2)** including the Prime Bidder.
- 42.6. The Prime Bidder is required to submit joint Memorandum of Understanding (MOU)/ Agreement between the Prime Bidder and the consortium member for the contract; clearly indicating their scope of work, responsibilities and relationship.
- 42.7. MoU / Agreement concluded by the Prime Bidder and consortium member(s) should also be addressed to the Purchaser clearly stating that the MoU / Agreement is applicable to this bid and shall be binding on them for the contract period. Notwithstanding the MoU / Agreement, the responsibility of completion of job under this contract will be with the Prime Bidder.
- 42.8. Each member of the Consortium shall execute a notarized power of attorney in favour of the Prime Bidder in a form and manner acceptable to the Purchaser which shall inter-alia, authorize the Prime Bidder to act for and on behalf of such member of the Consortium and do all acts as may be necessary to or for the performance under this Contract. The Prime Bidder shall submit such notarized power of attorney along with its Technical Bid.
- 42.9. All members of the consortium, including the Prime Bidder, who are participating in the bidding process, will need to submit, along with Technical Bid, a Non Disclosure Agreement (NDA), individually, in favour of the Purchaser. Refer Annexe D - Section VI of the Bid document for the format.
- 42.10. The Prime Bidder cannot be a member of any other consortium for the purpose of this Bid.
- 42.11. The Prime Bidder shall be severally liable for the execution of the scope of work, with the other consortium members, if any, being liable to the extent of remuneration being received by them as part of the contract through the Prime Bidder.

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- 42.12. The Prime Bidder and any of its consortium members should not be involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this contract. The Bidder and any of the Consortium Partners should not have been black-listed by any Central / State Government or Public Sector Undertakings. If at any stage of Bidding process or during the currency of the Contract, any suppression / falsification of such information is brought to the knowledge of the Purchaser, the Purchaser shall have the right to reject the bid or terminate the contract, as the case may be, without any compensation to the Bidder.
- 42.13. The Bidders whose proposal for the purpose of this Bid involves technical collaboration / joint venture with foreign equity participation or payment of royalty and / or lump sum for technical know-how and wherever Government's approval is necessary, should submit a copy of Government's approval to the Purchaser, prior to the date of opening of Commercial Bid.

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42.14. It should be noted that the Prime Respondent is allowed to form a consortium who meets the following criteria:-

Sl. No.	Consortium Member Criteria	Supporting Documents
1	Should have annual revenues not less than Rupees One Hundred Crore in each of the last 3 financial years from Information Technology Services	Copy of audited financial statements
2	Should have annual turnover of minimum Rupees Twenty Five Crore in each of last three financial years accruing from Managed Services. The definition of Managed Services in this context shall mean Installation, Build, Integration Testing, Commissioning, Management and Maintenance of Servers, Storage, Network, IT Security and related components in data centers. This should not include the value of hardware, equipment, management software and other components supplied.	Duly certified statement from statutory auditor for the years 2007-08, 2008-09 and 2009-10 indicating the amount of turnover during these years.
3	Should have experience in providing required services in Data Center Operations in the field of Build, Commission, Installations and operations of Racks, Cabling Servers Storage, Networking, Firewalls, Routers, Intrusion Detection Devices, Softwares, OS, Databases, middle ware and hardware and networking components.	Documentary evidence along with duly certified letter signed by Chief Executive Officer/ Managing Director / or Regional Head
4	Bidder should have certification of ISO 9001:2000 or CMMi	Copy of valid certificate issued to Bidder by certifying agencies
5	Should have team of 50 qualified engineers on their payrolls offering the System Integration and Managed Services.	Duly certified letter signed by Chief Executive Officer/ Managing Director / or Regional Head

Note :- All the supporting documents related to Consortium Bid should be submitted along with the Technical Bid

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Annexure III

Section III “General Conditions of Contract” Clause 50 - Constitution of Consortium – additional clause is as follow:-

50. Constitution of Consortium

- 50.1. For the purposes of fulfillment of its obligations as laid down under the Contract where the Purchaser deems fit and unless the context requires otherwise, **DCSP** who shall be the sole point of interface between the Purchaser and the DCSP and would be absolutely accountable for the performance of its own, the other members of Consortium and/or its Team's functions and obligations.
- 50.2. The Consortium members agree that the **DCSP shall be the prime point of contact between the Consortium members and the Purchaser** and shall be primarily responsible for the discharge and administration of all the obligations contained herein and, the Purchaser, unless it deems necessary shall deal only with the DCSP.
- 50.3. The Purchaser reserves the right to review, approve and require amendment of the terms of the Consortium Contract or any contract or agreements entered into by and between the members of such Consortium and no such agreement/contract shall be executed, amended, modified and/or terminated without the prior written consent of the Purchaser. **An executed copy of each of such agreements/contracts shall, immediately upon execution be submitted by the DCSP to the Purchaser.**
- 50.4. In case of a breach of any of the terms hereof, unless the Purchaser decides otherwise, the DCSP shall be severally liable for all consequences resulting thereon, with the other consortium members, if any, being liable to the extent of remuneration being received by them as part of the project through the DCSP.
- 50.5. A notice of at least 6 months in advance is required to be given by the DCSP to the Purchaser if during the term of this Contract, the DCSP desires to terminate any contract/arrangement relating to the performance of Services hereunder with any member of his Consortium.
- 50.6. Where, during the term of this Contract, the DCSP terminates any contract/arrangement or agreement relating to the performance of Services hereunder with a member of the Consortium (subject to approval by the purchaser), the DCSP shall be severally liable for all consequences resulting thereon, with the other consortium members, if any, being liable to the extent of remuneration being received by them as part of the project through the DCSP. The DCSP shall in such case ensure the smooth continuation of Services by providing a suitable replacement subject to approval and to the satisfaction of the Purchaser at no additional charge and at the earliest opportunity.

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Annexure IV

Section IV "Contents to Bid"

Annexe 4.1.4: BIDDER/ CONSORTIUM MEMBER PROFILE

The Bidder should fill this Annexure for Prime Bidder & Consortium member separately

1	Name of the Company	
2	Prime Bidder / Consortium Member	
3	Year Established	
4	Role of the member (DCSP/ MSP	
4	Address of Office	
5	Telephone No. with STD Code Fax No. E-mail Address	
6	Name & details of the CEO with his professional qualification and experience	
7	Sector and Organization in which the company has provided / been providing Data Centre facilities	(i) (ii) (iii) (iv)
	Sector and Organization in which the company has provided / been providing Managed Services e.g. information technology, telecom, bank etc.	(i) (ii) (iii) (iv)
8	No. of full time personnel currently under employment with reference to Data Centre design, implementation & maintenance	(i) (ii) (iii)
	No. of full time personnel currently under employment with reference to Data Center Managed Services	(i) (ii) (iii)
9	Name of the affiliated Firms for providing Data Center design, implementation & maintenance services	(i) (ii)
	Name of the affiliated Firms for providing Data Center Managed Services	(i) (ii)
10	No. of years of Proven experience in the areas of providing Data Centre facilities of similar nature	
	No. of years of Proven experience in the areas of providing Managed Services of similar nature	
11	Any accreditation / certification / rating from an internationally reputed third party agency	

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As of this date the information furnished in all parts of this form is accurate and true to the best of my knowledge.

Witness:

Signature -----

Name -----

Address -----

Date -----

Bidder:

Signature -----

Name -----

Designation -----

Company -----

Date -----

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Annexure V

Section IV "Contents to Bid"

Annexe 4.1.9: Response Sheet

I.	Check Points	Score	Compliance	Detailed Answers and Remarks
A	<i>Architectural and Structural</i>			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.2 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	Location of building and surrounding buildings within 750 meters (attach map/ schematic clearly identifying surrounding buildings)	2		
3	Age of the Building; Fitness of building for DC (attach Structural Engineers Certification letter)	2		
4	Total area in Sqft of the space in the building for raised floor and other supporting areas like Utility Rooms,	2		
5	Is the Server hall on the suitable level I. Minimum 4 feet above the ground level and II. should not be on topmost floor	2		
6	Is the Data center and its building owned by the Bidder?	1		
7	If building / floors are leased, Specify lease period? Does the lease period comply to RFP stipulation?	2		
8	Types and value of Insurance of the Data Center.	1		
9	Is there adequate space for parking for emergency vehicles, fire brigade to access the building in case of emergencies, and are there proper fire exits provided as per the statutory guidelines?	2		
10	In the site chosen for UIDAI DC co hosting, what is the distance to nearest airport and flight path?	2		
11	Please mention the distance to nearest highway, railway station and railway line?	4		

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12	Number of incidences of water logging in the basement area in last 3 years as well as Number of incidences of water logging in the area surrounding area above 6" in last 3 years and Describe measures taken to establish that there is and will be no water seepage in the future.	2		
13	Is the building protected from Lightening, EMI and RFI?	1		
14	Are there any potentially hazardous facilities, operation, business or natural occurrence, such as petrochemical processing, prisons, toxic waste sites, gas pipeline, etc. envisaged in the future in the surroundings? If so, What would be the approximate distance?	2		
15	Structural floor load designed (kg/sqm)	2		
16	There is no major electrical equipment directly above or below the data center space?	2		
17	Is there any false ceiling? (describe type) If the false ceiling (if provided) 2hrs fire rated and also possess acoustic properties?	2		
18	Height of the raised floor from the true floor (mm) and what is the type of the false flooring? Is it provided with anti-static laminate?	2		
19	Clear height between raised floor and ceiling / false ceiling	2		
20	Load bearing capacity of raised floor (kg/sqm)	3		
21	What is the overall space (in Sq. feet) planned to make available 2,000 sq. feet of DC space for UIDAI?	2		
22	Is the raised floor space on DC exclusive for UIDAI or there are other customers? If yes, how are the physical isolations planned?	2		
23	Are rodent repellents installed in the DC?	2		
24	Is the Telco/ Communication Room strategically located and controlled by Access Control system? Will UIDAI be given an exclusive Room or will it be shared with Caging? Please provide schematics and details	2		
25	What type of cooling is provided in the Telco/ Communication Room, Split/ PAC, etc.?	2		
26	Is the Telco/ Communication Room provided with Fire Alarm System, Fire Suppression System and CCTV surveillance?	2		
27	Are the fibre entering the Telco/ Communication Room coming from separate paths?	2		

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28	Are the Internet Service Providers equipped with IP Ver 6 connectivity? What is the minimum and maximum number of ISPs planned in the Telco/ Communication Room	2		
29	What is the size of the Staging Room and is it adequate for unpacking the materials? Is there a provision of material movement trolleys for equipment transit inside and outside the Staging Room?	3		
30	Are there a minimum of 8 numbers of 32A power points to enable testing of servers and storage equipment in the Staging Room?	2		
31	Is there a provision of minimum of four seats with PC and LAN connectivity for the personnel to upload applications and test the servers in the Staging Room?	3		
32	Are the Fire Alarm, Fire Suppression, air conditioning and access control systems provided in the Staging Room?	2		
33	Is the Secure Storage Space (Store Room) exclusively provided to UIDAI of minimum 500 sq. feet? Is there adequate space for unloading the IT equipment/ material?	4		
34	What is the type of locking arrangement, manual or access controlled in the secured Storage space?	3		
35	What is the process for movement of equipments from the unloading dock to the store and from store room to the staging Room followed by the DCSP personnel? Do they use proper material movement trolleys?	3		
36	Is there a Ramp provided at the entry of the server hall to facilitate movement of IT equipments without any hindrance?	2		
37	Is the Server hall included with two hours fire rated doors and Fire alarm, fire suppression and early smoke detection system installed?	2		
38	Are the Partitions within the Server hall fire retardant or preferably fire resistant; and where ever provided in the hall, is the Glass fire rated?	2		
39	Can you provide Data Center additional space on requirement?	3		
40	Is the Access control and CCTV systems provided as per the standards?	2		
41	What is the location/strategic placement of the electrical room to facilitate receiving of power and distributing the same to the building and the server hall?	3		
42	What type of fire alarm and fire suppression systems is installed for the Electrical Room?	2		

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43	Is the Electrical Room provided with access control to prevent unauthorized entry?	3		
44	If installed, are the Chiller & AHU rooms provided with proper slope to drain water out of the building to prevent water stagnation in the chiller and AHU rooms?	2		
45	What is the location of the Cafeteria, Pantry or Rest rooms with reference to locational proximity/ distance to the server hall?	3		
46	Is there a provision of a Vault Room of 200 sq. feet for media storage with all Security measures like Palm Geometry for entry and proximity reader for Exit based Access Control, 24/7 CCTV and Physical Surveillance? Can the Vault Room be provided with two full size Fire retardant Cabinets to store Electronic Media?	2		
B	Electrical Systems:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.3 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	Does the total electrical capacity meet the requirement of Data center? Is the power from the Electricity Board, High Tension?	2		
3	What is the number of existing incomers from the power supply company? Capacity of each incomer in MVA	2		
4	Are they from a single or different sub-station/s (redundancy)?	1		
5	Are the cables laid via two different routes from outside into the building? Do you recall any joints in the HT cable from which power is drawn? How would you ascertain the same?	2		
6	Are the cables laid via two different routes within the building?	1		
7	Are the Incoming power supplies from the Electricity Board terminated in a HT breaker Panel? What is be the earthing system provided to the HT Panel?	2		
8	How many transformers are installed? What are their capacities and types?	3		
9	What is the designed redundancy of transformers (N, N+1...)?	3		
10	What is the type of earthing for the neutral and body of transformers?	2		
11	What type of protection against surge in voltage and current are	2		

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	incorporated for the transformers?			
12	Number of DG sets that are available to support UIDAI DC space and designed redundancy (N, N+1,...). Is there adequate space for adding generators in case of requirement?	2		
13	How much is the Total DG Capacity (in KVA) available for UIDAI DC space?	2		
14	Is the Neutral and Body earthing provided through separate earth pits?	2		
15	How much time is required for the Generators to crank up, synchronise (if designed) and take full load? Will UIDAI be provided with dedicated DG set in case the Primary Generators do not turn on, take load within the designed time period?	2		
16	Is there a bulk fuel storage tank? What is the capacity and do you have the necessary approvals in place? If no then do you have a plan to build one that will have feasibility and approval? What is the capacity/ planned capacity (litres, & running hours at full load)?	2		
17	Approximate distance of generators from the DC area (in meters)	1		
18	Will the existing generator capacity fulfill the power requirement of both IT and air conditioning load of the Data Center space for UIDAI?	2		
19	What is the lead time to supply refill as part of your SLA with fuel supplier?	2		
20	How many LT panels are installed?	2		
21	Is the Main LT distribution panel housed in an Electrical Room?	2		
22	How is the Main LT Panel designed? Does the panel have minimum two incomers - one for the main power from the electricity board and the other for the diesel generator?	2		
23	Do the LT Panel breakers have earth fault, overload and thermal protection?	2		
24	Is the LT Panel location design done taking into consideration, the Clearances from other equipments and walls from the panel as per the IEC guidelines?	2		
25	What is the planned UPS Capacity and redundancy (N+1, N+N...) for UIDAI space?	2		
26	In an N+N scenario, are the UPS units synchronized?	1		

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27	Are the UPS units installed in separate Rooms? Y/N	2		
28	Do the UPS systems have harmonic filters to limit the Total Harmonic Distortion to less than 10% at 50% load and also protection against surge?	2		
29	What is the battery backup duration in full load?	2		
30	What is the type of earthing provided for UPS neutral? (Cu, GI)	2		
31	Will the UPS system be dedicated to UIDAI DC space(s) or shared with other clients?	2		
32	Is there a Separate UPS employed for catering to the office equipment like PC's, fax, printers etc?	1		
33	Will the Static transfer switches provided at appropriate locations to enable seamless transfer in case of any UPS maintenance or breakdown?	2		
34	Is there a Dedicated earth system provided for the neutral of UPS?	2		
35	Is there any isolation transformer installed? Does the Isolation transformer directly feed the load in case of UPS failure scenario?	2		
36	To what extent the power (KVA) can be scaled up beyond the stipulated 7 KVA in designated racks on specific instructions from UIDAI?	1		
37	Are the UPS power distribution panels separate from raw power distribution panels?	2		
38	Is the power supply to the air conditioning equipments achieved through a separate distribution panel?	1		
39	Are the panels properly named and tags provided for the cables? Are the power cable trays laid below the false floor?	1		
40	Are the Panels designed to be IP 45 compliant as per IEC guidelines?	1		
41	How do you ascertain that during maintenance of panels, the regular operations is not disturbed?	1		
42	Is a Capacitor panel of adequate capacity employed for correction of power factor?	1		
43	Do the downstream of UPS have double neutral including the PDU?	2		
44	What is the rating and type of breakers in the power distribution units (PDU) installed in the server hall for catering power to the racks?	1		

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45	Is it designed for the PDU to have provision for 3 phase circuits to cater to any specific equipment requirement being deployed?	1		
46	Is the power consumption measured at the PDU level and / also at rack level?	1		
47	Number of outlets on each of the power strips in each rack? Do each rack have two sources of power?	1		
48	At what level is the STS provided? (UPS, Panel, Rack etc) and what is the capacity and switching features with time period?	1		
49	What is the lighting level in the Data Center (Lux)	3		
50	Is there a dedicated earthing provided for the Data Center?	2		
51	Is a Single Reference Grid provided in the Data Center?	2		
52	Is the body earth separate from dedicated earth in the Data Center?	2		
53	Is the body of the Rack earthed?	1		
54	What methods are adopted to control Electro static Discharge?	1		
55	What standard is followed for providing earthing? What is the resistance of the Earthing system?	2		
56	Are regular lighting and emergency lighting provided in all locations of the building? What is the percentage of lights on the Invertor for illumination during emergencies?	3		
57	What is the system adopted for laying wiring of Light fittings (if exposed)?	2		
58	Is there an adequate provision made for Lightning arrestors in the building?	2		
C	Heat Ventilation and Air Conditioning:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.4 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	What is the type of precision air conditioning used in DC? (CW/DX)	4		
3	What is the cooling design? (Overhead / Under floor)	4		
4	What is the rated capacity of the AC units (Tr) and designed	4		

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	redundancy?			
5	Is there a provision of Water leak detection System in the PAC vicinity of the Data Center Floor?	4		
6	What is the designed CFM for each rack? Can it be scaleable on requirement? Please provide details.	4		
7	Is the Rack alignment designed to achieve hot isle and cold isle arrangement?	4		
8	How is the airflow designed?	4		
9	What type of air filters are used?	4		
10	Is the floor slab (above or below) thermally insulated?	3		
11	Is there any humidity control in the equipment?	4		
12	What is the range of temperature and humidity maintained in the Data Center?	4		
13	At what location is the temperature and humidity measured in DC? What is the frequency and what system is adopted for UIDAI to remotely monitor the same?	4		
14	What material is used for PAC pipe insulation?	3		
15	Is the Data Center provided with exhaust system?	3		
16	Is there space to add additional AC units in the Data Center in case of any requirement?	4		
17	Plant Type (e.g. water-cooled chillers) installed and redundancy ((N, N+1...))	3		
18	Is Comfort AC installed for the office area as well as Storage Room and Vault Room?	5		
19	Please provide details of the provision of a good environment for working in the office area?	3		
20	What system of air conditioning is adopted in office area?	3		
21	Is the fresh air preconditioned?	2		
22	Are the AC ducts properly insulated and provided with fire dampers?	5		
23	Is the comfort AC provided with controls in the office area?	2		

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D	Fire Systems:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.5 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	Briefly describe the Fire rating measures that are adopted to make the DC as per NFPA guidelines?	4		
3	Is the Data Center provided with fire rated doors?	3		
4	What standards are adopted for installing the Fire detectors in the Data Center and the other supporting Utility areas like UPS Room, Electrical Room and Office areas?	4		
5	What are the types of detectors employed? (Smoke, Heat etc.)? Are they addressable or conventional?	3		
6	Is the Data Center Fire alarm system integrated with the building alarm system?	3		
7	Is the Fire alarm system hooked to the PA system?	4		
8	Is the DC equipped with early smoke detection system? Which type is employed and what is the air sampling frequency?	4		
9	What is the type of fire extinguishing system adopted? Which gas is employed for fire suppression? Does it contain Ozone Depleting substances?	5		
10	What is the design standard considered for the above mentioned system? (NFPA, etc)	4		
11	Is the gas release panel integrated with fire panel?	4		
12	In a gas flooding system, is there a method adopted to prevent excessive pressure build-up?	4		
13	Are the smoke detector / heat detectors along with the fire panel programmed in a manner that they activate the suppression system?	4		
14	Are portable fire extinguishers provided? At which strategic locations are they placed?	4		
E	Security System:			

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1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.6 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	Are you complying to UIDAI's requirement of deputing CISF personnel in addition to your own security?	4		
3	Does the building have 24hr patrolling?	4		
4	Are the security personnel trained to scrutinize the personnel entering the premises and also to carry out combat activities?	4		
5	Do the security monitor all the entrances of the building?	4		
6	Is there a common security deployed for both building & data center?	4		
7	How many cameras are installed in the Data Center floor area?	5		
8	Is the CCTV fixed doom type with or without vary-focal lens? If need be, will PTZ cameras be installed as required?	3		
9	Do the CCTV not only cover the movements within the building but also the periphery? Please provide details.	5		
10	Are the CCTV's installed in strategic locations to monitor the movement of personnel in and out of all critical areas? Please provide details.	5		
11	Is the DG area and the storage area covered by the CCTV?	3		
12	Is it designed for the Digital Video Recorder to be IP based to allow accessibility for UIDAI to monitor remotely?	5		
13	What is the retention period of the Camera recordings and will the saved copies be made available for UIDAI review as and when required for a stipulated period of one year from the date of recording?	3		
14	Are the CCTV's monitored 24x7? Is the recording based on motion sensing?	3		
15	What is the access control system employed?	5		
16	Are there panic bars installed to the emergency exits and integrated with the alarm system?	5		
17	Is the Access control software installed on a stand alone computer and the logs of movements recorded? Will the periodic reports of the logs be recorded and sent to UIDAI?	5		

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18	A minimum of how many levels of physical and electronic scrutiny are incorporated before a person can enter the Data Center?	5		
19	What is the type of access for Data Center installed? (Finger, palm etc.)?	5		
20	Are the entry to all critical locations in the building through the Access Control system employing proximity cards?	5		
21	Is the access and CCTV integrated with the building security system?	5		
22	Is the Data Center provided with dedicated security room for monitoring?	3		
F	BMS System:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.7 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	Is the BMS of Data Center integrated with the BMS of the building	5		
3	Confirm the list of equipments monitored through BMS	10		
	a) DG sets			
	b) Transformers			
	c) Chillers			
	d) AHU			
	e) Precision Air conditioners			
	f) Fire Alarm System			
	g) CCTV			
	h) Access Control system			
	i) Energy meters			
	j) Water leak Detection System			
	k) Very Early Smoke Detection and Alarm system			
	Others (Specify)			
4	Is the BMS monitored 24x7	3		

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5	Who monitors the BMS?	2		
6	What is the frequency of reports generated from BMS?	3		
7	Is the BMS Room separate or is it shared with some other utility Room/ Area?	5		
8	Is the system capable of generating reports of power consumption from the PDU?	5		
9	Is the Temperature and humidity sensing and monitoring of the Data Center floor Area done on a continuous basis and fed to the BMS System and is it IP based to allow accessibility for UIDAI to monitor remotely?	10		
10	Please confirm retention of the following data as per the retention period indicated against each. DCSP should have capability to restore and replay the data within the stipulated retention period.			
	a) Access logs (3 months)			
	b) CCTV (1 year)			
	c) Power consumption (3 months)			
	d) Alarms generated (3 months)			
11	What is the system of escalation from BMS – calls, SMS, Mails, etc.?	2		
G	Network System:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.8 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV.			
2	Is the Structured cabling laid and terminated as per TIA standards?	3		
3	Will the server racks be of 600*1200mm and network racks be of 800* 1000mm; all the racks be 42U and will they have a base frame firmly rested on the first floor?	3		
4	Do the racks have 55% perforation for sufficient flow of air?	3		
5	Is the network system be properly routed such that the cable laying is carried out in a short period of time? Please provide details.	3		
6	Is the network cable tray laid with a clearance of 300mm from the power cable trays to overcome interference?	3		

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7	Is the Design of the cable trays such that they can accommodate both fiber and copper cables?	3		
8	What standards are followed for laying and terminating the cables?	3		
9	Will the network cables be laid between the server racks and between the network racks and server racks as per requirement and as per the design submitted by UIDAI as and when required?	3		
10	Supply and laying of cables as per the agreed design architecture in consultation with UIDAI shall be the responsibility of the Service Provider. Please confirm with details.	3		
11	What is the standard size considered for the server racks and network racks?	3		
12	What type of racks would be deployed as and when required for UIDAI?	3		
13	Do the racks have base frames and they firmly rest on the false floor?	2		
14	Do the racks have cable managers both vertical and horizontal with appropriate capacity and ties for dressing of the cables and naming and providing layout with the cable numbering and rack labelling?	3		
15	Is the Service Provider responsible for supply and installation of racks in position?	3		
16	Is the cage properly anchored to the civil structure?	2		
17	What is the spacing of the mesh of the caging?	3		
18	Is the caged area provided with CCTV for surveillance?	2		
19	How many sockets do the dual power strips of every Rack have respectively?	3		
20	Is the cage of MS provided for the space allotted to UIDAI and with Biometric access control?	3		
21	Number and names of network service providers that have been terminated in the Communications Room (meet me) Room.	3		
22	Confirmation on IPV6 on the service provider network.	3		
H	Office Space:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.9 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as			

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	Annexure 4.1.11 in Section IV.			
2	Would the office space have a capacity of 50 persons (scalable to 100) with each workstation having three (3) UPS point and one (1) raw power point?	7		
3	Will Access control to UIDAI in the Office area be independent?	5		
4	Will the office space comprise of work stations, ergonomically designed chairs, storage space and lighting?	5		
5	What is the standard size of work station? What is the type of storage units to be provided along with the workstations?	5		
6	Will the Workstations in the office area be provided with UPS power and DG backup?	5		
7	Will the LAN Connectivity be provided to each work station be 1Gbps and redundant uplink connectivity (10Gbps) to Data Center?	7		
8	Will each work station have at least two network ports and one voice port?	5		
9	Will Internet be provided through Data Center internet connectivity as and when required by UIDAI for their business?	5		
10	Will the office area be provided with comfort air conditioning?	5		
11	Will each workstation be provided with phones?	4		
12	Can Cafeteria / pantry facility be provided for having lunch/dinner? Will there be cooking in the building? Will the Cafeteria be above or below the Data Center Space to be allotted to UIDAI?	7		
I	Operational Requirements:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.10 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV. Samples of Operating Procedures from any of their existing Data Centers of the DCSP.			
2	Can all the operation procedures be documented and made available for review? Please provide details.	5		
3	Will all Security policy and procedures for movement of materials & men, within the building and the Data Center be made available to	5		

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	UIDAI for review? Please provide details.			
4	Will the operation procedure for the fire alarm and fire suppression system be made available to UIDAI for review? Please provide details.	5		
5	Will the maintenance schedules of all equipments should be made available to UIDAI for review? Please provide details.	5		
6	Will the maintenance process be explained to UIDAI and the documents available for review? Please provide details.	7		
7	Will the operation procedures for critical situations like power failure, water leak, damage of fuel line, short circuit, etc. be made available for review? Please provide details.	7		
8	Is there a robust emergency response plan backed up with trained team members and communication system? Please provide details.	6		
9	Is the earth resistance measured periodically and monitored?	5		
10	Is the access logs made available for at least 120 days?	5		
11	What is the frequency intimating UIDAI on the power consumption logs?	5		
12	Will the Managed Service Logs (If Managed Services taken from DCSP) be provided on a weekly basis and the Change Request Summary/ approvals to be taken from UIDAI before any activity? Will the Incident Ticket Numbers be generated, shared and escalated on an immediate basis and their resolution and closure be provided at the earliest best? Please explain with examples.	5		
13	Will the NOC be provided with a secured facility?	5		
14	Will the NOC be UIDAI dedicated?	3		
15	Will the NOC have a centralized monitoring console/ LCD/ Projector Screen (Video Wall)?	3		
16	Will NOC have a redundant and robust infrastructure with reference to UPS and Network links?	3		
17	Is the physical security (Access Control/ Surveillance) provided in the NOC?	3		
18	Is Network security (Firewall/ IDS, etc.) provided in the NOC?	3		
19	Are the following communication nodes provided in the NOC:	5		

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	(a) Toll free numbers			
	(b) PSTN from multiple providers			
	(c) Email/ messaging			
	(d) Alerting via Email / SMS			
	(e) Conferencing			
20	From the Network perspective, will you be providing the following:	6		
	(a) Internet			
	(b) MPLS			
	(c) Network devices and configuration			
	(d) Network monitoring and management			
	(e) Telco			
	(f) Local Area Network			
21	In the NOC, what are the provisions for the Storage Area Network (SAN) and Backup?	4		
22	Please provide a brief description of NOC management.	5		
J	MIS Reports:			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.11 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV. Samples of MIS Reports from any of their existing Data Centers of the DCSP.			
2	How would you provide the visitor details for Data Center including name, time of entry and exit, entry authorized by purpose of visit, etc as applicable?	5		
3	How is the material movement Report maintained for all material entering / exiting from the Data Center?	5		
4	Uptime Report for Input AC Power supply (AC input from Transformer / DG set) generated	5		
5	Uptime Report for UPS system including load variations on an intraday basis generated and populated	5		

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6	Uptime Report for Air-conditioning system be generated	5		
7	Uptime and availability of CCTV Surveillance system	5		
8	Uptime and availability of Access Control (Biometric & Proximity readers)	5		
9	Uptime Report for Fire Management System	5		
10	BMS uptime reports and various trends with samples?	5		
11	Incident reports regarding the disruption, downtime, security violations or any such reports also uptime reports of the NOC and samples with how any incident was managed with resolution and uptimes?	5		
12	Helpdesk report including details of each call, time of call, defect reported, time of call resolution, action taken, etc,	5		
13	SLA compliance reports	5		
J	<i>Bidder Company Experience:</i>			
1	Please state the compliance for the requirements as stipulated in Section V, Clause No. 3.11 and corresponding stipulated specifications. In case of any deviations, please use the Deviation format attached as Annexure 4.1.11 in Section IV. Samples of MIS Reports from any of their existing Data Centers of the DCSP.			
2	How old is the Company in the Data Center Business in years?	10		
3	What is the total Data Center Raised floor area in sq. feet owned and managed by the Company?	7		
4	What is the total Data Center Raised floor area owned and managed by the Company in Delhi?	7		
5	Are all the Data Centers of Tier III rating?	7		
6	What is the Total Uptime recorded since the past 3 years?	7		
7	What is your commensurate experience in the field of Data Center maintenance and what are the types of Clients supported by your Agency such as CPSU, MNC, Private, etc.?	6		
8	What is the retention percentage of your clients since the past three years and what is the reason for their exit?	7		
9	What are the other areas of Business your Company is affiliated with?	7		

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10	What are the various other Data Center related services offered by your organization?	7		
11	What is the average PUE obtained in your Data Centers across the country?	7		
12	Please provide details on the number of any severe or major incident occurring in your Data Centers with Root Cause analysis report of the incidents since the past three years? Did the incidents cause severe loss/ damage to any of your clients? Please provide details.	7		
13	What are your future expansion plans in the Data Center Business?	7		
14	What is your current market share in the Data Center Business in India as well as in Delhi region?	7		
15	What is the growth rate of your Organization and what are your growth plans for the next five years in the Data Center Business?	7		
K	Managed Services			
16	Experience of similar Managed Services work demonstrated in the past by Bidder or Consortium member, as applicable <ul style="list-style-type: none"> • 2 Government Clients (150 point each) and / or <ul style="list-style-type: none"> • 2 large private sector client (150 point each) 	300		
17	Key Managed Services Personnel currently employed and proposed <ul style="list-style-type: none"> • 24 months with the company (15 points each) and <ul style="list-style-type: none"> • Between 12 and 24 months with the company (10 points each) 	250		

Important Note: This checklist will be used by the Purchaser or it's authorized representative/ agency for reviewing the proposed site for Data Center as mentioned in Clause 31.3. (iii) Section II.

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Annexure VI

Section IV "Contents to Bid"

Annexe 4.2.3: DETAILED COST SHEET - Summary

S.NO.	PAYMENT HEAD	DESCRIPTION	TOTAL AMOUNT (1 YEAR) (INR)	SUB TOTALS (INR)
1	A	RECURRING COST		
	A1	Rental Charges for DC space		
	A2	Rental Charges for non DC Space		
	A3	Rental Charges for DCSP supplied Full Size Fire retardant Filling Cabinet for media storage		
	A4	Other Recurring Costs not covered		
	A5	Other Recurring Costs not covered		
		TOTAL RECURRING COST (A)		INR.
2	B	ONE TIME FIXED COST		
	B1	Server Racks 600mm x 1200mm		
	B2	Network Racks 800mm x 1000mm		
	B3	Comm. Racks (2post racks)		
	B4	Supply and Installation of Cage		
	B5	Access System		
	B6	Supply, Installation, Testing and Commissioning of Structured Fiber Cabling		
	B7	Supply, Installation, Testing and Commissioning of Structured Copper Cabling		
	B8	Other one time fixed cost like 32A circuit provision		
	B9	Other one time fixed cost like 63A circuit provision		
	B10	Provisions of Workstations, Pedestals with file storage.		
	B11	PC covering the following minimum configuration: Intel Core 2 Duo processor, 2 GB RAM, 300 GB HDD, 15" Colour TFT Monitor, Keyboard, mouse, etc. with OS as Windows XP or higher version and MS Office 2007.		
	B12	Telephone Connections with STD facility and local		

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		intercom.		
	B13	Telephone Connections without STD facility and local intercom.		
	B14	Network Printer (common) with a standby unit in case of fault with the primary unit.		
	B15	Anti – virus as per the standard industry norms with a licence of one year renewable for the second year at same rate.		
	B16	Other one time fixed cost		
		TOTAL ONE TIME FIXED COST (B)		INR.
3	C	VARIABLE RECURRING COST		
	C1	Environmental and Infrastructural Service Charges		
	C2	Bandwidth		
	C3	Other Variable Recurring Costs		
	C4	Other Variable Recurring Costs		
		TOTAL VARIABLE RECURRING COST (C)		INR.
4	D	MANAGED SERVICES		
	D1	Operation and Maintenance- Data Centre		
	D2	Any other Managed Services Costs		
		TOTAL MANAGED SERVICES (D)		INR.
		GRAND TOTAL		INR.

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Annexure VII

Section IV "Contents to Bid"

Annexe 4.2.3d: DETAILED COST SHEET – Managed Services

Sl.No	Resources	Numbers	Unit Rate per month (INR)	Amount per month (INR) (5)=(3)*(4)	Taxes per month (INR)	Total Amount per month (INR) (7)=[(5)+(6)]
-1	-2	-3	-4	-5	-6	-7
D1	Operation and Maintenance - Data Center					
	Shift Manager	3				
	Inventory Manager (One per shift)	3				
	Electrician (One per shift)	3				
	Network engineer	2				
	Storage engineer	4				
	System administrator	10				
	Database administrator	4				
	Application administrator	6				
	Security engineer	4				
	NOC engineer	4				
	Service engineer	8				
	Quality Assurance staff	2				
D2	Any other Managed Services Cost					
	TOTAL MANAGED SERVICES COST (D)					

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Annexure VIII

Section IV “Contents to Bid”

Annexe 4.1.13 : Format for Experience of similar Managed Service work demonstrated in past by Bidder or Consortium Member

Assignment name:	Approx. value of the contract (in INR):
Country: Location within country:	Duration of assignment (months):
Name of Client:	Total No. of staff-months of assignment:
Address:	Approx. value of the services provided by your firm under the contract (in INR):
Start date: Expected Completion date: Status of Project: Ongoing/ Completed	No. of professional staff-months provided by associated Consultants:
Name of associated organizations, if any:	Name of senior professional staff of your firm involved and functions performed:
Scope of Work: <i>(Describe substantially in approximately 1000-1500 words)</i>	
Challenges and Key Learning's:	
Firm's Name:	