**REPLY TO PRE-BID QUERIES : TENDER ENQUIRY FOR ‘SUPPLY, INSTLLATION, TESTING AND COMMISSIONING OF CCTV SYSTEM IN UIDAI HQ**

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| **SNo.** | **Name of Bidder** |  | **Queries Raised by** | **Reply / Clarifications** |
| 1 | M/s Turbo Consultancy Services Pvt. Ltd. | (a) | You have mentioned the DVR of 24 Channels, whereas in the market  8ch or 16 ch of “ International  Brands”  are available. 24 Channels  DVR’s are available only in china brands. Generally  US, Japan, German Brands  are not manufacturing 24 Channels DVR hence the same are not available. Most of the Govt. tenders are floated only for 8 Ch or 16 Ch DVR which are of   BOSCH, CBC, Pelco, GE Brands. | Agreed.  Three DVRs of 8 Channels each ( All other technical specifications will remain the same)  Each DVR should be installed at respective floors and all DVR should be configured and integrated at one centralized location. Bidder is required to consider all devices, accessories, Controls, PCBs, Cables etc which would be required for integration of all DVRs and that should be configured with common Monitor. |
| (b) | The size of Power & Video Cable i.e. RG59, 2 Core 1Sq mm Power Cable which are generally used for CCTV Installation have not mentioned in tender. | Agreed.  Power Cable – 2 Core Pure Copper Cable  Video Cable – RG-6 Pure Copper Cable |
| (c) | The Size of PVC Pipe has not been mentioned in tender. Which is generally of 25mm. | Agreed.  25 MM |
| (d) | The specification of monitor is also not mentioned in tender. | Agreed.  32” LED Monitor |
| (e) | Further, you have asked to finish the supply within 7 days whereas it normally takes at least 15 – 30 Days the items to be shipped from the foreign suppliers & it is not possible to supply within 7 Days. | Agreed.  Maximum 20 Days including Supply, Installation, Testing and Commissioning of CCTV System from the date of issue of Supply Order. |
| (f) | Payment Terms is also not clearly mentioned. | Existing provisions of the RFP shall prevails. |

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| 2 | M/s Impression Tech | (a) | There is no availability of 24 Channel DVR in well reputed brand like US, UK, Japan, Korean etc. that generally used in all reputed organisation. The most reputed brands are ( Samsung / Pelco / Honeywell / Bosch etc.) if no brand is mention we will proposed economical brand that are having feature of 24 Channel. | Please refer Sr. No. 1(a) |
| (b) | The details of Monitor are not mention in the BOQ. However we need complete detail of monitor for this tender | Please refer Sr. No. 1(d) |
| (c) | Where will be the monitoring station ( Control Room) for all cameras. Based on pre decided location we will be able to make tentative estimate of cables. | Monitoring Station will be set up Centralized Location or at 2nd Floor, Tower-1, Jeevan Bharti Building, CP, New Delhi-110 001. |
| (d) | We may request you to kindly confirm specification of video cable and power cable in your tender as (Video Cable RG-6 Pure Copper & for power 2 Core 1Sqr. MM in pure copper ) for better picture quality. Otherwise there will be no comparison in quoted rate since all vender will quote as per their own. That may result poor quality in Live/Playback/Recording. | Please refer Sr. No. 1(b) |
| (e) | We may request you to kindly make a separate line item for camera power supply as 12V DC - 1Amp Power Supply for each camera. Or camera + power supply in one line items. If centralised power supply is not mention we required 12V DC UPS power supply at each camera location from UIDAI office. | Each Cameras and DVRs will be inclusive of Power Supply. |

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| 3 | M/s Eldorado Technologies Limited | (a) | CCTV Monitor\ LCD\ TV has not been mentioned thus you are requested to please clarify the point as who will provide the display unit. | Please refer Sr. No. 1(d) & 2 (c). |
| (b) | As decided in pre bid meeting and agreed by all the vendors the cabling will be done by RJ-6 for signals and Core-2 for power transmission. | Please refer Sr. No. 1(b). |
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| 4 | M/s Digitals India Security Products Pvt. Ltd | (a) | What is Monitor Size.our suggestion is 32'' for good quality? | Please refer Sr. No. 1(d). |
| (b) | What type wiring is required for data  Like: Rg-6 or RG-59 .our suggestion is  RG-6 better for a long distance. | Please refer Sr. No. 1(b). |
| (c) | What type wiring is required for Power cable Like : 2 core cable | Please refer Sr. No. 1(b). |
| (d) | what type DVR is required . Like 24 Channel or 16 Channel + 8 channel : our suggestion is if you are using 16 CH+8 CH it will be best. | Please refer Sr. No. 1(a) |
| (e) | what is make & model. Our suggestion is you not mention make & model.You can mention of standard of certification of products. Like CE/FCC certified product. CE is stand for : European Union standards body for consumer electronics devices, including air purification equipment. FCC is stand for : The **FCC Declaration of Conformity**[[1]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-fcc-id-help-1) or the **FCC label** or the **FCC mark** is a [certification mark](http://en.wikipedia.org/wiki/Certification_mark) employed on [electronic](http://en.wikipedia.org/wiki/Electronics) products manufactured or sold in the [United States](http://en.wikipedia.org/wiki/United_States) which certifies that the [electromagnetic interference](http://en.wikipedia.org/wiki/Electromagnetic_interference) from the device is under limits approved by the [Federal Communications Commission](http://en.wikipedia.org/wiki/Federal_Communications_Commission).[[1]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-fcc-id-help-1)[[2]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-ce-mag-2)[[3]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-3)[[4]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-4)[[5]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-5)[[6]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-6)[[7]](http://en.wikipedia.org/wiki/FCC_Declaration_of_Conformity#cite_note-7) The FCC label is found even on products sold outside the US territory, because they are either products manufactured in the US and had been exported, or they were manufactured in other nations which have US as a prime market (e.g.: [Japan](http://en.wikipedia.org/wiki/Japan), [China](http://en.wikipedia.org/wiki/China)). This makes the FCC label recognizable worldwide even to people to whom the name of the agency [Federal Communications Commission](http://en.wikipedia.org/wiki/Federal_Communications_Commission) is not familiar. | Cameras and DVRs should be UL Listed /FCC certified Product. |
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| 5 | M/s Visvero Solutions Pvt. Ltd. | (a) | As per survey all the camera can not connected to single DVR .So we request you for 3 separate DVR for each location (2nd & 9th floor, tower B 3rd Floor). | Please refer Sr. No. 1(a) |
| (b) | All DVR connected to each other by fiber cable because DVR to DVR cable length exceeds more than 130 mtrs. so to avoid the picture loss and better quality. | Please refer Sr. No. 1(b). |
| (c) | Switch of 8 Port is required and Media Converter for connecting the DVR's. | Please refer Sr. No. 1(a). |