Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
1	Section 4 / Vol I	Part II Data	The estimated tenure of contract: as below $Phase\ I$ from October 2011 to 31st May 2012 $Phase\ II$ from 1st June 2012 to December 2012	phase.	Phase I of 8 months from October 2011 to 31st May 2012 means initial sweep for enrolment to a maximum extent possible & Phase II will start soon after completion of Phase I and conclude on December 2012
2		Clause 6 Point No. (xi) Pg 17 Vol. I	Disqualification	Please clarify on the "Already awarded UID work by other registrars to the extent of max bid capacity set out by UIDAI." Clause 5.5 (Pg22) Vol. I specifies "Max bid capacity per year". What is the year under consideration?	
3	Section 1 / Vol II	Clause 1.1.2 (ii)/ pg 8	Setting up Enrolment Station and Center	i) What happens if premises are not provided by the GoG; ii) What if GoG promises to give premises but there is a delay in securing the premises; iii) How can the enrolment agency provide power at GoG premises, we cannot get electricity connection there; iv) Will GoG provide financial support in case EAs have to hire premises.	ii) EA has to coordinate with Collector at district level & Municipal Commissioner in Municipal areas for securing premises.

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
4	Section 1 / Vol II	Clause 1.1 / pg 3 and Clause 1.1.6/pg14	·	data collection. Will GoG provide forms which the residents will fill?	1)Additional services means collection Collection of KYR+ field data along with documents from all the residents by using the KYR+ software to be provided by Government of Gujarat and sending it to central location (through pen drive or memory stick) or uploading it for storage.  2) Storing of PoA/PoI documents, and handing them to UIDAI document management system provider for scanning & uploading of documents.  3) EA has to conduct required IEC at Enrolment camp level and other places as necessary 4) GoG will not provide forms, EAs will have to get it printed as per the guidelines of GoG, at there own cost
5	Section 1 / Vol II	Clause 1.1.2 / pg 3	· ·	details, this will help in better planning.	Taluka wise population data for 2011 census is not released. However you can refer to population data for 2001 census and calculate for 2011 as per % total growth of 2011 census
6	Section 1 / Vol II	Clause 1.1.6 / Pg 14	Additional Services to be provided by the Enrolment Agency	Where is the central location for sending KYR+ data and uploading procedure?	The instructions will be provided by GoG for sending KYR & KYR+ data and uploading procedure before the issue of Letter of Intent

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
7	Section 1 / Vol II	Clause 1.3 / pg 15	Service Levels	The table provides only 30 days to set up 40% stations. We suggest that this time period is very short and a minimum 60 days be provided. We need this time to hire personnel, train as per UID norms(10 15 days) and then get them certified through the independent certification agency of UIDAI.	
8	Section 1 / Vol II	Clause 1.4 / pg 18	Roles and Responsibilities	What version of Aadhaar Client Software will be used. This is important to know as some versions allow only those operators/supervisors to work who have their Aadhaar no.	·
9	Section 1 / Vol II	Clause 1.4 / Pg 19	Roles and Responsibilities - Enrollment Agency	designated location for transfer to CIDR / Registrar". Where is the designated	Enrolment data (KYR) need to transferred to CIDR,UIDAI as per the Guidelines provided by UIDAI. For transferring KYR & KYR+ data to GoG, the instructions for the same will be provided by GoG before the issue of Letter of Intent
10	Section 1 / Vol II	Clause 1.4 / Pg 19	Roles and Responsibilities - Enrollment Agency		Responsibilities - Enrollment Agency "Verify PoI, PoA, DoB documents in case of document

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
11	Section 1 / Vol II	Clause 1.5 / Pg 20	Timelines	What is the meaning of "maximum extent"? Can some percentage be defined?	Maximum Coverage of total population
12	Section 1 / Vol II	Clause 1.6 / Pg 20	Payment to the Enrolment Agency	Will the payment of be made for the "Submission for KYR and KYR+ data along with documents of residents to the Registrar" for unsuccessful UID also?	
13	Vol II	Annexure II	Specifications and formats for capturing KYR+		
14	Vol II	Miscellaneou s	Introducers		Before the the kick start of enrolments across the State, the introducers will get first enrolled
15	Volume-II	1.3	Operational & Maintenance SLA/ Upload of KYR, KYR+ data to CIDR/GSIDBS-Timeline 7 days from the date of enrolment.	most of the time. For our last few month	Registrar will wait for establishment of system of regular receipt of MIS from CIDR before invoking this clause

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
16	Volume-II	1.3	operators, supervisors and introducers.		Clause remains unchanged

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
17	Volume-II	1.4	Roles and responsibilities-Registrar-Setup mechanism for document verification either by Registrar's own personnel or by EA Supervisor/Personnel	In case the GSIDBS appointment their own document verifier( POI & POA) then the dependency on them will increase and as you are aware that practically there will be several Nos. of reason for their unavailability which lead loss to the enrolment agency in terms of Manpower expenses etc and will fail to meet the SLA, so we request that enrolment should only be allow for verification of Original with photocopy in any case.	will ensure availability of verifier
18	3 ( Volume I)	3.7	Earnest Money Deposit	Clause states that the bidder has to pay an EMD of 75 Lakhs for bidding up to 7 schedules.Kindly confirm if the bidder is bidding for just one schedule then also the bidder has to pay 75 Lakhs as EMD.	

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
19	1 (Volume II)	1.1.2	Enrolment	· · · · · · · · · · · · · · · · · · ·	Refer to Volume II Clause 1.1.2 Setting up of Enrolment Stations and Enrolment Centre. The premises of the enrolment center are expected to be provided by the Government authorities wherever available. Incase its not available enrolment agency will have to hire there own premises. However the enrolling agency shall ensure required infrastructure like connectivity, power (if not already available) etc with the help of the local body authorities. In cases where such facilities are not available, the enrolling agency shall be responsible for providing alternate arrangements like power generator etc.
20	Volume 1	3.7.1	EMD amount to be reduced	Amount to be reduced to 50%	Clause remains unchanged
21	Volume 1	3.7.4		EMD amount to be returned within 15 days for unsuccessful bidders without linking to successful bidders signing the contract	Clause remains unchanged
22	Volume 1	3.10.1		PBG to be reduced to 5% in line with other e-gov RFP	Clause remains unchanged
23	Volume II	1.1.6.1	KYR+ data upload mechanism to be explained what is the support provide from government in terms of FTP or alternative		GoG will issue instruction for upload of KYR & KYR+ data prior to issue of LOI
24	Volume II		Does the enrolment agency suppose to collect the supported document for KYR+ information ? PAN/EPIC/Ration card/RSBY/LPG/PH docs		Yes

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
25	Volume II	1.1.6.2	3		documents. However monthly handover can
26	Volume II	1.3		This to be relaxed to 25% as dependency on UIDAI portable availability/scheduling for exam	
27	Volume II	1.3	Enrolment centre with power connection to be provided by State with earthling as this will help to meet the aggressive target deadlines of 30 days for setup		Clause remains unchanged
28	Volume II	1.6	Payment terms 90% of payment on upload and 10% on KYR/KYR+data submission	We are seeing delay to a tune of 4-5 months for UID's generated	Clause remains unchanged
29	General		Should be assume on bi lingual : English, Hindi and Gujarati is all required or any other language proficiency required		
30	Vol I	I. Introduction	·	As we are already empanelled with UIDAI with a partner as a consortium, we may be allowed to address this opportunity as an "empanelled consortium".	
31	Vol I Section 3 Part I	Earnest Money Deposit (EMD), and	An EMD as prescribed in table below shall be submitted in the form of DD payable at Gandhinagar or Irrevocable Bank Guarantee valid for a period of 180 days in favour of Gujarat Social Infrastructure Development Board Society (GSIDBS) along with the bid.	EMD may please be indicated schedule wise so to enable us to participate suitably.	_

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
32	(Vol-1), Section 3 Instruction To Bidders	Page 11 / 3.7 (IV)			_
33	Section 3 Instruction To Bidders	Page 15 / 5.4	Empowered Committee constituted by Government of Gujarat vide GR No UID-102009-UOR-45-S (Part-I) dated 03/09/2011 reserves the right to award contract for more than four schedules to any bidder.	conditions the empowered committee can	It is at the discretion of Empowered Committee to take a decision in this regard
34	Section - 4 Data Sheet	,	The estimated tenure of contract: as below Phase I from October 2011 to 31st May 2012 Phase II from 1st June 2012 to December 2012 This can be extended by the Registrar if needed based on same terms and conditions	contract, whereas work has to be start on Nov 1, 2011 as per RFQ ? (2) Kindly explain phase I & Phase II ?	
35	Annexure - IV Volume I	Page 32	·	No. of enrollment stations has been	Minimum number of stations has been estimated based on the population, density and timeframe for completion of project
36	(Vol - 2), Section 1 Scope of Work	Page 8 / (ii)	The premises of the enrolment center are expected to be provided by the Government authorities wherever available.		
37	Section 1 Scope of Work	Page 11 / 1.1.4	The Registrar will provide pre enrolled data to agencies (If available)	Pls specify the volume of pre enrollment data available. With locations.	Not available
38	Section 1 Scope of Work	Page 12 / 1(b)	The software for collection of KYR+ data shall be provided by the Registrar	Is there any charges for KYR+ software ?	No its free of cost

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
39	Section 1 Scope of Work	1.1.5	The UIDAI will separately prescribe the methods by which the data has to be transferred to the Authority for storage in Central Identities Data Repository (CIDR).	·	As per procedure prescribed by UIDAI
40	Section 1 Scope of Work	Operational &		data to CIDR, some time portal does not	
41	Section 1 Scope of Work	1.6(Payment s)	Payments shall be made to the Enrolment Agency by the Registrar on a monthly basis based on the number of enrolments completed and coverage of the scope of work	enrollment basis or on UID generation.	-
42	Service Level	Page 15-17		The Service Level Agreements are very strict and there are so many problem which are the beyond control of any EA, It should be relaxed related data uploading, resumption of Enrollment activities, set up of enrollment stations.	
43		Infrastructur e/Electricity		infrastructure support e.g. furniture	Government will not provide infrastructure support e.g furniture fixtures for enrolment activities. Electricity will be on charge basis
44	EMD		• • • •	EMD is very high and should be linked to population	Clause remains unchanged

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
45	Vol -3	6.3 General		and if EA will get the payment after 60	
46	Vol I	3	Please allow EA to bid even if they has not selected Gujarat State at the time of enrolment selection. In short all F3, F4 with T1 & T2 criteria should be allowed. This will lead to more players & better delivery. After all Gujarat wants the best		Clause remains unchanged
47	Vol I	1	UIDAI is yet to come out with the new list of EA in next week. In this new EA will get listed and few old will get blacklisted. The black listed EAs should not get a chance to participate because of this situation. Hence it is requested to extend the pre bid queries date / meeting date ( 16th changes to 23rd , 20th changes to 27th, 21st changes to 28th, 29th changes to 5th Oct and so on) clarifications date, submission date by at least 1 week. The empanelment letter is scheduled to release coming week.		Enrolment Agencies empanelled for Year 2011- 2012 are only eligible for bidding

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
48	Vol I	3	It is huge project with Capex requirement and Operations which need to be completed on time OR else stiff penalties. Also trained manpower is challenge to work at low cost. This can only be possible with forming associations. Hence consortium/ partnership point should be reviewed. May be one company can form only one consortium. Forming Consortium will ensure the work is completed on time & quality work is achieved by synergy. This will ensure better execution in Gujarat State		Clause remains unchanged
49	Vol I	3	Few companies would like to bid & work less than 3 or 4 schedules. Hence it is suggested to create another EMD slab of Rs 35 Lacs for 3/4 Schedules bidding slab. Also, can a bidder bid for only 1 schedule?		Clause remains unchanged
50	Vol I	7	In the past getting local people trained and pass the UIDAI exams has been challenge due to various issues. To start the work in 30 days time from LoI / Letter of award is challenging. Hence it suggested to keep 50 days as a fair period.		Clause remains unchanged
51	Vol I		Enrolment of Residents should start not later than 1st November,2011 should be revised to 21st Nov 2011 (based on the extension for start of work from 30 to 50 days)		Clause remains unchanged

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
52	Vol I		Is the district list provided with population details are not undergoing UID enrolment from other registrars? If Yes, please provide details. In such case, on what basis the EA will quote as it is not clear how many people have actually enrolled themselves and how many are left out? Can we have a no competing clause between registrars - ensuring only one registrar is operating in a single district? How does Gujarat Social Infrastructure Development Board Society plans to ensure the same? Hence the facts for each district has to be clear to quote. Please clarify		Registrar will provide the details of Non-State registrars working in the same district and there enrolment strategy till 31-May-2012. However final decision on enrolment strategy (EAs of State & Non-State Registrars) will taken Municipal Commissioner in Municipal Corporation & Collector in District. UIDAI follows a multi Registrar Model and UID No for residents is not mandatory and it is at the option of resident to get enrolled
53	Vol II		The Enrolling Agency shall also be responsible for delivering additional services as required by the Registrar through this RFQ. Please clarify what are the additional services as required by registrar?		1)Additional services means collection Collection of KYR+ field data along with documents from all the residents by using the KYR+ software to be provided by Government of Gujarat and sending it to central location (through pen drive or memory stick) or uploading it for storage.  2) Storing of PoA/PoI documents, and handing them to UIDAI document management system provider for scanning & uploading of documents.  3) EA has to conduct required IEC at Enrolment camp level and other places as necessary 4) GoG will not provide forms, EAs will have to get it printed as per the guidelines of GoG, at there own cost
54	Vol II		As suggested earlier, the timelines should be increased by at least 20 days for all from T0. the penalty has to be reasonable. Hence suggested to reduce the same to be 25% of the stated amount.		Clause remains unchanged

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
55	Vol II		Operational & Maintenance SLAs penalties AND penalties on resource deployment should be reduce to 25%.		Clause remains unchanged
56	Vol III		error of year & date. It should be 31st May 2012		The clause may be read as 31-May-2012
57	Vol III		This clause " Eligible Payments against invoice submitted (accompanied with all requisite documents) shall be released within 60 days of submission of invoice" should have 7 days instead of 60 days of submission of invoice		Clause remains unchanged
58			Currently what is the time period in which UID number is generated after submission of data?		As per UIDAI procedure the resident to get UID Number. in 90 days period
59	Volume I	3		As per Introduction in Part I. It states about the Demographic and Biometric data collection of Residents in the State of Gujarat. What do you mean by Resident of Gujarat	
60	Volume II	1.3			PM to be appointed by EA for overall project management & Quality manager to ensure quality enrolments. Each district corresponds to a schedule except for Ahmedabad, Surat, Dangs & valsad. The population of districts are given at Annexure IV of Volume I.

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
61	Volume I 1(Invitation to Bid) Page 3	4	The Financial Bid consists of 27 Schedules (refer Annexure V of this Document). The Bidder may quote for individual Schedules based on The eligibility criteria prescribed for each Schedule in this RFQ.	eligibility Criteria for each schedule	As mentioned in Clause 3.4 & 5.5 of Section 4 Instructions to bidders Part II Data Sheet of Volume I
62	Volume I Section 3 Page No. 11,12	3.7,3.10	3.7 Payment of EMD and Performance Bank Guarantee	We request you to Convert EMD in form of PBG as a PBG asked at the time of award of Contract (i.e !0% of Contract Value). Balance amount of PBG will be submitted within time mentioned in RFQ. This will save the time.	
63	Volume I Section 5 Page No. 16	5.5	In any of the cases, if the contract of a selected agency is terminated due to non performance or any other reason as provided in the bid document/Empanelment Conditions, then the other agencies working in the same Region shall be given an opportunity to accept the work at the same L1 price. In case there are more than one willing agency (among the agencies working in the same REGION) to take up the work, then the work shall be divided in equal proportion (to the extent possible) among these agencies. In case there is no willing agency (among the agencies working in the same REGION) to take up the work, then offer would be made to agencies working in other REGIONS in the state. In the event there is no agency in the state willing to take up the work a fresh tender shall be floated for that work.	Two EAs in one Region?	Yes there can be two or more Enrolment Agencies in one Region

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
64	Volume I  Section 4 Instruction to Bidders Data Sheet  Page No. 20	1.7	The estimated tenure of contract: as below • Phase I from October 2011 to 31st May 2012 • Phase II from 1st June 2012 to December 2012 This can be extended by the Registrar if needed based on same terms and conditions	Nature of activities which are to be covered under Phase I and Phase II	Phase I of 8 months from October 2011 to 31st May 2012 means initial sweep for enrolment to a maximum extent possible & Phase II will start soon after completion of Phase I and conclude on December 2012, which may be extended based on decision by Empowered Committee
65	Volume I Annexure II Page No. 29	Annexure II	•	We Request you to kindly Let us have the Tender ID for online tendering as the same is not available till date.	
66	Volume II  Section 1 Scope of Work  Page No. 3	1.1 Functional Scope	The Functional Scope of this Engagement shall include all the Steps From Setting up an Enrolment Station/Center for Enrolment of Residents for the Gujarat Up to Providing Requisite MIS Report to GSIDBS and UIDAI on enrolments completed on a Daily Basis till the Whole Enrolment Operation for the Targeted Population is Completed. The Functional Scope Shall also include the Collection of Demographic Details as per KYR+Data Requirement of GSIDBS. The Enrolling Agency shall also be responsible for Delivering additional Services as required by the Registrar Through this RFQ	details of additional services required by the registrar apart from which is mentioned in RFQ.	mentioned in the RFQ,

Sr. No.	Section No. & Volume	Clause No	Content of RFP	Point of Clarification	Clarification by GSIDBS
67	Volume II Section 1 Service Levels Page No. 15, 16	1.3		Here in this case the Service Provider will only come to know as to How many zones have been allotted after the result of tender. Considering the Various challenges such as availability of certified manpower, approval of the plan & Schedules, list of introducers etc. In this context, we request you to be little liberal	j
68	Volume III Section 3 Obligation of Supplier Page No. 17	3.5 Insurance	The Supplier (a) shall take out and maintain, at their own cost but on terms and conditions approved by the Purchaser, insurance against the risks, and for the coverage, as shall be specified in the SC; and (b) at the Purchaser's request, shall provide evidence to the Purchaser showing that such insurance has been taken out and maintained and that the current premiums have been paid.	components required to be covered under the insurance	
69	Volume II	Scope of work Clause 1.1.2 Setting up of Enrolment Stations and Enrolment Centre			C: Other requirements at Enrolment Centres desired C.1 Mobile phone. Land phone/internet available for immediate commmuni8cation with UIDAI /Registrars etc. C.18 GPS Receiver (USB/built in) Above C.1 & C.18 will be part of (a) setting up of Enrolment Station - mandatory requirements