**No. D-11031/12/Outbound SMS Infra/2012-Admin**

Unique Identification Authority of India

Planning Commission

Government of India

2nd Floor, Tower-1, Jeevan Bharti Building

Connaught Place, New Delhi-110 001.

**RFP FOR AUGMENTATION OF OUTBOUND SMS INFRASTRUCTURE AT UIDAI HQ**

In this office, RFP No. D-111031/12/Outbound SMS Infra/2012-Admin dated 31.12.2012 for “Augmentation of Outbound SMS Capabilities at UIDAI”, amendments have been issued vide No. 11031/15/Outbound SMS Infra/2012-Admin dated 24th January, 2013. Last date for submission of bids has been extended to 04th February, 2013. For detailed amendments incorporated in the said RFP, please visit UIDAI’s Website at www.uidai.gov.in .

Sd/-

(Mahesh Chandra)

Date: 24th January, 2013 Section Officer (Admin-II)

No. 11031/15/Outbound SMS Infra/2012-Admin

Government of India

Planning Commission

Unique Identification Authority of India

2nd Floor, Tower-I, Jeevan Bharti Building

Connaught Circus, New Delhi-110001

Dated: 24th January, 2013

Sub: Amendment to RFP for Augmentation of Outbound SMS Capabilities at UIDAI

In this office, RFP No. D-111031/12/Outbound SMS Infra/2012-Admin dated 31.12.2012 for “Augmentation of Outbound SMS Capabilities at UIDAI”, the following amendments are hereby made:-

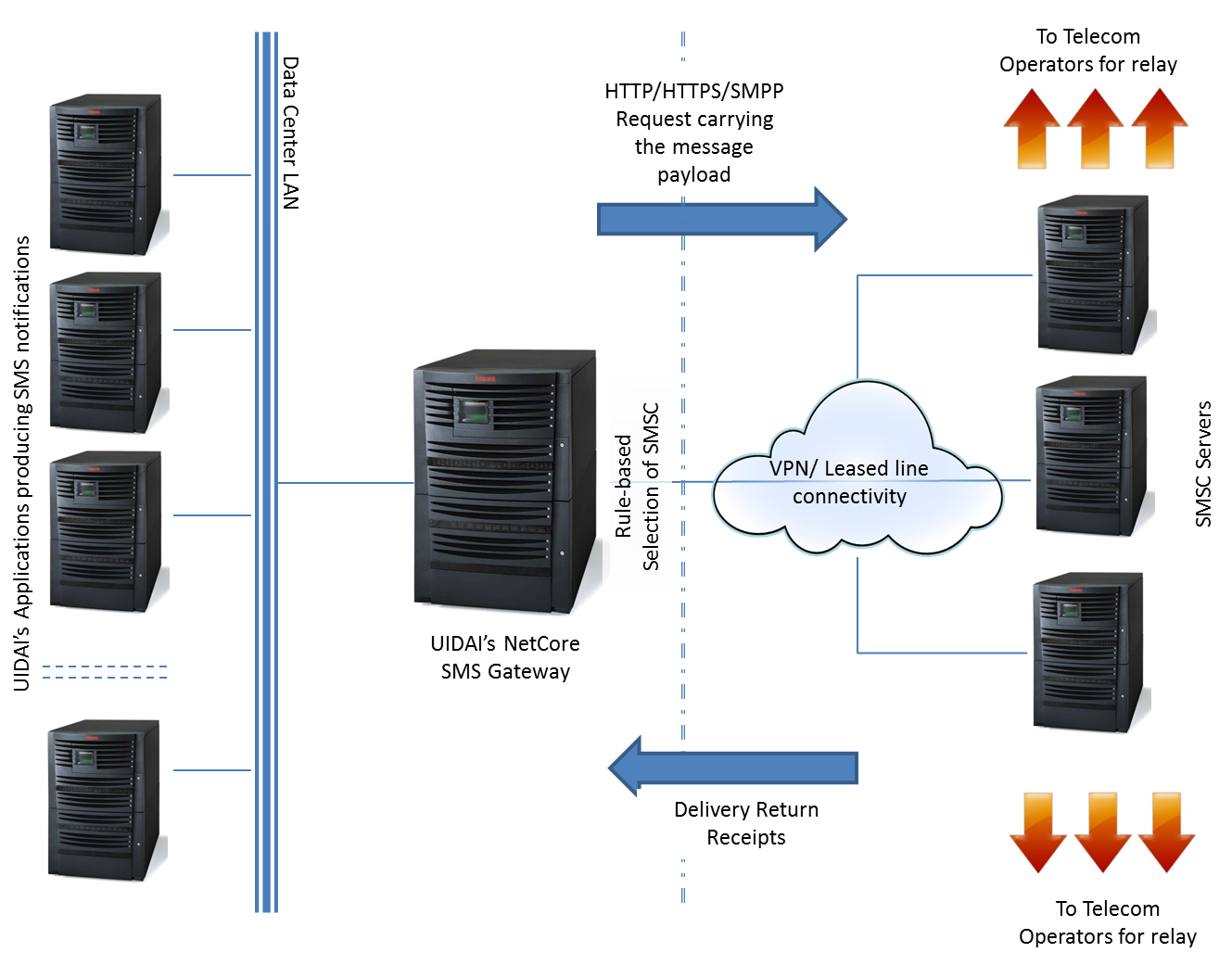
| **SI. No** | **Reference clause** | **For** | | **Read** | |
| --- | --- | --- | --- | --- | --- |
| 1. | In Section I, Table of Contents, Section V |  | | Added:[[1]](#footnote-1)  Annexure IX, High Level Deployment Architecture and Call flow Diagram | |
| 2. | In Section II, Part III, Pre-qualification criteria clause 2 | Average overall annual turnover of at least Rs.25.00 crore (Rupees Twenty Five crores only) from the SMS Services within India only, during the previous three financial years (2009-2010, 2010-2011 & 2011-2012) | | Average overall annual turnover of at least Rs.15.00 crore (Rupees Fifteen crore only) from the SMS Services within India only, during the previous three financial years (2009-2010, 2010-2011 & 2011-2012). | |
| 3. | In Section II, Part III, pre-qualification criteria clause 3, 4 & 6  column “Supporting Documents” | Certificate from statutory auditor | | Certificate from statutory auditor or an authorized signatory / CEO of the company | |
| 4. | In Section II, Part III, Pre-qualification criteria, Clause 7  Column “pre-qualification criteria” | Large clients can be assumed as entities with requirement of at least 10 crore outbound SMSes per month | | Large clients can be assumed as entities with requirement of at least 5 crore outbound SMSes per month. | |
| 5 | In Section III, Part I, Performance parameter, migration of data centers | Both the existing data centers of UIDAI, at Bangalore and G. Noida, will be migrated in near term therefore bidders should factor the cost of migration in overall estimation from the standpoint of re-commissioning of the network connectivity and related configurations. If there is any other impact then the same should be factored-in and indicated in the proposal very clearly | | Both the existing data centers of UIDAI, at *CA Site No. 01 NTI Layout, Rajiv Gandhi Nagar, 3rd Stage, Kodihalli village, Bengaluru*, Karnataka and at *Plot#1, Sector M2, IMT Manesar, Gurgaon, Haryana*,  will be migrated between January to June 2014, therefore, bidders should factor the cost of migration in overall estimation from the standpoint of re-commissioning of the network connectivity and related configurations. If there is any other impact then the same should be factored-in and indicated in the proposal very clearly | |
| 6 | In Section III, Part I, Performance Parameter, Accessibility and Integration | Uniform method of integration with all client applications with negligible customization | | Uniform method of integration with all client applications with negligible customization. Refer Annexure IX for High Level Deployment Architecture and Call Flow Diagram | |
| 7. | In Section III, Part I, Performance parameter, Analytics and Reporting. | 1. Facility should be provided by the service provider to view usage report in real-time and download those reports in \*.csv/\*.xls/\*.pdf formats  2. Online report should contain the following fields with filter on all displayed fields:  a. Submitted Timestamp (dd/mm/yyyy hh:mm:ss)  b. Mobile Number  c. Message Template  d. Delivery Status (Success/Failure)  e. Delivered Timestamp (dd/mm/yyyy hh:mm:ss)  f. Reason (or code) for failure  g. Cost  h. Sender Id  i. User Name  It should be possible to download the filtered report in \*.csv/\*.xlsx/\*.pdf formats  3. Access to archived data for analytics purposes should be made available upon request  4. Service Provider should make available detailed report with the fields stated in item#2 on daily/weekly/monthly/quarterly/half yearly/annual basis as per UIDAI’s requirement. | | 1. Facility should be provided by the service provider to view usage report in real-time and download those reports in \*.csv/\*.xls/\*.pdf formats  2. Online report should contain the following fields with filter on all displayed fields:  a. Submitted Timestamp (dd/mm/yyyy hh:mm:ss)  b. Mobile Number  c. Message Template  d. Delivery Status (Success/Failure)  e. Delivered Timestamp (dd/mm/yyyy hh:mm:ss)  f. Reason (or code) for failure  g. Cost  h. Sender Id  i. User Name  It should be possible to download the filtered report in \*.csv/\*.xlsx/\*.pdf formats  3. Access to archived data for analytics purposes should be made available upon request  4. Service Provider should make available detailed report with the fields stated in item#2 on daily/weekly/monthly/quarterly/half yearly/annual basis as per UIDAI’s requirement.  5. Transactional Data older than invoice date + 3 months may be compressed and /or archived.  6. Transactional Data should be retained for 7 years, in line with existing IT Act.  7. Transactional Data should be made visible online within 24 hours. | |
| 8 | Clause 6  Schedule of RFP (S.No. 5,6 & 7) | Last Date for Submission of Bids  (1500 hrs)  Opening of Pre-Qualification Sheets.  (1530 hrs)  Technical Evaluation Starts. | 28th January, 2013  28th January, 2013  29th January, 2013 | Last Date for Submission of Bids  (1500 hrs)  Opening of Pre-Qualification Sheets.  (1530 hrs)  Technical Evaluation Starts. | 04th Feb, 2013  04th Feb, 2013  05th Feb, 2013 |

-Sd/-

(Mahesh Chandra)

Section Officer (Admin-II)

# Appendix I: High Level Architecture and Call flow Diagram



1. Appendix A : High Level Deployment Architecture and Call Flow Diagram. [↑](#footnote-ref-1)