**UIDAI - REQUEST FOR EMPANELMENT (RFE) of Consultants and Software Solution Providers**
**Pre-Bid Queries and Clarifications**
S. No	Section No.	Para No.	Page No.	Name of the bidder	Statement of Clarifications / Deviations	Remarks / Bidder Question	Clarification
1	General	General		PWC HP		Can an organization Bid for getting empanelled both as Consultants and Software Solution Provider.	**Yes. However kindly refer corrigendum dated 23 Feb 2011 regarding clause on conflict of interest.**
2	General	General		PWC		If an organization can bid and does get empanelled both as a Consultant and Software Solution Provider, what terms/mechanisms would be put in place to address vested interests in such cases?	**Selection of firms and award of contracts would be through a process of competitive bidding adopted by the Registrars /Implementing departments/UIDAI. However kindly refer corrigendum dated 23 Feb 2011 regarding clause on conflict of interest.**
3	General	General		Mnd Tree		Can an organization participate under both cate-gories – consultancy empanelment and software solution provider category if the organization meets evaluation criteria under both categories.	**Yes. However kindly refer corrigendum dated 23 Feb 2011 regarding clause on conflict of interest**
4	I	1.1	3	Steria		Can we have a consortium for applying to both categories (Consulting and Software Solution providers) or do we need to apply individually in the respective categories only.	**Consortium is not allowed. A bidder has to apply individually in the respective categories. However kindly refer corrigendum dated 23 Feb 2011 regarding clause on conflict of interest.**
5	I	1.2	3	TCS		Kindly provide time of submission of queries for clarification	The time of submission of queries for clarification is end of business hours of 14 February 2011.
6	I	1.2	3	TCS E&Y		Kindly provide time and place of pre bid conference	The time and place of the Pre bid meeting is at 10-30 AM at New Delhi Convention Centre on 17 February 2011.
7	I	1.2	3	Vakrangee Softwares Limited	Last date and time for receipt of bids 28 February 2011, 15-00 hours.	Extend the date of submission of response to the empanelment for another 15 days.	**Refer corrigendum dated 23 Feb 2011**
8	II	2.5	7	Sify		Is Aadhaar system SOA (Service Oriented Architecture) enabled?	Yes.
9	II	2.6	7	Sify		Is it OK to propose as a Software development company only?	Yes. Bidders are invited either as Consultancy firms or as Software Solution providers.

10	II	2.6	7	PWC	**Reference Statement:** "UIDAI, if it may so desire, may also engage… for developing any specific application"	Can an empanelled Consultant be awarded both consultancy and software development work at UIDAI' discretion?	**The contracts are ordinarily awarded by the Registrars / Implementing departments for specific projects after a bidding process. UIDAI can also separately enagage the empanelled bidders for specific assignments by similarly observing the due bidding process and therefore no engagement would be awarded at UIDAI's discretion. However kindly refer corrigendum dated 23 Feb 2011 regarding clause on conflict of interest.**
11	II	2.7	7	Steria	The role of the empanelled Consulting firms would primarily be to advise and provide consultancy services on project management and provide implementation support to the Registrars/Implementing departments in the Centre, States and Union Territories across the country to achieve the intended integration with Aadhaar..	Apart from consultancy on project management and project implementation what are the other domain areas i.e; Insurance, Education etc, in which consultancy services would be required by Registrars / Implementing departments? Would it also include consultancy for Business Process Re-engineering and Business Requirement Analysis/ Specifications.	The overall scope of work has been detailed in Section III. It is not possible to envisage an exhaustive list of programmes / schemes that could be integrated with Aadhaar. An indicative list has been indicated in para 2.4 of the RFE.
12	III	3.1	8	TCS	Scope of Work	We understand that figure 3.1 refers to scope for Software solution provider.	No. The figure is the overall scope of work of both Consulting firms and Software Soltion Providers as mentioned in Para 3.1 of the RFE.
13	III	3.2	8	PWC		1. Consulting firms shall facilitate identification of the Process by Software Solution Providers and review their deliverables or are expected to carry out the re-engineering themselves and handover to the Software Solution Service Providers the redefined processes. Please confirm.	Process re engineering falls within the domain of the Consulting firms. However, the specific scope of work of individual projects put out in the bidding/tendering document by the Registrars/ Implementing departments could vary from case to case.
14	III	3.2	8	PWC		2. We understand that UIDAI through this RFP desires to empanel Consultants and Software Solution Providers to review the possible application interfaces (also enlisted in the RFE) with Aadhaar, identify opportunities for re-defining the processes, define technical requirements and standards and implement them.	Yes.
15	III	3.2	8	PWC		In such Projects, the role of Consultants is to review the deliverables provided by the Software Solution Provider at each stage of the Project starting with design. Please confirm.	Yes.
16	III	3.2.1	9	Sify		Is there a requirement which can be foreseen to go for the orchestration for integration?	Not relevant for the present RFE. However integration requirements are foreseen when Registrars/departments detail the scope of work in the bidding process viz. RFP/RFQ for the specific project.

17	III	3.2.1	9	Sify		What are the security requirements?	Not relevant for the present RFE. However security requirements will be detailed by Registrars/departments in their bid documents.
18	III	3.2.1	9	Sify		Any document available for understanding Aadhaar system architecture for integration requirements /APIs/Service details?	The technical documents/publications are available on the UIDAI website www.uidai.gov.in.
19	III	3.2.1	9	Sify		Please confirm if only real time integration is required.	Not relevant to this RFE. Real time integration is foreseen in authentication driven applications through the API sdeveloped by UIDAI.
20	III	3.2.1	9	Sify		Is there any requirement to ensure zero data loss?	Not relevant to this RFE. However the requirement may be detailed in the scope of work by Registrar/departments in their bid documents.
21	III	3.2.1	9	Sify		If there will be any requirement of any monitoring tools for transactions between social sector schemes applications and Aadhaar system?	The precise scope of services and the requirements would be finalised by the respective Registrars /Implementing departments of the social sector schemes.
22	III	3.2.1	9	Sify		If there is any need of interaction between social sector scheme applications?	The precise scope of services and the requirements would be finalised by the respective Registrars /Implementing departments of the social sector schemes.
23	III	3.2.1	9	Sify		What all characteristics are required for error handling?	Not relevant for this RFE. This would depend upon the nature of the application that would be developed for the Registrars/Implementing departments. There would be a requirement for batch and real time error handling.
24	III	3.2.1	9	Sify		Is there a need to develop an additional layer of service bus over Aadhaar system, which will take care of secured services published for use by external social sector/applicable applications?	Not relevant for this RFE. However a sevice oriented architecture enabled solution is required.
25	III	3.2.1	9	Sify		What is the most preferred way for integration Synchronous or Asynchronous?	Not relevant for this RFE. Both synchronous and asynchronous integration may be required depending upon the nature of the application and requirements that it addresses.
26	III	3.2.1	9	Sify		Is a Service Oriented Architecture enabled solution preferred?	Yes
27	III	3.2.1	9	Sify		Please confirm if Aadhaar system and social services application are in different domains?	Yes.
28	III	3.2.1	9	Sify		Is there a technology preference?	Technology using Open Standards and Open Source applications is preferable.
29	III	3.2.1	9	Sify		Please confirm if the integration requirement is going to be duplex?	Query is not clear.
30	III	3.2.2	9	PWC	**Reference Statement:** "Design and Development of enterprise architecture… for Aadhaar enablement"	1. Is there any recommended standard to be followed for design of enterprise architecture?	Technology using Open Standards and Open Source applications is preferable.

31	III	3.2.2	9	Steria	Technology consultancy in areas such as - IT applications and solution design - Information and data security - IT infrastructure - Hardware designing and architecture - Migration of databases into modified database structures.	Is the 'design' i.e application design, information and data security design, etc, in scope for empanelled consulting firms? If that is the case, empanelled software solution providing firms will be provided with requirement specifications and design of applications to develop the applications. Pls confirm. Typically, application design is done by the software solution providing firms for complete accountability/ownership, technical independence/ continuity and segregation of responsibilities.	Designing of application is within the purview of the Software Solution Provider. The scope of work for Consulting firms given in para 3.2.2 refers only to providing professional advice on planning and the methodology to be adopted for managing the processes.
32	III	3.2.3	10	PWC	**Reference Statement:** "Design and Development of enterprise architecture… for Aadhaar enablement"	2. During evaluation of professional staff, will any additional score be granted for resources with certifications like TOGAF etc.?	Such qualitative assessment would fall in the domain of bidding process of the Registrars /Implementing Departments /UIDAI for selecting firms from the empanelled list of firms.
33	III	3.2.3	9	TCS	Scope of Work, Deploy Stage	Please clarify whether the support as part of deployment should include architecture governance so that the solutions are realized in accordance with defined architecture or dispensation (special consideration) obtained or architecture re-visited/reviewed as appropriate.	Architecture governance is part of the Deploy stage mentioned in Para 3.2.3 of tthe RFE.
34	III	3.3	10	TCS	Scope of Work	Please clarify if the requirements analysis is part of consulting services or solution delivery services. Requirements analysis is not included in 3.3.1.	The requirement analysis is part of Consulting services and should be addressed in the Define stage mentioned in para 3.2.1 of the RFE.
35	III	3.3	10	TCS	Scope of Work	We understand that the broad area of work description that includes develop stage and deploy stage is for 'Software solution provider'.	Yes.
36	III	3.3	10	PWC KPMG Steria	**Reference Statement:** "The services to be provided by the empanelled 'consulting firms' to the registrars and implementing departments…. Following domains"	We understand that this is actually the Scope of Work for Software Solution service providers. Please clarify?	Yes.
37	III	3.3.1	10	CMC	The deliverables include Source Code of the Solution. Kindly check the feasibility of parting with the Source Code.	We request that source code should have Joint Ownership ? Kindly clarify	**The source code and customized applications built for the Registrars/departments is the property of UIDAI and Registrar/department.**
38	III	3.3.2	10	Steria	Provide specialised to support implementation of the application software.	Do the empanelled software solution providing firms have responsibility for application maintenance and support once the applications have been customised and deployed in various States/ Union Territories.	The specific scope of work for the software solution providing firms would be decided by the Registrars/ Implementing departments, which could include application maintenance.
39	III	3.3.3	10	Accenture HP	The Intellectual Property Rights of the developed software would remain with the respective Registrars/Implementing Departments in the States/Union Territories and the Central Ministries/Departments.	We would recommend that any pre-existing IP or generic/customizable software should stay with the bidder, and IP of any software developed only for the registrar may lie with the registrar.	**Accepted.**

40	III	3.3.3	10	CMC	The Intellectual Property Rights of the developed software would remain with the respective Registrars/Implementing Departments in the States/Union Territories and the Central Ministries/Departments.	The IPR should be jointly shared by the parties ? Kindly clarify ?	As mentioned above any pre existing IPR or generic/customizable software would stay with the bidder, and IPR of any software developed only for the registrar would lie with the Registrars/Implementing departments and UIDAI.
41	III	3.3.3	10	Steria	The Intellectual Property Rights of the developed software would remain with the respective Registrars/Implementing Departments in the States/Union Territories and the Central Ministries/Departments.	The solutions developed for one department/ Registrar in one State /UT can be customisable/re-used for implementation in other States/Uts. There could be IPR issues/ cost implications if IPR of developed applications are maintained with State departments/ Registrars and not at centre level. Pls confirm our understanding and resolve to promote re-use of applications across States/Registrars.	As mentioned above any pre existing IPR or generic/customizable software would stay with the bidder, and IP of any software developed only for the registrar would lie with the Registrars/Implementing departments and UIDAI.
42	III	3.3.3	10	Steria		The IPR of proprietory COTS products i.e ORACLE ERP, SAP etc lies with the respective OEM vendors. Only IPR for custom code/software will be maintained with Registrars/State Departments. Please confirm.	Yes.
43	III	3.3.3	10	Sify		Please confirm if this clause (IPR) is actually applicable if any particular integration/ middleware tool is used and for a particular solution only customisation is required to be done (only minimum coding needed)?	As mentioned above any pre existing IPR or generic/customizable software would stay with the bidder, and IPR of any software developed only for the registrar would lie with the Registrars/Implementing departments and UIDAI.
44	IV	4.1.5	11	TCS	Data Sheet	We understand that a bidder, bidding for both the bids, needs to submit a single EMD and Tender Fee for Consultancy and Software Solution Provider	No, a bidder bidding for both the bids 'Consultancy' and 'Software Solution Providers' needs to submit two EMDs and Tender fee as they are treated as separate bids.
45	IV	4.1.4, 4.1.5	11	Accenture		Is there a need to submit 2 separate tender fee/EMD of Rs 10,000 and Rs. 50,000 each for empanelment of Consultants & Software Solution provider?	Yes, a bidder bidding for both the bids 'Consultancy' and 'Software Solution Providers' needs to submit two EMDs and Tender fee as they are treated as separate bids.
46	IV	4.1.5	11	C-DAC	EMD: Bidders are required to pay INR 50,000 towards Earnest Money Deposit in the form of a Demand Draft/Banker's cheque drawn in favour of 'PAO,UIDAI, New Delhi' payable at New Delhi.	Centre for Development of Advanced Computing (C-DAC) is a scientific society of Department of Information Technology, Ministry of Communication and Information Technology, Government of India, all rules and regulations applicable for waiving off EMD is applicable to C-DAC also.	**Accepted.**
47	IV	4.3.2	13	Accenture		We plan to submit our application for Empanelment of Consultants as well as Software Solution providers as these are two distinct capabilities that we posses. - The bids for Empanelment of Consultants and Software Solution provider needs to be submitted in 2 separate envelopes or can it be in one single envelope?	The two bids have to be in separate envelopes as they are considered as two separate bids. Refer Corrigendum dated 23 Feb 2011. The tier for which the bidder is applying should be indicated on the bid cover.

					Query	Response
48	IV	4.3.2	13	TCS	The bids should be received in one large envelope (the Bid cover) which should be super scribed with the words "Request For Empanelment of Consultants" by bidders applying for empanelment as 'Consulting firms' and with the words "Request For Empanelment of Software solution providers" by bidders applying for empanelment as 'Software solution providing firms'.	If a bidder is bidding for both Consultancy and Software Solution provider, than he submits two separate bids packed seperately. Please confirm.	Yes. They will be treated as two separate bids.
49	IV	4.3.2	13	Sify		Please confirm if Pq proposal is also required in soft copy?	No. it is not required.
50	IV	4.4.4	14	PWC	Reference statement: Pt. No. 6 Cases where an entity (at SBU or group level) has been declared ineligible/blacklisted by GoI or any State/UT Government	1. If one of the entities within an organization or group as been declared ineligible/blacklisted by GoI/or any State/UT Government, will UIDAI allow other group entities to bid for empanelment under this RFE?	The entity that is bidding should not be declared ineligible by GOI/ State Governments/ UT for corrupt or fradulent practices.
51	IV	4.4.4	14	PWC		2. If yes, then would such organizations/entities be empanelled but not allowed to work in the State/UT where they have been declared ineligible/blacklisted?	Not applicable in view of the clarification provided above.
52	**V**	5.1 (a)	15	C-DAC	The bidder should be a Company registered in India under the Companies Act 1956 or a partnership registered under the India Partnership Act 1932 with their registered office in India for the last five years.	C-DAC is a Scientific Society of the Department of Information Technology, Ministry of Communication and Information Technology, Government of India registered under the Societies Registration Act, 1860. It is requested to amend the criteria accordingly.	**Accepted. Refer corrigendum.The revised clause is as follows:** **The bidder should be a Company registered in India under the Companies Act 1956 or a partnership registered under the India Partnership Act 1932 or a Society contituted under a Ministry/Department of the Government of india and registered under the Societies Registration Act, 1860, with their registered office in India for the last five years.**
53	V	5.1 (a)	15	Accenture	The bidder should have at least 25 full time Consultants for the past one year.	It is recommended that this criteria may be revised to "The bidder should have at least 250 full time Consultants for the past one year. " as it is important to have good and stable organizations with large and experienced workforce to participate in the bid, so that UIDAI and its registrars get the best quality service.	Not accepted.

54	V	5.1 (a)	15	KPMG	The bidder should have an annual turnover of at least Rs.250 Crores (Rupees Two Hundred and Fifty Crores) in each of the previous three financial years (2007-08, 2008-09 and 2009-10).	This clause is restrictive in nature and would render many firms / companies ineligible.Request you to modify the clause as: The bidder should have a cumulative turnover of at least 250 Crores (Rupees Three Hundred Crores) in thepast three financial years (2007-08, 2008-09 and 2009-10). OR The bidder should have an annual turnover of at least 100 Crores(Rupees One Hundred Fifty Crores) in each of the past three financial years (2007-08, 2008-09 and 2009-10).	**Refer corrigendum dated 23 Feb 2011**
55	V	5.1 (a)	15	E&Y	The bidder should have an annual turnover of at least Rs.250 Crores (Rupees Two Hundred and Fifty Crores) in each of the previous three financial years (2007-08, 2008-09 and 2009-10).	As we understand this clause the turnover should be from the legal entity bidding for the project from the India operations. The turnover of Global parent in the event of a member firm cannot be quoted for the purpose of this requirement. Please confirm	**Yes. The annual turnover has to be of the bidding Indian entity.**
56	V	5.1 (a)	15	Mind Tree	The bidder should have an annual turnover of at least Rs.50 crore (Rupees Fifty crore) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) from consultancy/ Advisory practice on IT projects in prequalification criteria table	Can we have email as form of sign off from these customers? Many of the international customers give only email sign off	The query is not relevant to the context. Emails will not be accepted as sign-offs.
57	V	5.1 (a)	15	KPMG	The bidder should have an annual turnover of at least Rs.50 crore (Rupees Fifty crore) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) from consultancy/ Advisory practice on IT projects in prequalification criteria table	Request you to modify the clause as: The bidder should have a cumulative turnover of at least Rs.50 Crores(Rupees Fifty Crores) in the past three financial years (2007-08, 2008-09 and 2009-10) from consultancy/ Advisory practice on IT projects. OR The bidder should have an annual turnover of at least Rs.15 Crores (Rupees Twenty Crores) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) from consultancy/ Advisory Practice on IT projects. **Please specify the format of statutory Auditors' certificate.**	**Refer corrigendum dated 23 Feb 2011.** **A generic certificate indicating the annual turnover from consultancy/ Advisory practice on IT projects in the previous three financial years (2007-08, 2008-09 and 2009-10) is acceptable.**

58	V	**5.1 (a)**	15	E&Y	The bidder should have an annual turnover of at least Rs.50 crore (Rupees Fifty crore) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) from consultancy/ Advisory practice on IT projects in prequalification criteria table	We would request if the limit for this criteria could be lowered to INR 25 Crore each year Further, as we understand this clause the turnover should be from the legal entity bidding for the project from the India operations. The turnover of Global parent in the event of a member firm cannot be quoted for the purpose of this requirement.	**Accepted. Refer corrigendum dated 23 Feb 2011.** **Yes the turnover should pertain to the bidding Indian Entity and the trunover of the global parent will not be considered.**
59	V	5.1-a	15	Deloitte	Pre-qualification criteria: Point 3,4,5 3. The bidder should have an annual turnover of atleast Rs. 250 crore (Rupees Two hundred fifty crore) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) 4. The bidder should have an annual turnover of atleast Rs. 50.00 crore (Rupees Fifty crore) in each of the the previous three financial years (2007-08, 2008-09 and 2009-10) from Consultancy/Advisory practice on IT Projects. 5. The bidder should have completed atleast 3 assignments of similar nature involving Consultancy/ Project Management/design of IT systems (application software and hardware) in a large Enterprise/Government environment with a remuneration of atleast Rs. 25 lakh each.	The pre-qualification criteria for consulting firms and software solution providers are the same as in the RFP. However, the Project portfolio and the value of the Projects are entirely different in both the domains. Request you to please revise the pre-qualification crieria for consulting firms accordingly.	**Refer corrigendum dated 23 Feb 2011.**
60	V	5.1 (a) (b)	15,16	Mind Tree	The bidder should have completed atleast 3 assignments of similar nature involving software development in a large Enterprise/ Government environment with a remuneration of at least Rs. 25 lakh each	Can we have email as form of sign off from these customers? Many of the international customers give only email sign off.	No. The clause in the RFE is clear. The work Order and completion certificate are required. **However, the completion certificate indicating the contact details of the client could be provided by the Authorised signatory indicating succesful completion of the engagement with contact details of clients.**

61	V	5.1 (a)	15	KPMG	The bidder should have completed at least 3 assignments of similar nature involving Consultancy, project management /design of IT systems (application software and hardware) in a large Enterprise/ Government environment with a remuneration of at least Rs. 25 Lakh each. Supporting documents to be furnished Work Order and Completion Certificate/ Client Certificate for previous experience cited.	The clause may be modified as: Work Orders along with Self Certificate may be accepted along with the contact details of the client.	Accepted. **Refer corrigendum.** The revised requirement is that alongwith the copy of the work order a certificate from the Authorised signatory indicating succesful completion of the engagement with contact details of clients should be provided.
62	V	5.1 (a)	15	HP	The bidder should have completed atleast 3 assignments of similar nature involving Consultancy, project management/ design of IT systems (application software and hardware) in a large Enterprise/Government environment with a remuneration of at least Rs. 25 lakh each.	1) International References of assignments of similar nature should be considered because firms in India offer Consulting and Software development services world wide. Please consider references of experiences from project executed globally. 2) In certain cases due to Customer Non Disclosure Agreement it may not be feasible to provide Work Order/Customer Certificate. In such cases can we provide a self declaration signed bya competent authority of the company.	**Global experience will be considered. However the experience should pertain to the Indian Entity that is bidding for this RFE. The experience of other firms in the group or overseas arms will not be considerd.** **Yes. Alongwith the copy of the work order a certificate from the Authorised signatory indicating succesful completion of the engagement with contact details of clients should be provided.**
63	V	5.1 (a) (b)	15,16	Mind Tree	The bidder should be an individual organization. Consortium shall not be allowed.	The RFQs floated by the registrars might be open for consortiums as their scope may be very vast. Is the assumption correct. How will this condition be applied in such situations.	The assumption is not correct. This is seen as an unlikely scenario.
64	V	5.1 (a)	15	HP	The bidder should be an individual organization. Consortium shall not be allowed.	Its likely there would be authorised delivery partners aligned to large IT co to provide specialised services in certain areas. Can the empaneled vendors deploy consultants from these partners for specific projects as required.	No it is not acceptable.
65	V	5.1 - a, Serial# 4	15	TCS	The bidder should have an annual turnover of at least Rs.50 crore (Rupees Fifty crore) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) from consultancy/ Advisory practice on IT projects.	Would request UIDAI to consider a letter from the TCS authorized signatory to meet the given criteria.	**The certificate from the Statutory Auditor is necessary and therefore no change is envisaged in the clause.**
66	V	5.1 (a), point 6,7,8	15	TCS Accenture KPMG E&Y	Pre qualification criteria- Certificate from the current Statutory Auditors of the bidder	Since Statutory Auditors primarily provide certificates for the financial statements, it is requested that statements regarding number of fulltime consultants, individual organization and not being blacklisted be taken from the authorized signatory of the company on a company letterhead with company seal.	**Accepted. A letter from the Authorised signatory is acceptable as supporting documents for point nos 6,7,8 of the table in para 5.1(a) of the RFE.**

67	V	5.1 (b), point 3 and 4	16	TCS	Pre qualification criteria	Please confirm if our understanding that if we provide a single certificate from statutory auditor, covering annual turnover of atleast Rs. 250 Crore (Rupees Two Hundred and fifty crore) from software solutions and software development engagements would also meet the criteria	**The query is not clear. The requirement is to provide copies of the Audited Financial Statements and the Annual Reports to address the Annual turnover requirement and a Certified Statement from the Statutory Auditor to certify the annual turnover from software development engagements.**
68	V	5.1(b)	16	PWC	**Reference Statement:** One of the prequalificatin criteria for a Software Solution Provider states that :The bidder should have an annual turnover of atleast Rs. 250 crore (Rupees Two hundred and fifty crore) in each of the previous hree financial three years (2007-08, 2008-09 and 2009-10) from Software Solutions"	If a bidder is allowed to propose empanelment for both as a Consultant and a Software Solution Provider, then can the turnover from both consulting and software solutions be combined to fulfill the above turnover critera. Kindly clarify.	Refer Corrigendum 23 Feb 2011.
69	V	5.1(b)	16	Sify		Request you to please amend the criteria to Annual Turnover of atleast Rs.250 crore (Turnover of the company) instead of turnover from only 'software solutions'.	**Refer corrigendum dated 23 Feb 2011.**
70	V	5.1(b)	16	4G Identity Solutions		High turover criteria will eliminate many companies which have been doing e-Governance projects in Government departments handling welfare schemes like PDS, NREGA, Social Security Pensions etc. A lot of domain knowledge esists in these companies which will be very useful for integrating Aadhaar numbers and leveraging the benefits of Aadhaar. We request that the turnover criteria be relaxed to 'Average turnover of Rs.10 crores in the last three years.	**Refer corrigendum dated 23 Feb 2011.**
71	V	5.1(b)	16	Yash Technology Pvt Ltd		We request that our group's financial strength for financial turnover qualification or revise the Rs 250 crore requirement and make it to Rs 50 crore for only Indian entity.	**Refer corrigendum dated 23 Feb 2011.**
72	V	5.1(b)	16	Vayamtech		1)The bidder should have a annual turnover of Rs.120 crorein the previous three financial years. 2) The bidder should have an average turnover of atleast Rs 25 crore in the previous three financial years from software development engagements.	**Refer corrigendum dated 23 Feb 2011.**
73	V	5.1(b)	16	Vakrangee Softwares Limited		Our company's annual turnover for the last three years i.e; for 2007-08 is Rs.223 crore, for 2008-09 is Rs.294 crore and for 2009-10 is Rs.409 crore. Turnover of our . company for the first nine months of the FY 2010-11 is Rs. 582.50 crore.Please clarify whether this scenario bidder is eligible or not for empanelment. We request you to consider us as the eligible bidder.	**Refer corrigendum dated 23 Feb 2011.**

74	V	5.1 - b, Serial# 4	16	TCS CMC Steria	The bidder should have an annual turnover of at least Rs.50 crore (Rupees Fifty crore) in each of the previous three financial years (2007-08, 2008-09 and 2009-10) from software development engagements.	Would request UIDAI to consider a letter from the authorized signatory to meet the given criteria.	**The certificate from the Statutory Auditor is necessary and therefore no change is envisaged in the clause.**
75	V	5.1 - b, Serial# 4	16	Sify		Request you to please amend the criteria to annual turnover of Rs.25 crore instead of Rs.50 crores from Software development for each of the three financial years.	**Not accepted.**
76	V	5.1 - b, Serial# 5	16	HP	The bidder should have completed atleast 3 assignments of similar nature involving software development in a large Enterprise/ Government environment with a remuneration of at least Rs. 25 lakh each.	1) International References of assignments of similar nature should be considered because firms in India offer Consulting and Software development services world wide. Please consider references of experiences from project executed globally. 2) In certain cases due to Customer Non Disclosure Agreement it may not be feasible to provide Work Order/Customer Certificate. In such cases can we provide a self declaration signed bya competent authority of the company.	**Global experience will be considered. However the experience should pertain to the Indian Entity that is bidding for this RFE. The experience of other firms in the group or overseas arms will not be considerd.** **Yes. Alongwith the copy of the work order a certificate from the Authorised signatory indicating successful completion of the engagement with contact details of clients should be provided.**
77	V	5.1 - b, Serial# 6	16	Accenture	The bidder should have at least 25 full time Application Development professionals for the past one year.	It is recommended that this criteria may be revised to "The bidder should have at least 500 full time Application Development professionals for the past one year. " as it is important to have good and stable organizations with large and experienced workforce to participate in the bid, so that UIDAI and its registrars get the best quality service	**Refer Corrigendum 23 Feb 2011.**
78	V	5.1 - b, Serial# 7	16	HP	The bidder should be an individual organization. Consortium shall not be allowed.	Its likely there would be authorised delivery partners aligned to large IT co to provide specialised services in certain areas. Can the empaneled vendors deploy consultants from these partners for specific projects as required.	No it is not acceptable.
79	V	5.1 (b), point 6,7,8	16	TCS, Accenture, CMC Steria	Pre qualification criteria	• Statutory Auditor refers to, in charge of certifying the Financial Statements according to specific professional auditing standards. • HR refers to, in charge of Human resources (workforce) analysis and workforce personnel data management. The statutory auditor only validates and issues the financial statements and data. Certificate related to number of professionals/ employees is issued and validated by HR/ Authorized Signatory. Hence we request that the certificate from HR/ Authorized signatory should also be acceptable.	**A letter from the Authorised signatory is acceptable as supporting documents for point nos 6,7,8 of the table in para 5.1(b) of the RFE.**

80	V	5.1 (b), point 7	16	HP	The bidder should be an individual organization. Consortium shall not be allowed.	Its likely there would be authorised delivery partners aligned to large IT co to provide specialised services in certain areas. Can the empaneled vendors deploy consultants from these partners for specific projects as required.	No it is not acceptable.
81	V	5.2.1	17	Mind Tree	AI- Bidder should demonstrate experience in consultancy for IT projects and provide three citations of consultancy/advisory assignments for IT projects (in each of the following bands of remuneration i.e Total 12 citations) that they have done during the last three years out of which atleast one engagement in each band should be for the Central/State Governments of India. The remuneration should pertain to consultancy. Proof of successful completion of engagements and remuneration pertaining to the consultancy (Work Order/ Completion Certificate/ Client Certificate and citations) should be furnished.	Are we to provide proof of completion of projects or proof of indivduals working in such projects. Please clarify as there is a mention of Total 12 citations). Will the citations be enough if its in an email?. What if we have got only citations in the past at project level only?. Is the stress for one of the case studies to be in Government mandatory?	The clause is clear. **Proof of successful completion of engagements is required. However, along with the copy of the work order, a certificate from the Authorised signatory indicating successful completion of the engagement with contact details of clients should be provided.** The citations are expected to be brief write ups of the engagements/assignments to be provided by the bidder. Yes, the engagement for the Government is mandatory.
82	V	5.2.1	17	E&Y		Projects with fee value of more than 5 Crore would typically be multiyear engagements spread across 4-5 years. In this context we would request: 1. To increase the "last three year" criteria to "last 10 years" 2. Consider Work in progress engagement wherein key components of system design and RFP process is completed. Since not all such 4-5 years engagements would be complete Further: 3. As we understand the Bidder can quote only Public sector (Government / PSU) projects for the purpose of this requirement and not Private sector projects. Please Confirm 4. As we understand the projects should have been executed in India in the Indian Public Sector by the same legal Entity bidding for the project and not by a member firm in some other country. Please Confirm	**1) The projects that have been completed during the last three financial years need to be furnished irrespective of when they have been taken up.** **2) Work in progress engagements are not acceptable.** **3) Out of the 12 citations (for Tier 1 bidders) only four citations (one in each band) have to demonstrate Central/State Government engagements. It is clarified that the Central/State Government engagements do not include engagements for PSUs.** **4) Yes. The projects should have been executed by the bidding Indian Entity. Experience of a memeber firm in some other country will njot be considered.**

83	V	5.2.1 and 5.2.2-A1	17	Accenture	Atleast one engagement in each band should be for the Central/State Governments of India	It is assumed that the definition of Central/State Government includes PSUs and para statal organization. Please confirm	**PSUs and para statal organisations are not included**
84	V	5.2.1 5.2.2	17	TCS	Evaluation Criteria, Pt# A1	Do all the 12 citations need to be in the specific remuneration band given? We request for various bands in case of "RFE for enrollers from UID. We understand that project citations of more than Rupees 5 Crores would be acceptable in all the bands of remuneration.	**The citations can be for the higher bands. For example the three citations to be provided in the lowest band of (>25 lakh <=50 lakh) can be provided for the higher bands and similarly for other bands. Overall there have to be 12 citations with atleast four engagements for the Central/State Governments of India. However the opposite scenario is not acceptable. The citations to be provided for the higher bands cannot be provided for the lower bands.**
85	V	5.2.2	17	Steria	Previous experience in software development.	Steria would request that the clause be changed to 'Previous experience in Software development. Bidder should demonstrate experience in software development and provide three citations of software development assignments (in each of the following bands of remuneration i.e Total 12 citations) that they have done during the last three years out of which atleast one engagement in each band shaould be for a **Large Enterprise/Governments'**. The remuneration should pertain to consultancy. Proof of succesful completion of engagements and remuneration pertaining to consultancy and software development should be furnished.'	**Not acceptable.** One engagement for Central/ State Governments of India in each of the four bands is considered necessary. However the citations can be for higher bands as mentioned above.
86	V	5.2.2	17	Sify		Please reduce the total number of citations to 6 instead of 12 (2 citations against each band) and also combine last two slab bands to one with remuneration of Rs 1 crore and above.	**Not accepted for Tier I bidders**
87	V	5.2.1, Point A1	17	TCS		We request UID to have various bands as in case of "RFE for enrollers" from UID	Refer Corrigendum 23 Feb 2011.
88	V	**5.2.1**	17	Deloitte	A1 : Previous experience in Consultancy for IT Projects **Remuneration in Rs Score** >25<= 50 lakh 6 50 lakh<=1 crore 6 >1<=5 crore 6 > 5 crore 6	The technical evaluation criteria for consulting firms and software solution providers are the same as in the RFP. However, the Project portfolio and the value of the Projects are entirely different in both the domains. Request you to please revise the pre-qualification crieria for consulting firms accordingly.	**Refer to the corrigendum. The revised criteria for Tier I bidders is as follows.** **Remuneration in Rs Score** **>25<= 50 lakh 6** ** 50 lakh<=1 crore 6** **>1<= 2.5crore 6** **> 2.5 crore 6**
89	V		15,16	4G Identity Solutions		Evaluation criteria fixed for software solution firms is similar to that of consultancy firms. Since the requirements are different, they need to be modified accordingly.	**The evaluation critera of Consulting firms have been modified suitably.**

						Since it is required to store biometric data of the residents in a secure manner and some regsitrars may also need to use the biometric data for certain applications like smart cards etc, experience in handling biometric data will be critical. We request that sufficient weightage should be given to firms having experience in handling biometric data.	**Not accepted as experience in handling biometric data is not considered as relevant for empanelment.**
90								
91	V	**5.2.1**	17	KPMG			Please specify the required format of the citation. Request you to modify the clause as Bidder should demonstrate experience in consultancy for IT projects and provide three citations ofconsultancy/advisory assignments for IT projects (in each of the following bands of remuneration i.e Total 12 citations) that they have done during the last five years out of which atleast one engagement in each band should be for the Central/State Governments of India. The remuneration should pertain to consultancy. Proof of successful completion of engagements and remuneration pertaining to the consultancy (Work Order/ Completion Certificate/ Client Certificate and citations) should be furnished. **Remuneration Score** > 25 <=50 lakh 6 > 50 lakh <=1 crore 6 > 1 <=2.5 crore 6 > 2.5 crore 6	**Accepted.**

92	V	5.2.1 AI 5.2.2 A2	17, 18	HP	Previous experience in Consultancy for IT projects Bidder should demonstrate experience in consultancy for IT projects and provide three citations of consultancy/advisory assignments for IT projects (in each of the following bands of remuneration i.e Total 12 citations) that they have done during the last three years out of which atleast one engagement in each band should be for the Central/State Governments of India. The remuneration should pertain to consultancy. Proof of successful completion of engagements and remuneration pertaining to the consultancy (Work Order/ Completion Certificate/ Client Certificate and citations) should be furnished.	a) The limit of duration of 3 years should be removed as consulting in India is in nascent stage and organizations might not be able to have all the experience in previous 3 years. B) Compulsion of engagement reference for Central/State government should be relaxed as this may hamper some very capable consulting firms from bidding. C) In certain cases due to Customer Non Disclosure Agreement it may not be feasible to provide Work Order/Customer Certificate. In such cases self certifications with reference of the customer should be allowed. D) We consider each independent piece of consultancy as one citation. These 3 citations might be part of same PO from one customer or as 3 independent POs from one customer. Please confirm.	a) **The 12 consultancy/advisory assignments or the Software development assignments (as the case may be) that have been completed during the last three years in the respective or higher band of remuneration may be provided to demonstrate organisational experience.** **b) Not accepted.** **c) A copy of the work order is essential. Further to demonstrate succesful completion of the assignment a certificate from the Authorised signatory indicating succesful completion of the engagement with contact details of clients should be provided.** **d) Each citation should belong to an independent work order.**
93	V	5.2.1 Point A2	17	Accenture	Number of full time Consultants for the last one year	It is recommended that this criteria may be revised to ">125 to <=250 – 7; >250 to <=500 – 14; >500 - 21" as it is important to have good and stable organizations with large and experienced workforce to participate in the bid, so that UIDAI and its registrars get the best quality service	Refer Corrigendum 23 Feb 2011.
94	V	5.2.1	17	KPMG	**Understanding of the scope** (Bidders should visualise a scenario of any social sector scheme and demonstate their understanding of the scope for providing IT consultancy) **Detailed Approach and Methodology** (Bidders should visualise a scenario of any social sector scheme and demonstate their proposed detailed approach and methodology for providing the consultancy and software solution.	Request you to modify the clause as: **Understanding of the scope** (Bidders should visualise a scenario of any social sector sheme / citizen centric services project and demonstate their understanding of the scope for providing IT consultancy) **Detailed Approach and Methodology** (Bidders should visualise a scenario of any social sector scheme / citizen centric services project and demonstate their proposed detailed approach and methodology for providing the consultancy and software solution.	**Accepted.**

95	V	5.2.1	17	E&Y	**Detailed Approach and Methodology** (Bidders should visualise a scenario of any social sector scheme and demonstate their proposed detailed approach and methodology for providing the consultancy and software solution.	Given that the current RFP is for empanelment, the approach for the project would be specific to the Registrar, the nature of department, their requirements etc. Given that please elaborate what are the expectations on the approach given that it is at this stage an empanelment.	At this stage, the bidders need to demonstrate their approach and methodology that they would adopt to achieve the scope of consultancy that they visualise for a social sector scheme.
96	V	5.2.1, 5.2.2	17, 18	TCS	B1-Understanding of the scope (Bidders should visualise a scenario of any social sector scheme and demonstrate their understanding of the scope for providing IT consultancy) B2 -Detailed approach and methodology (Bidders should visualise a scenario of any social sector scheme and demonstrate their proposed detailed approach and methodology for providing the consultancy and software solution)	i)As part of the Consulting scope, does the bidder also have to provide detailed approach and methodology for Software Solution Services as mentioned in RFE pg 17, Pt# B1, B2. Pls confirm. ii)As part of the Software Solution provider scope, does the bidder also have to provide detailed approach and methodology for consultancy Services as mentioned in RFE pg 18, Pt# B1, B2. Pls confirm. For that matter, the questions are the same over both consulting services and solution delivery services. Pls clarify	The detailed approach and methodology to be demonstrated by the bidders applying for empanelment as Consultants should be confined to 'Consultancy' only and The detailed approach and methodology to be demonstrated by the bidders applying for empanelment as 'Software Solution providers' should be confined to 'Software Solution services' only.
97	V	5.2.1, 5.2.2	17,18	Accenture	Understanding of the scope (Bidders should visualise a scenario of any social sector scheme and demonstrate their understanding of the scope for providing IT consultancy) AND Detailed approach and methodology (Bidders should visualise a scenario of any social sector scheme and demonstrate their proposed detailed approach and methodology for providing the consultancy and software solution)	Since this section is same in both the evaluation – i.e. for consultant as well as for software development agency, so can the same example be used in both the cases?	The detailed approach and methodology to be demonstrated by the bidders applying for empanelment as Consultants should be confined to 'Consultancy' only and The detailed approach and methodology to be demonstrated by the bidders applying for empanelment as 'Software Solution providers' should be confined to 'Software Solution services' only.
98	V	5.2.1 BI 5.2.2 BI	17,18	HP	B1 Understanding of the scope (Bidders should visualise a scenario of any social sector scheme and demonstrate their understanding of the scope for providing IT consultancy)	Should this project be related and leverage the UIDAI Program for effective service delivery and meet the objective of the target group/population	The scenario visualised by the bidders is expected to demonstrate an understanding of leveraging the benefits of Aadhaar.

| 99 | V | 5.2.1 and 5.2.2 | 17,18 | Mind Tree | B1--Understanding of the scope (Bidders should visualise a scenario of any social sector scheme and demonstrate their understanding of the scope for providing IT consultancy) | Can you let us know when we will get to present so that we can plan internallly for this? Is this demo to be in a power point presentation method or a Proof of concept method? | The demo should be a power point presentation. A hard copy of the presentation should be provided alongwith the bid, Refer TECH FORM 4 and 4A

The dates would be intimated after evaluation of bids vis-à-vis the prequalification criteria. |
|---|---|---|---|---|---|---|---|
| 100 | V | 5.2.1 and 5.2.2 | 17,18 | Mind Tree | B2 --- Detailed approach and methodology (Bidders should visualise a scenario of any social sector scheme and demonstrate their proposed detailed approach and methodology for providing the consultancy and software solution) | Can you let us know when we will get to present so that we can plan internallly for this? Is this demo to be in a power point presentation method or a Proof of concept method? | The demo should be a power point presentation. A hard copy of the presentation should be provided alongwith the bid, Refer TECH FORM 4 and 4A

The dates would be intimated after evaluation of bids vis-à-vis the prequalification criteria. |
101	V	5.2.1	17	PWC	Reference statement: Sl. No. 6- Qualifications and competence of key professional staff	1. Are there any specific roles envisaged under this RFE (like Process Re-engineering specialists, change management experts, domain experts, technical specialists etc.)	No. However, the specific scope of work put out by the Registrars/ Implementing departments could subsequently include such roles.
102	V	5.2.1	17	PWC		2. Is there an upper or lower limit to the number of profiles which can be submitted as Key Professional Staff?	Profiles have not been sought for as a part of this RFE.
103	V	5.2.1, 5.2.2 -C	17,18	Accenture	Qualifications and competence of Key Professional staff	Please confirm as to how many CVs need to be provided here?	Profiles have not been sought for as a part of this RFE.
104	V	5.2.1 C	17	E&Y	Qualifications and competence of Key Professional staff	Given that the RFP is for empanelment, please elaborate the number of professional staff to be proposed and CVs provided
In terms of the minimum staff qualification criteria a firm could have for e.g. approx 10 resources against a category. Does it mean they need to provide CVs of all 10 members? It would help if against each category a maximum cap on the CVs could be provided.
e.g.
Principal Consultant: provide 2 CVs
Sr. Consultant: provide 3 CVs
Consultant: provide 5 CVs
Jr. Consultant: provide 6 CVs
Technical Content writer: provide 6 CVs	Profiles have not been sought for as a part of this RFE.
105	V	5.2.2, Point A1	17	TCS, Accenture, CMC, Steria Sify	Word consultancy is mentioned here where as this is for Software Development	We understand that showcase of overall experience / organizational strength pertains to Software solution provider only. Proof of successful completion of engagements and remuneration pertaining to software development only.	Yes. The term consultancy may be read as Software development.

106	V	5.2.2 A1	17	Mastek		Can projects which meet the revenue criteria for one slab be considered in a lower slab? For eg. If we have more than 3 projects in the 50 lakh - Rs 1 crore slab, can we use one of these projects in the previous slab of 25 lakh to 50 lakh.	Yes. The citations of higher bands can be used for the lower bands.
107	V	5.2.2 A1	17	Mastek		Can AMC, Change request etc be considered as part of the Software Development project? This is because we have some long partnerships in some projects and are currently in the AMC phase.	The context of the query is not clear. AMC concluded separately after software development is not considered as part of software development for quoting as experience. If the change orders pertain to software development, the same can be quoted as software development experience.
108	V	5.2.2 A1	17	Mastek		Some projects have commenced more than 5-10 years ago but have concluded in 2009 or 2010. Do these qualify as experiences of last 3 years.	**Yes. Projects that have been completed during the previous three years can be provided.**
109	V	5.2.2 A1	17	Mastek		Can we provide completion certificates/client references instead of both work orders and completion certificates.	**Refer to corrigendum for the revised requirement. Work orders and a certificate provided by the Authorised signatory of the bidder indicating succesful completion of the engagement with contact details of clients have to be provided.**
110	V	5.2.2 A1	17	Mastek		Can ongoing projects be considered on basis of work order?	**No. Ongoing projects are not considered.**
111	V	5.2.2- A2	18	Accenture		It is recommended that this criteria may be revised to **">250 to <=500 – 7; >500 to <=1000 – 14; >1000 - 21"** as it is important to have good and stable organizations with large and experienced workforce to participate in the bid, so that UIDAI and its registrars get the best quality service	Refer Corrigendum 23 Feb 2011.
112	V	5.2.2- A2	18	Sify		Please confirm if the certificate from the HR dept of the Organisation on Company letter head will suffice as supporting document for this criteria?	The details are to be provided for in the specified TECH FORM, which is to be certified by the Authorised Signatory of the bidder.
113	V	5.2.2, Point B1, B2	18	TCS		Niether in Pre Qualification or Evaluation criteria any emphasis on a company with CMM level certification is given, we request for the UID to consider the inclusion of CMM I certified companies or have some scoring for the same	Not accepted.
114	V	5.2.2, Point B1, B2	17	TCS	Word consultancy is mentioned here where as this is for Software Development	We understand that understanding of scope and approach methodology should pertain to software solution only.	**Yes. Inclusion of the term' Consultancy' is an error.**

115	V	5.2.2	17	Mind Tree	Bidder should demonstrate experience in software development and provide three citations of software development assignments (in each of the following bands of remuneration i.e Total 12 citations) that they have done during the last three years out of which atleast one engagement in each band should be for the Central/State Governments of India. The remuneration should pertain to consultancy. Proof of successful completion of engagements and remuneration pertaining to consultancy and software development (Work Order/ Completion Certificate/ Client Certificate and citations) should be furnished.	Looks like there are more than one things here. Are we to provide proof of completion of projects or proof of indivduals working in such projects. Please clarify as there is a mention fo Total 12 citations). Will the citations be enough if its in an email?. What if we have got only citations in the past at project level only?. Is the stress for one of the case studies to be in Government mandatory?	The clause is clear. Proof of successful completion of engagements is required. The citations are expected to be brief write ups of the engagements/assignments to be provided by the bidder. Yes, the engagement for the Government is mandatory.
116	V	5.2.3	17	HP	Minimum qualifying score: The minimum technically qualifying score shall be 70 points (for A, B and C sections above of section 5.2.1 or 5.2.2 as applicable) for all bidders.	Please clarify the minimum score of 70 needs to be met for each Section or sum total across the 3 sections for qualification purpose.	**The minimum score of 70 should be achieved as a sumtotal across all the three sections for qualification.**
117	V	5.3	18	TCS	Commercial Bid Opening and Empanelment COM FORM 2,3	Please let us know if the Manmonth Rates to be given are tax inclusive or tax exclusive.	**The manmonth rates are to be given exclusive of taxes. Kindly also refer clarification provided for para 6.1.2 below.**
118	V	5.3	18	TCS CMC	Commercial Bid Opening and Empanelment	i)How many bidders will be empanelled for the (a) Consultancy (b) Software Solution provider bids. ii)How many bidders will be shortlisted to match the L1 price in both the bids	i) There is no limit envisaged on the number of bidders that could be empanelled as 'Consultants' and as 'Software Solution Providers' as long as the conditions in Para 5.3 of the RFE ' Commercial bid opening and empanelment' are met. ii) All bidders will be given the option to match the rates of the L1 bid.

| 119 | V | 5.3.1 | 18 | E&Y | The Commercial bids of all the bidders who qualify the Technical evaluation by attaining the minimum qualifying score (of 70 points as mentioned in 5.2.3 above) shall only be opened by the CEC and subject to clause VII of para 4.1.12 above (Data Sheet) and Notes below the COM FORM 2, the bid containing the lowest 'Total Resource Cost for Consultancy' (as per COM FORM 2) shall be declared as the lowest evaluated commercial bid for Consultancy (L1). The rates quoted by the L1 bidder for the various resources (as per COM FORM 2) shall be accepted as the tender rates for Consultancy. In order to create a panel, the other technically qualified bidders shall have to match the tender rate for Consultancy (the L1 rates for the various resources as per COM FORM 2). All the technically qualified bidders who match the tender rates for Consultancy shall be declared as qualified for empanelment as Consultants. | Is there a limitation of number of Consultants that would be empanelled for the projects? Or to encourage maximum competition the same is not capped? Please confirm | There is no limit envisaged on the number of bidders that could be empanelled as 'Consultants' and as 'Software Solution Providers' as long as the conditions in Para 5.3 of the RFE ' Commercial bid opening and empanelment' are met. |
| 120 | V | 5.3.2 | 19 | TCS | Commercial Bid Opening and Empanelment | We request the UID to consider the various bands of empanelled agencies like it was done in the RFE for empanelling Enrolment Agencies | Refer Corrigendum 23 Feb 2011. |

121	V	5.3.2	19	HP	Similarly, to arrive at the tender rates for the various resources for Software solution the relevant commercial bid (COM FORM 3) of the technically qualified bidders (who have secured a score of 70 points as mentioned in Para 5.2.3) shall only be opened. Subject to clause VII of para 4.1.12 above (Data Sheet) and Notes below the COM FORM 3, the bid containing the lowest 'Total Resource Cost for Software solution' (as per COM FORM 3) shall be declared as the lowest evaluated commercial bid for Software solution (L1). The rates quoted by the L1 bidder for the various resources (as per COM FORM 3) shall be accepted as the tender rates for Software solution and the other technically qualified bidders shall have to match the tender rate for Software solution (the L1 rates for the various resources as per COM FORM 3). All the technically qualified bidders who match the tender rates for Software solution shall be declared as qualified for empanelment as Software solution providers.	Please clarify should the other agencies need to match the individual resource cost of the L1 bidder or the sum total for the Consulting & Software Solution Development Category	The Total Resource cost of the LI bidder has to be matched by the other bidders independently for the Consulting & Software Solution Development Category.
122	V	5.3.3	19	Steria	Upon completion of the RFE process, the UIDAI shall compile a database of all the eligible and qualified consultants and software solution proviuders indicating the manmonth rate for the various resources as finalised in this RFE, which shall be communicated to all the eligible and qualified Consultants and Consultants cum Software Solution providers.	The RFE is for empanelment of Consultants and Software Solution providers. However, this sentence gives an impression that apart from the two categories of Consultants and Software Solution providers, there is a third category of Consultants cum Software Solution provuders. If this assumption is right, then do we need evaluation criteria ffor this or this third category as well? Also, can we quote for this third category apart from the first two categories? If yes do we need to have a standard template for proposal Submission form as given for the first two categories in Section -VII- Standard Forms. Pl clarify.	There is no third category for which bidders have to apply.The term Consultants cum Software Solution providers may be read as Software Solution providers. While empanelling the selected bidders , the firms would however be placed in three categories to prevent conflict of interest situations. **Refer Corrigendum for details.**
123	V	5.3.4	19	CMC		The Draft contract may be shared and should clauses of Indemnity, Limitation of liability, Amendment, Notice etc	The draft contract (letter of empanelment) will be shared shortly.

124	VI		19	KPMG	Post empanelment process	Request you to please specify the payment terms.	The terms of payment would be provided in the contracts entered into by the empanelled firms and the Registrars/Implementing departments/UIDAI for specific services.
						Also please specify the duration of empanelment and the duration of the subsequent period.	Clause 6.1.1 is clear. The empanelment period is for three years extendable up to five years.
125	VI	6.1	19	PWC	Post empanelment process	Once a Consultant/Solution Provider is engaged by a Registrar or implementing department, what role will UIDAI play in acceptance and approval of deliverables under such engagements?	The deliverables have to be primarily accepted by the respective Registrars/Implementing Departmennts. UIDAI as a part of providing assistance to them could provide a supportive role.
126	VI	6.1	19	TCS	Post Empanelment Process	What would be the bidders obligation after empanelment if it does not want to do certain projects due to certain terms and conditions of RFP/ contract.	**The empannelled bidders are ordinarily expected to participate in the bidding process of the various Registrars /Implementing departments/UIDAI. The empanelled firm however can decline invitation to bid for work at its discretion but continued refusal is not expected. Therefore when an empanelled firm refuses the invitation to bid on more than three occassions, without valid grounds, the firm is liable to be disempanelled.**
127	VI	6.1	19	PWC		Does an empanelled Consultant/Solution Provider have a right to decline invitation to bid for work at a Registrar/ Implementing Department	**The empannelled bidders are ordinarily expected to participate in the bidding process of the various Registrars /Implementing departments/UIDAI. The empanelled firm however can decline invitation to bid for work at its discretion but continued refusal is not expected. Therefore when an empanelled firm refuses the invitation to bid on more than three occassions, without valid grounds, the firm is liable to be disempanelled.**
128	6	**6.1.2**	19	TCS	Post Empanelment Process	Manmonth Rates will change during the contract tenure to the extent of changes in service tax rates. Please Confirm	**The manmonth rates as determined by this RFE is without taxes. Taxes as applicable would be in addition to the manmonth rates finalised by this RFE. Sub para 2 of Para 6.1.4 is modifed to that extent.**
129	VI	**6.1.2**	19	PWC CMC HP	Post Empanelment Process	Since the empanelment is valid for minimum three years, will there by any annual fee escalation on a fixed percentage on account of inflation and value of money?	**Refer to the corrigendum. The revised clause is as follows. The manmonth rates are subject to annual escalation of 5 per cent year on year.**

130	VI	6.1.4	19,20	Mind Tree	The firms/Companies shall then have to estimate the man month effort with reference to the precise scope of work defined in the Request For Quotation, the corresponding Total Resource cost arrived at by reckoning the Man-month rate finalized in this RFE, travel cost (which shall not be more than 15 per cent of the total Resource Cost) and other direct material cost (Bill Of Materials).	In order to effectively factor travel costs, can the base location be identified and the no. of expected travel trips from base to other locations be identified. For State based RFQ the travel costs may vary substantially depending on the location	This is to be addressed at the RFQ stage. Ordinarily travel costs 15 per cent of the resource cost is considered adequate.
131	VI	6.1.4	19	TCS	The Registrars/ Implementing Departments /UIDAI may then engage the empanelled Consultants and Consultant cum Software solution providers for providing consultancy services and/or software development.	i)Can the bidder bid for both the Roles - Consultant as well as Software Solution Provider? ii)If Yes, would there be any restrictions on the bidder on project engagements if he is empanelled for both.	i) Yes. However kindly refer corrigendum dated 23 Feb 2011 regarding clause on conflict of interest.
132	VI	6.1.4	19	HP	The Registrars/ Implementing Departments /UIDAI may then engage the empanelled Consultants and Consultant cum Software solution providers for providing consultancy services and/or software development.	Is this empanelment binding and Registrars/Impln Depts need to engage only these agencies for UIDAI related projects for Consulting & SW Solution development or they can still independently engage 3rd party service providers for UIDAI related activities.	While it is ordinarily expected that the Registrars / Implementing departments would engage the empanelled firms for specific assignments/projects, the panel is not binding on the Registrars /Implementing departments
133	VI	6.1.4	19	TCS	Post Empanelment Process	We request to define the term - Consultant cum Software Solution Providers	The term ' Consultant cum Software Solution Providers' is subsituted with 'Software Solution Providers'.
134	VI	6.1.4	19	TCS	Post Empanelment Process	We understand that post empanelment the Registrars/ Implementing departments/ UIDAI may then engage Software Solution providers only and not Consultants cum Software Solution Providers	The term ' Consultant cum Software Solution Providers' is subsituted with 'Software Solution Providers'.
135	VI	6.1.4	20	PWC		Apart from travel, what are the other reimbursable out of pocket expenses which a Consultant/Software Solution Provider may incur during Surveys, field visits etc?	Not relevant for this RFE.
136	VI	6.1.4	20	PWC		As the issue of limitation of liability has not been addressed in the RFE document, we propose that the limitation of liability should be capped at 1x of the fees paid/payable. We additionally propose neither party to this agreement shall be responsible for any indirect or consequential damages. Kindly confirm if the same is acceptable.	The limitation of liability provisions are considered not necessary for empanelment.The detailed provisions would have to be part of the contracts to be executed between the parties concerned for specific projects.
137	6	6.1.4, pt#4	20	TCS	Post Empanelment Process	Clauses on Direct and Indirect liability clauses, Liquidated damages, pre-existing IPR, third party IPR are not present in the RFE. Will these clauses be included now or in specific RFPs that are issued after empanelment.	These clauses will be included in the specific RFQs that would be issued by the Registrars /Departments /UIDAI for engaging the empanelled bidders.

138	VI	6.2.1	20	TCS	Terms and Conditions	Request UIDAI to provide atleast thirty (30) days advance written notice to empanelled firm/ company before terminating the empanelment in case of material breach of the terms and conditions of empanelment.	Accepted.
139	VI	6.2.1	20	PWC		RFE document provides only for the UIDAI's right to terminate the empanelment in an even of breach of any terms ad conditions of empanelment. However, the RFE does not mention the right of the Consultant/Software Solution Provider to terminate the agreement. Kindly advise.	The scenario is not foreseen and will be decided on a case to case basis.
140	VI	6.2.1	20	PWC		The clause of termination in the RFE document states that the UIDAI is not liable to pay any compensation in the event of termination. We request that UIDAI shall pay the Consultant/Software Solution Provider for services rendered till the effective date of termination. Kindly confirm.	Not relevant for this RFE. The services rendered would be as a part of a separate contract entered into between the empanelled firms and the respective Registrars /Implementing Departments/UIDAI.
141	VI	6.2.3	20	TCS	Terms and Conditions	Confidentiality provisions are incomplete. We would prefer to have a detailed Non-Disclosure Agreement to be executed between the parties.	Extensive confidentiality provisions are considered not necessary for empanelment.The detailed provisions would have to be part of the contracts to be executed between the parties concerned for specific projects.
142	VI	6.2.4	20	HP	The empanelled firm/company shall not outsource the work to any other associate/franchisee/third party under any circumstances.	Can the empanelled agencies appoint consultants from their standard alliance partners and authorised service partners for specialised areas	The clause is very clear. No, the empanelled firms cannot engage external consultants.
143	VI	6.2.6	20	TCS		Indemnity provisions are incomplete. We would prefer to have a detailed provision incorporating indemnity procedure as well as exclusions.	Extensive indemnity provisions are considered not necessary for empanelment.The detailed provisions would have to be part of the contracts to be executed between the parties concerned for specific projects.
144	VI	6.2.6	20	PWC		We propose PWC shall only be liable for IPR claims solely attributable to PWC. However, this idemnity shall not cover alleged infringments caused by modifications to the work performed by PWC that are not made by PWC or that result from Client or third party provided designs, specificatons or other information or from combination of such work with products or services not provided by PWC.	Extensive indemnity provisions are considered not necessary for empanelment.The detailed provisions would have to be part of the contracts to be executed between the parties concerned for specific projects.

145	VI	6.2.6	20	HP	The empanelled firm/company shall indemnify the UIDAI of any infringement of third party rights be they under the Patents Act or the Intellectual Property Rights.	HP proposes the following clause which details the manner and extent of indemnification for IP claims: - "The agency shall indemnify the Tendering Authority against any claims by third party alleging IP infringement by agency Branded or developed Products by defending or settling such claim, or by paying the court awarded damages and defense cost. - In the event of the Tendering Authority being aware of any such claim, a) the Purchaser shall promptly notify agency of the claim in writing; b) cooperate with agency in the defense of the claim; and c) grant agency sole control of the defense or settlement of the claim. The above indemnity obligation shall be subject to the following exclusions: 1. Agency's compliance with Tendering Authority or third party designs, specifications, instructions, or technical information; 2. modifications made by the Agency or a third party; 3. Agency's non-compliance with the Specifications, or 4. Tendering Authority's use of the Agency deliverables with products, software, or services that are not Agency Branded."	Extensive indemnity provisions are considered not necessary for empanelment.The detailed provisions would have to be part of the contracts to be executed between the parties concerned for specific projects.
146	VI	6.2.7	20	Steria	Force Majure Clause	Is there any timeline by when the empanelled firm/ company would be expected to get the service back to normal.	The exhaustive clauses of Force Majure is expected to be provided in the contracts that would be entered into by the Registrars/Implementing departments/ UIDAI with the selected firms separately for specific projects/engagements.
147	VII	Tech Form-3	29	TCS		We request UID to have various bands as in case of "RFE for enrollers" from UID.	Refer Corrigendum 23 Feb 2011.
148	VII	TECH FORM- 5	31	Deloitte		Does the Bidder have to provide detailed CVs for the resources mentioned in TECH FORM-5	No.
149	**VII**	TECH FORM- 5	31	E&Y	Engineering Graduate/Post Graduate +MBA	A clarification on the qualification. Does this mean that ONLY Engineering graduates would be considered or a graduate in a different field till such time the person is Post graduate would be considered?	**A graduate in any field would be considered. However such resources should possess an additional three years experience beyond the prescribed experience detailed for each resource in Col 4 of the Form.**
150	VII	TECH FORM- 5 and 5A	31 and 35	Steria		Are we expected to furnish CVs of the resources as well? Also do we have to show the years of experience of resources having worked on similar projects or it can be on any project.	No CVs are required to be furnished. The overall experience of various categories of resources are required to be furnished by bidders.

151	VII	TECH FORM- 5 and 5A	31 and 35	Accenture	Col. No. 5 Number of full time resource persons (for each resource category) for the last one year	How would the number of resources for Col. No. 5 be determined, as the resource category required may be differently named in the bidder organization? Does it mean that Col. No. 5 signifies resources who meet the criteria both in Col. No. 3 and 4?	The bidder needs to categorise its Consulting and Software solution provider resources into the Resource categories identified in the RFE in TECH FORM 5 and 5A respectively under Col 5. Out of these resources in col 5, the resources meeting the requirements of Col 3 needs to be provided in Col 6 and similarly the resources meeting the requirements of Col 4 needs to be given in Col 7.
152	VII	Tech Form- 3(A)	33	TCS		We request UID to have various bands as in case of "RFE for enrollers" from UID.	Refer Corrigendum 23 Feb 2011.
153	VII	Tech Form 5 A	35	TCS		Each organisation has its criteria to have resources on its payroll, then its own development program for delivering the customer expectations, we request UID to re consider the enforcement of the educational qualification criteria . The organization is to provide the services not individuals, hence a total strength of organistaion with IT and non IT staff should be considered. We request UID to reconsider this clause.	Not accepted. No change is envisaged in the educational qualification criteria.
154	VII	Tech Form 5 A	35	Mind Tree	TECH FORM-5 (A): QUALIFICATION AND COMPETENCE OF PROFESSIONAL STAFF	The empanelment form does not ask for any technology specific breakup of resources, will this not be required.	**A standardised list of resources has been identified. However, at the RFQ stage the Registrars / Implementing Departments may seek additional/ specific resources.**
155	VII	COM Form 2	39	E&Y	SUMMARY OF COSTS OF RESOURCES- CONSULTANCY	What shall be the treatment to Service Tax and Out of Pocket Expense in this format? As we understand: 1. Out of Pocket expense shall be 15% on the project cost over and above the Fee 2. Service tax would be on actual at prevailing rates over and above the Fee Please confirm	**Yes the Out of Pocket Expenses and Service Tax components would be over and above the Manmonth rate mentioned in this Form.**
156	VII	COM Form 2, 3	39, 40	TCS	Column - 4 Weight	In a typical SW development project , the ratio of cost of developers is more than that of the designers/advisors, even though the per developer cost is lesser. Request in context of this please share with us the basis for arriving at these weightages.	The weightages have been stipulated based on the expected level of involvement of the various resources while implementing projects.
157	VII	Com Form 3	40	TCS		We request for UID for confirm that this is a Software Development project, and rates of individual people are being taken to consitute a project and it is not a manpower deployment project. We request for some baseline of scope with some function point of man hour effort etc to be taken.	The man month effort would be dependent upon the precise scope of work defined by the Registrars /Implementing Departments/UIDAI for specific engagements. The man month effort would therefore have to be addressed by the empanelled firms while responding to the RFQs put out by the Registrars /Implementing Departments/UIDAI.