

**UNIQUE IDENTIFICATION AUTHORITY OF INDIA (UIDAI)**

**Ministry of Electronics & Information Technology (MeitY)**

**GOVERNMENT OF INDIA,**

**NEW DELHI**

Dated: 12.01.2018

**Open Tender Notice: F.No. 14014/14/2017-Logistics-CRM**

**NOTICE INVITING TENDER through e-Procurement**

UIDAI invites online bids (Technical and Financial) from eligible bidders which are valid for a minimum period of 180 days from the last date of submission of bids for and on behalf of the UIDAI for “**Operating Contact Centre of UIDAI**”

1. RFP documents may be downloaded from UIDAI Website: <https://uidai.gov.in/uid-tender> (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app>

1.	<b>Earnest Money Deposit to be Submitted</b>	<b>Rs 1.5 Crore /-</b> <b>(Rupees One Crore Fifty Lakh only)</b>
2.	<b>Bid Document Fee to be submitted</b>	<b>Rs 1000/-</b> <b>(Rupees One Thousand only)</b>
3.	<b>Date of issue of RFP</b>	<b>12.01.2018</b>
4.	<b>Pre-Bid Conference</b> <b>(Venue: Conference Hall, 3<sup>rd</sup> Floor, Tower-2, Jeevan Bharti building, Connaught Circus New Delhi)</b>	<b>16.01.2018 (1500 hrs)</b>
5.	<b>Last date for submission of written Queries</b>	<b>19.01.2018 (upto 1700 hrs)</b>
6.	<b>Date for issue of clarifications</b>	<b>29.01.2018</b>
7.	<b>Bid submission Start Date</b>	<b>30.01.2018</b>
8.	<b>Last date for submission of bids</b>	<b>12.02.2018 (upto 1100 hrs.)</b>
9.	<b>Pre qualification &amp; Technical Bid Opening Date &amp; Time</b>	<b>13.02.2018 (upto 1500 hrs.)</b>
10.	<b>Opening of Financial offers</b>	<b>Shall be communicated later</b>

2. Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>. Bidders are advised to follow the instructions provided in the 'Instructions to the Bidders for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

3. Not more than one bid shall be submitted by one Bidder. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common) be allowed to bid for the same contract as separate competitors. A breach of this condition will render the bids of both parties liable to rejection.

4. Bidder who has downloaded the RFP from the UIDAI website <http://uidai.gov.in/uid-tender> and Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>, shall not tamper/modify the RFP form including downloaded price bid template in any manner. In case if the same is found to be tempered /modified in any manner, Bid will be completely rejected and EMD would be forfeited and Bidder is liable to be banned from doing business with UIDAI.

5. Based on queries received from prospective bidders, if required, UIDAI may amend the RFP/issue corrigendum. Bidders are advised to visit again UIDAI website <https://uidai.gov.in/uid-tender> and CPPP website <https://eprocure.gov.in/eprocure/app> at least 1 day prior to closing date of submission of RFP for any corrigendum / addendum/ amendment.

 Sd-  
Assistant Director General (Logistics),  
UIDAI HQ