

Department of Food, Civil Supplies and Consumer Affairs

Cum Registrar, UID, Punjab

Tender Document

**SUPPLY, COMMISSIONING AND MAINTENANCE OF LAPTOPS, UPS, PRINTERS, LED
MONITORS, BIOMETRIC DEVICES, WEBCAMS, ANDROID TABLETS, SPIKE
SUPPRESSORS, EXTERNAL HARD DISK DRIVES AND USB HUBS FOR UID
ENROLLMENT AT DIFFERENT LOCATIONS THROUGHOUT THE STATE OF PUNJAB**

Disclaimer

The information contained in this Document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of Department of Food, Civil Supplies and Consumer Affairs, Govt. of Punjab cum Registrar, UID, Punjab (**“Registrar, UID, Punjab”**), is provided to the Bidder(s) on the terms and conditions set out in this Tender document and all other terms and conditions subject to which such information is provided. This tender document is not an agreement and is not an offer or invitation by Registrar, UID, Punjab to any parties other than the applicants who are qualified to submit the bids (**“Bidders”**). The purpose of this document is to provide the Bidder(s) with information to assist the formulation of their proposals. This document does not claim to contain all the information each Bidder may require. The information contained in this document is selective and is subjected to updation, expansion, revision and amendment. Registrar, UID, Punjab reserves the right of discretion to change, modify, add to or alter any or all of the provisions of this document and/or the bidding process, without assigning any reasons whatsoever.

Registrar, UID, Punjab reserves the right to reject any or all the expression of interest / proposals received in response to this document at any stage without assigning any reason whatsoever. The decision of Registrar, UID, Punjab shall be final, conclusive and binding on all the parties.

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Section 1: Abbreviations and Definitions

1.	EMD	Earnest Money Deposit
2.	INR	Indian Rupee
3.	OEM	Original Equipment Manufacturer
4.	SLA	Service Level Agreement
5.	TCV	Total Contract Value

1.	Bidder	An individual/company that quotes a particular price, while competing with others, for providing services with respect to specific requirements in this Tender Document.
2.	Successful Bidder	The Bidder to whom contract is awarded and is fully responsible towards Registrar, UID, Punjab for providing Services as per the requirements and terms and conditions specified in this Contract. The term shall be deemed to include the Bidder's successors, representatives (approved by the Department), heirs, executors and administrators, as the case may be, unless excluded by the terms of the contract.
3.	Week	Designated timeframe consisting of five days excluding any Public Holiday (as declared by Government of Punjab), Saturday and Sunday.
4.	Day	Any day which is not a Saturday or Sunday or a public holiday (As declared by Government of Punjab).
5.	Acceptance	This means acceptance of the deployed infrastructure post its delivery and commissioning at the identified field locations. Registrar UID, Punjab or any of its designated officials/ agencies will issue a necessary clearance post-delivery inspection and testing of the delivered hardware.
6.	Total Contract Value	This is the maximum value payable to the successful Bidder which is agreed between the Registrar, UID, Punjab and the successful Bidder for the delivery of goods and services mentioned in this Tender document.

Section 2: Tender Notice

<p align="center">Tender for Supply, Commissioning and Maintenance of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams for UID Enrollment at different locations throughout the State of Punjab</p> <p>Note: For participating in the above e-tender, the bidders/ vendors shall have to get themselves registered with http://etender.punjabgovt.gov.in and get user ID & password. Class 3 Digital Signature Certificate (DSC) is mandatory to participate in the e-tendering process. For any clarification/difficulty regarding e-tendering Process flow please contact on helpdesk numbers 09257209340, 08045628821.</p>		
1.	Tender Inviting Authority Designation and Address	Department of Food, Civil supplies and Consumer Affairs cum Registrar, UID, Punjab, 1st Floor, Anaaj Bhawan, Sector- 39C, Chandigarh - 160036
2.	a) Name of the Work	Supply, Commissioning and Maintenance of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams for UID Enrollment at different locations throughout the State of Punjab
	b) Tender reference e-Tender Reference number	UID-2016/498 Dt. 02/01/2016 DFCSRUID/2015-16/3 Dt. 02/01/2016
	c) Place of Execution	Throughout the State of Punjab at designated Suwidha Centre's and UID-Registrar Office, Department of Food, Civil supplies and Consumer Affairs, 1st Floor, Anaaj Bhawan, Sector- 39C, Chandigarh – 160036
3.	a) Tender document availability	Can be downloaded from https://etender.punjabgovt.gov.in Or can be requested via email at rfp.uidpunjab@gmail.com
	b) Cost of Tender Document (Form Fee)	INR 5,000/- (Five Thousand only) is to be paid through online mode available on e-tendering portal
4.	Publication of E-Tender	02/01/2016

5.	Date, Time & Venue for Pre Bid meeting	06/01/2016 at 12pm at the office of Registrar, UID, Punjab, Department of Food, Civil supplies and Consumer Affairs, 1st Floor, Anaaj Bhawan, Sector- 39C, Chandigarh – 160036
6.	Release of corrigendum (if required)	08/01/2016
7.	Earnest Money Deposit (EMD)	INR 5,00,000 of the Total Contract Value through online mode only available on e-tendering portal. This amount is per category cost and in case bidder is bidding for all categories, he needs to deposit this EMD three times.
8.	Last date for submission, Time and Place of submission of Bid	22/01/2016 by 5pm on the e-tendering portal hosted by the Punjab Infotech
9.	Date & Time for Opening of Qualification Bids	27/01/2016 at 12 pm via e-tendering portal provided by Punjab Infotech
10.	Date & Time for Opening of Commercial Bids	27/01/2016 at 3.30 pm via e-tendering portal provided by Punjab Infotech
	<p>1. Eligibility Criteria: Please refer to the Section 4 of this Document.</p> <p>2. Two Bid System i.e. Stage-1 Qualification Bid; Stage-2 Commercial Bid. Refer Section 5 of this Tender document for details.</p> <p>3. Tenders received after due date and time will be summarily rejected.</p> <p>4. Any Bid not conforming to the format will be summarily rejected.</p>	

Section 3: Introduction

Government of India has set up Unique Identification Authority of India (UIDAI) with the mandate to issue Unique Identification Numbers (UID) to all residents of India (UID Project). In order to implement the UID project in the State of Punjab, the Government of India has entered into a MoU with UIDAI.

The Government of Punjab has set up State Level UID Implementation Committee to oversee the implementation of the UID project in the state. Government of Punjab has notified Department of Food, Civil Supplies and Consumer Affairs Department as its State Registrar.

State is trying to complete the Aadhaar enrollments and efforts are being made to complete 100% enrollment in near future. Department of Food, Civil Supplies and Consumer Affairs intends to procure Laptops, UPS, Printers, LED Monitors, Biometric devices, Webcams, Android Tablets, Spike suppressors, External HDDs and USB Hubs which will be commissioned at Suwidha Centers and will further be used in the field across the state for conducting pending Aadhaar enrollments of residents under the UIDAI Project.

Section 4: Eligibility Criteria

Tender is available on the State e-Procurement portal hosted by the Punjab Infotech i.e. <https://etender.punjabgovt.gov.in>. This Invitation to Bid is open to all entities meeting or exceeding all of the following minimum Qualification criteria. Any Bidder not meeting even one of the qualification criteria as mentioned below shall be summarily rejected.

Note: For participating in the above e-tender, the bidders/vendors shall have to get themselves registered with <http://etender.punjabgovt.gov.in> and get user ID & password. Class 3 Digital Signature Certificate (DSC) is mandatory to participate in the e-tendering process. For any clarification/difficulty regarding e-tendering process flow please contact on helpdesk numbers 09257209340, 08045628821.

The Bidder must possess the requisite experience, strength and capabilities in providing the services necessary to meet the requirements as described in this Document. The Bidder must also possess the administrative capability, technical know-how and the financial wherewithal that would be required to successfully undertake the Project for the entire period of the Contract. The Bids must be complete in all respects and should cover the entire Scope of Work as stipulated in this Tender document.

S. No.	Clause	Documents Required
1.	Form fee for Tender Document should have been submitted.	INR 5,000/- (Rupees Ten Thousand Only) per category cost through online mode available on e-tendering portal hosted by Punjab Infotech
2.	EMD should have been submitted.	INR 5,00,000/- (Rupees Ten Lakhs Only) through online mode available on e-tendering portal hosted by Punjab Infotech
3.	<ul style="list-style-type: none">The Bidder should be registered under the Companies Act, 1956.Bidder should have registered offices in India and should be in existence in India for at least the last 3 years, as on date of submission of bid.Bidder should have been operational for a period of at least 5 years in India, as on 31st December 2015	Scanned Copy of Certificate of Incorporation self-certified by the Authorized Signatory of the company.

S. No.	Clause	Documents Required
4.	The Signatory signing the Bid on behalf of the Bidder should be duly authorized by the Board of Directors of the Bidding Company to sign the Bid on their behalf.	A Certificate from the Company Secretary of the Bidder certifying that the Bid signatory is authorized by the Board of Directors of the Company to do so, with acceptance of board resolution, resolution number and date.
5.	The Bidder must have a minimum turnover of at least Rupees 10 Crores in each of the last three audited financial years FY 12-13, FY 13-14, FY 14-15 and this is applicable for all categories V1, V2 and V3.	Audited Balance sheet and Profit & Loss account statement of the Bidder for each of the last 3 audited financial years FY 12-13, FY 13-14, FY 14-15 Certificate duly signed by Statutory Auditor of the Bidder for total turnover in each of the 3 given years.
6.	The Bidder should have positive net worth (measured as paid-up capital plus free reserves) and should be a profit making company for each of the last three audited financial years FY 12-13, FY 13-14, FY 14-15	<ul style="list-style-type: none"> Audited Balance sheet and Profit & Loss account statement of the Bidder for each of the last 3 audited financial years (FY 12-13, FY 13-14, FY 14-15). Certificate duly signed by Statutory Auditor of the Bidder confirming the net-worth and profit after Tax for each of the specified years.
7.	The Bidder should be in the business of supplying, installing, and maintaining of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, category wise for which he is bidding in India for last three years as on date of submission of bid.	Copies of work orders and contracts specifying the same.
8.	Bidder should not have been black listed by any Government or quasi-Government entity in India (Centre / State / Local Bodies, UIDAI, NIC, STQC etc.) for breach of any applicable law or violation of regulatory prescriptions or breach of agreement as on date of submission of Bid.	A self-certified letter as per the Format 13.2

S. No.	Clause	Documents Required
9.	Bidder should be a manufacturer/authorized dealer of equipment for which he is bidding mentioned per category in Section 11 of this document.	Certificate of dealership/authorization letter as per the Format 13.6
10.	Bidder must have successfully executed one order of supplying, commissioning and maintaining the equipment included in category in which he is applying of minimum value of INR 1 crore (Rupees One Crore) in India in last 5 years as on the date of submission of Bid. In case OEM itself is a bidder, a Self-declaration as per Annexure 13.3 shall be submitted as a part of technical bid in lieu of copy of order worth Rs. 1 Cr. For category V3, minimum value is for INR 50,00,000	A certified letter from the concerned Client confirming the total amount, date of engagement and successful completion of order.
11.	In case Bidder is not an OEM then an authorized undertaking will be required from the OEM stating that OEM will discharge all responsibilities under warranty for the period indicated in the contract, in case the Bidder fails to do the same for any reason.	Authorized undertaking from the OEM as per the Format 13.7
12.	The Bidder should have all necessary licenses, permissions, consents, NOCs, approvals as required under law for carrying out its business. The Bidder should have currently valid Sales tax/Service Tax Registration Certificate and PAN No.	Copies of Sales Tax, Service Tax Certificate & PAN No.
13.	The infrastructure proposed should meet the minimum specifications of infrastructure indicated in this Tender document.	A self-certified document indicating compliance to minimum specifications as per the Format 13.5

EMD and Tender fee is waived off for NSIC registered vendors.

Any Bid failing to meet the above stated Qualification criteria shall be summarily rejected and will not be considered for Financial Evaluation.

Note: All documents needs to be scanned and uploaded. No Physical copies are required.

Section 5: Instructions to Bidders

5.1. Due Diligence

Bidder is expected to examine all instructions, forms, terms and specifications in this tender document. Bid shall be deemed to have been submitted after careful study and examination of this document with full understanding of its implications. The bid should be precise, complete and in the prescribed format as per the requirement of this Tender document. Failure to furnish all information required by this document or submission of a bid not responsive to this document in every respect will be at the Bidder's risk and may result in rejection of the bid.

5.2. Cost of Form / Bid document

- 1) All bidders are required to pay Rs. 5,000/- (Rupees Five Thousand only) through online mode only provided on the Punjab Infotech e-tendering portal as a form fee. This is per category wise bid cost.
- 2) Form fee is non-refundable.
- 3) Form fee must accompany the Qualification bid.
- 4) Each Form fee is separate per category and single form fee cannot be clubbed for multiple categories.

Note: Tender Processing fee is separate which needs to be paid to the Punjab Infotech.

5.3. Earnest Money Deposit

- 1) An EMD of Rs. 5, 00,000/- (Rupees Five Lakhs only), to be made through online mode only and this will be per category cost.
- 2) Bid not accompanied by EMD shall be rejected as non- responsive.
- 3) No interest shall be payable for the sum deposited as earnest money deposit.
- 4) No Performance Bank Guarantee will be accepted in lieu of the earnest money deposit.
- 5) The EMD of the unsuccessful bidders would be returned back within 90 days of signing of the contract with the selected bidder and this will be made offline
- 6) The EMD must be submitted through online mode only provided on the e-tendering portal of Punjab Infotech
- 7) The EMD may be forfeited:

- If the Bid is withdrawn after submission but before award of the contract to the successful Bidder during the validity period or any extension agreed by the Bidder thereof.
- If after submission, the Bid is varied or modified in a manner not acceptable to Registrar, UID, Punjab.
- If the Bidder tries to influence the evaluation process.
- If the Bidder with the lowest financial quote (L1) withdraws his Bid post contract is awarded (Failure to arrive at consensus by both the parties shall not be construed as withdrawal of the bid by the bidder).

5.4. Performance Bank Guarantee

Performance Bank Guarantee equivalent to 15% of the total contract value rounded off to the nearest thousand Indian Rupees from a Scheduled Bank in India in favour of Registrar, UID, Punjab. It should be in the form of an unconditional, irrevocable and continuing Bank Guarantee as per the Section 13.9 and would remain valid until 36 months after submission of invoice against the first milestone as described in Payment terms (10.1) of this document. The claim period and other details of the Performance Bank Guarantee are as per Section 13.9 of this document. The Performance Bank Guarantee shall be submitted within 15 (fifteen) days of submission of invoice to Registrar, UID, Punjab.

85% payment against the first milestone will be released after due documentation as described in Section 10 of this document. Remaining 15% payment shall only be released after submission of valid performance bank guarantee as mentioned above. Performance Bank Guarantee would be returned only after adjusting/recovering any dues recoverable/payable from/by the Bidder on any account under the contract.

EMD of successful bidder will be returned on the submission of performance bank guarantee.

5.5. Language of Bid

The bid prepared by Bidders, as well as all correspondence and documents relating to the bid exchanged by the Bidders and Registrar, UID, Punjab shall be in English.

5.6. Bid Currencies

Prices shall be quoted in Indian Rupee (INR). All payments / deposits / fees with respect to this tender shall be in Indian Rupee only.

5.7. Consortium

The Bids submitted by consortium of companies/firms will be rejected.

5.8. Queries/Clarification on the RFP

Prospective Bidders requiring any clarification related to this document can submit their objections/queries in writing during the Pre-Bid meeting which will be conducted on 06/01/2016 at the office of Registrar, UID, Punjab at 12pm, in the Annexure format mentioned in Section 13.8. No queries on this Tender will be entertained through any other communication channel such as emails, postal/registered letters/verbal communications in person or on phone.

Note: For any clarification/difficulty regarding e-tendering Process flow please contact on helpdesk numbers 09257209340, 08045628821

Registrar, UID, Punjab will endeavor to provide a complete, accurate, and timely response to all queries/clarifications, which bidders will be submitting during the Pre-Bid meeting, through corrigendum (if required). Corrigendum (if required) will be released consolidating all the queries asked by the respective bidders.

5.9. Amendment of Bid / Tender Document

- 1) At any time before date of submission of Bid, Registrar, UID, Punjab may, for any reason, whether at its own initiative or in response to a clarification requested by prospective Bidders, modify the Tender document by issuing amendment(s) or issue additional data to clarify an interpretation of the provisions of this document. Such supplements/corrigendum to this Tender document issued by Registrar, UID, Punjab will be available on the Punjab Infotech e-tendering website. However it is the responsibility of the prospective Bidders to continuously check for corrigendum /amendments/ notices to this document on e-tendering portal <https://etender.punjabgovt.gov.in> and till the completion of the bid process.
- 2) Any such supplement / corrigendum / amendment shall be deemed to be incorporated

by this reference into this document.

- 3) Registrar, UID, Punjab will not be responsible for any misinterpretation of the provisions of this document on account of the Bidders of their failure to update the Bid documents based on the addendums/ amendments/ corrigendum published via online portal.

5.10. Bidding Process:

Tender is available on the State e-Procurement portal hosted by the Punjab Infotech i.e. <https://etender.punjabgovt.gov.in>. This Invitation to Bid is open to all entities meeting or exceeding all of the following minimum Qualification criteria. Any Bidder not meeting even one of the qualification criteria as mentioned in the Eligibility Criteria section shall be summarily rejected.

Complete bidding process for the vendor can be viewed at <https://drive.google.com/file/d/0B4YTjrOf1kLzSnRsa3BVS3cyUkk/view?usp=sharing> . All the bids needs to be applied online.

Note: For participating in the above e-tender, the bidders/vendors shall have to get themselves registered with <http://etender.punjabgovt.gov.in> and get user ID & password. Class 3 Digital Signature Certificate (DSC) is mandatory to participate in the e-tendering process. For any clarification/difficulty regarding e-tendering Process flow please contact on helpdesk numbers 09257209340, 08045628821

The bids shall be submitted through online portal hosted by the Punjab Infotech in five steps:

- Step 1: Form Fee to be paid through online portal managed by the Punjab Infotech for e-procurement
- Step 2: Tender Processing fee to be paid online to the Punjab Infotech team through online portal managed by the Punjab Infotech for e-procurement
- Step 3: Earnest Money Deposit to be submitted through the online portal managed by the Punjab Infotech for e-procurement; however, bidder needs to ensure that all scanned copies are ready and uploaded before last date for the bid
- Step 4: Qualification Bid (Only scanned copies to be uploaded)
- Step 5: Commercial Bid (Bid to be made category wise through online mode only. Document will be shared in the csv format which needs to be filled and

uploaded on to the portal.)

Bids to be submitted and accepted only through the online e-tender portal hosted by Punjab Infotech <https://etender.punjabgovt.gov.in>

5.11. Commercial Bid

- 1) The Bidder is expected to price all the equipment and services, category wise (Category wise bifurcation given in section 11 of this document) for which he is bidding, as mentioned in this Tender document including Laptops, UPSs, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, onsite warranty, costs of packaging, transportation etc. via e-tendering portal <https://etender.punjabgovt.gov.in>. Excel sheet category wise will be available on the e-tendering portal and bidder needs to enter the price and save it online. No scanned copies will be entertained for the commercial bid.
- 2) Bidders should necessarily give the financial details as per the Format 12.2, category wise and bidder needs to enter the price and upload the same document online. No scanned copies will be entertained for the commercial bid.
- 3) All the financial details should be given in the prescribed format only and in accordance to the details / terms and conditions as mentioned in this document.
- 4) In case the selected Bidder misses to include the cost of any hardware / software / service which is necessary to meet the requirements of this tender document, he shall be solely responsible for the lapse and would be required to provide such hardware/ software/ services without any additional cost to Registrar, UID, Punjab.
- 5) The Bidders shall quote price in clear terms inclusive of all the taxes, delivery charges, duties, Cess etc.
- 6) Registrar, UID, Punjab may seek clarifications from the Bidder on the Qualification Bid. Any of the clarifications by the Bidder on the Qualification bid should not have any commercial implications.
- 7) Commercial bid proposal shall not contain any technical information.

Note: The Bidder must provide the Commercial Bid online and its eligibility documents will be provided on the e-tendering portal in the excel format and it needs to be filled and uploaded in the same place. For this, no scanned copies will be accepted.

5.12. Correction of Errors

- 1) Bidders are advised to exercise adequate care in quoting the prices.
- 2) In cases of discrepancy between the prices quoted in words and in figures, the value indicated in words shall be considered.
- 3) Bidder can change the bid any number of times before the last date of tender submission.

5.13. Rejection of Bid

- 1) The bid has to be submitted via e-tendering portal hosted by Punjab Infotech <https://etender.punjabgovt.gov.in>. Bids submitted by telex, fax, hard copies or email etc. shall not be entertained.
- 2) Any condition put forth by the Bidders not conforming to the bid requirements, shall not be entertained and such bid shall be rejected.

5.14. Disqualification

Registrar, UID, Punjab may at its sole discretion and at any time during the evaluation of application, disqualify any Bidder, if the Bidder:

- 1) Made misleading or false representations in the forms, statements and attachments submitted in proof of the eligibility requirements.
- 2) Submitted an application that is not accompanied by required documentation or is non-responsive.
- 3) Failed to provide clarifications related thereto, when sought.
- 4) Submitted bid only for single item and not for the complete category
- 5) Was declared ineligible/ blacklisted by any Govt. or quasi-Govt. entity in India.

5.15. Conflict of Interest

Neither the successful Bidder nor any Personnel related to it shall engage, either directly or indirectly, during the period of contract, in any business or professional activities which would conflict with the activities assigned to them under or pursuant to this tender.

5.16. Confidentiality

The Bidder and their personnel shall not, either during the term or after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract or the Registrar, UID, Punjab/Suwidha Centers or operations without the prior written consent of the Registrar, UID Punjab.

5.17. Extension of Last date for Submission

Registrar, UID, Punjab, at its own discretion can extend the period for submission of bids by amending the Bid Documents through the online e-tender portal. In this case all rights and obligations of Registrar, UID, Punjab and Bidders shall stand extended. However, no request for extension of time from the Bidders shall be binding upon Registrar, UID, Punjab. The decision of Registrar, UID, Punjab in this behalf will be final, conclusive and binding on the Bidder.

5.18. Late Bids

Any bid received by Registrar, UID, Punjab after the deadline for submission of bids prescribed in this Tender document will be summarily rejected. No further correspondence on this subject will be entertained.

5.19. Modification and Withdrawal of Bids

Bid can be modified multiple times before the closure of the tender. No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of period of bid validity specified by the Bidder. Withdrawal of a bid during this interval will result in the Bidder's forfeiture of its EMD.

5.20. Duties, Taxes and Statutory levies

- 1) The Bidder shall bear all personal taxes levied or imposed on account of payment received under this Contract.
- 2) The Bidder shall bear all corporate taxes, levied or imposed on account of payments received from Registrar, UID, Punjab for the work done under this Contract.
- 3) Bidder shall bear all taxes and duties etc. levied or imposed under the Contract including but not limited to Sales Tax, Customs duty, Excise duty, Octroi, Service Tax,

VAT, Works Contracts Tax and Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof up to the date for submission of final price bid, i.e., on account of payments received by him for the work done under the Contract. It shall be the responsibility of the Bidder to submit to the concerned tax authorities the returns and all other connected documents required for this purpose. The Bidder shall also provide Registrar, UID, Punjab such information, as it may be required in regard to the Bidder's details of payment made by the Purchaser under the Contract for proper assessment of taxes and duties. The amount of tax withheld by Registrar, UID, Punjab shall at all times be in accordance with Indian Tax Law and will furnish to the Bidder original certificates (Challans) for tax deduction at source and paid to the Tax Authorities.

- 4) If there is any reduction in taxes / duties due to any reason whatsoever, after Award of Contract, the same shall be passed on to Registrar, UID, Punjab.
- 5) The Bidder shall be solely responsible for the payment /fulfillment of its tax liabilities and obligations under the Income Tax Act and other such laws in force and Registrar, UID, Punjab shall not bear responsibility for the same.

5.21. Deductions

All payments to the Bidder shall be subjected to the deductions of tax at source under Income Tax Act, and other taxes and deductions as provided for under any law, rule or regulation. All costs, damages or expenses which Registrar, UID, Punjab may have paid or incurred, for which under the provisions of the Contract, the Bidder is liable; the same shall be deducted from the Bidder. Registrar, UID, Punjab shall if so required by applicable laws in force, at the time of payment, deduct income tax payable by the Bidder at the rates in force, from the amount due to the Bidder and pay to the concerned tax authority directly.

5.22. Right to Accept/ Reject the Bid

Registrar, UID, Punjab reserves the right to accept or reject any Bid and to annul the Tender process and reject all such bids at any time prior to award of contract, without thereby incurring any liability to the affected Bidder(s) or any obligation to inform the affected Bidder(s) of the grounds for such decision.

Section 6: Bid Evaluation Process

6.1. Pre-Bid

Pre bid meeting will be conducted on 06/01/2016 at the office of Registrar, UID, Punjab, Anaaj Bhawan, Sector 39-C, Chandigarh at 12pm where all the bidders can participate and clear any of the queries by giving that in writing. In this meeting, Bidders are requested to bring the respective devices meeting the specifications of the hardware components, category wise for which they are bidding. Bidders can request for any clarifications and consolidated corrigendum (if required) will be released after the pre-bid meeting.

6.2. Opening of Bids

The Tender Evaluation Committee [TEC] duly appointed by Registrar, UID, Punjab will open all the Bids on the date decided to open the bids and bidders can view the bid online at their own locations through the online portal hosted by the Punjab Infotech. In event of date of Bid opening being declared a holiday for Registrar, UID, Punjab, Bids shall be opened at the same time and location on the next working day.

6.3. Evaluation of Qualification Bids

- 1) The Qualification Bids of Bidders, whose EMD is not in order shall be summarily rejected.
- 2) Bidders are required to fulfill all the Qualification conditions mentioned in Eligibility Criteria of this Tender document. Tender Evaluation Committee (TEC) will examine the Bids for their completeness and conformity to requirements of this document. Decision of TEC in this regard will be final and binding on all the bidders.
- 3) The Commercial Bids of disqualified Bidders will not be opened.

6.4. Evaluation of Commercial Bids

- 1) Registrar, UID, Punjab will select the successful Bidder through the Bidding Process on the basis of lowest total contract value (TCV), Category wise as indicated in the Commercial Bid submitted by the Bidder. No intimation would be sent to the unsuccessful Bidders. Category wise breakdown for the list of items along with the quantity is mentioned in Section 11 of this document.
- 2) In case of a tie where the Total Contract Value, Category wise of two or more Bidders

match, Bidder for category V1 who has quoted lowest unit price of Laptops (Sum of High end and Medium end)(L) as indicated in Commercial Bid submitted by the Bidder, will be declared L1. If (L) also matches, unit price of Monitor (M) will be compared; and the bidder with lower value of (M) as quoted in the Commercial Bid will be declared L1. If (M) also matches, the comparison of Printer (P), External HDD (H), USB Hub (UH), Web Cam (WC), Spike Suppressor (SS) and UPS (U2) will be done in that order to establish the L1.

- 3) For category V2, L1 will be declared based on the Total contract value for Iris Scanner and Finger Print Scanner. In case of tie for two or more Bidders for Category V2, Bidder quoting the lowest unit price for Iris Scanner (IS) will be declared as L1 and in case that matches, unit price of Finger Print Scanner will be compared. In case both matches, commercial bid will be done again between those bidders and Tender processing fee will have to be paid again by the bidder.
- 4) For Category V3, L1 will be declared based on the Total contract value for Android Tablets and Biometric Scanner. In case of tie for two or more Bidders for Category V3, Bidder quoting the lowest unit price for Android Tablets will be declared as L1 and in case that matches, unit price of Biometric Scanner will be compared. In case both matches, commercial bid will be done again between those and Tender processing fee will have to be paid again by the bidder.
- 5) In case L1, category wise is unable to or refuses to sign the Contract, EMD of L1 will be forfeited and re-tendering will be done in this case.
- 6) All the Prices, terms, warranties, and benefits provided in this contract should be comparable to or better than the terms presently being offered by Bidder to any other entity purchasing the same quantity under similar terms. If during the term of this contract, vendor enters into contracts with any other entity providing greater benefits or more favorable terms than those provided by this contract, Vendor shall be obligated to provide the same to the Registrar, UID, Punjab for subsequent purchases.

6.5. Waivers

Registrar, UID, Punjab may waive any minor informality or nonconformity or irregularity in a bid, which does not constitute a material deviation, provided. Such waiver does not prejudice or affect the relative ranking of any Bidder.

Section 7: Award of Contract

7.1. Notification to Bidder

Prior to the expiry of the Bid validity period, Registrar, UID, Punjab will notify the successful Bidder in writing or email that its proposal has been accepted. The notification of award, termed as Letter of Intent or LOI in sections to follow, will lead to signing of the Contract. Upon the successful Bidder's furnishing of performance bank guarantee, Registrar, UID, Punjab will promptly notify each unsuccessful Bidder online and EMD will be returned as per the clause mentioned in Section 5.3

7.2. Discharge of Bid Security

After the contract is awarded to the bidder, the selected Bidder shall supply the equipment within 6 weeks, failing which a penalty clause will be invoked as per Section 9.2. In case a successful bidder (L1) fails to deliver the complete consignment within 8 weeks of award of Contract -

- EMD of L1 will be forfeited.
- L1 will be blacklisted from participating in any Government of Punjab tendering process in future.
- Re-Tendering will be done

7.3. Signing of Contract

Registrar, UID, Punjab shall enter into a Contract, incorporating all Agreements, as specified in the draft contract provided in this document under Section 13.12, with the successful Bidder. Successful bidder shall sign the agreement within 15 days of award of contract.

7.4. Validity of Contract

The Contract / Agreement will be valid for a period of 36 months from the date of its signing. The contract may be extended for a further period at the same terms and conditions subject to mutual consent.

7.5. Expenses for the Contract

The incidental expenses of execution of Agreement/Contract shall be borne by the successful Bidder.

7.6. Failure to abide by the terms of contract

Failure of the successful Bidder to agree with the Terms & Conditions of the Contract shall constitute sufficient reason for the annulment of the award, in which event Registrar, UID, Punjab may forfeit the EMD/ Performance Bank Guarantee. Re-tendering will be done in this case.

Section 8: Scope of Work

8.1. Supply, installation and Commissioning of Infrastructure

Bidder shall be responsible for supply, installation, commissioning and maintenance of delivered products as per the minimum specifications and indicated quantities mentioned in this document under section 11. The supplied Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document should carry a 36-months comprehensive onsite warranty from the date of acceptance sign-off on its hardware and preloaded software and the license cost of any software renewal for a period of 36 months should also be part of submitted cost.

8.1.1. Delivery

Below specified quantities of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams etc. are to be delivered mainly at the office of Registrar, UID-Punjab, Chandigarh, DC and SDM offices throughout the state of Punjab. List of the same is attached in the Section 13.10 of this document. Category wise breakdown of all items is given in Section 11

Sr. No.	Item Description	Minimum Order Quantity
1	High End Laptops	3
2	Medium Segment laptops	100
3	Biometric Devices (IRIS Scanner & Finger Print Scanner)	100 each
4	Webcams	100
5	LED Monitors	100
6	External HDD	100
7	USB Hubs	100
8	UPS – 2KVA	2
9	Android Tablets with Biometric Scanner (In case of separate biometric scanner, it needs to be delivered separately)	600
10	Printer (Print/Scan/Copier)	100
11	Spike Suppressors	100

- ***Actual quantity will be shared at the time of supply order.***
- ***TCV will be calculated based on the above quantities, category wise which is mentioned in the section 11 for the purpose of award of contract.***
- ***Payments will be made for the quantity actually procured.***

8.1.2. Post Delivery Inspection and Acceptance Sign-Off

The selected Bidder shall depute a technically qualified representative for commissioning/installing the delivered quantity of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, with respect to category for which contract is awarded, mentioned in this document in presence of the DC (Deputy Commissioner)/designated officer at all locations indicated in this Tender. The DC or his designated officer will inspect the infrastructure deployed and commissioned and fill up the post-delivery inspection report as per the Format 13.11. The successful Bidder, category wise needs to replace the rejected Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in the proposal with in a time frame of four (4) days from the date of return of the equipment(s). Failure to do so will compel the Registrar, UID, Punjab to impose penalty as defined in the SLA section of this document.

Rejected equipment(s) shall be handed over to the authorized representative of the selected Bidder on the spot. The numbers of such rejected equipment(s) shall be specified in the post-delivery inspection report. The commissioning date will be observed from the day all replacement equipment(s), if any, are delivered to appropriate location and approved post-delivery inspection report for the same, acquired. After the receipt of acceptance sign-off of all the products from all the locations, Registrar, UID, Punjab would issue a letter to the selected Bidder notifying the same. Following which the selected Bidder shall submit invoice to Registrar, UID, Punjab. 36 months of warranty period for all products would start from the date invoice is issued.

8.2. Licenses and Transportation

- 1) All the operating system/software licenses are to be registered in the name of Registrar, UID, Punjab.
- 2) The entire cost of transportation from the Manufacturing Plant or Port of Landing to the designated destination as specified by Registrar, UID, Punjab shall be borne by the selected Bidder.

8.3. Packing

The selected Bidder shall provide such packing as is required to prevent damage or

deterioration of the goods during transit to their final destination as indicated in the Contract. The packing shall be sufficient to withstand, without limitations, rough handling during transit and exposure to extreme temperatures and precipitation during transit and open storage. The Vendor shall be responsible for any defect in packing.

8.4. Invoicing

After the receipt of acceptance sign-off of all the products from all the locations, Registrar, UID, Punjab would issue a letter to the selected Bidder notifying the same. Following this, the selected Bidder shall submit invoice to Registrar, UID, Punjab. The invoice shall be enclosed with the list of serial numbers of the products supplied for a particular location.

8.5. Warranty

- 1) The Selected Bidder is required to provide a comprehensive onsite warranty for the products, category wise for a period of 36 months commencing from the date of invoice.
- 2) The warranty shall cover the system software, pre-loaded software and all the components and sub-components of the supplies infrastructure including patches and upgrades (free of cost) of the system software.
- 3) In addition to warranty as mentioned in above clause, the Bidder shall, during the above said period replace parts, if any, and remove any manufacturing defect, if found, so as to make the system fully operative. Replacement of parts or the entire product is to be done free of cost. Warranty should include parts and the onsite service.

8.6. Reporting of Issues

The successful Bidder needs to provide the contact numbers of the OEM Helpdesk support, email ID and contact number of the successful Bidder's representative and addresses & contact numbers for OEM service centers across Punjab. Any issue encountered with the Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document will be reported to the respective OEM Helpdesk by Suwidha operators and the complaint/case number generated for the incident will be emailed to successful Bidder's representative. It is the responsibility of successful Bidder to track the incident and ensure resolution within the prescribed SLA timelines specified in Section 9. Once incident has been resolved, confirmation email needs to be

sent back to the person who reported the issue originally with a copy to Registrar, UID, Punjab.

In case there is a change in the process for reporting issues, it will be appropriately communicated to successful Bidder. The OEM Helpdesk should be operational during the normal business hours i.e. 10 am to 6 pm during all working days of the week. The OEM Helpdesk operators would have to perform various activities including:

- 1) Understanding the query/issue in the reported request. Query could be related to the following:
 - Hardware including, but not limited to, issues related to any component of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document.
 - Operating system including, but not limited to, no boot, login and password issues, slow system performance etc.
- 2) Providing information/clarification on the spot in case of an informational query or providing necessary troubleshooting assistance in case of a logged issue.
- 3) Forwarding the case to concerned field engineer if the issue cannot be instantly resolved on the call and is related to any hardware which might need to be replaced.
- 4) In case of technical issues for which a resolution is not possible instantly, the operator will submit the request into the system for escalation and further action by the successful bidder's team.

Section 9: Service Level Agreement

The purpose of this Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service, which shall be provided by the Selected Bidder to Registrar, UID, Punjab for the duration of this Contract. The selected Bidder and Registrar, UID, Punjab shall regularly review the performance of the services being provided by the Selected Bidder and the effectiveness of this SLA.

9.1. Definitions

For purposes of this Service Level Agreement, the definitions and terms as specified in the Contract along with the following terms shall have the meanings set forth below -

- 1) "Incident" refers to any event specifying the defect in any of the categories mentioned in the Section 11 of this document or Operating System problem or problems in pre-loaded software.
- 2) "Resolution Time" shall mean the time taken (after the incident has been reported at the helpdesk) in resolving [diagnosing, troubleshooting/replacing part(s) and fixing] or time taken to repair a defective computer at the service center.

9.2. Warranty Obligations

Sr. No.	Issue	Criticality	Resolution Time	Penalty
1.	The successful Bidder, category wise needs to deliver 100% of its category items mentioned in Section 11 of this document within 6 weeks from the date contract is awarded	High	Within 6 weeks from issuance of Contract	No penalty is imposed.
			Within 7 weeks from issuance of Contract	5% of the value of undelivered quantity.
			Within 8 weeks from issuance of Contract	Additional 5% of the value of undelivered quantity.

			More than 8 weeks from the issuance of Contract	EMD of the Successful Bidder will be forfeited and the contract will be terminated. Re-Tendering will be done in this case.
2.	The successful Bidder per category needs to replace the supplied items mentioned in this document which did not pass the post-delivery inspection conducted by DC/Designated officer.	High	Within 4 working days from the time Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets, Webcams and its components mentioned in this document are rejected during post-delivery inspection.	No penalty is imposed.

			<p>Within 7 working days from the time supplied equipment Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams are rejected during post-delivery inspection.</p>	<p>10% of the total value of the rejected Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this Tender document</p>
			<p>More than 7 working days from the time Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams are rejected during post-delivery inspection.</p>	<p>20% of the total value of the rejected Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams subject to a maximum of 12 days. If not, equal amount will be deducted from Performance Bank Guarantee.</p>

3.	Any hardware or software issue (limited to OEM Software/Device Drivers/Support Software) related to Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document	High	Within 2 working days from the reporting of issue	No penalty is imposed.
			Within 3 working days from the reporting of issue	2 % of the value of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document.
			Within 4 working days from the reporting of issue	4% of the value of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document
			More than 4 working days from the reporting of issue	6% of the value of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors,

				Android Tablets and Webcams mentioned in this document subject to a maximum of 7 days. After 7 days Bidder shall replace Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams with a new one. If not, equal amount with respect to that item will be deducted from Performance Bank Guarantee.
4.	Any issue with the UPS which prevents it from working appropriately. This includes replacement of the batteries in case the backup time reduces from the minimum required of 1 hour.	High	Within 2 working days from the reporting of issue	No penalty is imposed.
			Within 3 working days from the reporting of issue	2% of the value of UPS.

			Within 4 working days from the reporting of issue	4% of the value of UPS.
			More than 4 working days from the reporting of issue	6% of the value of the UPS, subject to a maximum of 7 days. After 7 days Bidder shall replace the UPS with a new one. If not, equal amount will be deducted from Performance Bank Guarantee.

Section 10: Payment Schedule

Payments shall be made to the successful Bidder as per the following Schedule and this will be valid category wise:

S. No	Payment Schedule	Fee Payable	Documents
1.	On Inspection and 100% delivery of the Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams (Items subjected to its category) at the locations specified by the State Government.	85% of the Order value of the quantity delivered	Payable against the following: <ul style="list-style-type: none">• Original invoice• Delivery acknowledgment at Suwidha Center Level/ UID, Registrar, Punjab• Post Delivery Inspection Certificate as per the Format 13.11• Warranty Cards/Online warranty confirmation print-outs.
2.	On submission of valid performance bank guarantee with 15 days of submission of invoice for equipment delivered.	15% of the Total Contract Value	Submission of a valid performance bank guarantee as per Format 13.9 of this document.

10.1. Payment Terms

- 1) The successful Bidder will be compensated after adjustments against the penalties levied with respect to the SLAs defined in the Contract.
- 2) The entire cost for supply, installation and commissioning of the IT Equipment- Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams along with the 36 month comprehensive warranty for the Contract Period will be borne by the successful Bidder and factored in his Commercial bid submitted in response to this document.
- 3) The Total Contract Value quoted in the Commercial Bid, category wise should cover all costs anticipated by the successful Bidder, on the basis of requirements listed in this document. This would include, but not be limited to:
 - Supply, installation and commissioning of all the Laptops, UPS, Printers,

External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams at respective locations. This will be category wise.

- Warranty costs for 3 years after the date of first invoice.
 - Any other anticipated costs for providing the Services for achievement of SLAs.
- 4) The successful Bidder will be solely responsible to bear the cost of any items that are not quoted or are under quoted in this Proposal, but are required to meet the SLAs or any other requirements as stated in this document. No additional payment for these components would be made to the successful Bidder.
 - 5) The successful Bidder would be paid as per the milestones given in the Payment Schedule.
 - 6) For payments, the successful Bidder will be required to raise invoice along with the required documents. Registrar, UID, Punjab will make payment, after the verification of invoice amount, related documents and adjusting for penalties, to the successful Bidder within 30 days of submission of the correct and valid invoice.
 - 7) Except as otherwise provided for herein or as agreed between the parties in writing, Registrar, UID, Punjab shall not be required to make any payments in respect of the Services other than those covered in this document and/or Contract.

10.2. Additional Costs

- 1) All payments shall be made after adjustments against SLA based penalties, if any.
- 2) No invoice for extra work/charge order will be submitted by the successful Bidder unless the said extra work/change order has been authorized/approved by Registrar, UID, Punjab in writing.
- 3) Registrar, UID, Punjab shall make payments after withholding tax deductible at source as appropriate.

10.3. Invoicing and Settlement

- 1) The successful Bidder will submit its invoices in accordance with the following principles:
 - Generally and unless otherwise agreed in writing between the parties or expressly set out in this Contract, the successful Bidder shall raise an invoice

for successful delivery of Services as per the milestones defined in the Payment Schedule.

- The invoice shall be submitted along with the necessary approval/signoff/acceptance/certification provided by the concerned authorities for the respective Deliverables linked with the payment milestone, failing which Registrar, UID, Punjab reserves the right to reject the invoices.
 - Along with the invoice, the successful Bidder is required to submit the Deliverables linked with the payment milestone in softcopy and hardcopy formats, as applicable failing which Registrar, UID, Punjab reserves the right to reject the invoices.
- 2) Invoices shall be accurate and all adjustments (if any) to payments to be made to the successful Bidder shall be applied to the next payment invoice of the successful Bidder.
- 3) Registrar, UID, Punjab shall be entitled to delay or withhold payment of any invoice or part of it delivered by the successful Bidder where-
- Registrar, UID, Punjab disputes such invoice or part of it provided that such dispute is bona fide.
 - Registrar, UID, Punjab disputes any previous invoice or part of it that it had not previously disputed as per the dispute resolution process specified in this document, provided that such dispute is bona fide.
 - The withheld amount in both the above cases shall be limited to that which is in dispute. The disputed amount in both the above cases shall be referred to the procedure as set out in dispute resolution process.
 - Any software/operating system/application supplied with the hardware is found pirated/incompatible.
 - The supplied hardware/software is found to be non-compliant to the agreed specifications/standards as mentioned in the contract.
 - Any deviation observed in the quality/quantity of the procured hardware/software in comparison to the agreed terms specified in the contract.

Any exercise by Registrar, UID, Punjab under this clause shall not entitle the successful Bidder to delay or withhold provision of the services.

10.4. Prices and Tax

- 1) The prices should be mentioned as agreed in the Contract with the successful bidder without any qualifications whatsoever and should include all taxes, duties, fees, levies and other charges as may be applicable in relation to the activities proposed to be carried out. It is mandatory that such charges wherever applicable/ payable should be indicated separately.
- 2) The successful Bidder shall bear all personal/income taxes levied or imposed on account of payment received under this Contract. The successful Bidder shall bear all income/corporate taxes, levied or imposed on the successful Bidder on account of payments received by it from Registrar, UID, Punjab for the work undertaken under this Contract.
- 3) The successful Bidder shall generate invoices either from the address of his registered office or office in Punjab/Chandigarh.

10.5. Tax

- 1) Registrar, UID, Punjab or its nominated agencies shall be responsible for withholding taxes from the amounts due and payable to the successful Bidder wherever applicable. The successful Bidder shall pay for all other taxes, duties or levies in connection with this document including, but not limited to, property, sales, use, excise duty, value-added, goods and services, consumption and other applicable taxes, duties or levies.
- 2) Registrar, UID, Punjab or its nominated agencies shall provide the successful Bidder with the original tax certificate of any withholding taxes paid by the Registrar, UID, Punjab or its nominated agencies on payments under the Contract. The successful Bidder agrees to reimburse and hold Registrar, UID, Punjab or any of its nominated agencies harmless from any deficiency (including penalties and interest) relating to taxes that are its responsibility under this paragraph. For purposes of this document, taxes, duties or levies shall include taxes, duties or levies incurred on transactions between and among Registrar, UID, Punjab and successful Bidder
- 3) In the event of any increase or decrease of the rate of taxes, duties or levies etc. due

to any statutory notification/s during the term of the Contract, the consequential effect shall be to the account of the Registrar, UID, Punjab. In the event of any increase or decrease of any other levies, currency exchange rates etc. due to any statutory notification(s) during the term of the Contract, the consequential effect shall be to the account of the selected Bidder.

- 4) The parties shall cooperate to enable each party to accurately determine its own tax liability and to minimize such liability to the extent legally permissible. In connection therewith, the parties shall provide each other with any relevant information regarding use of out-of-state materials, equipment or services and any exemption certificates or information reasonably requested by the other party.

Section 11: Minimum Technical Specification of Products

Please note that the specifications given below are the minimum specifications. Bidders are free to propose any specification over and above the minimum indicated. Products are listed category wise and bidder can bid for specific category or all the categories separately. All the components irrespective of the Category needs to be supplied with 3 years onsite warranty.

Category V1

a) High End Laptops:

Quantity - 3

Processor	i7 6th generation or higher
Speed	3.2 Ghz or higher
Cache	4M or higher
Chipset	Integrated Intel Chipset
RAM	8GB (1x8GB) 1600MHz DDR3L Memory expandable upto 16gb
ROM	Optional
HDD	1TB SATA, 5400 RPM or higher capacity
Keyboard	86 keys standard keyboard
Video Graphics	Integrated Intel® Graphics chipset or equivalent
Ports	3 usb ports 2.0 and above, VGA - 1, HDMI - 1, Network connector (RJ-45), SD card reader, audio in/out ports, headphone and microphone port
Power Adapter	AC Adapter
Battery	3 cell
Mouse	Optical mouse USB (Original)
Operating System	Windows 10 Professional (64 bit)
Screen size	14 inch

Ethernet Card	Integrated Intel® Ethernet LAN 10/100/1000 or equivalent
Certification	ISO 9001, FCC, UL, CE, EPEAT/GREENPEACE, RoHS

b) Medium segment laptops:

Quantity - 100

Processor	I5 5th generation or higher
Speed	2.8 Ghz or higher
Cache	3M or higher
Chipset	Integrated Intel Chipset
RAM	4GB (1x4GB) 1600MHz DDR3L Memory expandable upto 16gb
ROM	Optional
HDD	500GB SATA, 5400 RPM or higher capacity
Keyboard	86 keys standard keyboard
Video Graphics	Integrated Intel® Graphics chipset or equivalent
Ports	3 usb ports 2.0 and above, VGA - 1, HDMI - 1, Network connector (RJ-45) SD card reader, audio in/out ports, headphone and microphone port
Power Adapter	AC Adapter
Battery	3 cell
Mouse	Optical mouse USB (Original)
Operating System	Windows 7 Professional (32 bit) or Windows 10 Professional with a free down gradable option to windows 7 Professional
Screen size	14 inch
Ethernet Card	Integrated Intel® Ethernet LAN 10/100/1000 or equivalent

Warranty	3 Years onsite
Certification	ISO 9001, FCC, UL, CE, EPEAT/GREENPEACE, RoHS

c) LED Monitors:

Quantity - 100

18.5" TFT (Wide Screen) LED Backlit or higher TCO 05 Certified.

d) Webcams:

Quantity – 100

Web Cam	Capture mode- Plain live capture
	Image Quality- Full Frontal (0x01) as per ISO/IEC 19794-5
	Minimum Resolution- 800x600
	Capture mode- Manual Capture with Auto Focus, Auto Lighting Adjustment
	Sensor- >2MP Native Sensor
	Connectivity- High Speed USB 2, USB-IF certified
	Lens- Fixed, SLR
	Power- Through USB (common interface through single port)
	Mount- Tripod
	Operating temperature- 0 – 50 C
	Humidity- 10 – 90%
	Safety Standard- UL
	Certification- STQC Biometric Device Certification
	Software API- Compliant with UIDAI Device Capture API specification V1.0 RC 3

e) Multifunctional Printer (Print/Copy/Scan)

Quantity – 100

Print Speed	Upto 18 ppm or higher
Duty Cycle	Upto 8000 pages/month (A4 size)
Print Technology	Laser
Print Quality (Black)	600 x 600 dpi
Connectivity	Hi-Speed USB 2.0
Media Sizes Supported	A4, A5, B5, C5, C6
Optical Scanning Resolution	600 x 600 dpi or more
Copier Resize	300% or more
Platform Supported	PC
OS Supported	Microsoft Windows 7 Professional 32 bit and above
Certification	Energy Star

f) USB Hub

Quantity – 100

Connectors	5 downstream, 1 upstream
Compatibility	USB 2.0 High Speed
Data Transfer Speed	480 Mbps high speed data transfer
Supply Current	500 mA max per channel
LED Indicator	Yes
Cable Length	1.5 Meter or more
Platform Supported	PC
OS Supported	Microsoft Windows 7 Professional 32 bit and above

g) Spike Suppressors

Quantity – 100

Need the Suppressors with minimum of 5 points at standard voltage

h) External HDD

Quantity – 100

Capacity	500 GB
Interface	USB 2.0
Automatic Backup	Yes
Password Protection/Encryption	Yes
External Power Supply	No
Platform Supported	PC
OS Supported	Microsoft Windows 7 Professional 32 bit and higher
Form Factor	External
Drive Bay Width	2.5"
Certifications	RoHS, WEEE

i) UPS – Online 2KVA

Quantity - 2

Technology	True On Line UPS with double conversion technology
	Rectifier and inverter should be based on IGBT
Power Rating	2 KVA
Input	230 V
	Frequency - 45 Hz ~ 65 Hz

Output	Voltage Range - 220/230/240 VAC +/- 3%
	Frequency - 47 ~ 63 Hz
Battery	Maintenance free sealed lead acid battery with suspended electrolyte : leakproof
	Minimum 4 batteries 12V/42 AH or higher
	Rated Voltage - 96 VDC
	Backup Time - Minimum 30 minutes upgradable to 2 hours
	Protection- Inbuilt protection for surge suppression and EMI/RFI filter provided
Environmental and Other	Audible Noise - Less than 45dB at 1 meter
	Operating Temp & Humidity - 20 – 90%RH @ 0 – 40°C (non-condensing)
	LCD Display - UPS Status, Load level, Battery level, Input / Output voltage, Discharge Timer & Fault conditions
Management	Smart RS 232 USB Port supports Windows, Novell, Linux and FreeBSD
	SNMP - Power Management from SNMP manager and web browser option should be present
	Power Outlet - Should have programmable power management outlet for independent control of load segment
	ECO Mode - Should be capable of operating in ECO mode for energy saving.
Credentials	Manufacturer Should be ISO 9001:2000 certified Manufacturer Should be ISO 14001 certified
Other	All critical source and sensitive loads should have protection from Transients.
	The unit shall have Surge Current Capacity of min. 10kA

	The unit shall have a Maximum Continuous Operating Voltage (MCOV) rating of min 320Volts.
	It should have Two Modes of protection (L-N & N-G) & <0.5 ns Response time.
	TVSS should have LED indications for physical monitoring
	Input Connection (Line) Socket & Output Connection (Load) Plug should be as per IEC C14 & IEC C13 guidelines.

Category V2

a) Iris Scanner:

Quantity – 100

Device Model	Hand-held (Operator operates and holds the camera and the subject is stationary)
Iris Diameter (In pixel)	> 210
Spatial Resolution Pixel Resolution	> 60% @ 4.0 Lp/mm > 16 Pixels/mm
# of simultaneous captured eyes	2 (Considered simultaneous if second eye is captured within 2 seconds of first eye done without moving the device.)
Viewfinder	Internal
Capture distance	> 50 mm
Capture volume (width/height/depth)	> 20x15x12mm
Exposure time	< 33 ms
Imaging wavelength	700-900 nm
Spectral Spread	Power in any 100nm band > 35% of total power
Scan type	Progressive
Image margins	Left & right: 0.50x iris diameter, Top & bottom: 0.25x iris diameter

Pixel depth	> 8 bits/pixel
Image evaluation frame rate	> 5 frames/sec, continuous image capture
Capture mode	Auto capture with built-in quality check (incorporates NIST quality considerations)
Sensor signal to noise ratio	> 36 DB
Connectivity	USB 2.0, USB-IF certified (Total of 1 USB port available for connectivity and power)
OS Supported	Microsoft Windows 7 Professional 32 bit
Power	Through USB (common interface through single port)
Weight	< 1 kg
Dimension	< 220x200x100mm
Operating temperature	0-49C
Certification	UIDAI-STQC Device Certification

Note: Only those models of Biometric devices will be considered for which STQC certification is either valid or was valid till September 30th, 2015.

b) Fingerprint Scanner:

Quantity – 100

Capture mode	Plain live scan capture
Scanner Model	Slap Capture/ Flat bed
Image Acquisition Requirements	Setting level 31 or higher (Section 9.1 of Biometric Design Standards for UID Applications V1.0)
Image evaluation frame rate	> 3 frames/sec, continuous image capture
Capture mode	Auto capture with built-in quality check (incorporates NIST quality considerations)

Capture area	> 76mm x 80mm
Connectivity	USB 2, USB-IF certified (Total of 1 USB port available for connectivity and power)
Power	Through USB (common interface through single port)
Dimension (W X H X D)	< 160mm x 160mm x 160mm
Weight	Maximum 2.5 Kg.
Operating temperature	0 – 50 C
Humidity	10 – 90% non-condensing
Durability/Shock	IP 54
OS Supported	Microsoft Windows 7 Professional 32 bit
Standards	UL certified (if applicable). Meets ISO 19794-4:2005 Section 7 and Annex A certification requirements (IAFIS Appendix F certified).
Certification	UIDAI-STQC Biometric Device Certification
Software API	Compliant with UIDAI Device Capture API specification V1.0 RC 3

Note: Only those models of Biometric devices will be considered for which STQC certification is either valid or was valid till September 30th, 2015.

Category V3

a) Android Tablets with Biometric Scanner

Quantity – 600-1000 (Actual quantity will be shared at the time of the supply order)

Table Specification:

Processor	1.2 GHz or above
RAM	1GB or above
Internal Storage	8GB or above
Expandable Storage	Expandable storage through micro SD, minimum 8 GB
USB Port	Minimum one Micro USB port and an optional additional USB Port. USB port should provide power supply to biometric device and support USB OTG.
Camera	Front facing Camera with 1.2 Mega Pixel resolution and above Rear Camera with Auto focus & 5 Mega Pixel resolution and above
Speakers	Internal Speakers
Screen size and Resolution	7"Capacitive touch screen and minimum 800x480 pixel resolution or above, 16 M Colors
Slot	GSM SD card reader slot
Battery Back up	Min. Battery backup up to 120 minutes
SAR Values	SAR values within acceptable range
	Separate charging non-usb port with AC adapter 200-240 volt range
Cable	Micro USB host cable & Micro USB OTG Cable
Connectivity Requirements	
Data Support	Mandatory Edge/3G mobile data support
LAN Interface	Wi-Fi IEEE 802.11b/g/n OR LAN (Ethernet) interface OR Both
Software Requirements for development support	Android 4.0 Operating System or Above
	Safety and other standards compliance – CE certification/ RoHS certification
	Full featured Web Browser

	Application to be deployed on android tablet will require rooted Android OS
Vendor has to provide all necessary technical support for integration of their device. In addition model needs to be tested and approved by UIDAI	

Single Finger Print Scanner for Authentication (Specification):

Quantity: 600-1000 (Actual quantity will be shared at the time of the supply order and this is only required if the device is not coming with the integrated finger print scanner)

Minimum Platen Area	<p>Optical/multispectral/capacitance technology</p> <p>1. If platen area is 15.24 mm x 20.32 mm or more: 1.1 Provisional certificate would be issued without any field testing; 1.2 Final certification would be subject to sensor-extractor meeting <2% FRR in Aadhaar authentication system (at FAR of 0.01%) for which detailed guidelines will be Published by STQC.</p> <p>2. If platen area is 12.8 mm x 16.5 mm but less than 15.24 mm x 20.32 mm, certification would be subject to sensor-extractor meeting <2% FRR in Aadhaar authentication system (at FAR of 0.01%) for which detailed guidelines will be Published by STQC.</p> <p>Any other Technologies</p> <p>3. <2% FRR in Aadhaar authentication set up (at FAR of 0.01%) would need to be demonstrated. Detailed guidelines and other requirements specific to the technology will published separately by STQC.</p>
Image quality	<p>Must be listed on "IAFIS Certified Product List" posted on https://www.fbibiospecs.org/IAFIS/Default.aspx under "PIV Single Finger Capture Devices" OR</p> <p>Lab Test conformance report showing compliance to ISO 19794-4 Annexure A OR</p> <p>any other equivalent conformance report (to be approved for equivalence by expert committee appointed by Competent Authority)</p>
Extractor Quality	<ul style="list-style-type: none"> • MINEX compliance

	<ul style="list-style-type: none"> • Number of Minutiae generated by extractor to be in conformance to ISO Specification. Tested for at least 12 Minutiae points generated under test conditions.
NFIQ Quality Software	Inbuilt NFIQ quality software either at device level or extractor level.
Resolution	Minimum 500 DPI with 5% margin on the lower side
Grey scale/ Image Type	8 bit, 256 levels
Extractor & Image Template Standard	ISO 19794-2 for fingerprint minutiae template and ISO 19794-4 for Fingerprint Image Template
Maximum Acquisition time(Placement to Template)	< 2 secs
Audio/Visual Indication	A/V indication either at device level or at application level for indicating various events like: a) Indication for placing finger b) Start of capturing c) End of capturing
Liveness Detection	Preferable
Latent detection	Preferable
Platen	Rugged, minimum IP 54 rating preferable Prefer scratch resistant features
Preferred Operating Temperature	0 to 45 degree Centigrade
Preferred Storage Temperature	0 to 50 degree Centigrade
Preferred Humidity	10 to 90%
ESD	>= 8Kv
Environment, health and safety	ROHS certification
Safety	UL or IEC60950 compliance
EMC compliance	FCC class A or equivalent
Operating system Environment	Vendor needs to declare the compatible operating system

Connectivity	1. Standard USB connectivity for PC based application. 2. Connectivity for POS devices.
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Note: Only those models of Biometric devices will be considered for which STQC certification is either valid or was valid till September 30th, 2015.

Section 12: Format to Respond to RFP

12.1 Qualification Bid

This needs to be submitted online via e-tendering portal hosted on the Punjab Infotech <https://etender.punjabgovt.gov.in>. Vendor manual can be downloaded through <https://drive.google.com/file/d/0B4YTjrOf1kLzSnRsa3BVS3cyUkk/view?usp=sharing> . All the bidders need to share the scanned copies as per the Eligibility criteria.

12.2 Commercial Bid

This needs to be submitted online via e-tendering portal hosted on the Punjab Infotech <https://etender.punjabgovt.gov.in> . Bidder needs to download the csv file with respect to its category from the list of documents and upload it online. Scanned copies will not be accepted.

Vendor manual can be downloaded through <https://drive.google.com/file/d/0B4YTjrOf1kLzSnRsa3BVS3cyUkk/view?usp=sharing> . Prices needs to be filled and saved online in the below mentioned format in the excel sheet which is shared in the list of documents. Bidder can edit the bid as many times as he wants before the tender closure date.

Category V1

Category V1										
Particulars		High End Laptop with 3 years warranty (HL)	Medium End Laptop with 3 years warranty (ML)	LED Monitor with 3 years warranty (LM)	Web cam with 3 years of warranty (WC)	Printer with 3 years warranty (P)	External HDD with 3 years warranty (H)	Spike Suppress or with 3 years of warranty (SS)	USB Hub with 3 years warranty (UH)	UPS (2KVA) with 3 years warranty (U2)
(a) Price per item in INR (Exclusive of all taxes)*										
(b) Applicable Taxes/Duties/Cess etc. at current rates (Please provide breakup for each tax / duty)	Tax/Duty/Cess 1									
	Tax/Duty/Cess 2									

/ Cess etc.).	Tax/Duty/ Cess 3									
	Tax/Duty/ Cess 4 etc									
Price per item in INR (inclusive of all taxes at current rates) in figures										
Price per item in INR (inclusive of all taxes at current rates) in words										

<p>Total Contract Value in figures:</p> $(HL*3)+(ML*100)+(LM*100)+(WC*100)+(P*100)+(UH*100)+(SS*100)+(H*100)+(U2*2)$	
<p>Total Contract Value in words</p> $(HL*3)+(ML*100)+(LM*100)+(WC*100)+(P*100)+(UH*100)+(SS*100)+(H*100)+(U2*2)$	

Category V2

Particulars		Iris Scanner with 3 years warranty (IS)	Finger Print Scanner with 3 years of warranty (FPS)
(a) Price per item in INR (Exclusive of all taxes)*			
(b) Applicable Taxes/Duties/Cess etc. at current rates (Please provide breakup for each tax / duty / Cess etc.).	Tax/Duty/Cess 1		
	Tax/Duty/Cess 2		
	Tax/Duty/Cess 3		
 Etc		
Price per item in INR (inclusive of all taxes at current rates) in figures			
Price per item in INR (inclusive of all taxes at current rates) in words			
Total Contract Value in figures (IS*100)+(FPS*100)			
Total Contract Value in words (IS*100)+(FPS*100)			
	Category V3		

Particulars		Android Tablets (T)	Biometric Scanner (BS)
(a) Price per item in INR (Exclusive of all taxes)*			
(b) Applicable Taxes/Duties/Cess etc. at current rates (Please provide breakup for each tax / duty / Cess etc.).	Tax/Duty/Cess 1		
	Tax/Duty/Cess 2		
	Tax/Duty/Cess 3		
 Etc		
Price per item in INR (inclusive of all taxes at current rates) in figures			
Price per item in INR (inclusive of all taxes at current rates) in words			
Total Contract Value in figures (T*600)+(BS*600)			
Total Contract Value in words (T*600)+(BS*600)			

The contracted rate shall be applicable for six months. Registrar, UID, Punjab may ask the selected Bidder to provide additional quantity (of any item) at the same terms and conditions during these six months.

****This shall include all the costs as per the Scope of Work including costs of equipment, transportation and any other operational costs. All the figures to be specified in each column, in numerical and words, are to be filled by hand and duly signed.***

Section 13: Annexures

13.1 Bidding Document Acknowledgement Form (To be scanned and uploaded)

To,

Registrar, UID, Punjab
Department of Food, Civil Supplies and Consumer affairs,
1st Floor, Anaaj Bhawan Building,
Sector 39-C, Chandigarh
160036

Dear Sir,

Sub: Invitation for Bid of supply, commissioning and maintenance of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams(Only those items to be mentioned for which Bidder is going to bid, category wise) at different locations throughout the State of Punjab

I/We hereby acknowledge the receipt of a complete set of Bidding Documents enclosed to the "Invitation for Bid" pertaining to supply, installation and commissioning of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams at different locations throughout the state of Punjab against Tender no. _____.

I/We have noted that the closing date for receipt of this Tender by Registrar, UID, Punjab is 22/01/2016 at 5pm (IST) and opening on 27/01/2016 at 12pm (IST)

I/We guarantee that the contents of the above said Bidding Documents will be kept confidential within our organization and text of the said documents shall remain the property of Registrar, UID, Punjab and that the said documents are to be used only for the purpose intended by Registrar, UID, Punjab.

Yours faithfully,

(Bidder)

13.2 Self-Declaration on not being blacklisted (To be scanned and uploaded)

Date: XX/XX/XXXX

To,
Registrar, UID, Punjab
Department of Food, Civil Supplies and Consumer affairs,
1st Floor, Anaaj Bhawan Building,
Sector 39-C, Chandigarh
160036

Subject: Declaration on not being blacklisted by any State/Central Government department, agency, corporation, urban local body, or Quasi Government agencies of PSU

Dear Sir,

I/We hereby declare that as of date, (Name of the firm/company) is not blacklisted by any state/central /Local Government or quasi-government entity, department, agency, corporation, body, or PSU in India for breach of any applicable law or violation of regulatory prescriptions or breach of Agreement/Contract.

Sincerely Yours,

(Signature of Authorized Signatory)

Name:

Title:

13.3 Self-Declaration of OEM (Original Equipment Manufacturer) – To be scanned and uploaded

Date: XX/XX/XXXX

To,
Registrar, UID, Punjab
Department of Food, Civil Supplies and Consumer affairs,
1st Floor, Anaaj Bhawan Building,
Sector 39-C, Chandigarh
160036

Subject: Declaration of OEM

Dear Sir,

I/We hereby declare that as of date, (Name of the firm/company) is the OEM (Original Equipment Manufacturer) of the equipment - <model details> for which bid is submitted by the OEM itself. I/We undertake that we have successfully supplied equipment equivalent to the total value of 1crore to our suppliers/ clients in a single order.

Sincerely Yours,

(Signature of Authorized Signatory)

Name:

Title:

13.4 Statutory Undertaking (To be scanned and uploaded)

I/We (Name of the Bidder) having registered office at (Address of the registered office) and local office at (Address of the local office), hereby declare and confirm that-

- 1) The content of this document have been carefully gone through and we undertake to fully comply with the terms and conditions specified in the tender document including addendum, if any thereof.
- 2) I/We are not engaged into litigation as of date with any Government Department/ PSU/ Autonomous body on account of similar services for indulging in corrupt or fraudulent practices. We also confirm that we are not determined non-performing by any of the entities specified above.
- 3) Neither the Bidder nor any of its Directors are the subject of criminal or civil proceedings that could be expected to adversely affect its business or its ability to Bid in the present tender.
- 4) We understand that the technical Bid, if found incomplete in any respect and/or if found with conditional compliance or not accompanied with the requisite Bid Security/ Earnest Money Deposit, shall be summarily rejected.
- 5) We understand that if at any time, any averments made or information furnished as part of this Bid is found incorrect, then its Bid and the contract if awarded on the basis of such Bid shall be cancelled.
- 6) We offer to execute the work in accordance with the Terms of Reference and Conditions of Contract of this Tender.
- 7) The information provided in the technical proposal (including the attachments) is true, accurate and complete to the best of my knowledge & belief.

Sincerely,

(Authorized Signature)

Name & Title of Signatory:

Name of Bidder

13.5 Compliance (These will be scanned category wise and will be uploaded which needs to be filled by the bidder with respect to the category bidder is going to bid and same needs to be filled offline during the evaluation by the TEC)

This format is to be used by TEC to evaluate if the specifications provided by the Bidder match/exceed the ones quantified as minimum requirements as per this document.

Category V1:

High End Laptops			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Processor	i7 6th generation or higher		
Speed	3.2 Ghz or higher		
Cache	4M or higher		
Chipset	Integrated Intel Chipset		
RAM	8GB (1x8GB) 1600MHz DDR3L Memory expandable upto 16gb		
Optical Drive	Optional		
HDD	1TB SATA, 5400 RPM or higher capacity		
Keyboard	86 keys standard keyboard		
Video Graphics	Integrated Intel® Graphics chipset or equivalent		
Ports	3 usb ports or more 2.0 and above, VGA - 1, HDMI - 1, Network		

	connector (RJ-45) SD card reader, audio in/out ports, headphone and microphone port		
Power Adapter	AC Adapter		
Battery	3 cell		
Mouse	Optical mouse USB (Original)		
Operating System	Windows 10 Professional (64 bit)		
Screen size	14 inch		
Travel Bag	14" backpack		
Ethernet Card	Integrated Intel® Ethernet LAN 10/100/1000 or equivalent		
Warranty	3 Years onsite		
Certification	ISO 9001, FCC, UL, CE, EPEAT/GREENPEACE, RoHS		

Medium End Laptops			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Processor	I5 5th generation or higher		
Speed	2.8 Ghz or higher		
Cache	3M or higher		
Chipset	Integrated Intel Chipset		
RAM	4GB (1x4GB) 1600MHz DDR3L		

	Memory expandable upto 16gb		
Optical Drive	Optional		
HDD	500GB SATA, 5400 RPM or higher capacity		
Keyboard	86 keys standard keyboard		
Video Graphics	Integrated Intel® Graphics chipset or equivalent		
Ports	3 usb ports or more 2.0 and above, VGA - 1, HDMI - 1, Network connector (RJ-45) SD card reader, audio in/out ports, headphone and microphone port		
Power Adapter	AC Adapter		
Battery	3 cell		
Mouse	Optical mouse USB (Original)		
Operating System	Windows 7 Professional (32 bit) or Windows 10 with a free down gradable option to windows 7		
Screen size	14 inch		
Ethernet Card	Integrated Intel® Ethernet LAN 10/100/1000 or equivalent		
Warranty	3 Years onsite		

Certification	ISO 9001, FCC, UL, CE, EPEAT/GREENPE ACE, RoHS		
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LED Monitor			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
18.5" TFT (Wide Screen) LED Backlit or higher TCO 05 Certified.			
Warranty	3 Years onsite		

Webcam			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Capture mode	Plain live capture		
Image Quality	Full Frontal (0x01) as per ISO/IEC 19794-5		
Minimum Resolution	800x600		
Capture mode	Manual Capture with Auto Focus, Auto Lighting Adjustment		
Sensor	>2MP Native Sensor		

Connectivity	High Speed USB 2, USB-IF certified		
Lens	Fixed, SLR		
Power	Through USB (common interface through single port)		
Mount	Tripod		
Operating	0 – 50 C		
Temperature Humidity	10 – 90%		
Safety Standard- UL Certification-	STQC Biometric Device Certification		
Software API-	Compliant with UIDAI Device Capture API specification V1.0 RC 3		
Warranty	3 Years onsite		

Printer (All in One)			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Print Speed	Upto 18 ppm or higher		
Duty Cycle	Upto 8000 pages/month (A4 size)		
Print Technology	Laser		

Print Quality (Black)	600 x 600 dpi		
Connectivity	Hi-Speed USB 2.0		
Media Sizes Supported	A4, A5, B5, C5, C6		
Optical Scanning Resolution	600 x 600 dpi or more		
Copier Resize	300% or more		
Platform Supported	PC		
OS Supported	Microsoft Windows 7 Professional 32 bit and above		
Certification	Energy Star		
Warranty	3 Years onsite		

USB Hub			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Connectors	5 downstream, 1 upstream		
Compatibility	USB 2.0 High Speed		

Data Transfer Speed	480 Mbps high speed data transfer		
Supply Current	500 mA max per channel		
LED Indicator	Yes		
Cable Length	1.5 Meter or more		
Platform Supported	PC		
OS Supported	Microsoft Windows 7 Professional 32 bit and above		
Warranty	3 Years onsite		

Spike Suppressor			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Suppressors with minimum of 5 points at standard voltage			
Warranty	3 Years onsite		

External Hard Disk Drive			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Capacity	500 GB		

Interface	USB 2.0		
Automatic Backup	Yes		
Password Protection/Encryption	Yes		
External Power Supply	No		
Platform Supported	PC		
OS Supported	Microsoft Windows 7 Professional 32 bit and higher		
Form Factor	External		
Warranty	3 Years onsite		

UPS (2KVA)			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Technology	True On Line UPS with double conversion technology		
	Rectifier and inverter should be based on IGBT		
Power Rating	2 KVA		
Input	230 V		

	Frequency - 45 - 65 Hz		
Output	Voltage Range - 220/230/240 VAC +/- 3%		
	Frequency - 47 - 63 Hz		
Battery	Maintenance free sealed lead acid battery with suspended electrolyte : leakproof		
	Minimum 4 batteries 12V/42 AH or higher		
	Rated Voltage - 96 VDC		
	Backup Time - Minimum 30 minutes upgradable to 2 hours		
	Protection- Inbuilt protection for surge suppression and EMI/RFI filter provided		
Environmental and Other	Audible Noise - Less than 45dB at 1 meter		
	Operating Temp & Humidity - 20 – 90%RH @ 0 – 40°C (non-condensing)		
	LED Display - UPS Status, Load level, Battery level, Input /		

	Output voltage, Discharge Timer & Fault conditions		
Management	Smart RS 232 USB Port supports Windows, Novell, Linux and FreeBSD		
	SNMP - Power Management from SNMP manager and web browser option should be present		
	Power Outlet - Should have programmable power management outlet for independent control of load segment.		
	ECO Mode - Should be capable of operating in ECO mode for energy saving.		
Credentials	Manufacturer Should be ISO 9001:2000 certified		
	Manufacturer Should be ISO 14001 certified		
Other	All critical source and sensitive loads should		

	have protection from Transients.		
	The unit shall have Surge Current Capacity of min. 10kA		
	The unit shall have a Maximum Continuous Operating Voltage (MCOV) rating of min 320Volts.		
	It should have Two Modes of protection (L-N & N-G) & <0.5 ns Response time.		
	TVSS should have LED indications for physical monitoring		
	Input Connection (Line) Socket & Output Connection (Load) Plug should be as per IEC C14 & IEC C13 guidelines		
Warranty	3 years Onsite		

Category V2:

IRIS Scanner		
Minimum Specifications as per Tender Document	Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)

Device Model	Hand-held (Operator operates and holds the camera and the subject is stationary)		
Iris Diameter (In pixel)	> 210		
Spatial Resolution Pixel Resolution	> 60% @ 4.0 Lp/mm > 16 Pixels/mm		
# of simultaneous captured eyes	2 (Considered simultaneous if second eye is captured within 2 seconds of first eye done without moving the device.)		
Viewfinder	Internal		
Capture distance	> 50 mm		
Capture volume (width/height/depth)	> 20x15x12mm		
Exposure time	< 33 ms		
Imaging wavelength	700-900 nm		
Spectral Spread	Power in any 100nm band > 35% of total power		
Scan type	Progressive		
Image margins	Left & right: 0.50x iris diameter,		

	Top & bottom: 0.25x iris diameter		
Pixel depth	> 8 bits/pixel		
Image evaluation frame rate	> 5 frames/sec, continuous image capture		
Capture mode	Auto capture with built-in quality check (incorporates NIST quality considerations)		
Sensor signal to noise ratio	> 36 DB		
Connectivity	USB 2.0, USB-IF certified (Total of 1 USB port available for connectivity and power)		
OS Supported	Microsoft Windows 7 Professional 32 bit		
Power	Through USB (common interface through single port)		
Weight	< 1 kg		
Dimension	< 220x200x100mm		
Operating temperature	0-49C		
Warranty	3 Years onsite		
Certification	UIDAI-STQC Biometric Device Certification		

Note: Only those models of Biometric devices will be considered for which STQC certification is either valid or was valid till September 30th, 2015.

Finger Print Scanner			
Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Capture mode	Plain live scan capture		
Scanner Model	Slap Capture/ Flat bed		
Image Acquisition Requirements	Setting level 31 or higher (Section 9.1 of Biometric Design Standards for UID Applications V1.0)		
Image evaluation frame rate	> 3 frames/sec, continuous image capture		
Capture mode	Auto capture with built-in quality check (incorporates NIST quality considerations)		
Capture area	> 76mm x 80mm		
Connectivity	USB 2, USB-IF certified (Total of 1 USB port available for connectivity and power)		
Power	Through USB (common interface through single port)		

Dimension (W X H X D)	< 160mm x 160mm x 160mm		
Weight	Maximum 2.5 Kg.		
Operating temperature	0 – 50 C		
Humidity	10 – 90% non-condensing		
Durability/Shock	IP 54		
OS Supported	Microsoft Windows 7 Professional 32 bit		
Standards	UL certified (if applicable). Meets ISO 19794-4:2005 Section 7 and Annex A certification requirements (IAFIS Appendix F certified).		
Certification	UIDAI-STQC Biometric Device Certification		
Software API	Compliant with UIDAI Device Capture API specification V1.0 RC 3		
Warranty	3 Years onsite		

Note: Only those models of Biometric devices will be considered for which STQC certification is either valid or was valid till September 30th, 2015.

CATEGORY V3:

Android Tablets

Minimum Specifications as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Processor	1.2 GHz or above		
RAM	1 GB or above		
Internal Storage	8GB or above		
Expandable Storage	Expandable storage through micro SD, minimum 8 GB		
USB Port	Minimum one Micro USB port and an optional additional USB Port. USB port should provide power supply to biometric device and support USB OTG.		
Camera	Front facing Camera with 1.2 Mega Pixel resolution and above Rear Camera with Auto focus & 5 Mega Pixel resolution and above		
Speakers	Internal Speakers		
Screen size and Resolution	7"Capacitive touch screen or above and minimum 800x480 pixel resolution or above, 16 M Colors		

Slot	GSM SD card reader slot		
Battery Back up	Min. Battery backup up to 120 minutes		
SAR Values	SAR values within acceptable range		
	Separate charging non-usb port with AC adapter 200-240 volt range		
Cable	Micro USB host cable & Micro USB OTG Cable		
	Connectivity Requirements		
Data Support	Mandatory Edge/3G mobile data support		
LAN Interface	Wi-Fi IEEE 802.11b/g/n OR LAN (Ethernet) interface OR Both		
Software Requirements for development support	1) Android 4.0 Operating System or Above 2) Safety and other standards compliance – CE certification/ RoHS certification 3) Full featured Web Browser 4) Application to be deployed on android tablet will require rooted Android OS		
Warranty	3 Years onsite		

Biometric Scanner			
Minimum Specifications of Single Finger Print Scanner (Biometric Scanner) for Authentication as per Tender Document		Specifications provided by the Bidder (To be filled by Bidder)	Meeting or exceeding the minimum specifications (To be filled by TEC)
Minimum Platen Area	<p>Optical/multispectral/capacitance technology</p> <p>1. If platen area is 15.24 mm x 20.32 mm or more: 1.1 Provisional certificate would be issued without any field testing; 1.2 Final certification would be subject to sensor-extractor meeting <2% FRR in Aadhaar authentication system (at FAR of 0.01%) for which detailed guidelines will be Published by STQC.</p> <p>2. If platen area is 12.8 mm x 16.5 mm but less than 15.24 mm x 20.32 mm, certification would be subject to sensor-extractor meeting <2% FRR in Aadhaar authentication system (at FAR of 0.01%) for which detailed guidelines will be Published by STQC.</p> <p>Any other Technologies</p> <p>3. <2% FRR in Aadhaar authentication set up (at FAR of 0.01%) would need to be demonstrated. Detailed guidelines and other requirements specific to the technology will published separately by STQC.</p>		

Image quality	Must be listed on “IAFIS Certified Product List” posted on https://www.fbibiospecs.org/IAFIS/Default.aspx under “PIV Single Finger Capture Devices” OR Lab Test conformance report showing compliance to ISO 19794-4 Annexure A OR any other equivalent conformance report (to be approved for equivalence by expert committee appointed by Competent Authority		
Extractor Quality	MINEX compliance, Number of Minutiae generated by extractor to be in conformance to ISO Specification. Tested for at least 12 Minutiae points generated under test conditions.		
NFIQ Quality Software	Inbuilt NFIQ quality software either at device level or extractor level.		
Resolution	Minimum 500 DPI with 5% margin on the lower side		
Grey scale/ Image type	8 bit, 256 levels		
Extractor & Image Template Standard	ISO 19794-2 for fingerprint minutiae template and ISO 19794-4 for Fingerprint Image Template		
Maximum Acquisition	< 2 secs		

time(Placement to Template)			
Audio/Visual Indication	A/V indication either at device level or at application level for indicating various events like: a) Indication for placing finger b) Start of capturing c) End of capturing		
Liveness Detection	Preferable		
Latent detection	Preferable		
Platen	Rugged, minimum IP 54 rating preferable Prefer scratch resistant features		
Preferred Operating Temperature	0 to 45 degree Centigrade		
Preferred Storage Temperature	0 to 50 degree Centigrade		
Preferred Humidity	10 to 90%		
ESD	>= 8Kv		
Environment, health and safety	ROHS certification		
Safety	UL or IEC60950 compliance		

EMC compliance	FCC class A or equivalent		
Operating system Environment	Vendor needs to declare the compatible operating system		
Connectivity	1. Standard USB connectivity for PC based application. 2. Connectivity for POS devices.		
Maximum Acquisition time(Placement to Template)	< 2 secs		
Audio/Visual Indication	A/V indication either at device level or at application level for indicating various events like: a) Indication for placing finger b) Start of capturing c) End of capturing		
Liveness Detection	Preferable		
Latent detection	Preferable		
Platen	Rugged, minimum IP 54 rating preferable Prefer scratch resistant features		
Preferred Operating Temperature	0 to 45 degree Centigrade		

Note: Only those models of Biometric devices will be considered for which STQC certification is either valid or was valid till September 30th, 2015.

13.6 Certificate of Dealership/Authorization Letter (To be scanned and uploaded)

(Letter on the OEM Letterhead)

Date: XX/XX/XXXX

To,

Registrar, UID, Punjab

Department of Food, Civil Supplies and Consumer affairs,

1st Floor, Anaaj Bhawan Building,

Sector 39-C, Chandigarh

160036

Sir,

This is to certify that I/We am/are the Original Equipment Manufacturer in respect of the products listed below. I/We confirm that

- <Name of Bidder> have due authorization from us to provide products listed below and related services of warranty, licensing and maintenance on the products, to Registrar, UID Punjab, as per this document for supply, commissioning and maintenance of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams (**Bidder needs to mention the items for the category he is applying**) at different locations throughout the State of Punjab
- We endorse the warranty, contracting and licensing terms provided by <Bidder> to Registrar, UID, Punjab.
- We also certify that the below mentioned product being supplied by the <Bidder> meets the minimum specifications given in this document.

The authorization will remain valid till (Date of renewal of dealership)

Sr. No.	Product Name
1	<Fill Model number and Product name>
2	...
3	
4	
5	

Thanking You,

Yours Faithfully

[Authorized Signatory]
[Designation]
[Date]
[Time]
[Seal]
[Business Address]

**** To be provided by the OEMs of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, category wise for which they are bidding***

13.7 Authorized Undertaking from the Bidder (To be scanned and uploaded)

(Letter on the Bidder letterhead)

Date: XX/XX/XXXX

To,
Registrar, UID, Punjab
Department of Food, Civil Supplies and Consumer affairs,
1st Floor, Anaaj Bhawan Building,
Sector 39-C, Chandigarh
160036

Dear Sir/madam,

Sub: Undertaking for honoring warranty for the period indicated in the contract

This bears reference to our quotation Ref. _____ Dated _____

We warrant that,

- 1) All Products (H/W and S/W) supplied by us shall be brand new (purchased within 2 months of the date of supply), free from all defects and faults in material, workmanship and manufacture. They shall be of the highest grade and quality and shall be consistent with the established industry standards.
- 2) We shall provide the documentary proof for warranty and proof of purchase at the time of deployment of infrastructure
- 3) None of the components and sub-components are declared "End-of-sale" by the respective OEM in next three (3) years as on date of submission of Bid.

- 4) If the infrastructure supplied by us is not-supported by the OEM during the period of contract for any reason, we will replace the product with a suitable higher alternate for which support is provided by the OEM at no additional cost to Registrar, UID Punjab and without impacting the performance or timelines of this engagement
- 5) We would provide on-site maintenance of the installed system for a period of three (3) years from the date of commissioning of the system within the price quoted by us in the Commercial Bid.

Yours faithfully

[Company name]

[Name]

[Designation]

13.8 Request for Clarification

Bidders requiring specific points of clarification may communicate with the Registrar, UID, Punjab through email or through the online portal during the specified period using the following format. If bidder is sending the clarification request through portal, he needs to fill the form in the below format and upload the document.

BIDDER'S REQUEST FOR CLARIFICATION			
<<Name of Bidder submitting query / request for clarification>>			
<<Full formal address of the Bidder>>			Tel:
			Fax:
			Email:
S. No	Tender Reference (Section No. / Page No.)	Content of Tender requiring clarification	Points of clarification required
1			
2			
3			
4			
5			

13.9 Format for Performance Bank Guarantee (Hard copy required post contract is awarded)

Performance Bank Guarantee

Ref: _____

Date: _____

Bank Guarantee No.: _____

To,
Registrar, UID Punjab
Department of Food, Civil Supplies and Consumer affairs,
1st Floor, Anaaj Bhawan Building,
Sector 39-C, Chandigarh
160036

Dear Sir,

PERFORMANCE BANK GUARANTEE – For Supply, Commissioning and Maintenance of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams (Bidder needs to mention the items for the category he is applying) for UID Enrollment at different locations throughout the State of Punjab

WHEREAS

M/s. (name of Bidder), a company registered under the Companies Act, 1956, having its registered and corporate office at (address of the Bidder), (hereinafter referred to as “our constituent”, which expression, unless excluded or repugnant to the context or meaning thereof, includes its successors and assigns), agreed to enter into a Contract dated (herein after, referred to as “Contract”) with you for Project of Supply, Commissioning and Maintenance of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams for UID Enrollment at different locations throughout the State of Punjab, in the said Contract.

We are aware of the fact that as per the terms of the Contract, M/s. (name of Bidder) is required to furnish an unconditional and irrevocable Bank Guarantee in your favour for an amount of 15% of the Total Contract Value, and guarantee the due performance by our constituent as per the Contract and do hereby agree and undertake to pay any and all amount due and payable under this bank guarantee, as security against breach/ default of the said Contract by our Constituent.

In consideration of the fact that our constituent is our valued customer and the fact that he has entered into the said Contract with you, we, (name and address of the bank), have agreed to issue this Performance Bank Guarantee.

Therefore, we (name and address of the bank) hereby unconditionally and irrevocably guarantee you as under:

In the event of our constituent committing any breach / default of the said Contract, and which has not been rectified by him, we hereby agree to pay you forthwith on demand such sum/s not exceeding the sum of 15% per category wise bid of the Total Contract Value i.e.,.....<in words> without any demur.

Notwithstanding anything to the contrary, as contained in the said Contract, we agree that your decision as to whether our constituent has made any such default(s) / breach(es), as aforesaid and the amount or amounts to which you are entitled by reasons thereof, subject to the terms and conditions of the said Contract, will be binding on us and we shall not be entitled to ask you to establish your claim or claims under this Performance Bank Guarantee, but will pay the same forthwith on your demand without any protest or demur.

This Performance Bank Guarantee shall continue and hold good till 36 months from the date of signing of Contract, subject to the terms and conditions in the said Contract.

We bind ourselves to pay the above said amount at any point of time commencing from the date of the said Contract until 36 months from the date of signing of Contract.

We further agree that the termination of the said Agreement, for reasons solely attributable to our constituent, virtually empowers you to demand for the payment of the above said amount under this guarantee and we would honour the same without demur.

We hereby expressly waive all our rights:

- i. Requiring to pursue legal remedies against the Department; and
- ii. For notice of acceptance hereof any action taken or omitted in reliance hereon, of any defaults under the Contract and any resentment, demand, protest or any notice of any kind.

We the Guarantor, as primary obligor and not merely Surety or Guarantor of collection, do hereby irrevocably and unconditionally give our guarantee and undertake to pay any amount you may claim (by one or more claims) up to but not exceeding the amount mentioned aforesaid during the period from and including the date of issue of this guarantee through the period.

We specifically confirm that no proof of any amount due to you under the Contract is required to be provided to us in connection with any demand by you for payment under this guarantee other than your written demand.

Any notice by way of demand or otherwise hereunder may be sent by special courier, telex, fax, registered post or other electronic media to our address, as aforesaid and if sent by post, it shall be deemed to have been given to us after the expiry of 48 hours when the same has been posted.

If it is necessary to extend this guarantee on account of any reason whatsoever, we undertake to extend the period of this guarantee on the request of our constituent under intimation to you.

This Performance Bank Guarantee shall not be affected by any change in the constitution of our constituent nor shall it be affected by any change in our constitution or by any amalgamation or absorption thereof or therewith or reconstruction or winding up, but will ensure to the benefit of you and be available to and be enforceable by you during the period from and including the date of issue of this guarantee through the period.

Notwithstanding anything contained hereinabove, our liability under this Performance Guarantee is restricted to 15% of the Contract Value, and shall continue to exist, subject to the terms and conditions contained herein, unless a written claim is lodged on us on or before the aforesaid date of expiry of this guarantee.

We hereby confirm that we have the power/s to issue this Guarantee in your favor under the Memorandum and Articles of Association / Constitution of our bank and the undersigned is / are the recipient of authority by express delegation of power/s and has / have full power/s to execute this guarantee under the Power of Attorney issued by the bank in your favour.

We further agree that the exercise of any of your rights against our constituent to enforce or forbear to enforce or any other indulgence or facility, extended to our constituent to carry out the contractual obligations as per the said Contract, would not release our liability under this guarantee and that your right against us shall remain in full force and effect, notwithstanding any arrangement that may be entered into between you and our constituent, during the entire currency of this guarantee.

Notwithstanding anything contained herein:

This Performance Bank Guarantee shall be valid only for 36 months from the date of signing of Contract.

We are liable to pay the guaranteed amount or part thereof under this Performance Bank Guarantee only and only if we receive a written claim or demand on or before 36 (Thirty Six months).

Any payment made hereunder shall be free and clear of and without deduction for or on account of taxes, levies, imports, charges, duties, fees, deductions or withholding of any nature imposts.

This Performance Bank Guarantee must be returned to the bank upon its expiry. If the bank does not receive the Performance Bank Guarantee within the above-mentioned period, subject to the terms and conditions contained herein, it shall be deemed to be automatically cancelled.

This guarantee shall be governed by and construed in accordance with the Indian Laws and we hereby submit to the exclusive jurisdiction of courts of Justice in India for the purpose of any

suit or action or other proceedings arising out of this guarantee or the subject matter hereof brought by you may not be enforced in or by such court.

Dated this day 2016.

Yours faithfully,

For and on behalf of the Bank,

(Signature)

Designation

(Address of the Bank)

Note:

This guarantee will attract stamp duty as a security bond.

A duly certified copy of the requisite authority conferred on the official/s to execute the guarantee on behalf of the bank should be annexed to this guarantee for verification and retention thereof as documentary evidence in the matter.

13.10 Delivery Locations

Exact quantity of the products to be delivered at a specific location, signified by 'xx' in the table below, will be indicated at the time of issuance of supply order.

District	Location	Items and Quantities
Amritsar	S.D.M., Amritsar-I	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Amritsar-II	Medium End Laptop (3) Printers (3) External HDDs (3) LED Monitor (3) Iris Scanner (3) Finger Print Scanner (3) USB Hubs (3) Spike Suppressor (3) Android Tablet (xx) Biometric Scanner (xx) Webcam (3)
	S.D.M., Ajnala	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Baba Bakala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1)

		Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Tarn Taran	S.D.M., Tarn Taran	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Khadur Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Patti	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
Gurdaspur	S.D.M., Gurdaspur	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)

	S.D.M., Batala	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Dera Baba Nanak	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Pathankot	S.D.M., Pathankot	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Dhar Kalan	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Hoshiarpur	S.D.M., Hoshiarpur	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2)

		Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Garhshankar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Dasuya	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Mukerian	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Jalandhar	S.D.M., Jalandhar-I	Medium End Laptop (3) Printers (3) External HDDs (3) LED Monitor (3) Iris Scanner (3) Finger Print Scanner (3) USB Hubs (3) Spike Suppressor (3) Android Tablet (xx) Biometric Scanner (xx)

		Webcam (3)
	S.D.M., Jalandhar-II	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Phillaur	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Shahkot	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nakodar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Kapurthala	S.D.M., Kapurthala	Medium End Laptop (1) Printers (1) External HDDs (1)

		LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Phagwara	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Sultanpur Lodhi	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Bholath	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Shaheed Bhagat Singh Nagar	S.D.M., Nawanshahr	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2)

		Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Balachaur	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Ludhiana	S.D.M., Ludhiana (West)	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Ludhiana (East)	Medium End Laptop (4) Printers (4) External HDDs (4) LED Monitor (4) Iris Scanner (4) Finger Print Scanner (4) USB Hubs (4) Spike Suppressor (4) Android Tablet (xx) Biometric Scanner (xx) Webcam (4)
	S.D.M., Jagraon	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Khanna	Medium End Laptop (1) Printers (1)

		External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Payal	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Raikot	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Samrala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Patiala	S.D.M., Patiala	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2)

		Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Rajpura	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nabha	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Samana	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Patran	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)

S.A.S. Nagar	S.D.M., S.A.S. Nagar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Dera Bassi	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Kharar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Sangrur	S.D.M., Sangrur	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Dhuri	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1)

		Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Malerkotla	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Sunam	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Lehra	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Moonak	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx)

		Webcam (1)
Barnala	S.D.M., Barnala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Tapa	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Fatehgarh Sahib	S.D.M., Fatehgarh Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Bassi Pathana	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Amloh	Medium End Laptop (1) Printers (1) External HDDs (1)

		LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Khamano	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Ferozepur	S.D.M., Ferozepur	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Zira	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Fazilka	S.D.M., Fazilka	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2)

		Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Jalalabad	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Abohar	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
Sri Muktsar Sahib	S.D.M., Muktsar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Malout	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Gidderbaha	Medium End Laptop (1) Printers (1)

		External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Moga	S.D.M., Moga	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Baghapurana	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nihalsinghwala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Faridkot	S.D.M., Faridkot	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2)

		Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Jaito	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Mansa	S.D.M., Mansa	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Budhlada	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Sardulgarh	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)

Bathinda	S.D.M., Bathinda	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Rampura Phool	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Talwandi Sabo	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Roopnagar	S.D.M., Roopnagar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Anandpur Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1)

		Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Chamkaur Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nangal	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Chandigarh	UID Registrar, Punjab	High End Laptop (3) UPS-2KVA (2)

13.11 Post-Delivery Inspection Report and Acceptance Sign-Off

(Draft Format)

Inspection Report

1.	Ref no:	:	DATE: XX/XX/XXXX
2.	Name of the indenter/Consignee with detailed address	:	<<To be filled by Bidder>>
3.	Supply order No.	:	<<To be filled by Bidder>>
4.	Name and Address of the Bidder	:	<<To be filled by Bidder>>

5.	Serial No. and Month & Year of Manufacturing of Medium End Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams etc. (Items needs to be there only for the category for which bid is made)	:	<<To be filled by Bidder>>
Inspection Parameters:			Compliance (Yes/No)
1	Any physical damage.		
2	Complete Package: Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams etc. (Category Wise)		
3	Devices operational after being connected to power source/Laptops booting to windows		
4	User Manuals comprising of specifications and operational instructions		
5	Do's and Don'ts instructions		
6	Warranty card containing- <ul style="list-style-type: none"> Name, address and contact numbers of the Service Centre(s). Beneficiary name, address and date of issue. 		
7	UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams etc.		
8	Quality certificate from OEM has been provided		
System Accepted			
Remarks:			
Name, designation, contact number of the persons from Suwidha Centre present during inspection:			

Signature of successful Bidder's Representative

Name:

Signature of DC/Designated Officer

Name:

Contact No.:

Contact No.

13.12 Draft Contract

This is only a draft contract and will be finalized post the selection of the Bidder.

THIS AGREEMENT is made on this _____ (eg. 3rd) day of _____ (eg. February), _____ (e.g. 2013), between Registrar, UID, Punjab of (hereinafter called 'the Purchaser') which expression shall unless repugnant to the context thereof include his successors, heirs, assigns, of the one part, and _____ of _____ (hereinafter called 'the Supplier/Bidder') which expression shall unless repugnant to the context thereof include his successors, heirs, assigns, of the other part.

WHEREAS the Purchaser had invited bids for certain Services, viz. _____,

_____ (eg. Name of bid) vide their bid document number _____, dated _____

AND WHEREAS the Purchaser has accepted a Bid by the Supplier for the supply of Services as defined in the Scope of Work in the sum of _____ (hereinafter 'the Contract Value').

And in pursuance of having accepted the said bid the parties have agreed to enter into this agreement.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Contract referred to.

2. The following documents (collectively referred to as 'Contract Documents') shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - a) Tender (Ref: UID-2016/498 Dt.02/01/2016) & e-Tender reference DFCSRUID/2015-16/3 Dt. 02/01/2016
 - b) Any corrigendum / addendums / clarifications issued for this document
3. The mutual rights and obligations of the Purchaser and the Supplier shall be as set forth in the Contract, in particular:
 - a) The Supplier shall carry out the Services as defined in the Scope of Work in accordance with the provisions of the Contract; and
 - b) The Purchaser shall make payments to the Supplier in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of [name of Purchaser]

[Authorized Representative]

For and on behalf of [name of Supplier]

[Authorized Representative]

[Note: If the Supplier consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]

For and on behalf of each of the Members of the Supplier

[Name of member]

[Authorized Representative]*

**Certificate is required which should be approved by the board of Directors of the bidder mentioning him the 'Authorized Representative'*

1. GENERAL PROVISIONS

1.1 Definitions	<p>Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:</p> <ul style="list-style-type: none">(a) 'Acceptance' means acceptance sign-off of the deployed infrastructure post its delivery, testing and commissioning at the identified field locations by the Registrar, UID Punjab or any of its designated officials / agencies.(b) 'Applicable Law' means the laws and any other instruments having the force of law in India.(c) 'Bid' / 'Proposal' means the documents in their entirety comprising of the Pre-qualification and Commercial Proposal, clarifications to these, Technical Presentation submitted by the Bidder, in response to this document, and accepted by the Registrar, UID Punjab.(d) 'Below Performance' means the supplier has not supplied the prescribed numbers of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams or the supplied hardware is not of acceptable quality or warranty and maintenance services have not been rendered as per the requirements / conditions specified in this Contract.(e) 'Bidder' means the successful Bidder who is fully responsible towards Purchaser for providing Services as per the requirements and terms and conditions specified in this Contract. The term Bidder shall be deemed to include the Bidder's successors, representatives (approved by the Purchaser), heirs, executors, administrators and permitted assigns, as the case may be, unless excluded by the terms of the contract.(f) 'Bidder's Representative' means the person or the persons appointed by the Bidder from time to time to act on its behalf for overall co-ordination, supervision and project management.(g) 'Total Contract Value/ Contract Value' refers to the value finally agreed between the Department and the successful Bidder for the delivery of goods and services mentioned in this document; which will be the maximum value payable to the successful Bidder on this Contract; taxes and duties being paid to the Bidder on actual basis).(h) 'Contract' means the Agreement entered into between the Bidder together with the Purchaser as recorded in the Contract form signed by the Purchaser and the Bidder including all Annexes thereto, this document and all Annexes thereto and the agreed terms as set out in the bid, all documents incorporated by reference therein and amendments and modifications to the above from time to time.
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	<p>(i) 'Effective Date' means the date on which this Contract comes into force. This Contract shall come into force and effect on the date (the "Effective Date") Performance Guarantee is submitted and contract is signed between the Purchaser and Bidder.</p> <p>(j) 'Force Majeure' -For the purposes of this Contract, 'Force Majeure' means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable and not brought about by or at the instance of the Party claiming to be affected by such events and which has caused the non-performance or delay in performance, and which makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other extreme adverse weather conditions, strikes, lockouts or other industrial action (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), confiscation or any other action by Government agencies.</p> <p>(k) E-Tender means Tender released through the E-Procurement portal of Punjab vide Ref No. DFCSRUID/2015-16/3 dated 02/01/2016, containing the technical, functional, commercial and operational specification for supply, installation and commissioning of the Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams for which Bidders will be bidding category wise as mentioned in this tender for UID Enrollment at different locations throughout the state of Punjab, and including all clarifications/addendums, explanations and amendments issued by the Department in respect thereof.</p> <p>(l) 'Sign Off' means written documentation issued by the Purchaser evidencing the acceptance, approval or completion, as the case may be, of any Deliverable that may be required in terms of the Contract.</p> <p>(m) 'Contract Period' means the time period from the date of signing of Contract till 36 months.</p> <p>(n) 'End of Contract' means the time when the Contract Period has ended.</p> <p>(o) 'Day' means any day that is not a Saturday or Sunday or a public holiday (as declared by Government of Punjab).</p> <p>(p) 'GC' mean General Conditions of Contract.</p> <p>(q) 'Government' means the Government of Punjab.</p> <p>(r) 'In writing' means communicated in written form with proof of receipt.</p> <p>(s) 'Party' means the Purchaser or the Supplier, as the case may be, and 'Parties' means both of them.</p> <p>(t) 'Purchaser' means the entity purchasing the services under this Contract</p>
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	<p>(u) 'Registrar' means the Department of Food, Civil Supplies and Consumer Affairs, Government of Punjab. The Registrar is the Purchaser of the services under this Contract.</p> <p>(v) 'SC' means the Special Conditions of Contract by which the GC may be amended or supplemented.</p> <p>(w) 'Service' means supply, installation and commissioning of the Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams & 36 months comprehensive warranty services from the date of submission of invoice after the issuance of letter confirming acceptance sign-off of all the devices at all locations, to be provided as per the requirements / conditions specified in this document / contract. In addition to this, the definition would also include other related/ancillary services that may be required to execute the scope of work under this contract.</p> <p>(x) 'Supplier' means the selected party that will provide the services to the Purchaser under this contract.</p>
1.2 Relationship Between the Parties	Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between the Purchaser and the Supplier. The Supplier, subject to this Contract, has complete charge of Personnel performing the Services and shall be fully responsible for the Services performed by them or on their behalf here under.
1.3 Law Governing Contract	This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Laws of India.
1.4 Language	This Contract has been executed in English, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
1.5 Notices	
1.5.1	Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the SC.
1.5.2	A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address specified in the SC.
1.6 Location	The Services shall be performed mainly at the locations as specified in Appendix C hereto and, where the location of a particular task is not so specified, at such locations, as the Purchaser may approve.

	Complete list of the delivery locations will be provided to the Purchaser along with the work order.
1.7 Authorized Representatives	Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by the Purchaser or the Supplier may be taken or executed by the officials specified in the SC.
1.8 Taxes and Duties	The Supplier and their Personnel shall pay such indirect taxes, duties, fees, and other impositions levied under the Applicable Laws of India
1.9 Fraud and Corruption	
1.9.1 Definitions	<p>It is the Purchaser's policy to require that the Purchaser as well as Suppliers observe the highest standard of ethics during the selection and execution of such contracts. In pursuance of this policy, the Purchaser:</p> <ul style="list-style-type: none"> (a) defines, for the purpose of this provision, the terms set forth below as follows: <ul style="list-style-type: none"> (i) 'corrupt practice' means the offering, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the selection process or in contract execution; (ii) 'fraudulent practice' means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract to the Purchaser; and includes collusive practice among bidders, prior to or after bid submission, designed to establish bid prices at artificially high or non-competitive levels and to deprive the Purchaser of the benefits of free and open competition (iii) 'collusive practices' means a scheme or arrangement/pooling between two or more bidders, with or without the knowledge of the Purchaser, designed to establish prices at artificial, non-competitive levels; (iv) 'coercive practices' means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract; (v) 'unfair trade practices' means supply of services different from what is ordered on, or change in the Scope of Work which was agreed to;

1.9.2 Measures to be taken by the Purchaser	<p>(a) The Purchaser may terminate the contract if it determines at any time that representatives of the Supplier were engaged in corrupt, fraudulent, collusive or coercive practices during the selection process or the execution of that contract, without the Supplier having taken timely and appropriate action satisfactory to the Purchaser to remedy the situation;</p> <p>(b) The Purchaser may also sanction against the Supplier, including declaring the Supplier ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the Supplier has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a Purchaser-financed contract</p>
1.9.3 Commissions and Fees	<p>Purchaser will require the successful Supplier to disclose any commissions or fees that may have been paid or are to be paid to agents, representatives, or commission agents with respect to the selection process or execution of the contract. The information disclosed must include at least the name and address of the agent, representative, or commission agent, the amount and currency, and the purpose of the commission or fee.</p>
1.9.4 Interpretation	<p>In this Contract unless a contrary intention is evident:</p> <p>(a) the clause headings are for convenient reference only and do not form part of this Contract;</p> <p>(b) unless otherwise specified a reference to a clause number is a reference to all of its sub-clauses;</p> <p>(c) unless otherwise specified a reference to a clause, sub-clause or section is a reference to a clause, sub-clause or section of this Contract including any amendments or modifications to the same from time to time;</p> <p>(d) a word in the singular includes the plural and a word in the plural includes the singular;</p> <p>(e) a word importing a gender includes any other gender;</p> <p>(f) a reference to a person includes a partnership and a body corporate;</p> <p>(g) a reference to legislation includes legislation repealing, replacing or amending that legislation;</p> <p>(h) where a word or phrase is given a particular meaning it includes the appropriate grammatical forms of that word or phrase which have corresponding meanings;</p> <p>(i) in the event of an inconsistency between the terms of this</p> <p>(j) Contract and the Bid document and the Proposal, the terms of this Contract hereof shall prevail</p>

2. COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT

2.1 Conditions Precedent	<p>This Contract is subject to the fulfillment of the following conditions precedent by the Supplier.</p> <ul style="list-style-type: none">a. Furnishing by the Supplier, an unconditional, irrevocable and continuing Bank Guarantee of the sum equivalent to 15% of the Total Contract Value, in the format provided in this document which would remain valid until 36 months after the submission of invoice against the first milestone as described in payment schedule. The claim period against this Bank Guarantee shall exceed validity of Bank Guarantee by 2 additional months i.e. any claim against Bank Guarantee can be made within 38 months from the date of submission of the same.b. Obtaining of all statutory and other approvals required for the performance of the Services under this Contract. This may include approvals/clearances, wherever applicable, that may be required for execution of this contract.c. Furnishing of such other documents as the Purchaser may specify.d. The Purchaser reserves the right to waive any or all of the conditions specified above in writing and no such waiver shall affect or impair any right, power or remedy that the Purchaser may otherwise have.
2.2 Effectiveness of Contract	<p>This Contract shall come into effect on the date the Contract is signed by both Parties and such other later date as may be stated in this Tender document. The date the Contract comes into effect is defined as the Effective Date.</p> <p>The total time period of contract would be as specified in this document</p>
2.3 Commencement and Progress of Services	<ul style="list-style-type: none">(a) The Supplier shall begin and complete the supply, installation and commissioning of the Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams within 6 weeks, from the time contract has been awarded.(b) The Supplier shall subject to the fulfillment of the conditions precedent set out in this tender, commence the performance of its obligations in a manner as specified in the Scope of Work.(c) The Supplier shall proceed to carry out the activities / services with diligence and expedition in accordance with

	<p>any stipulation as to the time, manner, mode, and method of execution contained in this Contract.</p> <p>(d) The Supplier shall be responsible for and shall ensure that all activities / services are performed in accordance with the Contract, Scope of Work, SLA and that the Supplier's Team complies with such specifications and all other standards, terms and other stipulations/conditions set out here under.</p> <p>(e) The Bidder shall perform the activities / services and carry out its obligations under the Contract with due diligence, efficiency and economy, in accordance with generally accepted techniques and practices used in the industry and with professional engineering and consulting standards recognized by international professional bodies and shall observe sound management, engineering and security practices. It shall employ appropriate advanced technology and engineering practices and safe and effective equipment, machinery, material and methods. The Supplier shall always act, in respect of any matter relating to this Contract, as faithful advisors to the Purchaser and shall, at all times, support and safeguard the Purchaser's legitimate interests in any dealings with Third parties.</p> <p>(f) The supplier will ensure that all the hardware, software and other related equipment conform to all the specifications and guidelines as defined in this document.</p>
2.4 Status Reports	<p>(a) Supplier shall provide location-wise complete report for the supply, installation and commissioning of IT infrastructure (Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams).</p> <p>(b) After the commissioning of IT infrastructure has been completed, the Supplier shall provide a monthly report of all issues logged, date and time of logging the issue, details of user who logged the issue, resolution provided and date and time of the resolution on a monthly basis.</p> <p>(c) The Supplier shall be penalized for non-compliance of Performance Indicators as per this document. The Purchaser may demand and upon such demand being made, the Supplier shall provide documents, data, material or any other information which the Purchaser may require, to enable it to assess the quality and performance of warranty services rendered by the Supplier.</p> <p>(d) At any time during the course of the Contract, the Purchaser shall have the right to conduct, either itself or through</p>

	<p>another agency as it may deem fit, an audit to monitor the quality and performance of goods and services supplies by the Supplier of its obligations/functions in accordance with the standards committed to or required by the Purchaser and the Supplier undertakes to cooperate with and provide to the Purchaser/ any other agency appointed by the Purchaser, all Documents and other details as may be required by them for this purpose.</p> <p>(e) Should the rate of progress at any time fall behind the stipulated time for completion or is found to be too slow to ensure completion of the works by the stipulated time, or is in deviation to tender requirements/ standards, the Purchaser's representative shall so notify the Supplier in writing.</p> <p>(f) The Supplier shall reply to the written notice giving details of the measures he proposes to take to expedite the progress so as to complete the works by the prescribed time or to ensure compliance to this document requirements. The Supplier shall not be entitled to any additional payment for taking such steps.</p>
2.5 Expiration of Contract	Unless terminated earlier pursuant to Clause 2.3 of GC hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in this document.
2.6 Entire Agreement	This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any other statement, representation, promise or agreement not set forth herein.
2.7 Modifications or Variations	<p>(a) Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.</p> <p>(b) In cases of substantial modifications or variations, the prior written consent of the Purchaser is required.</p>
2.8 Force Majeure	
2.8.1 Definition	<p>(a) Force Majeure shall not include (i) any event which is caused by the negligence or intentional action of a Party or agents or employees, nor (ii) any event which a diligent Party could reasonably have been expected both to take into account at the</p>

	<p>time of the conclusion of this Contract, and avoid or overcome in the carrying out of its obligations hereunder.</p> <p>(b) Force Majeure shall not include insufficiency of funds or inability to make any payment required hereunder.</p>
2.8.2 No Breach of Contract	<p>The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.</p>
2.8.3 Measures to be Taken	<p>(a) A Party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.</p> <p>(b) A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than seven (7) days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.</p> <p>(c) Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.</p> <p>(d) During the period of their inability to perform the Services as a result of an event of Force Majeure, the Supplier, upon instructions by the Purchaser, shall either:</p> <ol style="list-style-type: none"> i. Demobilize;; or ii. Continue with the Services to the extent possible, in which case the Supplier shall continue to be paid proportionately and on pro data basis, under the terms of this Contract. <p>(e) In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to Clause GC 2.8.</p>
2.9 Suspension	<p>The Purchaser may, by written notice of suspension to the Supplier, suspend all payments to the Supplier hereunder if the Supplier fails to perform any of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall allow the Supplier to remedy such failure, if capable of being remedied, within</p>

	a period not exceeding fifteen (15) days after receipt by the Supplier of such notice of suspension.
2.10 Termination	
2.10.1 Termination of Contract for Failure to Become Effective	If this Contract has not become effective within such time period after the date of the Contract signed by the Parties as specified in the SC, either Party may, by not less than fifteen (15) days written notice to the other Party, declare this Contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect hereto.
2.10.2 By the Purchaser	<p>The Purchaser may, without prejudice to any other remedy for breach of Contract, terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (i) of this Clause GC 2.10.2. In such an occurrence the Purchaser shall give a not less than fifteen (15) days' written notice of termination to the Supplier, and thirty (30) days' in the case of the event referred to in (e).</p> <ul style="list-style-type: none"> (a) If the Supplier does not remedy a failure in the performance of their obligations under the Contract, within fifteen (15) days after being notified or within any further period as the Purchaser may have subsequently approved in writing. (b) If the Supplier becomes insolvent or go into liquidation or receivership whether compulsory or voluntary. (c) If the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract. (d) If, as the result of Force Majeure, the Supplier are unable to perform a material portion of the Services for a period of not less than thirty (30) days. (e) If the Purchaser, in its sole discretion and for any reason whatsoever, decides to terminate this Contract. (f) If the Supplier submits to the Purchaser a false statement which has a material effect on the rights, obligations or interests of the Purchaser. (g) If the Supplier places itself in position of conflict of interest or fails to disclose promptly any conflict of interest to the Purchaser. (h) If the Supplier fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GC 8 hereof. (i) In the event the Purchaser terminates the Contract in whole or in part, pursuant to Clause GC Clause 2.10.2, the Purchaser may procure, upon such terms and in such manner as it deems

	appropriate, services and products similar to those undelivered or not performed, and the Supplier shall be liable to the Purchaser for any additional costs for such similar services and products. However, the Supplier shall continue performance of the Contract to the extent not terminated.
2.10.3 By the Supplier	<p>The Suppliers may terminate this Contract, by not less than thirty (30) days' written notice to the Purchaser, such notice to be given after the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause GC 2.10.3:</p> <p>(a) If the Purchaser fails to pay any money due to the Supplier pursuant to this Contract and not subject to dispute pursuant to Clause GC 8 hereof within forty-five (45) days after receiving written notice from the Supplier that such payment is overdue.</p> <p>(b) If, as the result of Force Majeure, the Supplier is unable to perform a material portion of the Services for a period of not less than thirty (30) days.</p> <p>(c) If the Purchaser fails to comply with any final decision reached as a result of arbitration pursuant to Clause GC 8 hereof.</p> <p>(d) If the Purchaser is in material breach of its obligations pursuant to this Contract and has not remedied the same within thirty (30) days (or such longer period as the Supplier may have subsequently approved in writing) following the receipt by the Purchaser of the Supplier's notice specifying such breach.</p>
2.10.4 Cesation of Rights and Obligations	Upon termination of this Contract pursuant to Clauses GC 2.10.1 or GC 2.10 hereof, or upon expiration of this Contract pursuant to Clause GC 2.5 hereof, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause GC 3.3 hereof, (iii) the Supplier's obligation to permit inspection, copying and auditing of their accounts and records set forth in Clause GC 3.6 hereof, and (iv) any right which a Party may have under the Law.
2.10.5 Cesation of Services	Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GC 2.10.2 or GC 2.10.3 hereof, the Supplier shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents, data, and/ or any other material prepared by the Supplier and equipment and materials furnished by the Purchaser,

	the Supplier shall proceed as provided, respectively, by Clauses GC 3.11 or GC 3.12 hereof.
2.10.6 Payment upon Termination	<p>Upon termination of this Contract pursuant to Clauses GC 2.10.2 or GC 2.10.3, the Purchaser shall make the following payments to the Supplier:</p> <p>(a) If the Contract is terminated pursuant to Clause GC 2.10.2 (d), (e), (g), (h) or 2.10.3, remuneration pursuant to Clause GC 6.3(c) hereof for goods and services satisfactorily delivered prior to the effective date of termination.</p> <p>(b) If the agreement is terminated pursuant of Clause GC 2.10.2 (a) to (c) and (f) to (i), the Supplier shall not be entitled to receive any agreed payments upon termination of the contract. However, the Purchaser may consider making payment for the part satisfactorily performed on the basis of Quantum Merit as assessed by it, if such part is of economic utility to the Purchaser. Applicable under such circumstances, upon termination, the Purchaser may also impose liquidated damages as per the provisions of Clause GC 9 of this agreement. The Supplier will be required to pay any such liquidated damages to Purchaser within thirty (30) days of termination date.</p>
2.10.7 Disputes about Events of Termination:	If either Party disputes whether an event specified in paragraphs (a) through (g) of Clause GC 2.10.2 or in Clause GC 2.10.3 hereof has occurred, such Party may, within forty-five (45) days after receipt of notice of termination from the other Party, refer the matter to Clause GC 8 hereof, and this Contract shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.
2.11 Extension of Contract	<p>The contract may be extended for a further period at the same terms and conditions subject to mutual consent of the Purchaser and Supplier. The Purchaser shall notify in writing to the Supplier, at least two weeks before the expiration of the Term hereof, whether extension of the Term to Supplier is being considered. The rates used for the calculation of the Total Contract Value as given in Appendix A shall be effective for such extension.</p> <p>Where the Purchaser is of the view that no further extension of the term be granted to the Supplier, the contract will come to an end automatically at the end of contract period.</p>
2.12 Measurements and Arithmetic Conventions	All measurements and calculations shall be in the metric system and calculations done to 2 (two) decimal places, with the third digit of 5 (five) or above being rounded up and below 5 (five) being rounded

	down except in money calculations where such amounts shall be rounded off to the nearest Rupee.
2.13 Ambiguities within Agreement	<p>In case of ambiguities or discrepancies within this Contract, the following principles shall apply:</p> <ul style="list-style-type: none"> (a) as between two clauses of this Contract, the provisions of a specific clause relevant to the issue under consideration shall prevail over those in a general clause; (b) as between the provisions of this Contract and the Schedules, the Contract shall prevail, save and except as expressly provided otherwise in the Contract or the Schedules; and (c) Arithmetic errors shall be corrected. (d) As between any value written in numerals and that in words, the lower of the two shall be considered.
2.14 Priority of Documents	<p>This Contract, including its Schedules, represents the entire Agreement between the parties as noted in this clause. If in the event of a dispute as to the interpretation or meaning of this Contract it should be necessary for the parties to refer to documents forming part of the bidding process leading to this Contract, then such documents shall be relied upon and interpreted in the following descending order of priority:</p> <ul style="list-style-type: none"> (a) Any clarifications / amendments issued by the Registrar, UID, Punjab on the Contract and SLA, Schedules and Annexures. (b) This Contract along with the SLA Agreement, Schedules and annexure; (c) Tender Document and addendum / corrigendum for this document (if any). <p>For the avoidance of doubt, it is expressly clarified that in the event of a conflict between this Contract, Annexure / Schedules or the contents of this document, the terms of this Contract shall prevail over the Annexure / Schedules or the contents and specifications of this document.</p>

3. OBLIGATIONS OF THE SUPPLIER

3.1. General	
3.1.1. Standard of Performance	The Supplier shall deliver goods and Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The

	Supplier shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to the Purchaser, and shall at all times support and safeguard the Purchaser's legitimate interests in any dealings with third Parties.
3.2.1. Suppliers Not to Benefit from Commissions, Discounts, etc.	The payment of the Supplier pursuant to Clause GC 6 shall constitute the Supplier's only payment in connection with this Contract or the Services, and the Supplier shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Supplier shall use their best efforts to ensure that the Personnel and agents of either of them similarly shall not receive any such additional payment.
3.2.2. Prohibition of Conflicting Activities	The Supplier shall not engage, and shall cause their Personnel as well as and their Personnel not to engage, either directly or indirectly, in any business or professional activities which would conflict with the activities assigned to them under this Contract.
3.3. Confidentiality	Except with the prior written consent of the Purchaser, the Supplier and the Personnel shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Supplier and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services.
3.4. Information Security	The Supplier and Supplier's Team shall follow the Information Security policy and any guidelines regarding information security and documentation issued from time to time by the Purchaser or Government of Punjab.
3.5. Accounting, Inspection and Auditing	The Supplier (i) shall keep accurate and systematic accounts and records in respect of the Services hereunder, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time changes and costs, and the bases thereof, and (ii) shall permit the Purchaser or its designated representative and/or the Purchaser and up to five years from expiration or termination of this Contract, , if required, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Purchaser or the Purchaser, if so required by the Purchaser or the Purchaser as the case may be.

3.6. Sub-contracting	The Supplier shall not be permitted to sub-contract any part of its obligations, duties, or responsibilities under this contract.
3.7. Reporting Obligations	The Supplier shall submit to the Purchaser the acceptance sign off reports specified in Appendix B hereto, in the form, for all locations where the delivery is made.
3.8. Ownership and Retention of Documents	Forthwith upon expiry or earlier termination of this Contract and at any other time on demand by the Purchaser, the Supplier shall deliver to the Purchaser all Documents provided by or originating from the Purchaser and all Documents produced by or from or for the Supplier in the course of performing the Services, unless otherwise directed in writing by the Purchaser at no additional cost. The Supplier shall not, without the prior written consent of the Purchaser store, copy, distribute or retain any such Documents.
3.9. Rights of Use	All rights of use of any process, product, service, or data developed, generated, or collected, or any other task performed by the Supplier under the execution of the contract, would lie exclusively with the Purchaser or its nominated agencies in perpetuity free from all liens, encumbrances, and other third party rights and the Supplier shall, wherever required, take all steps that may be necessary to ensure the transfer of such rights in favor of the Purchaser or its nominated agencies.
3.10. Equipment, Vehicles and Materials Furnished by the Purchaser	Equipment, vehicles and materials provided by the Supplier pursuant to the scope of work of the Supplier under this contract to the Purchaser, shall be the property of the Purchaser and shall be marked accordingly.
3.11. Equipment and Materials Provided by the Suppliers	Equipment or materials brought into India by the Supplier and the Personnel and used either for the Project or personal use, other than those specifically sought to be purchased by the Purchaser through this contract shall remain the property of the Supplier or the Personnel concerned, as applicable.
3.12. Assignment	The Supplier shall not assign, in whole or in part, their obligations under this Contract

4. SUPPLIER'S PERSONNEL

4.1 General	The Supplier shall employ and provide such qualified and experienced Personnel as are required to carry out the Commissioning and maintenance Services under this contract.
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4.2 Nodal Officer	The Supplier shall ensure that at all times during the Supplier's performance of the Services a Nodal officer, acceptable to the Purchaser, shall take charge of the performance of such Services.
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5. OBLIGATIONS OF THE PURCHASER

5.1 Assistance and Exemptions	Unless otherwise specified in the SC, the Purchaser shall use its best efforts to ensure that the Government shall issue to officials, agents and representatives of the Government all such instructions as may be necessary or appropriate for the prompt and effective implementation of the Services.
5.2 Payment	In consideration of the Services performed by Supplier under this Contract, the Purchaser shall make to the Supplier such payments and in such manner as is provided by Clause GC 6 of this Contract.

6. PAYMENTS TO THE SUPPLIER

6.1 Total Cost of Services	(a) The total cost of the Services payable is set forth in Appendix A as per the Supplier's proposal to the Purchaser Except as may be otherwise agreed under Clause GC 2.7, payments under this Contract shall not exceed the amount specified in Appendix A.; taxes and duties being paid on actuals.
6.2 Currency of Payment	All payments shall be made in Indian Rupees

6.3 Terms of Payment	<p>The payments in respect of the Services shall be made as follows:</p> <ul style="list-style-type: none"> (a) Payments shall be made to the Supplier by the Purchaser as per the agreed terms and conditions mentioned in this document. (b) All payments under this Contract shall be made to the accounts of the Supplier specified in the SC. (c) The submitted invoices are to be generated either from the address of Supplier's registered office or an office in Punjab/Chandigarh. (d) All payments to be made by Purchaser to the Supplier in accordance with the prices quoted by the Bidder in his Commercial Bid and shall be inclusive of all statutory levies, duties, taxes and other charges whenever levied/applicable including costs of maintenance, if any and Purchaser shall not be liable to pay any such levies/other charges under or in relation to this Contract and/or the Services other than taxes and duties which shall be paid on actuals. (e) Payment shall be paid at the times and in the manner set out in the Payment schedule as specified under Scope of Work, against value of contract. Taxes and duties shall be charged on actuals as per the applicable rates. However, Service Tax shall be reimbursed against submission of payment proofs. Works contract taxes, if any applicable, shall be reimbursed against actual and against submission of payment proofs. (f) No invoice for extra work/change order on account of change order will be submitted by the Supplier unless the said extra work /change order has been approved by the Purchaser as per mutually agreed rates in writing in accordance with Clause on Change order. (g) In the event of Purchaser noticing at any point of time that any amount has been disbursed wrongly to the Supplier or any other amount is due from the Supplier to the Purchaser, the Purchaser shall, after notifying the Authorized Representative of the Supplier in writing and without prejudice to its rights, deduct such amount from any payment due to the Supplier or recover such amounts by other means. The details of such recovery, if any, will be intimated to the Supplier within a stipulated time frame as agreed to by both the parties. (h) In the event of the Supplier noticing at any point of time that there has been short payment by the Purchaser on any invoice, the Supplier shall bring it to the record of the Authorized Representative of the Purchaser. The amount due to the Supplier
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	<p>will be released through a fresh invoice or as mutually agreed to by both the parties.</p> <p>Deductions:</p> <p>(i) All payments to the Supplier shall be subject to the deductions of tax at source under Income Tax Act, and other taxes and deductions as provided for under any law, rule or regulation. All costs, damages or expenses which Purchaser may have paid or incurred, for which under the provisions of the Contract, the Supplier is liable, the same shall be deducted by Purchaser from any dues to the Supplier. All payments to the Supplier shall be made after making necessary deductions as per terms of the Contract and recoveries towards facilities, if any, provided by the Purchaser to the Supplier on chargeable basis.</p> <p>Duties, Taxes and Statutory levies.</p> <p>(j) The Supplier shall bear all personnel taxes levied or imposed on account of payment received under this Contract. The Bidder shall bear all corporate taxes, levied or imposed on the Bidder on account of payments received by it from the Purchaser for the work done under this Contract.</p> <p>(k) Supplier shall bear all taxes and duties etc. levied or imposed on the Supplier under the Contract including but not limited to Sales Tax, Customs duty, Excise duty, Octroi, Service Tax, VAT, Works Contracts Tax and all Income Tax levied under Indian Income Tax Act – 1961 or any amendment thereof up to the date for submission of final price bid, i.e., on account of payments received by him for the work done under the Contract. It shall be the responsibility of the Supplier to submit to the concerned tax authorities the returns and all other connected documents required for this purpose. The Supplier shall also provide Purchaser such information, as it may be required in regard to the Bidder's details of payment made by the Purchaser under the Contract for proper assessment of taxes and duties. The amount of tax withheld by Purchaser shall at all times be in accordance with Indian Tax Law and shall promptly furnish to the Supplier original certificates (Challans) for tax deduction at source and paid to the Tax Authorities.</p> <p>(l) If there is any reduction in taxes / duties due to any reason whatsoever, after Notification of Award, the same shall be passed on to the Purchaser.</p> <p>(m) The Supplier shall be solely responsible for the payment /fulfillment of its tax liabilities and obligations under the Income Tax Act and other such laws in force and the Purchaser shall not</p>
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	<p>bear responsibility for the same. Supplier shall indemnify Purchaser against any and all liabilities or claims arising out of this Contract for such taxes including interest and penalty any such Tax Authority may assess or levy against the Purchaser/Supplier.</p> <p>(n) The Purchaser shall if so required by applicable laws in force, at the time of payment, deduct income tax payable by the Supplier at the rates in force, from the amount due to the Supplier and pay to the concerned tax authority directly.</p> <p>(o) In case of early termination of the contract, Assessment shall be made of work done from the previous payment period, for which the payment is made or is to be made till the date of the termination. The Supplier shall provide the details of the services performed during this period with supporting documents. Based on such details, the remuneration shall be calculated based on the rate as specified.</p> <p>(p) The final settlement of payment will be made only after completion of contract period and deduction of penalties (if any). Performance Bank Guarantee shall only be released after the contract period. The supplier shall be obliged to extend the validity of the Performance Bank Guarantee till such time.</p>
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7. GOOD FAITH

(q) 7.1 Good Faith	(r) The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.
(s) 7.2 Operation of the Contract	(t) The Parties recognize that it is impractical in this Contract to provide for every contingency which may arise during the life of the Contract, and the Parties hereby agree that it is their intention that this Contract shall operate fairly as between them, and without detriment to the interest of either of them, and that, if during the term of this Contract either Party believes that this Contract is operating unfairly, the Parties will use their best efforts to agree on such action as may be necessary to remove the cause or causes of such unfairness, but no failure to agree on any action pursuant to this Clause shall give rise to a dispute subject to arbitration in accordance with Clause GC 8 hereof.

8. SETTLEMENT OF DISPUTES

8.1 Amicable Settlement	Performance of the contract is governed by the terms & conditions of the contract, in case of dispute arises between the parties regarding any matter under the contract, either Party of the contract may send a written Notice of Dispute to the other party. The Party receiving the Notice of Dispute will consider the Notice and respond to it in writing within 30 days after receipt. If that party fails to respond within 30 days, or the dispute cannot be amicably settled within 60 days following the response of that party, clause GC 8.2 shall become applicable.
8.2 Arbitration	<p>(a) In the case of dispute arising upon or in relation to or in connection with the contract between the Purchaser and the Supplier, which has not been settled amicably, any party can refer the dispute for Arbitration under (Indian) Arbitration and Conciliation Act, 1996. Such disputes shall be referred to an Arbitral Tribunal consisting of 1 (one) arbitrator i.e. DDG, UID RO, Chandigarh.</p> <p>(b) Arbitration proceedings shall be held at the place indicated in SC 8.2 (b) and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.</p> <p>(c) The decision of the arbitrator shall be final and binding upon both parties. The expenses of the arbitrators as determined by the arbitrators shall be shared equally by the Purchaser and the Supplier. However, the expenses incurred by each party in connection with the preparation, presentation shall be borne by the party itself. All arbitration awards shall be in writing and shall state the reasons for the award.</p>

9. LIQUIDATED DAMAGES

9.1	The parties hereby agree that due to negligence of act of any party, if the other party suffers losses, damages the quantification of which may be difficult, and hence the amount specified hereunder shall be construed as reasonable estimate of the damages and both the parties agree to pay such liquidated damages, as defined hereunder as per the provisions of this Contract.
9.2	The amount of liquidated damages for services under this Contract shall not exceed 10 % of the Contract Value.

9.3	<p>The liquidated damages shall be applicable under the following circumstances:</p> <ul style="list-style-type: none"> (a) Except as provided under GC 2.7, if the Supplier fails to perform the services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, levy a penalty, as liquidated damages, in accordance with the conditions specified in Appendix D. (b) In addition, the Supplier is liable to the Purchaser for payment of penalty as specified in the SLA (c) If the services supplied do not meet the minimum specifications and requirements as per the Contract, and the same is not modified to meet the requirements within fourteen (14) days of being informed by the Purchaser, the Purchaser shall be free to impose any penalty as deemed fit. In addition, the Purchaser shall reserve the right to terminate the contract and recover the liquidated damages by forfeiting the performance guarantee submitted by the Supplier
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10. SEVERANCE

If any provision of this contract is held unenforceable, then such provision will be modified to reflect the parties' intention. All the remaining provisions of the Contract shall remain in full force and effect.

11. ADHERENCE TO RULES & REGULATIONS

11.1 Adherence to Safety Procedures, Rules, Regulations, & Restrictions	<ul style="list-style-type: none"> (a) The Supplier shall comply with the provisions of all laws including labour laws, rules, regulations and notifications issued there under from time to time. All safety and labour laws enforced by statutory agencies and by Purchaser shall be applicable in the performance of this Contract and the Supplier shall abide by these laws. (b) Access to the Purchaser's locations shall be restricted to only essential personnel belonging to the Supplier who are genuinely required for execution of work or for carrying out management/ maintenance who have been explicitly authorized by the Purchaser. The Supplier shall maintain a log of all activities carried out by each of its personnel. (c) The Supplier shall take all measures necessary or proper to protect the personnel and facilities and shall observe all reasonable safety rules and instructions. The Supplier shall
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	<p>adhere to all security requirement/regulations of the Purchaser during the execution of the work.</p> <p>(d) The Supplier shall take all measures to ensure compliance with all applicable laws and shall ensure that the Personnel are aware of consequences of non-compliance or violation of laws including Information Technology Act, 2000 (and amendments thereof).</p> <p>(e) The Supplier shall report as soon as possible any evidence, which may indicate or is likely to lead to an abnormal or dangerous situation and shall take all necessary emergency control steps to avoid such abnormal situations</p> <p>(f) The Supplier shall at all times indemnify and keep indemnified the Purchaser for any situation arising out of this clause while providing its services under the Project.</p>
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12. INDEMNITY AND LIMITATION OF LIABILITY

12.1 Indemnity	<p>The Supplier shall indemnify the Purchaser from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of:</p> <ol style="list-style-type: none"> any negligence or wrongful act or omission by the Supplier or the Supplier's Team or any third party associated with Supplier in connection with or incidental to this Contract; or Any breach of any of the terms of the Supplier's bid as agreed, the RFP and this Contract by the Supplier or any third party. Any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof. <p>The Supplier shall also indemnify the Purchaser against any privilege, claim or assertion made by a third party with respect to right or interest in, ownership, mortgage or disposal of any asset, property, and movable or immovable as mentioned in any Intellectual Property Rights, licenses and permits.</p>
12.2 Limitation of Liability	<p>Except in case of gross negligence or willful misconduct:</p> <ol style="list-style-type: none"> Neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, or loss of profits or

	<p>interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and</p> <p>b) The aggregate liability of the Supplier to the Purchaser whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract Price Provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.</p>
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13. MISCELLANEOUS PROVISIONS

13.1 Miscellaneous Provisions	<p>(i) Any failure or delay on part of any Party to exercise right or power under this Contract shall not operate as waiver thereof.</p> <p>(ii) The Supplier shall notify the Purchaser of any material change in their status, in particular, where such change would impact on performance of obligations under this Contract.</p> <p>(iii) The Supplier shall at all times indemnify and keep indemnified the Purchaser against all claims/damages etc. for any infringement of any Intellectual Property Rights (IPR) while providing its services under the Project.</p> <p>(iv) The Supplier shall at all times indemnify and keep indemnified the Purchaser against any claims in respect of any damages or compensation payable in consequences of any accident or injury sustained or suffered by its employees or agents or by any other third Party resulting from or by any action, omission or operation conducted by or on behalf of the Supplier.</p> <p>(v) The Supplier shall at all times indemnify and keep indemnified the Purchaser against any and all claims by Employees, agent(s), employed engaged or otherwise working for the Supplier, in respect of wages, salaries, remuneration, compensation or the like.</p> <p>(vi) All claims regarding indemnity shall survive the termination or expiry of the Contract.</p> <p>(vii) All materials provided to the Purchaser by Supplier are subject to Country and Punjab State public disclosure laws such as RTI etc.</p>
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	(viii) The Supplier shall not make or permit to be made a public announcement or media release about any aspect of the Contract without a written consent from the Purchaser
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Special Conditions of Contract

The following Special Conditions of Contract (SC) shall supplement the General Conditions of Contract (GC). Whenever there is a conflict, the provisions herein shall prevail over those in the GC.

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.5	<p>The addresses are:</p> <p>Purchaser: Department of Food, Civil Supplies and Consumer affairs, 1st Floor, Anaaj Bhawan Building, Sector 39-C, Chandigarh, 160036</p> <p>Attention: The Nodal Officer</p> <p>E-mail: rfp.uidpunjab@gmail.com</p> <p>Supplier (Name and Address):</p> <p>Authorized Representatives:</p> <p>Contact Number(s): Land Line:</p> <p>Mobile:</p> <p>E-mail:</p>
2.1	The effective date of the Contract: 02/01/2016
2.4	The time period shall be 36 months from the date of signing of contract between both the parties.

	1.	On Inspection and 100% delivery of the Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams (Items subjected to its category) at the locations specified by the State Government.	85% of the Order value of the quantity delivered	Payable against the following: <ul style="list-style-type: none"> • Original invoice • Delivery acknowledgment at Suwidha Center Level/ UID, Registrar, Punjab • Post Delivery Inspection Certificate as per the Format 13.11 • Warranty Cards/Online warranty confirmation print-outs.
	2.	On submission of valid performance bank guarantee with 15 days of submission of invoice for equipment delivered.	15% of the Total Contract Value	Submission of a valid performance bank guarantee as per Format 13.9 of this document.
8.2 (b)	The Arbitration proceedings shall take place in Chandigarh in India.			

Appendix A

To,
Registrar, UID, Punjab
Department of Food, Civil Supplies and Consumer affairs,
1st Floor, Anaaj Bhawan Building,
Sector 39-C, Chandigarh
160036

I/We hereby tender for the supply of original Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, software, connected accessories and provision of services during the warranty period, as per the specifications given in this document within the time specified and in accordance with the specifications and instructions. Mentioned below are the rates quoted in the prescribed format (Please mention the Category for which you are applying), Category wise:

Category V1

Category V1										
Particulars		High End Laptop with 3 years warranty (HL)	Medium End Laptop with 3 years warranty (ML)	LED Monitor with 3 years warranty (LM)	Web cam with 3 years of warranty (WC)	Printer with 3 years warranty (P)	External HDD with 3 years warranty (H)	Spike Suppress or with 3 years of warranty (SS)	USB Hub with 3 years warranty (UH)	UPS (2KVA) with 3 years warranty (U2)
(a) Price per item in INR (Exclusive of all taxes)*										
(b) Applicable Taxes/Duties/Cess etc. at current rates (Please provide breakup for each tax / duty)	Tax/Duty/Cess 1									
	Tax/Duty/Cess 2									

/ Cess etc.).	Tax/Duty/ Cess 3									
	Tax/Duty/ Cess 4 etc									
Price per item in INR (inclusive of all taxes at current rates) in figures										
Price per item in INR (inclusive of all taxes at current rates) in words										

Total Contract Value in figures: $(HL*3)+(ML*100)+(LM*100)+(WC*100)+(P*100)+(UH*100)+(SS*100)+(H*100)+(U2*2)$	
Total Contract Value in words $(HL*3)+(ML*100)+(LM*100)+(WC*100)+(P*100)+(UH*100)+(SS*100)+(H*100)+(U2*2)$	

Category V2			
Particulars		Iris Scanner with 3 years warranty (IS)	Finger Print Scanner with 3 years of warranty (FPS)
(a) Price per item in INR (Exclusive of all taxes)*			
(b) Applicable Taxes/Duties/Cess etc. at current rates (Please provide breakup for each tax / duty / Cess etc.).	Tax/Duty/Cess 1		
	Tax/Duty/Cess 2		
	Tax/Duty/Cess 3		
		
 Etc		
Price per item in INR (inclusive of all taxes at current rates) in figures			
Price per item in INR (inclusive of all taxes at current rates) in words			
Total Contract Value in figures (IS*100)+(FPS*100)			
Total Contract Value in words (IS*100)+(FPS*100)			

Category V3			
Particulars		Android Tablets (T)	Biometric Scanner (BS)
(a) Price per item in INR (Exclusive of all taxes)*			
(b) Applicable Taxes/Duties/Ce ss etc. at current rates (Please provide breakup for each tax / duty / Cess etc.).	Tax/Duty/Cess 1		
	Tax/Duty/Cess 2		
	Tax/Duty/Cess 3		
 Etc		
Price per item in INR (inclusive of all taxes at current rates) in figures			
Price per item in INR (inclusive of all taxes at current rates) in words			
Total Contract Value in figures (T*600)+(BS*600)			
Total Contract Value in words (T*600)+(BS*600)			

The contracted rate shall be applicable for six months. Registrar, UID, Punjab may ask the selected Bidder to provide additional quantity (of any item) at the same terms and conditions during these six months.

****This shall include all the costs as per the Scope of Work including costs of equipment, transportation and any other operational costs. All the figures to be specified in each column, in numerical and words, are to be filled by hand and duly signed.***

Appendix B

(Draft Format)

Inspection Report

1.	Ref no: << Tender No>>	:	DATE: XX/XX/XXXX
2.	Name of the indenter/Consignee with detailed address	:	<<To be filled by Bidder>>
3.	Supply order No.	:	<<To be filled by Bidder>>
4.	Name and Address of the Bidder	:	<<To be filled by Bidder>>
5.	Serial No. and Month & Year of Manufacturing of Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, category wise. (Bidder needs to mention the list of items with respect to their own category)	:	<<To be filled by Bidder>>
Inspection Parameters:			Compliance (Yes/No)
1	Any physical damage		
2	Complete Package: Laptops, UPSs, Printers, External HDDs, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams, category wise. (Bidder needs to mention the list of items with respect to their own category)		
3	Laptop booting to windows after being connected to power source		
4	User Manuals comprising of specifications and operational instructions		
5	Do's and Don'ts instructions		
System Accepted			
Remarks:			
Name, designation, contact number of the persons from Suwidha Centre present during inspection:			

Signature of successful Bidder's Representative

Signature of DC/Designated Officer

Name:

Name:

Contact No.:

Contact No.

Appendix C

Exact quantity of the products to be delivered at a specific location, signified by 'xx' in the table below, will be indicated at the time of issuance of supply order.

District	Location	Items and Quantities
Amritsar	S.D.M., Amritsar-I	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Amritsar-II	Medium End Laptop (3) Printers (3) External HDDs (3) LED Monitor (3) Iris Scanner (3) Finger Print Scanner (3) USB Hubs (3) Spike Suppressor (3) Android Tablet (xx) Biometric Scanner (xx) Webcam (3)
	S.D.M., Ajnala	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Baba Bakala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1)

		Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Tarn Taran	S.D.M., Tarn Taran	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Khadur Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Patti	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
Gurdaspur	S.D.M., Gurdaspur	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Batala	Medium End Laptop (2) Printers (2)

		External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Dera Baba Nanak	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Pathankot	S.D.M., Pathankot	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Dhar Kalan	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Hoshiarpur	S.D.M., Hoshiarpur	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2)

		Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Garhshankar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Dasuya	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Mukerian	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Jalandhar	S.D.M., Jalandhar-I	Medium End Laptop (3) Printers (3) External HDDs (3) LED Monitor (3) Iris Scanner (3) Finger Print Scanner (3) USB Hubs (3) Spike Suppressor (3) Android Tablet (xx) Biometric Scanner (xx) Webcam (3)

	S.D.M., Jalandhar-II	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Phillaur	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Shahkot	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nakodar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Kapurthala	S.D.M., Kapurthala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1)

		Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Phagwara	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Sultanpur Lodhi	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Bholath	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Shaheed Bhagat Singh Nagar	S.D.M., Nawanshahr	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx)

		Webcam (2)
	S.D.M., Balachaur	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Ludhiana	S.D.M., Ludhiana (West)	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Ludhiana (East)	Medium End Laptop (4) Printers (4) External HDDs (4) LED Monitor (4) Iris Scanner (4) Finger Print Scanner (4) USB Hubs (4) Spike Suppressor (4) Android Tablet (xx) Biometric Scanner (xx) Webcam (4)
	S.D.M., Jagraon	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Khanna	Medium End Laptop (1) Printers (1) External HDDs (1)

		LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Payal	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Raikot	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Samrala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Patiala	S.D.M., Patiala	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2)

		Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Rajpura	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nabha	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Samana	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Patran	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
S.A.S. Nagar	S.D.M., S.A.S. Nagar	Medium End Laptop (1) Printers (1)

		External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Dera Bassi	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Kharar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Sangrur	S.D.M., Sangrur	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Dhuri	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1)

		Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Malerkotla	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Sunam	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Lehra	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Moonak	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)

Barnala	S.D.M., Barnala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Tapa	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Fatehgarh Sahib	S.D.M., Fatehgarh Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Bassi Pathana	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Amloh	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1)

		Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Khamano	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Ferozepur	S.D.M., Ferozepur	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Zira	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Fazilka	S.D.M., Fazilka	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx)

		Webcam (2)
	S.D.M., Jalalabad	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Abohar	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
Sri Muktsar Sahib	S.D.M., Muktsar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Malout	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Gidderbaha	Medium End Laptop (1) Printers (1) External HDDs (1)

		LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Moga	S.D.M., Moga	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Baghapurana	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nihalsinghwala	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Faridkot	S.D.M., Faridkot	Medium End Laptop (2) Printers (2) External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2)

		Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Jaito	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Mansa	S.D.M., Mansa	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Budhlada	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Sardulgarh	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Bathinda	S.D.M., Bathinda	Medium End Laptop (2) Printers (2)

		External HDDs (2) LED Monitor (2) Iris Scanner (2) Finger Print Scanner (2) USB Hubs (2) Spike Suppressor (2) Android Tablet (xx) Biometric Scanner (xx) Webcam (2)
	S.D.M., Rampura Phool	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Talwandi Sabo	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Roopnagar	S.D.M., Roopnagar	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Anandpur Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1)

		Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Chamkaur Sahib	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
	S.D.M., Nangal	Medium End Laptop (1) Printers (1) External HDDs (1) LED Monitor (1) Iris Scanner (1) Finger Print Scanner (1) USB Hubs (1) Spike Suppressor (1) Android Tablet (xx) Biometric Scanner (xx) Webcam (1)
Chandigarh	UID Registrar, Punjab	High End Laptop (3) UPS-2KVA (2)

Appendix D

Sr. No.	Issue	Criticality	Resolution Time	Penalty
1.	The successful Bidder, category wise needs to deliver 100% of its category items mentioned in Section 11 of this document within 6 weeks from the date contract is awarded and signed	High	Within 6 weeks from issuance of Contract	No penalty is imposed.
			Within 7 weeks from issuance of Contract	5% of the value of undelivered quantity.
			Within 8 weeks from issuance of Contract	Additional 5% of the value of undelivered quantity.
			More than 8 weeks from the issuance of Contract	EMD of the Successful Bidder will be forfeited and the contract will be terminated. Re-Tendering will be done in this case.
2.	The successful Bidder per category needs to replace the supplied items mentioned in this document which did not pass the	High	Within 4 working days from the time Laptops, UPS,	No penalty is imposed.

	post-delivery inspection conducted by DC/Designated officer.		Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets, Webcams and its components mentioned in this document are rejected during post-delivery inspection.	
			Within 7 working days from the time supplied equipment Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams are rejected during post-delivery inspection.	10% of the total value of the rejected Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this Tender document

			More than 7 working days from the time Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams are rejected during post-delivery inspection.	20% of the total value of the rejected Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams subject to a maximum of 12 days. If not, equal amount will be deducted from Performance Bank Guarantee.
3.	Any hardware or software issue (limited to OEM Software/Device Drivers/Support Software) related to Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document	High	Within 2 working days from the reporting of issue	No penalty is imposed.
			Within 3 working days from the reporting of issue	2 % of the value of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document.

			Within 4 working days from the reporting of issue	4% of the value of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document
			More than 4 working days from the reporting of issue	6% of the value of Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams mentioned in this document subject to a maximum of 7 days. After 7 days Bidder shall replace Laptops, UPS, Printers, External Hard Disk Drives, LED Monitors, Biometric Devices, USB hubs, Spike Suppressors, Android Tablets and Webcams with a new one. If not, equal

				amount with respect to that item will be deducted from Performance Bank Guarantee.
4.	Any issue with the UPS which prevents it from working appropriately. This includes replacement of the batteries in case the backup time reduces from the minimum required of 1 hour.	High	Within 2 working days from the reporting of issue	No penalty is imposed.
			Within 3 working days from the reporting of issue	2% of the value of UPS.
			Within 4 working days from the reporting of issue	4% of the value of UPS.
			More than 4 working days from the reporting of issue	6% of the value of the UPS, subject to a maximum of 7 days. After 7 days Bidder shall replace the UPS with a new one. If not, equal amount will be deducted from Performance Bank Guarantee.