

S. No.	Chapter	QUESTION_TEXT	OPTION_1	OPTION_2	OPTION_3	OPTION_4	Answer
1	Chapter 1: Introduction to UIDAI and Aadhaar	Who among the following had established UIDAI by passing Aadhaar Act, 2016	State Government	Government of India	Registrars	Enrolment Agency	2
2	Chapter 1: Introduction to UIDAI and Aadhaar	When was UIDAI established as Statutory Authority under Ministry of Electronics and I.T ?	28th January, 2009	29th September, 2010	12th September, 2015	12th July, 2016	4
3	Chapter 1: Introduction to UIDAI and Aadhaar	Which organisation is responsible for issuing UID?	Election Commission	Planning Commission	MeitY	UIDAI	4
4	Chapter 1: Introduction to UIDAI and Aadhaar	Why was UIDAI created ?	To Provide robust technology to eliminate duplicate and fake identities, and	to provide identity that can be verified and authenticated in an easy, cost-effective way	To make another Identification Document	Both 1 & 2	4
5	Chapter 1: Introduction to UIDAI and Aadhaar	When was the Aadhaar Enrolment /Update Regulation 2016 published in official gazettee	28th January, 2009	29th September, 2010	12th July, 2016	12th September 2017	4

<b>6</b>	Chapter 1: Introduction to UIDAI and Aadhaar	What do you mean by Aadhaar Enrolment/Update Process	The process, to collect demographic and biometric information from individuals by the enrolment agencies for the purpose of issuing Aadhaar numbers to such individuals under the Aadhaar Act.	Process to collect personal information of the resident to issue Identification Number	Process to collect financial information like PAN number, Bank A/c no. to issue Identification Number	None of the above	<b>1</b>
<b>7</b>	Chapter 1: Introduction to UIDAI and Aadhaar	What is the process of capturing resident data both Demographic and Biometric for generation of Aadhaar called?	Authentication	Enrolment	Identification	Presentatio n	<b>2</b>
<b>8</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is any entity authorised or recognised by the Authority for the purpose of enrolling individuals through Enrolment Agency.	Introducer	Enrolling agency	Agency	Registrar	<b>4</b>
<b>9</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is any entity engaged by the Registrar for the purpose of enrolling individuals.	Introducer	Enrolment Agency	Supervisor/Oper ator	Registrar	<b>2</b>

<b>10</b>	Chapter 1: Introduction to UIDAI and Aadhaar	The Verifier/Certifier is the personnel appointed by _____ for verification of documents at enrolment centres.	Operator	Introducer	Registrars	Enrolling agency	<b>3</b>
<b>11</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is the place where the Aadhaar Enrolment/Update is conducted by Certified Operator/Supervisor	Enrolment Center	Exam Center	Hospital	School	<b>1</b>
<b>12</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is a certified personnel employed by Enrolment Agencies to execute the process of enrolment /update at the enrolment centers	Enrolment Operator	Enrolment Supervisor	Introducer	Both 1 & 2	<b>2</b>
<b>13</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Who among the following ensures that only trained and certified persons handle the enrolment/update process?	UIDAI	Operator	Supervisor	Enrolment Agency	<b>4</b>
<b>14</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is responsible to conduct the Certification exam for the role of Operator/Supervisor	Introducer	Enrolment Agency	Testing and Certification Agency	Registrar	<b>3</b>
<b>15</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is a person registered with the Registrar and Authority who confirms the identity of a person who does not have any valid POI and POA.	Operator	Introducer	Enrolling agency	Agency	<b>2</b>
<b>16</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is a person registered with the Registrar and Authority who confirms the identity of a person who does not have any valid POI and POA.	Operator	Introducer	Enrolling agency	Agency	<b>2</b>

<b>17</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Who are applicable to can get the Aadhaar Enrolment/Update done?	Operator	An individual who has resided in India for a period or periods amounting in all to one hundred and eighty-two days (182) or more in the twelve months immediately preceding the date of	NRI	None of the above	<b>2</b>
<b>18</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Enrolment Identification Number (EID) is ____-digit number allocated to residents at the time of enrolment.	10	12	15	28	<b>4</b>
<b>19</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Resident is an individual who has resided in India for a period or periods amounting in all to ____ days or more in the twelve months immediately preceding the date of application for Aadhaar Enrolment/Update.	32	61	123	182	<b>4</b>
<b>20</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Which of the following contact numbers can a resident call for resolutions to their concerns or grievances related to Aadhaar?	1947	2009	140	108	<b>1</b>

<b>21</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Aadhaar is unique because _____.	No two residents will have the same Aadhaar number	A family can get a unique recognized ID	A person can avail two Aadhaar numbers	None of the above	<b>1</b>
<b>22</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Which of the following is NOT a component of enrollment setup?	Computer	Biometric device	Bomb detector	Iris scanner	<b>3</b>
<b>23</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Which of the given is true about Aadhaar?	An individual can obtain multiple Aadhaar numbers	Aadhaar collects financial information of residents	Aadhaar can be used as Proof of Citizenship	Aadhaar enables resident's identification subject to successful "Authentication"	<b>4</b>
<b>24</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Aadhaar uses which of the given to uniquely identify the resident?	Name and Address of the resident	Fingerprints	Iris	Both 2 & 3	<b>4</b>
<b>25</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Which of the given is true about Aadhaar?	It is just another card	Will collect and record demographic and biometric information for generation of Aadhaar	Aadhaar will replace all other IDs	Will collect profiling information, such as caste, religion, language	<b>2</b>
<b>26</b>	Chapter 1: Introduction to UIDAI and Aadhaar	_____ is a document to convey the Aadhaar number to a resident.	Aadhaar letter	CIDR	UID	Aadhaar number	<b>1</b>

<b>27</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Aadhaar will be used to prove citizenship.	TRUE	FALSE			<b>2</b>
<b>28</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Aadhaar will cover all residents of India who are residing in India for 180 days from the date of Aadhaar enrolment/update	TRUE	FALSE			<b>1</b>
<b>29</b>	Chapter 1: Introduction to UIDAI and Aadhaar	The vision of UIDAI is to empower residents of India with a unique identity and a digital platform to authenticate anytime, anywhere.	TRUE	FALSE			<b>1</b>
<b>30</b>	Chapter 1: Introduction to UIDAI and Aadhaar	Aadhaar is a 15-digit number.	TRUE	FALSE			<b>2</b>
<b>31</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which person or Entity among the following is eligible to become a registrar?	Any individual	Any Entity under central Govt. Ministry, State Government	Any citizen of India	Any individual capable of running a business	<b>2</b>
<b>32</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should be avoided/not to be done by the registrar?	Responsible for field level execution, monitoring and audit	Display adequate information about Aadhaar enrolment and update on their websites	Use the information collected during enrolment for any purpose other than Aadhaar Enrolment/Update	Allow UIDAI reasonable access to the premises occupied by it in case required	<b>3</b>

<b>33</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall at all times abide by the Code of Conduct as specified in _____ for Aadhaar Enrolment/Update.	Aadhaar Act 2016 and Aadhaar Regulations	GFR Rules	Both I and II	None of the above	<b>1</b>
<b>34</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who among the following is responsible for evaluating the applications of agencies and empanel the eligible agencies as enrolling agencies- EA?	Central Ministry	Registrar and UIDAI	Both I and II	UIDAI	<b>2</b>
<b>35</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	What are the basic responsibility of Registrar?	Adherence to Aadhaar Act 2016 and Aadhaar Regulations	Hire/engage Enroling Agency and monitor its functioning	Ensure that any Enrolment agency and/ or person employed or appointed by them to conduct the enrolment and update operations are certified	All of the above	<b>4</b>
<b>36</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which person or Entity among the following is eligible to become a Enroling Agency?	Any individual fullfilling the condition mentioned in RFE for Enrolment Agency specified by Registrar/UIDAI	Any individual capable of running a business	Any cerfied Operator /Supervisor	Any individual who own a Aadhaar Enrolment/ Update Device	<b>1</b>

37	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following criteria should an individual qualify to be eligible for a supervisor role? I. Should be of age 18 years and above II. Shall be 10+2 pass III. Should have Aadhaar number IV. Should have obtained "Supervisor Certificate" from a Testing and Certification Agency v. Should have obtained a certificate in Basics of Computers	I,II and III	I, III and IV	I,II, III and IV	All the given options	3
38	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should an individual possess before starting his/her role as EA supervisor?	Should possess Basics in Computer Education Certificate	Should be a graduate	Should be comfortable with local language keyboard and transliteration	Should be a prominent person within the given region	3
39	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who among the following is responsible for setting up of the laptop/desktop with Aadhaar client installed and tested at Enrolment Center?	Authority	Registrar	Operator/Supervisor	IT technician	3
40	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Supervisor must submit his/her "On boarding Form" along with the required documents to the Enrolment Agency, which in turn submits the form to _____ concerned for verification.	Authority's Regional Offices	Verification officer	Another supervisor	Registrar Office	1



41	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who among the following is considered as enrolled user during the operator/supervisor on-boarding?	A user who introduces other residents who cannot produce POI or POA	A user who has filled the enrollment form to get Aadhaar	A user who has appeared at an enrolment centre to get enrolled for Aadhaar	Operator/S upervisor whose biometric verification is successfully completed and stored in the Enrolment Client	4
42	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	In case of Introducer-based enrolment, which of the given additional information shall be collected? I. Introducer's signature II. Introducer's thumb impression III. Introducer's Aadhaar number	Only I	Only II	Both II and III	All the given options	4
43	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	As part of managing the enrolment centre, which of the following should a "Supervisor" do?	"Sign off" every enrolment on Aadhaar client	Use "Find Aadhaar Facility" to ensure fresh residents have never enrolled	Ensure that the Operator provides his/her biometric confirmation after every Aadhaar enrolment/update	All the given options	4

<b>44</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Supervisor also ensures that enrolment stations are synched at least once in every _____.	10 days	15 days	20 days	Month	<b>1</b>
<b>45</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should a supervisor ensure to backup, sync and export data? I. Take backup of all the enrolment data twice a day to external hard disk II. Send all the day-to-day enrolment details to your personal email ID III. Sync enrolment stations at least once in every 10 days IV. Maintain a register for data exported V. Save all the data on Google cloud	I, II and IV	I, III and IV	II, III, IV and V	All the given options	<b>2</b>
<b>46</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	At the end of the day, supervisor should allow the operator to review the Enrolment packets created by him?	TRUE	FALSE			<b>2</b>
<b>47</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	In case of any error found in the enrolment data entered, which of the following should be done?	Use discretion to fill in the details correctly	A supervisor needs to identify the correct data	Inform the resident to come to the enrolment centre within correction time frame	Go to the resident's house and collect the right details	<b>3</b>

<b>48</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following actions should a supervisor do after day-end review?	Sign off by giving his/her fingerprint	Send a mail to authority	Send bulk SMSes to the residents enrolled for the day	Ask operator to sign off by giving his/her fingerprint	<b>1</b>
<b>49</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	A supervisor monitors and audits the functions at the enrolment centre. How does the audit feedback help the entire team?	Remove the under-performing operators	Cut the pay of the operators whose performance is not up to the benchmark	Identify the areas of improvement of enrolment operations and data quality	Escalate the matters to the Authority	<b>3</b>
<b>50</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who is an operator/supervisor?	A person who handles the functions of an enrolment agency like cleaning, electricity connection ect.	A mediator between the Authority and enrolment agency	An individual employed by an Enrolment Agency to execute enrolment at the enrolment stations	A resident who comes to the enrolment agency to get enrolled for Aadhaar	<b>3</b>

<b>51</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following is the eligibility criteria for an individual to work for the role of operator/supervisor?	Person should be between 18 and 21 years of age	Person should be a graduate	Person should be expert in JAVA	Person should have obtained "Operator/ Supervisor Certificate" from a Testing and Certification Agency	<b>4</b>
<b>52</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should an operator/supervisor must ensure when checking resident's Aadhaar enrolment or Update form?	Has resident's thumbprint	Has operator's thumbprint	Has verifier's signature	Has the introducer's or HOF's signature	<b>3</b>
<b>53</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Operator should make sure that the resident's screen is off when capturing his/her biometrics and Iris.	YES	NO			<b>2</b>
<b>54</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Operator should ask the resident to cross check the data being entered and review demographic data with resident before signing off.	TRUE	FALSE			<b>1</b>
<b>55</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	In case of Anganwadi Asha worker who wants to be a CELC operator, what should be his/her minimum qualification?	10th Pass	12th Pass	Graduate	Diploma holder	<b>1</b>
<b>56</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who among the following has the authority to approve or reject the onboarding of operators?	Any other operator	UIDAI Regional Office	Supervisor	Resident	<b>2</b>

<b>57</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following is used to enrol a child?	CELC tablet	Any desktop computer with CELC client installed	Any laptop with CELC client installed	Enrolment form	<b>1</b>
<b>58</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following is done to add a CELC operator in the Aadhaar client software?	Take the operator's original identity proof documents	Take the operator's signature	Take the operator's biometrics	Take the operator's original qualification certificates	<b>3</b>
<b>59</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who is a verifier?	One who verifies if the given biometrics are right	One who verifies the documents and Enrolment/Update Form submitted by the resident	One who verifies that the resident is enrolling for the first time	One who ensures that the resident is at least a graduate before enrolling	<b>2</b>
<b>60</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who among the following are well suited for the role of verifier?	Private school teachers	Retired Government officials	Well-educated housewives	Military personnel	<b>2</b>
<b>61</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following documents submitted by resident is acceptable for verification purpose as POA?	Original educational qualification documents	Photocopy of PAN card attested by a Gazetted officer	Electricity bill not older than 3 months	All the given options	<b>3</b>

<b>62</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	In which of the following instances can a verifier refuse verification?	If he finds that the details in a document are edited	If the photocopy of education qualification certificate is submitted	If the resident submits electricity bill as proof of address	Both 1 and 2	<b>4</b>
<b>63</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	POI requires a document containing the resident's name and _____.	Mobile number	Residential address	E-mail address	Photograph	<b>4</b>
<b>64</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	A resident approached you for Aadhaar enrolment. The resident's name in the POI is Chandra Prasad, whereas in the POA, it is Chandra Shekar. What would you do in such a case?	Enter the name as Chandra Prasad	Enter the name as Chandra Shekar	Enter the name as Chandra Shekar Prasad	Reject the application	<b>4</b>
<b>65</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	What would you do in case the two documentary proofs produced by the enrollee have variation in the same name?	Enter the name as given in educational qualification	Enter the resident's full name	Enter the name as suggested by the resident	Enter the name as recorded in POA document	<b>4</b>
<b>66</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should operator do before taking his role as operator?	Complete his studies and not engage in any other education-related activities during his tenure	Read the complete Training Material on Aadhaar Enrolment/Update available on Authority's website and get certified	Get trained on software technologies like C and Java	All the given options	<b>2</b>

<b>67</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Supervisor must ensure that staff at the centre do not ask for any additional money except for the prescribed fee.	TRUE	FALSE			<b>1</b>
<b>68</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Any serving /retired official both from Government and PSUs including Banks not below the rank of _____ may be allowed to be deployed as verifiers.	Group A	Group B	Group C	Managers	<b>3</b>
<b>69</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following items of information is only collected for records and no verification will be carried out?	Information on parents, in case of adults	Information on education qualifications	Information related to address in case of child	Information related to parents in case of a child	<b>1</b>
<b>70</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should be done to establish the relationship between HoF and the family members?	Verify the POR document	Interview the family members	Ask for DNA report	Verify with the neighbours of the family	<b>1</b>
<b>71</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Head of Family must always accompany the family member when the family member is getting enrolled.	TRUE	FALSE			<b>1</b>
<b>72</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	It is not mandatory to verify the HoF details in the Enrolment/ Update Form in case of HoF-based verification.	TRUE	FALSE			<b>2</b>
<b>73</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	It is not essential to mention the relationship details in case of HoF-based enrolments.	TRUE	FALSE			<b>2</b>

<b>74</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	In case of Introducer-based enrolment, only introducer's name as additional information is required.	TRUE	FALSE			<b>2</b>
<b>75</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	It is mandatory to note the religion and caste when enrolling a resident for Aadhaar.	TRUE	FALSE			<b>2</b>
<b>76</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	In case of Head of Family based enrolment, the HOF's Aadhaar number should be verified against his/her Aadhaar letter.	TRUE	FALSE			<b>1</b>
<b>77</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Residential address is an additional demographic information required for enrolment.	TRUE	FALSE			<b>2</b>
<b>78</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Who among the following can be an "Introducer"?	Registrar's employee	Head of the family	Any Indian citizen	A farmer	<b>1</b>
<b>79</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Name is a demographic information required to be provided during enrolment.	TRUE	FALSE			<b>1</b>
<b>80</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Gender is a demographic information required to be provided during enrolment.	TRUE	FALSE			<b>1</b>
<b>81</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The operator should take the resident's mobile number mandatorily and enter the same in enrolment form.	TRUE	FALSE			<b>2</b>



<b>82</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	An operator should capture GPS coordinates at the start of enrolment every day.	TRUE	FALSE			<b>1</b>
<b>83</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following demographic information shall be collected from all individuals undergoing enrolment, other than children below five years of age?	Name Mobile number Height Eye colour	Name Gender Birth certificate Mother's birth certificate	Name Date of birth Gender Residential address	Name Place Height Mobile number	<b>3</b>
<b>84</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	A resident, Bhaktiyar Rahul Sharma has approached you for enrollment. Which of the following is the right way for entering his name in the system?	B. R Sharma	B. Rahul Sharma	Bhaktiyar Rahul Sharma	BRS	<b>3</b>
<b>85</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Sukumar Raj Pal has approached you to get enrolled for Aadhaar. You find that his graduation certificate, which is submitted as POI has Sukumar Raj Pal and whereas electricity bill, which is submitted as POA has Raj Sukumar Pal. In this case, what should be the name entered in Aadhaar enrollment form?	RS Pal	Raj Sukumar Pal	Sukumar Raj Pal	As declared by the resident	<b>4</b>

<b>86</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should an operator ensure before starting his/her day? I. Ensure the date and time on the system is current date and time II. Capture GPS coordinates III. Send SMS to all the residents in the region to come and enroll IV. Ensure that the station layout is as per Authority guidelines	I, II and III	I and III	III and IV	I, II and IV	<b>4</b>
<b>87</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority may authorise Registrars to charge _____ from the residents, not exceeding an amount specified by the Authority, for update of demographic information and biometric information.	Convenience fee	Registrar fee	Observer's fee	Introducer's fee	<b>1</b>
<b>88</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following software can be used for updating Mobile number or email ID?	Update Client Lite	ECMP	CELP	None of the given	<b>1</b>
<b>89</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall require the biometric information of children to be updated upon attaining _____ of age and _____ of age in accordance with the procedure specified by the Authority, which is a mandatory update for children.	Two years, twelve years	Five years, fifteen years	Ten years, eighteen years	Four years, sixteen years	<b>2</b>

<b>90</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following should operator ensure during enrolment or update process?	Enrolment or update form is uploaded	Supporting documents and signed slips are uploaded	All documents are returned to the resident after enrolment	All the given options	<b>4</b>
<b>91</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	What is the key responsibility of a CELC operator?	To check Enrolment and update Form only	To enrol or update only			<b>2</b>
<b>92</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following software can be used for updating demographic or biometric details?	Update Client Lite	ECMP	CELP	API	<b>2</b>
<b>93</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following certificates a CELC operator should have obtained?	Diploma in Software Technology	Certificate in Basics of Computers	CELC Operator Certificate	Enrolment Operator Certificate	<b>3</b>
<b>94</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following statements is TRUE about Introducers? I. Introducers will be linked to a Registrar II. Introducers must not have a criminal record III. Introducer should be the head of the family IV. Introducer must be above 18 years V. Introducer can only introduce people within the Registrar's jurisdiction	I, III and V	I, II, IV and V	II and IV	II, IV and V	<b>2</b>

<b>95</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Verifier should ensure that the name in the PoA document matches with the name in the PoI document.	TRUE	FALSE			<b>1</b>
<b>96</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Whose name should be given in "Care of" field?	Child's name	Any person who is 18 years old and above	Mother's name	Head of the family	<b>4</b>
<b>97</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following is mandatory when enrolling a child?	Parent's Aadhaar number	Parent's educational qualification certificate	A signature of gazetted officer on child's birth certificate	Introduction from an introducer	<b>1</b>
<b>98</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following is an unacceptable act from the introducer?	Helping a resident enrol for Aadhaar	Introducing the resident to the Aadhaar operator	Confirm the identity and address of the resident	Helping resident to impersonate his father	<b>4</b>
<b>99</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Introducers have to provide their biometric on Aadhaar client to endorse a resident's enrolment.	TRUE	FALSE			<b>1</b>
<b>100</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Other service providers may be appointed or engaged by the Authority from time to time for discharging any function related to the _____ enrolment process or updating of information.	Biometric	Audit	Identity proof	Resident	<b>4</b>
<b>101</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall provide _____ using which the Registrar can onboard an empanelled enrolling agency to the CIDR.	Database of resident details	Enrolment ID	Open Request for Empanelment	Enrolling Agency Code	<b>4</b>

<b>102</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Enrolling Agencies shall at all times abide by the _____ for service providers as specified in Schedule V of these regulations.	Ethics	Code of Conduct	Values	Guidelines	<b>2</b>
<b>103</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	If the identified Introducer is ready to work as an Introducer, he/she will have to _____ to being an Introducer for the purpose of enabling Aadhaar enrolments.	Submit his original POI certificates	Sign resident's enrolment form	Give a written consent	All the given options	<b>3</b>
<b>104</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall be responsible for field level execution, monitoring and audit.	TRUE	FALSE			<b>1</b>
<b>105</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall use the information collected during enrolment for any purpose other than uploading information to the CIDR.	TRUE	FALSE			<b>2</b>
<b>106</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars are permitted to sub-contract enrolment functions by enrolling agencies to third parties.	TRUE	FALSE			<b>2</b>
<b>107</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Service providers shall make best efforts to protect the interests of ____	Registrars	Observers	Residents	Agency	<b>3</b>
<b>108</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall empanel the enrolling agencies through _____.	Open RFE process	Observer	Registrar	UIDAI	<b>1</b>

<b>109</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars may permit field level manpower to be hired through third parties.	TRUE	FALSE			<b>1</b>
<b>110</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall provide an Enrolling Agency Code using which the Registrar can onboard an empanelled enrolling agency to the _____.	UIDAI	Aadhaar	CIDR	DeitY	<b>3</b>
<b>111</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The enrolling agencies can use the information collected during enrolment for any purpose other than uploading information to the CIDR.	TRUE	FALSE			<b>2</b>
<b>112</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Service providers shall follow maker-checker concept in their activities to ensure accuracy of enrolment and update data.	TRUE	FALSE			<b>1</b>
<b>113</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall be appointed by the Authority, through _____, for enrolment and update of residents across the country, and could include entities which interact with residents in the usual course of implementation of their programmes.	CSC e-Governance services	MOUs or agreements	Field level execution	Online mode	<b>2</b>
<b>114</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	_____ shall be responsible for field level execution, monitoring and audit.	Service providers	Enrolling agencies	Registrars	Supervisors	<b>3</b>

<b>115</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall not use the information collected during enrolment for any purpose other than uploading information to the _____.	CIDR	UIDAI	CSC e-Governance services	RFE	<b>1</b>
<b>116</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall provide a/an _____ using which the Registrar can on-board an empanelled enrolling agency to the CIDR.	One-Time Password	Unique Verification Code	Enrolling Agency Code	Identification Number	<b>3</b>
<b>117</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The enrolling agencies empanelled by the Authority prior to establishment of the Authority under the Act shall be deemed to have been empanelled as _____ by the Authority under the Act.	Chairperson	Member-Secretary	Representative of local NGOs	Enrolling agencies	<b>4</b>
<b>118</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall empanel the enrolling agencies through a/an _____ process.	Central Identities Data Repository	Enrolment ID	Open Request for Empanelment	Enrolling Agency Code	<b>3</b>
<b>119</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Without prejudice to action that may be taken under the Act, violation of any regulation, process, standard, guideline or order by any service provider or other person may result in _____ of the activities of such service providers.	Execution	Immediate suspension	Penalty	Termination	<b>2</b>
<b>120</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	The Authority shall monitor the enrolment activities of the _____.	Registrars	Enrolling agencies and the operators	Supervisors and other personnel associated with enrolment	All of the given	<b>4</b>

<b>121</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	_____ may be appointed or engaged by the Authority from time to time for discharging any function related to the resident enrolment process or updating of information.	Testing and certification agencies	Other service providers	Registrars	CIDR	<b>2</b>
<b>122</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall allow the Authority reasonable access to the premises occupied by it for examining any books, records, documents and computer data for the purpose of _____.	Accounting	Financial administration	Audit	Compliance	<b>3</b>
<b>123</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall display on their websites adequate and appropriate information about enrolment and update services, including contact details of persons and services available to _____.	NRIs	Authorised people	Residents	Observers	<b>3</b>
<b>124</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Which of the following are eligible entities for appointment as registrars?	State or Union Territory Governments, Central ministries and departments, agencies under them	Public Sector companies of Central or State Governments	Public Sector banks and regulated entities including National Securities Depository	All of the given	<b>4</b>
<b>125</b>	Chapter 2: Registrars, Enrolling Agencies and Enrolment Staff	Registrars shall not permit sub-contracting of enrolment functions by enrolling agencies to _____.	Member Secretary	Service Providers	Third Parties	Observers	<b>3</b>



<b>126</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	The Registrars and Enrolling Agencies shall only use the Enrolment/Update software provided or authorised by the .	Operator	UIDAI	Supervisor	Resident	<b>2</b>
<b>127</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ coordinates the on-boarding process of Operator/Supervisor with Registrars and EAs.	Operators	Observers	Authority Head Office or Auhority's Regional Office	Enrolment agencies	<b>3</b>
<b>128</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ to capture coordinates of the Enrolment Device needs to available at all times.	Television	GPS Device	FM Radio		<b>2</b>
<b>129</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ monitors the approval of Enrolment Centre plan and may intervene where required.	Registrar	Authority Head Office or Auhority's Regional Office	Observer	Operator	<b>2</b>
<b>130</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ declares enrolment station deployment plans, that is, when and where the centres will be established before opening any Enrolment Center	Registrar	Authority's Regional Office	Enrolment agency	Observer	<b>3</b>
<b>131</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ needs to ensure and prove that they have certified the active operators, requisite machines and hardware to be deployed at Enrolment Center.	Registrar	Authority's Regional Office	Introducer	Enrolment agency	<b>4</b>
<b>132</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ updates Enrolment Centre information on the UIDAI portal.	Enrolment agency	Authority's Regional Office	Introducer	Registrar	<b>1</b>

<b>133</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ needs to be connected to the internet during the process of on-boarding.	Enrolment client	Operator, supervisor, introducer	Registrar	Introducer	<b>1</b>
<b>134</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	Enrolment client needs to be connected to the _____ during the process of on-boarding of Enrolment Staff.	Ethernet	Registrar	Internet	Observer	<b>3</b>
<b>135</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	Enrolment agencies will have to undergo an on-boarding process for _____.	Authority's Regional Office	Self, Enrolment stations and Enrolment Staff	Completion of enrolment	Updation activities	<b>2</b>
<b>136</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	For on-boarding of Operator/Supervisor, the user-credential file generated is a digitally signed _____ file.	.mp3	.docx	.xls	.xml	<b>4</b>
<b>137</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	If verification of user's biometric details is successfully completed with his/her Aadhaar details and stored in local database, he is a _____ user.	On-boarded	Enrolled	Both (1) and (2)	Not-enrolled	<b>3</b>
<b>138</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	When the quality of biometrics is above threshold, _____ will be shown to user confirming his/her approval.	Pass indicator	Left slap	Right slap	Two thumbs	<b>1</b>
<b>139</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	After biometrics of Operator/Supervisor are captured on Enrolment Client, authentication request is send to _____ server.	Registrar	Enrolment station	Authority's	Enrolment agency	<b>3</b>

<b>140</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	_____ is not required while un-boarding/disassociation of the Operator/Supervisor.	Status of entity	Pass Indicator	Status	Biometrics confirmation	<b>4</b>
<b>141</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	Only after successful verification of biometrics of Operator/Supervisor with CIDR, the User _____ is allowed to proceed.	Enrolment button	On-boarding	Disassociation	Authentication	<b>2</b>
<b>142</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	Authority HQ or Authority's Regional Offices coordinate with _____ the on-boarding process of Enrolment Staff.	Enrolment stations	Enrolment clients	Registrars and enrolment agencies	Observers and introducers	<b>3</b>
<b>143</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	During local biometric verification, the biometrics provided by the _____ are verified from the biometrics stored in the enrolment client.	Enrolment agency	Operator/Supervisor	Registrar	User	<b>2</b>
<b>144</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	If the verification of user's biometric details is not successfully completed and not stored in the local database, it will appear as _____ in status.	On-board	Enrolled	Not enrolled	Withheld	<b>3</b>
<b>145</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	Enrolment agency will update Enrolment Centre information on the _____ portal. The latest URL needs to be confirmed by the _____.	Enrolment station, registrar	Operator/Supervisor, Authority's Regional Offices	QAMIS Portal, Nodal officer	MNREGA website, enrolment agency	<b>3</b>
<b>146</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	For _____ and _____, on-boarding and local biometrics verification is mandatory for login onto the Enrolment Client.	Introducer, registrar	Operator, Supervisor	Enrolment agency, Enrolment client	Introducer, Registrar	<b>2</b>

<b>147</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	During authentication, biometrics of the Operator/Supervisor are compared against the biometric provided by them during the time of their own	Association	Enrolment	Disassociation	Hiring	<b>2</b>
<b>148</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	The Enrolment Client check that the Operator/Supervisor are not _____ or _____ and restrict them from on-boarding.	Suspended, Blacklisted	Associated/On-boarded	None of the above	Both (1) and (2)	<b>4</b>
<b>149</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	The Operator/ Supervisor can be onboarded on mutiple Enrolment Client without de-association	TRUE	FALSE			<b>2</b>
<b>150</b>	Chapter 3 : On-Boarding Enrolment Agency and Enrolment Staff	Blacklisted Operator/Supervisor can be allowed to work using different Certificate	TRUE	FALSE			<b>2</b>
<b>151</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What is the waiting time for Aadhaar generation?	1 to 2 weeks	Within 7 days	upto 90 days	6 months	<b>3</b>
<b>152</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What are the different types of Aadhaar Enrolment	Document-based enrolment	Document Based, Introducer Based, Head of Family Based and Child Enrolment	Physical Enrolment	Online Enrolment	<b>2</b>
<b>153</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which form needs to be filled by the resident for Aadhaar Enrolment	Aadhaar Enrolment/Correction Form	Matriculation Form	Registration Form	Application Form	<b>1</b>

<b>154</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Mutiple Aadhaar Numbers are generated in case of mutiple Enrolments	TRUE	FALSE			<b>2</b>
<b>155</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Aadhaar Number will be generated in 1 day	TRUE	FALSE			<b>2</b>
<b>156</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Acknowlegement Slip provided to the resident after Aadhaar Enrolment contains _____	EID (Enrolment ID)	Aadhaar Number	Photo of Enrolment Operator	Photo of Proof of Address and Proof of Identity	<b>1</b>
<b>157</b>	Chapter 4 : Aadhaar Enrolment / Update Process	There is only one type of Aadhaar Enrolment i.e Document Based Enrolment	TRUE	FALSE			<b>2</b>
<b>158</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Who among the following is eligible to avail Aadhaar?	Any citizen of India	Any individual who is 18 years and above	Any resident who resided in India for a period of 182 days or more	Any citizen of India who is a graduate	<b>3</b>
<b>159</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Any resident who resided in India for a period of 182 days or more who posses required documents is eligible for Aadhaar Enrolment	TRUE	FALSE			<b>1</b>
<b>160</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Any citizen of India, even those who have been residing in a foreign country for the last one year, are eligible for Aadhaar.	TRUE	FALSE			<b>2</b>
<b>161</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Any resident who do not have any document or eligible for other types of enrolment can also be enrolled	TRUE	FALSE			<b>2</b>

<b>162</b>	Chapter 4 : Aadhaar Enrolment / Update Process	In case of omission of Aadhaar number for reasons other than multiple Aadhaar numbers having been issued, residents shall be required to re-enrol.	TRUE	FALSE			<b>1</b>
<b>163</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following are mandatory in Document-based Enrolment?	The resident submits his POI (mandatory), POA (mandatory) and POR (optional)	An elected local body introduces the resident to the operator	The father introduces his child	All the given options	<b>1</b>
<b>164</b>	Chapter 4 : Aadhaar Enrolment / Update Process	In which of the following types of enrolments involves resident submitting POI, POA and POR documents?	Document-based enrolment	Introducer-based enrolment	Head of the family based enrolment	Child enrolment	<b>1</b>
<b>165</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following items of information related to introducer is captured in introducer-based enrolment? I. Introducer's name II. Introducer's Aadhaar number III. Introducer's family details IV. Introducer's educational qualification V. Biometric information of introducer	I, II and III	II, III and IV	I, II and V	All the given options	<b>3</b>

<b>166</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Who can become Introducer for facilitating Introducer Based Enrolment?	Operator/Supervisor	(a)Registrars' Employees (b)Elected local body members (c)Members of local administrative bodies	(a)Influencers such as teachers (b) Anganwadi Worker © Representative of NGO	Both (2) & (3)	<b>4</b>
<b>167</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Can Operator/Supervisor can become Introducer ?	NO	YES			<b>1</b>
<b>168</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following refers to introducer-based enrolment?	The resident submits his POI, POA and POR documents	A health worker refers the resident to the operator	The father introduces his child	All the given options	<b>2</b>
<b>169</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Who among the following is eligible for child enrolment?	Any child who is at least 4 years old and above	Any child who is attending school	Any child who is less than 5 years of age	Any child who is between 5 and 16 years of age	<b>3</b>
<b>170</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Any adult can be enrolled as a Child without capturing the Biometric Information, if the resident suggest.	TRUE	FALSE			<b>2</b>
<b>171</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Biometric information is required for enrolment from all individuals including children below 5 years of age.	TRUE	FALSE			<b>2</b>
<b>172</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following information is NOT required when enrolling for Aadhaar?	Caste	Name	Address	Age	<b>1</b>

<b>173</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following items of information is captured in HOF-based enrolment? I. Name of Head of the Family II. Proof of Relationship (PoR) of resident and HoF III. Head of Family's Aadhaar number IV. Biometric confirmation of the Head of Family at time of enrolment	I, II and III	II, III and IV	I and IV	All the given options	<b>4</b>
<b>174</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What are the mandatory Document for Head of the Family based enrolment?	Proof of Relation (PoR) of resident and Head of the Family	Head of Family Aadhaar Number	Qaulification Proof of Resident	Both (1) & (2)	<b>4</b>
<b>175</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What are the mandatory Document for Child Enrolment?	Date of Birth Proof	Aadhaar Number of any one parent	Proof of Relation of child and parent	All the given options	<b>4</b>
<b>176</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What address will be mentioned in the Enrolment Form in case of Child Enrolment	Address of Enrolment Center	Address of the linked parent	Address of Hospital where the child is born	All the given options	<b>2</b>
<b>177</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Operator can charge any amount as he wants for the Aadhaar Enrolment	TRUE	FALSE			<b>2</b>
<b>178</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Cost of Fresh Enrolment and Mandatory Biometric update are charged from the resident	TRUE	FALSE			<b>2</b>
<b>179</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What actions will be taken against the Operator/Supervisor for charging more amount of money as prescribed by the Authority	Blacklisting	FIR	Warning	Either (1) & (2)	<b>4</b>



<b>180</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following refers to biometric details of a resident?	Facial image	All ten fingerprints	Scans of both irises	All of the given	<b>4</b>
<b>181</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following refer to demographic details of a resident?	Email ID and Mobile Number	Finger impression	Iris scan	All the given options	<b>1</b>
<b>182</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Demographic Information required for Aadhaar Enrolment include the following	Race and Caste	Name, Address, Gender , Date of Birth, email and mobile number	Income of resident	Medical history of resident	<b>2</b>
<b>183</b>	Chapter 4 : Aadhaar Enrolment / Update Process	The enrolment operator shall _____.	Collect hard copies of supporting documents submitted by the resident along with the Enrolment Form	Capture the biometric information, Demographic Information using the Enrolment software provided or approved by the Authority	Scan and store the hard copies with biometric and demographic details submitted by the resident in local harddisk	Collect and record the demographic information in physical register	<b>2</b>
<b>184</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Which of the following requires mandatory update?	Correcting the name of the resident	Updating the email Id	Biometric information of child who has attained 5 years of age	Updating phone number	<b>3</b>

<b>185</b>	Chapter 4 : Aadhaar Enrolment / Update Process	What is de-duplication process in Aadhaar Generation Process?	Checking and rejecting any duplicate enrolments	Copying the enrolment information as backup	Checking if any other person has the same address and rejecting the same	All the given options	<b>1</b>
<b>186</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Identify the correct order of Aadhaar generation process. I. Reject any duplicate enrolments II. Upload the enrolment packet to CIDR III. Authority generates the number IV. Aadhaar number is communicated to the resident V. Authority processes the enrolment data received	II, III, V, I and IV	III, I, IV, V and II	II, V, I, III and IV	II, I, V, III and V	<b>3</b>
<b>187</b>	Chapter 4 : Aadhaar Enrolment / Update Process	In the event a resident does not possess any of the required supporting documents of proof, enrolment may be carried out through the _____ mode(s).	Introducer-based enrolment, Head of Family (HoF) based enrolment	Operator-based enrolment, Other enrolments	Software provided enrolment, Electronic format-based enrolment	EID-based enrolment, Authority-based enrolment	<b>1</b>
<b>188</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Mandatory biometric update for child is _____.	Free of cost	Rs. 10	Rs. 15	Rs. 20	<b>1</b>
<b>189</b>	Chapter 4 : Aadhaar Enrolment / Update Process	In which of the following modes should be used resident to update his/her biometric details?	Online mode	Visiting enrolment centre	All the given options		<b>2</b>

<b>190</b>	Chapter 4 : Aadhaar Enrolment / Update Process	How can a resident track the status of updates made to his/her Aadhaar details on Authority's website?	Using Aadhaar Number only	Using EID printed on Acknowledgement Slip or URN generated through SSUP Portal	Using mobile number only	Details will be sent to the resident's email ID	<b>2</b>
<b>191</b>	Chapter 4 : Aadhaar Enrolment / Update Process	The Aadhaar number may be communicated to residents in physical form, which includes	E-mail	Website	SMS	Letter	<b>4</b>
<b>192</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Aadhaar Update request at Enrolment Center is confirmed only after _____ of the resident.	Aadhaar based Biometric Confirmation	Signature	Photograph of the resident	Verbal Confirmation	<b>1</b>
<b>193</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Email Id and Mobile Number can be updated in Aadhaar Database by following mode?	Visiting Enrolment Center	SSUP Portal	Both the given options		<b>1</b>
<b>194</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Address of the resident can be updated in Aadhaar Database by following mode(s)	Visiting Enrolment Center	SSUP Portal	All the given options		<b>3</b>
<b>195</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Registered Mobile Number of the resident is mandatory to update Address through Online Mode- SSUP Portal	TRUE	FALSE			<b>1</b>
<b>196</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Registered Mobile Number of the resident is mandatory to update new mobile number through Online Mode- SSUP Portal	Mobile Number cannot be updated using SSUP Portal	Not required	Required	All the given options	<b>1</b>
<b>197</b>	Chapter 4 : Aadhaar Enrolment / Update Process	OTP (One time password) is send on which mobile number while submitting the Address update through SSUP Portal	Mobile Number registered in Aadhaar	Mobile Number of Operator/Supervisor	Mobile Number of Spouse/Gaurdian	All the given options	<b>1</b>

<b>198</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Operator/Supervisor may update his/her own mobile number for all the update done by him/her.	TRUE	FALSE			<b>2</b>
<b>199</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Operator /Supervisor may add additional information in the system without resident consent	TRUE	FALSE			<b>2</b>
<b>200</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Resident can get the updated Aadhaar through following modes using registered mobile number	Download e-aadhaar	Download m-aadhaar	Visit nearest cyber café	Both (1) & (2)	<b>4</b>
<b>201</b>	Chapter 4 : Aadhaar Enrolment / Update Process	Resident can get the updation of Demographic Information using Postal Services	TRUE	FALSE			<b>2</b>
<b>202</b>	Chapter 5 : Capturing Demographic and Biometric Details	Record date of birth of the resident, indicating day, month and _____ in the relevant field.	Initial	Surname	Year	Name	<b>3</b>
<b>203</b>	Chapter 5 : Capturing Demographic and Biometric Details	If two documentary proofs produced by the enrollee have variation in the same name, the enrollee's _____ should be recorded.	Surname	Father's name	Full name	Preferred name	<b>3</b>
<b>204</b>	Chapter 5 : Capturing Demographic and Biometric Details	_____ has to be recorded by the Enrolment Agency as declared by the enrollee in the box provided by recording Male, Female or Transgender.	Date of Birth	Gender	Residential address	Fingerprint	<b>2</b>
<b>205</b>	Chapter 5 : Capturing Demographic and Biometric Details	For rural areas, which of the following fields can be left blank while recording the residential address?	Address line 1	Address line 2	Pin Code	State	<b>2</b>
<b>206</b>	Chapter 5 : Capturing Demographic and Biometric Details	Which of the following details should be entered in the address line 4 of the residential address?	Building or house number	Street name	Landmark	Pin Code	<b>3</b>

<b>207</b>	Chapter 5 : Capturing Demographic and Biometric Details	Which of the following is used to retrieve pre-enrolment data?	Pre-enrolment ID	One time password	Resident's name	Aadhaar ID	<b>1</b>
<b>208</b>	Chapter 5 : Capturing Demographic and Biometric Details	Name of the village/town/city (VTC) and Post Office field gets automatically populated when _____ of the region is entered.	House number	Mandal	Mobile number	Pin Code	<b>4</b>
<b>209</b>	Chapter 5 : Capturing Demographic and Biometric Details	Which of the following will you do when a resident is unable to provide the exact date of birth?	Leave the field blank	Enter the resident's zodiac sign	Enter the age as mentioned by the resident	Enter the year of birth	<b>3</b>
<b>210</b>	Chapter 5 : Capturing Demographic and Biometric Details	The _____ must ensure that every operator has a copy of the critical points to be reviewed at the station during the review.	Enrolling Agency Supervisor	Introducer	Nodal officer	Resident	<b>1</b>
<b>211</b>	Chapter 5 : Capturing Demographic and Biometric Details	Operator needs to sign off every enrolment by providing their fingerprint and or _____.	Mobile number	Signature	Iris	Original POI documents	<b>3</b>
<b>212</b>	Chapter 5 : Capturing Demographic and Biometric Details	Which of the following fields will be activated in case of Introducer-based verification?	Biometric	Introducer or HOF	Address	POI	<b>2</b>
<b>213</b>	Chapter 5 : Capturing Demographic and Biometric Details	Enrolment Agencies must use Biometric Devices certified by _____ for capturing Biometric data.	UIDAI	STQC	MNREGA	DoPT	<b>2</b>
<b>214</b>	Chapter 5 : Capturing Demographic and Biometric Details	For fingerprint capture, the fingers have to be positioned correctly on the _____ to enable capture.	Paper	Ink pad	Platen	Fingerprinting pads	<b>3</b>

<b>215</b>	Chapter 5 : Capturing Demographic and Biometric Details	Fingerprints are best captured in standing position.	TRUE	FALSE			<b>1</b>
<b>216</b>	Chapter 5 : Capturing Demographic and Biometric Details	For capturing facial image, _____ of the enrollee needs to be captured.	Frontal pose	Side pose	Any comfortable pose	All the given options	<b>1</b>
<b>217</b>	Chapter 5 : Capturing Demographic and Biometric Details	It is difficult for human operators to analyse and recognise face images with _____.	Poor focus	Poor expression	Poor illumination	Poor accessories	<b>3</b>
<b>218</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the person normally wears glasses, it is recommended that the photograph be taken _____.	With glasses	Without glasses	Only eye ball	None of the given options	<b>1</b>
<b>219</b>	Chapter 5 : Capturing Demographic and Biometric Details	While capturing facial image, use of _____ that cover any region of the face is not permitted.	Lighting	Make-up	Accessories	Illumination	<b>3</b>
<b>220</b>	Chapter 5 : Capturing Demographic and Biometric Details	To capture iris, _____ will handle the capture device.	Operator	Enrollee	Nodal officer	EA supervisor	<b>1</b>
<b>221</b>	Chapter 5 : Capturing Demographic and Biometric Details	The iris capture procedure is sensitive to _____ light.	Illumination	Ambient	Side	Tube	<b>2</b>
<b>222</b>	Chapter 5 : Capturing Demographic and Biometric Details	Accessories like _____ are allowed due to religious reasons while capturing facial image.	Eye patches	Lens	Turban	Glasses	<b>3</b>

<b>223</b>	Chapter 5 : Capturing Demographic and Biometric Details	For fingerprint capture, use the _____ on fingerprint devices for positioning of fingers.	Cloth provided	Bars	Light	Indicators	<b>4</b>
<b>224</b>	Chapter 5 : Capturing Demographic and Biometric Details	Pre-enrolment data will get populated in the respective fields when you enter the _____.	Name	Gender	Pre-enrolment ID	Date of birth	<b>3</b>
<b>225</b>	Chapter 5 : Capturing Demographic and Biometric Details	If verification type is Introducer-based, _____ of the Introducer has to be recorded.	Aadhaar card number	Name and UID	Facial image	Thumb impressions of both hands	<b>2</b>
<b>226</b>	Chapter 5 : Capturing Demographic and Biometric Details	_____ sign off is activated in the software in case of biometric exceptions.	Supervisor's	Operator's	Introducer's	Registrar's	<b>1</b>
<b>227</b>	Chapter 5 : Capturing Demographic and Biometric Details	To capture _____, the capture device should use auto focus and auto-capture functions.	Fingerprint	Facial image	Iris	None of the given options	<b>2</b>
<b>228</b>	Chapter 5 : Capturing Demographic and Biometric Details	Accessories like _____ are allowed due to medical reasons while capturing facial image.	Turban	Fringes	Eye patches	Make-up	<b>3</b>
<b>229</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the significant part of iris is not visible in iris capture, the feedback provided by software is called _____.	Illumination	Gaze incorrect	Pupil dilation	Occlusion	<b>4</b>

<b>230</b>	Chapter 5 : Capturing Demographic and Biometric Details	For a child below 5 years, the biometric of linked _____ has to be captured.	Operator	Parent or relative	Birth certificate	None of the given options	<b>2</b>
<b>231</b>	Chapter 5 : Capturing Demographic and Biometric Details	To clean the platen of the fingerprint device, use _____ cloth periodically.	Denim	Lint-free cloth	Flannel cloth	Fur	<b>2</b>
<b>232</b>	Chapter 5 : Capturing Demographic and Biometric Details	There should not be _____ on the platen while capturing fingerprints.	Proper conditions	Sufficient light	Shadow of the operator	Direct light shining	<b>4</b>
<b>233</b>	Chapter 5 : Capturing Demographic and Biometric Details	Ensure that the fingers are placed _____ is placed well on the scanner.	Straight and tip of the finger	Flat and till the top joint of the finger	Diagonally and cloth	None of the given options	<b>2</b>
<b>234</b>	Chapter 5 : Capturing Demographic and Biometric Details	Fingers not positioned correctly is a/an _____.	Automatic capture	Actionable feedback by software	Smudged fingerprint	Enrollee position	<b>2</b>
<b>235</b>	Chapter 5 : Capturing Demographic and Biometric Details	During facial image capture, the focus of the capture device should not suffer from _____.	Motion blur or radial distortion	Over or under exposure	Unnatural coloured lighting	All of the given	<b>4</b>
<b>236</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the resident declares the date of birth without any documentary evidence, you need to record date of birth and _____.	Check the "Verified" box	Should not check the "Verified" box	Enter the date manually	Approximate the age	<b>2</b>



<b>237</b>	Chapter 5 : Capturing Demographic and Biometric Details	To record the gender of an applicant as 'Male', you need to select _____ letter from the box provided.	M	F	T	None of the given options	<b>1</b>
<b>238</b>	Chapter 5 : Capturing Demographic and Biometric Details	_____ needs to be captured in address line 5 of the residential address.	C/o person's name	Building number	Landmark	Mohalla/ Locality/ Post	<b>4</b>
<b>239</b>	Chapter 5 : Capturing Demographic and Biometric Details	Registrar/EA should ensure beforehand that the Pin Numbers of the region in which enrolment is to be carried out are completely and correctly captured in _____.	Software PIN Master	Pre-enrolment ID	CIDR PIN	Proof of Address	<b>1</b>
<b>240</b>	Chapter 5 : Capturing Demographic and Biometric Details	_____ used for facial image capture should be switched off during iris capture.	Table fan	Table light	Auto focus	Mobile phone	<b>2</b>
<b>241</b>	Chapter 5 : Capturing Demographic and Biometric Details	Poor illumination has a high impact on the performance of _____.	Retrieving pre-enrolment ID	Fingerprint capture	Iris capture	Face recognition	<b>4</b>
<b>242</b>	Chapter 5 : Capturing Demographic and Biometric Details	To capture facial image of a child, it is acceptable that the child _____.	Can be captured along with the parent's face	Can sit on parents' lap without capturing parent's facial image	Sleeps on the bed if available	Stands on the enrolling table so that fingerprints can be captured at least	<b>2</b>

<b>243</b>	Chapter 5 : Capturing Demographic and Biometric Details	_____ needs to be checked for any capture that fails.	Actionable feedback	Automatic capture	Smudged fingerprint	Accessories	<b>1</b>
<b>244</b>	Chapter 5 : Capturing Demographic and Biometric Details	Iris pattern of each eye is not correlated and gives _____ biometric feature sets.	One unique	Two independent	Three dependent	None of the given options	<b>2</b>
<b>245</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the resident is looking away while capturing Iris, the actionable feedback given by software is _____.	Occlusion	Pupil dilation	Gaze incorrect	Iris not in focus	<b>3</b>
<b>246</b>	Chapter 5 : Capturing Demographic and Biometric Details	The _____ document produced by an individual needs to be verified before recording the residential address in case of document-based verification.	Date of Birth	Proof of address	Proof of identity	Caste Certificate	<b>2</b>
<b>247</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the actionable feedback given by software is 'Pose', then the yaw angle in output image is greater than _____.	12.7 degrees	10.3 degrees	11.5 degrees	13.8 degrees	<b>3</b>
<b>248</b>	Chapter 5 : Capturing Demographic and Biometric Details	_____ from the following is/are best captured in standing position.	Iris	Facial image	Fingerprint	Palm print	<b>3</b>
<b>249</b>	Chapter 5 : Capturing Demographic and Biometric Details	An initial _____ to provide feedback to the operator during the capture procedure.	Automatic capture will be taken	Image quality assessment would be done	Image effects will be suggested	Actionable feedback by software will be provided	<b>2</b>

<b>250</b>	Chapter 5 : Capturing Demographic and Biometric Details	To instruct the resident to open the eyes wide for IRIS scan, the operator can even tell the resident to _____.	Smile	Look diagonally	Look angry	Look above	<b>3</b>
<b>251</b>	Chapter 5 : Capturing Demographic and Biometric Details	If verification type is Documents-based, appropriate _____ document(s) is/are to be selected from the drop down depending on the document produced by the resident and verified by the verifier.	Proof of identity	Proof of address	Both (1) and (2)	UID	<b>3</b>
<b>252</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the resident possesses _____, then the receipt number should be recorded in the field. Else mark as N/A.	Pre-enrolment ID	Gender receipt	DoB certificate	NPR receipt	<b>4</b>
<b>253</b>	Chapter 5 : Capturing Demographic and Biometric Details	Although any fingerprint is OK, but it is advisable to use either _____ of either hand for sign off.	Iris and facial image	Thumb or index finger	Baby finger or ring finger	Two thumbs	<b>2</b>
<b>254</b>	Chapter 5 : Capturing Demographic and Biometric Details	Introducer needs to give his or her _____ for approved records.	Signature	Iris	Facial image	Fingerprint	<b>4</b>
<b>255</b>	Chapter 5 : Capturing Demographic and Biometric Details	Enrolment Agencies must use Biometric devices certified by _____ for capturing biometric data.	CIDR	OSI	Enrolment stations	UIDAI	<b>4</b>
<b>256</b>	Chapter 5 : Capturing Demographic and Biometric Details	Check the fingerprint devices periodically for _____ getting captured.	Scratches	Out of focus images	Only partial images	All of the given	<b>4</b>

<b>257</b>	Chapter 5 : Capturing Demographic and Biometric Details	To capture facial image, the capture device should use _____ functions.	Cropping	Auto focus and auto-capture	Change shape	Maximum number of captures	<b>2</b>
<b>258</b>	Chapter 5 : Capturing Demographic and Biometric Details	When image quality is Pass or if maximum number of captures is exhausted while capturing facial image, the operator should _____.	Change the camera	Collect the passport size photo of the enrollee	Ask the enrollee to take a selfie	Move on to the next step	<b>4</b>
<b>259</b>	Chapter 5 : Capturing Demographic and Biometric Details	The name of the person should be entered _____ in the field provided for name.	With titles	With salutations	In full	All of the given	<b>3</b>
<b>260</b>	Chapter 5 : Capturing Demographic and Biometric Details	If two documentary proofs produced by the enrollee have variation in the same name with initials and full name, the _____ should be recorded.	Enrolling agency's fingerprint	Enrollee's full name	Registrar's thumb impression	Operator's iris	<b>2</b>
<b>261</b>	Chapter 5 : Capturing Demographic and Biometric Details	The _____ to local language needs to be manually corrected due to phonetics and other reasons.	Transliteration	Postal Index Number Code	CIDR PIN	Enrolment ID	<b>1</b>
<b>262</b>	Chapter 5 : Capturing Demographic and Biometric Details	During review of enrolment data with resident, operator must read out _____ to the resident before the operator finishes the enrolment.	Spelling of resident's name	Date of birth	Address including Pin Code, building, VTC, state	All of the given	<b>4</b>

<b>263</b>	Chapter 5 : Capturing Demographic and Biometric Details	Identify the order of capturing fingerprints. I. Two thumbs II. All four fingers of left hand III.All four fingers of right hand	III, II and I	II, III and I	I, II and III	Any order	<b>2</b>
<b>264</b>	Chapter 5 : Capturing Demographic and Biometric Details	During iris capture, operator must instruct the resident to _____.	Look straight into the camera	Open the eyes wide	Do not blink	All of the given options	<b>4</b>
<b>265</b>	Chapter 5 : Capturing Demographic and Biometric Details	If a document furnished by a resident is not in the drop down list of Proof of Identity in enrolment, then it is not an acceptable Proof of Identity document and the resident would either require a valid Proof of Identity or _____ for enrolment in such case.	An introducer	Proof of address	Certificate signed by gazetted officer	A supervisor	<b>1</b>
<b>266</b>	Chapter 5 : Capturing Demographic and Biometric Details	In case of difference in the name declared and the one in POI document, the name as declared by the resident may be recorded by the Enrolment Agency, if _____	The enrollee seems to be true to himself	The difference is only in spelling and/or last name to be written prior to first name	The resident has lost all his original documents	UIDAI ROs	<b>2</b>
<b>267</b>	Chapter 5 : Capturing Demographic and Biometric Details	In the case of child below 5 years, the _____ of parent/relative has to be linked and preferably _____ if both the parents are alive.	EID/UID, mother	Aadhaar number, father	Pre-enrolment ID, guardian	CIDR PIN, father	<b>1</b>

<b>268</b>	Chapter 5 : Capturing Demographic and Biometric Details	If the child's father or mother or guardian has/have not enrolled and/or do/does not possess UID at the time of enrolment, the enrolment of that child .	Can be done with recommendation from Nodal officer	Cannot be done	Can be done by providing proof of identity of the parents	Needs to be done by the Registrar	<b>2</b>
<b>269</b>	Chapter 5 : Capturing Demographic and Biometric Details	The Enrolment Agency shall inform the resident that his or her demographic and biometric information shall be used for generation of _____.	Biometric access at workplace	Passport and PAN	Aadhaar and authentication	Bank accounts and CIBIL score	<b>3</b>
<b>270</b>	Chapter 5 : Capturing Demographic and Biometric Details	When fingerprint capture fails, the operator should check which of the following actionable feedback is provided by the software?	Finger not positioned correctly	Too much pressure	Excessive moisture and excessive dryness	All of the given	4
<b>271</b>	Chapter 5 : Capturing Demographic and Biometric Details	In case of additional fingers while capturing fingerprint, the additional finger has to be _____.	Captured and framed	Capture the additional finger separately and mention in the Others column of the drop-down menu	Ignored and the main five fingers have to be captured	Use the other hand in place of the additional finger or foot impression	<b>3</b>
<b>272</b>	Chapter 6 : Exception Handling	If the fingerprint captured is not of the requisite quality, the operator would make a reasonable number of attempts to capture the biometrics of the resident.	TRUE	FALSE			<b>1</b>

<b>273</b>	Chapter 6 : Exception Handling	If an enrollee is unable to give biometrics due to loss of fingers, this is a/an _____ and needs to be handled thus.	Iris capture	Biometric update	Consultation	Exception	<b>4</b>
<b>274</b>	Chapter 6 : Exception Handling	If capturing Iris image is not possible due to bandage across one or both eyes, the same has to be recorded in the system by the operator.	TRUE	FALSE			<b>1</b>
<b>275</b>	Chapter 6 : Exception Handling	If the resident has applied mehendi on her hand, the fingerprint image has to be captured normally.	TRUE	FALSE			<b>1</b>
<b>276</b>	Chapter 6 : Exception Handling	While handling fingerprint images, if the finger/s is/are _____, the same has to be noted in the data as provided in the software.	Missing	Amputated	Bandaged	All of the given options	<b>4</b>
<b>277</b>	Chapter 6 : Exception Handling	If the operator is not able to capture facial image because of the poor light, the operator should move the enrolment station to a location in the room with better light.	TRUE	FALSE			<b>1</b>
<b>278</b>	Chapter 6 : Exception Handling	If the bandaged finger of the applicant has to be captured for fingerprint image, the operator should _____.	Crop the bandage in the image	Capture the fingerprints of the remaining fingers	Capture the image of bandaged finger separately and other fingers separately and group both the images	All of the given options	<b>2</b>

<b>279</b>	Chapter 6 : Exception Handling	If standard images of the fingerprints are not possible for an enrollee due to dryness, the operator should politely ask the enrollee to wash his face.	TRUE	FALSE			<b>2</b>
<b>280</b>	Chapter 6 : Exception Handling	The operator would make a reasonable number of attempts to capture the biometrics of the resident if the fingerprint captured on the platen is not of the requisite quality.	TRUE	FALSE			<b>1</b>
<b>281</b>	Chapter 6 : Exception Handling	If capturing Iris image is not possible due to any deformity or disease, the operator should ask the resident to get the eyes operated.	TRUE	FALSE			<b>2</b>
<b>282</b>	Chapter 6 : Exception Handling	For enrolment of resident with biometric exception, operator should mandatorily capture _____.	Both hands (open palms facing the camera) in an exception photo	Face photo with open eyes (if possible) in an exception photo	None	Both 1 and 2	<b>4</b>
<b>283</b>	Chapter 6 : Exception Handling	Raju is unable to open his eyes properly for capturing iris image. What can the operator do in this case?	Warn Raju to open his eyes wide	Take the help of a lady volunteer	Help the enrollee to open the eyes with the help of your own hands	All of the given options	<b>3</b>
<b>284</b>	Chapter 6 : Exception Handling	After repeated attempts, Devi's fingerprints could not be captured with the desired quality. In that case, _____ can be done.	Provide a wet sponge or towel available in the centre	Tell the enrollee to wash her hands as they are greasy	Take her thumb impression and then fingerprint	Apply pressure on her hands	<b>1</b>

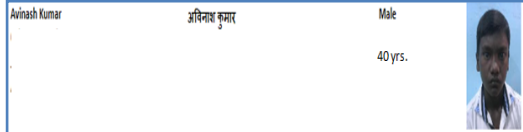


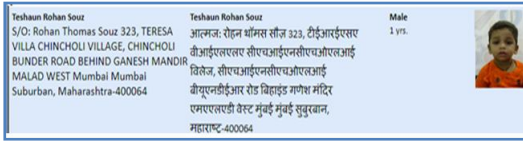

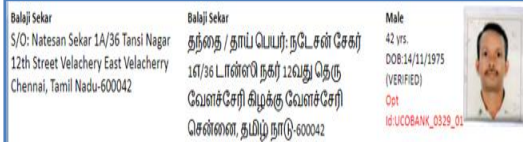


<b>285</b>	Chapter 6 : Exception Handling	If the resident has extra finger or fingers, the operator needs to ignore the extra finger.	TRUE	FALSE			<b>1</b>
<b>286</b>	Chapter 6 : Exception Handling	If the finger or iris of the resident has temporary damage and it is not possible to capture the biometrics, the operator will record it in exceptions.	TRUE	FALSE			<b>1</b>
<b>287</b>	Chapter 6 : Exception Handling	If the enrollee is unable to flatten the fingers, the operator can _____.	Take the enrollee's permission and then assist him	Try to obtain fingerprints to the extent that the enrollee is able to flatten	Move to the next set of fingerprints of the other hand or two thumbs	All of the given options	<b>4</b>
<b>288</b>	Chapter 6 : Exception Handling	If the enrollee is unable to give biometrics due to _____, this is exception and needs to be handled thus.	Injury	Amputation of fingers or hands	Problems related to eyes	All of the given options	<b>4</b>
<b>289</b>	Chapter 6 : Exception Handling	If the enrollee has only one eye and capturing of iris image is not possible, then the operator should _____.	Ask the enrollee to wear lens	Record the same in the system	Politely ask the enrollee to wash the eyes	Ask the enrollee to tie a bandage on the other eye	<b>2</b>
<b>290</b>	Chapter 6 : Exception Handling	Biometric confirmation of fingerprints, iris and photograph are mandatory for any demographic update at Enrolment Centre.	TRUE	FALSE			<b>1</b>

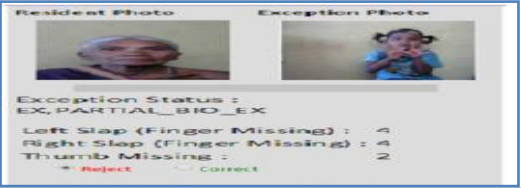
<b>291</b>	Chapter 6 : Exception Handling	If the operator is not able to capture both eyes at a time due to squint or disoriented eyes, the operator can recapture the iris image.	TRUE	FALSE			<b>1</b>
<b>292</b>	Chapter 6 : Exception Handling	The hands of the enrollee are dry and the equipment is unable to capture the fingerprints. The operator can _____.	Politely ask the enrollee to wash the hands	Politely ask the enrollee to wipe the hands with a cotton cloth	Tell the enrollee that his hands are rough and dry and hence fingerprints cannot be captured	Both 1 and 2	<b>4</b>
<b>293</b>	Chapter 6 : Exception Handling	If capturing Iris image is not possible due to absence of one or both eyes, the operator should record the same in the system.	TRUE	FALSE			<b>1</b>
<b>294</b>	Chapter 6 : Exception Handling	If the enrollee has amputated fingers, which of the following has to be done?	The backdrop should be preferably placed against an opaque wall/partition	No flash is to be used	Assistance may be provided to the enrollee to stand straight	The fingerprints of remaining fingers are captured by the operator	<b>4</b>
<b>295</b>	Chapter 6 : Exception Handling	If the enrollee is unable to sit in correct position because of old age, it is a general exception.	TRUE	FALSE			<b>1</b>
<b>296</b>	Chapter 6 : Exception Handling	If the fingerprint captured is not of the requisite quality, the operator should crop the image.	TRUE	FALSE			<b>2</b>

<b>297</b>	Chapter 6 : Exception Handling	If the enrollee is not able to give complete set of biometrics as required by UIDAI, the reasons are considered as exceptions.	TRUE	FALSE			<b>1</b>
<b>298</b>	Chapter 6 : Exception Handling	If a resident has an extra finger, the operator needs to assist the resident in the fingerprint capture to avoid capture of the extra finger.	TRUE	FALSE			<b>1</b>
<b>299</b>	Chapter 6 : Exception Handling	The operator would make a reasonable number of attempts to capture the biometrics of the resident if the _____ captured on the platen is not of the requisite quality.	Iris	Fingerprint	Facial image	Forehead	<b>2</b>
<b>300</b>	Chapter 6 : Exception Handling	If capturing Iris image is not possible due to non-existence of one or both eyes, the operator should _____.	Ask the resident to undergo eye operation	Open the eyes of the resident and auto capture	Auto focus the device	Record the same in the system	<b>4</b>
<b>301</b>	Chapter 6 : Exception Handling	If the enrollee is not able to keep self in correct posture for reaching biometric instruments or for photograph due to old age or sickness, this is an exception in handling fingerprint image capture.	TRUE	FALSE			<b>2</b>
<b>302</b>	Chapter 6 : Exception Handling	If the capture of both eyes at a time is not possible due to squint or disoriented eyes, the operator may attempt to _____.	Auto capture	Auto focus	Recapture	Request the resident to open their eyes wide	<b>3</b>

<b>303</b>	Chapter 6 : Exception Handling	Rama Devi is a 42-year-old daily wage labourer. While collecting her biometric data, the operator notices that the quality of her fingerprints are not good enough. He makes repeated attempts to capture her fingerprints but is faced with the same result. What can be done in that situation?	Operator can flatten Rama Devi's fingers on the platen	Operator can ask women operators or volunteers to flatten Rama Devi's fingers	Tell her seriously that she needs to flatten fingers by herself	Both 1 and 2	<b>2</b>
<b>304</b>	Chapter 6 : Exception Handling	Veeraiah is an elderly person aged about 50 years. He was not in a position to keep himself in correct posture for reaching biometric instruments or for photograph due to sickness. How can the operator capture biometric data of Veeraiah?	Operator can move the equipment close to the enrollee	Move the enrollment station to a location in the room with better light	Request the resident politely if he can get any attendee from his home	Place the backdrop against an opaque wall/partition	<b>1</b>
<b>305</b>	Chapter 6 : Exception Handling	If the iris or finger of the resident has temporary damage and it is not possible to capture the biometrics, the operator will record it in exceptions.	TRUE	FALSE			<b>1</b>
<b>306</b>	Chapter 6 : Exception Handling	Anusha needs to attend her cousin's wedding tomorrow and she has applied mehendi on her hands. How can the operator handle capturing Anusha's fingerprint image?	Ask her to come after a week after the mehendi goes off	Capture as normal	Ask her to rub her hands with a moistened cloth	Apply anti-mehendi gel on her palm and capture the image	<b>2</b>
<b>307</b>	Chapter 6 : Exception Handling	If the operator is not able to capture facial image because of the poor light, which is an actionable feedback, then the situation has to be handled by _____.	Using the generator back-up to improve lighting	Move the enrolment station to a location in the room with better light	Place the backdrop against an opaque wall/partition	All of the given	<b>4</b>

308	Chapter 6 : Exception Handling	If the finger or iris of the resident has temporary damage and it is not possible to capture the biometrics, the operator will record it in _____.	To be captured later	Consultation	Exceptions	Biometric updated	3
309	Chapter 6 : Exception Handling	Which of the following comes under general exception?	Squint or disoriented eyes	Hands blackened due to mehendi	Unable to sit in correct position because of old age	Unable to keep head or torso still and vertical	3
310	Chapter 6 : Exception Handling	Rangaiah is a woodcutter and while cutting trees, he hurt his index finger and it has been bandaged. How can the operator handle the fingerprint image capture?	Provide assistance by holding him to stand in a correct position	The operator should capture the fingerprints of remaining fingers	Remove the bandage, capture the fingerprint and re-tie the bandage	Capture the fingerprints till nails and palm and on the other hand, normal fingerprint	2
311	Chapter 6 : Exception Handling	An enrollee will not be in a position to give complete set of biometrics as required by UIDAI because of the reason/reasons like _____.	Injury	Amputation of fingers or hands	Problems related to eyes	All of the given	4
312	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Possible Age – Photo Mismatch	Possible Gender/ Photo Mismatch	Poor Quality Photograph/ Incorrect Photo	Photo of Photo	1

313	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Poor Quality Photograph/ Incorrect Photo	Possible Error in Name and Address	Relationship Error	Possible Error in Name and Address Transliteration	4
314	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Relationship Error	Incomplete Address	Possible Error in Name and Address Transliteration	Photo of Photo	1
315	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Relationship Error	No Exception Available in Exception Photo	Photo of Photo	Incomplete Address	3
316	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Poor Quality in Exception Photo	No Exception Available in Exception Photo	Object in Exception Photo	Photo of Photo in Exception Photo	2
317	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Relationship Error	Object in Exception Photo	Both Photo of different Person	Exception Photo not as per guidelines	2

318	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Identify the error type in the given image. 	Relationship Error	Object in Exception Photo	Both Photo of different Person	Exception Photo not as per guidelines	3
319	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What is a relationship error?	When there is a mismatch in father's and daughter's address	When the given relationship in the address section is not matching with given Gender or Photograph of the resident	When the facial features of members in a family are not matching	When a woman mentions her ex-husband's name in her Aadhaar	2
320	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	How do you identify an incomplete address?	If less than three locations are given	If landmark is not given	If street number is not mentioned	If the office address is not given	1
321	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following is considered as fraud?	If incomplete address is entered	Incorrectly entering the age of the resident	Taking photo of photo	Capturing a blurred photo	3

<b>322</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A resident admires one of the Bollywood celebrities. He requests the operator to attach celebrity's image in his Aadhaar rather than his photo. Can the operator agree to the resident's request?	Yes	No			2
<b>323</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	An exception photo in enrolment image shows no exceptions. Which of the following options should the operator mark?	No missing fingers	No exception available in exception photo	All the features are fine	No exceptions observed	2
<b>324</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following options will you check in case you of an object in place of exception photo?	Object in exception photo	Both Photo of different Person	Exception Photo not as per guidelines	Poor Quality in Exception Photo	1
<b>325</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following is an Photo of Photo error? I. Hard copy of photo II. Photo on a monitor III. Photo on a mobile device IV. Photo on magazine	Only I	I, II and III	II and III	All the given options	4
<b>326</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following is considered as photo of photo error?	A person giving his selfie	A person capturing another person who is taking a photo	The operator allowing a photographer to take the resident's photo	A person's photo is captured without that person being physically present	4



327	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following type of photo is marked as 'Poor quality in exception photo'?	A photo with poor visibility	A photo with object	A photo which shows exceptions	A photo which shows person without exception	1
328	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following photos would mark as 'Exception photo not as per guidelines'?	A photo which shows exceptions	A photo where the person is looking down	A photo which shows person without exception	A photo with poor visibility	2
329	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Shanthy is a 65 year old woman. Due to her ill health, she is unable to come to the enrolment center to get enrolled for Aadhaar. Her son gets her passport photograph which can be captured as her photo for Aadhaar. Is it acceptable to take the photo of photo in such scenarios?	Yes, as the resident cannot come to the enrolment center	No, as photo of photo is a grave critical error and indicates fraud			2
330	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Rakesh is an enrolment operator. He sometimes asks one of the residents to capture the pictures while he enters the details into the system. IS this acceptable?	No, as the phot should be clicked by enrolment operator only	Yes, resident can capture the image and operator should ensure that the clarity is good			1
331	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	As per the enrolment guidelines, a resident needs to be present physically at the time of enrolment and photo of resident needs to be clicked either by the enrolment operator or by the resident.	TRUE	FALSE			2

<b>332</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	An exception photo shows an image of a person looking to the left side. What type of error is this?	Poor Quality in Exception Photo	No Exception Available in Exception Photo	Exception Photo not as per guidelines	Photo of Photo in Exception Photo	3
<b>333</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A photo shows image of a 26 year old woman and her exception photo shows image of another 26 year old woman with 4 fingers on her right hand. What type of error is this?	Object in exception photo	Both Photo of different Person	Exception Photo not as per guidelines	Poor Quality in Exception Photo	2
<b>334</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A photo shows image of a 45 year old man and his exception photo shows the same man without one hand. Also, the face in the exception photo is not clear. Which of the following errors will you mark?	Both Photo of different Person	Exception Photo not as per guidelines	Poor Quality in Exception Photo	No Exception Available in Exception Photo	3
<b>335</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	The name of the resident shows Jasmine, which is also the name of a flower. Is this an error?	Yes, as Jasmine is name of a flower	No, as Jasmine can be a female resident's name			2
<b>336</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You see an image of woman who could be upto 20 years of age. However, the age mentioned is 55 years. What action will you take in such situation?	Mark it as 'Possible Age – Photo mismatch' error	Simply reject the card	Report it to your superior	Ignore the error as some 50 year olds may look as young as 20 year old	1

<b>337</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	While verifying the details, you find that in the address the title is given as W/O Ravinder Reddy. However, the picture is of a 10 year old girl. What action will you take in such situation?	Mark it as 'Relationship error'	Simply reject the card	Report it to your superior	Ignore the error	1
<b>338</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	As per the enrolment guidelines, a resident needs to be present physically at the time of enrolment and photo of resident needs to be clicked by the enrolment operator only.	TRUE	FALSE			1
<b>339</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following refers to 'Possible Error in Name & Address transliteration' error?	When there is an error in the address	When the name and address is not given in local language	When the address written in local language and in English are not matching	When you do not recognise the name of the city the resident resides in	3
<b>340</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following errors should be marked if the image in the photo is a chair?	Human photo missing	Unidentified object	Person missing	Its not an error	1
<b>341</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A biometric capture shows only 4 finger prints and the exception photo shows his hands with four fingers but his face is not clear. Is the exception photo acceptable?	Yes, as the person the exception is shown	No, as the exception photo should have the clear photo of his hands and face			2

<b>342</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A biometric capture shows only 3 finger prints and the exception photo has the face of the person with no left ear. Is the exception photo acceptable?	Yes, as the person has no left ear	No, as the exception photo should have the photo of his hands			2
<b>343</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	An enrolment is considered as 'No Exception Available in Exception Photo' error when the image of the resident shows no exception, however it has marked as exception.	TRUE	FALSE			1
<b>344</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	An enrolment is considered as 'Object in Exception' error when there is another person in the exception photo.	TRUE	FALSE			2
<b>345</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	When the exception photo is not clear, then you should increase the brightness and accept the photo.	TRUE	FALSE			2
<b>346</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	When the photo and exception photo are same, then it is _____.	No Exception Available in Exception Photo error	Exception Photo not as per guidelines error	Poor Quality in Exception Photo error	Not an error	2

<b>347</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You find that resident's photo is different from the one given in the exception. What action will you take in such situation?	Mark it as 'No exception available in exception photo' error	Mark it as 'Incomplete Address' error	Mark it as 'Both photo of different person' error	Mark it as 'Possible Error in Name and Address' error	3
<b>348</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following refers to 'Both Photo of different person' error?	When the resident's photo and his exception photo is mismatching	When the exception photo shows an object	When the name and the gender of the person are mismatching	When both the photos show no exceptions	1
<b>349</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You find that the photo in the given image is dark. What action will you take in such situation?	Mark it as 'No exception available in exception photo' error	Mark it as 'Poor Quality' error	Mark it as 'Image not clear' error	Mark it as 'Mismatch in the photo' error	2
<b>350</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	If the quality and visibility of the exception photo is poor, then it should be marked as 'Poor Quality in Exception Photo'.	True	FALSE			1
<b>351</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	If only one side of the exception photo is clearly visible and the other side is shaded, then it is considered as Photo of Photo error.	True	FALSE			2

<b>352</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You find that the exception photo of the resident is not clear. What action will you take?	Accept and mark it as 'Photo of photo' error	Reject and mark it as 'Poor Quality in Exception Photo' error	Rectfiy the photo clarity using photo rectification software	Escalate the issue to your superior	2
<b>353</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Photo of Photo' error is marked when enrolment of a resident is done without capturing the live picture of the resident.	True	FALSE			1
<b>354</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	If the residents photo has been captured by Enrolment operators with Tourist place, than it will get rejected under Poor Quality Photo	True	FALSE			1
<b>355</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You find that there are no exceptions in the exception image. What would you do in such case?	Accept and mark it as 'No Exception available in the exception photo' error	Reject and mark it as 'No Exception available in the exception photo' error	Accept and delete the photo without exception	Escalate the issue to your superior	2
<b>356</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	The exception photo does not show the image of the resident. What type of error is this?	Object in exception photo	Both Photo of different Person	Exception Photo not as per guidelines	Poor Quality in Exception Photo	1

<b>357</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You find that the name of the city does not belong to the State. What would you do in such situation?	Correct the name of the City and accept the details	Mark it as 'Possible Error in Name and Address' error	Inform the operator to correct the issue	Escalate the issue to your superior	2
<b>358</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Possible Error in Name & Address is marked when address is not matching with the city or State given.	TRUE	FALSE			1
<b>359</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	An exception photo has the person showing his hands. You find that there are no exceptions in the photo. What action will you take in such cases?	Correct the name of the City and accept the details	Mark it as 'No exception available in exception photo' error	Inform the operator to correct the issue	Escalate the issue to your superior	2
<b>360</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	The exception photo shows image of a person with one eye covered. Will you Accept or Reject this image?	Accept	Reject			2
<b>361</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	You find that the City and the State are not matching. What action will you take in such situation?	Possible Gender-Photo Mismatch	Incomplete Address	Possible Age – Photo Mismatch	Possible Error in Name and Address	4

<b>362</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	The name of the city in English and in local language are not matching. However, all the other details are right. What would you do in such situation?	Correct the name of the City and accept the details	Inform the operator through mail about the error	Mark it as 'Possible Error in Name/Address Transliteration' error	Escalate the issue to your superior	3
<b>363</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Possible Error in Name/Address Transliteration error is there is a mismatch in name and address given in local language and in English.	TRUE	FALSE			1
<b>364</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	If the name in the enrolment details is a slang, the same should be rejected.	TRUE	FALSE			1
<b>365</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	One of the exception photo shows a picture of deity. What should you do in such case?	Accept the details	Send a mail to operator to click the right picture	Mark it as 'Human photo missing' error	It is not an error	3
<b>366</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following is considered as 'Human photo missing' error?	If the photo shows a person without exception	If the photo shows an object	If the photo is not clear	If the photo is blurred	2



367	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following elements in the exception photo are not acceptable? I. Photo of Photo II. Celebrity Photo III. Web cam logo IV. Photo of animal V. Photo of the resident showing the exceptions	II and III	II, III and IV	I, II, III and IV	All the given options	3
368	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	During enrolment process, a resident can help the operator by clicking the photos of other residents.	TRUE	FALSE			2
369	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A resident should be present physically at the Aadhaar enrolment centre to give his enrolment details.	TRUE	FALSE			1
370	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	A resident approaches you stating that his father is ill and unable to come to the centre to give his details. What should you do in this case?	Ask the resident to get his father enrolled once after he gets well	Ask the resident to bring the father's demographic and biometric details	Tell him that you cannot help him in such cases	Escalate the issue to your superior	1

<b>371</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	In case of village, the address section should have:	Village	Block and town	State and Pincode	All the given options	4
<b>372</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	In case of City, the address section should have: I. House number II. Colony/locality III. Area IV. City V. State VI. Pin code	I, II, III and IV	I, III, IV, V	I, II, IV and VI	All the given options	4
<b>373</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	If the address section does not have Pin code then, the error that you should mark is 'Incomplete Address'.	TRUE	FALSE			1
<b>374</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Which of the following errors should be marked if there is mismatch in the relationship in the address section?	Incorrect address	Possible Relationship Mismatch	Incorrect information	Incomplete Address	2
<b>375</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	The address section shows D/O whereas the photo is of a 8 year old boy. What type of error is this?	Possible Gender-Photo Mismatch	Incomplete Address	Possible Age – Photo Mismatch	Possible Relationship Mismatch	4

<b>376</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Tampered/ Other resident's document, Aadhaar form/Enrolment Slip, Photo of Resident/Object/Animal picture attached as document would be considered as Fraud Documents resulting to blacklisting & FIR against the Enrolment operator.	True	FALSE			1
<b>377</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Documents not uploaded/ blank document uploaded will lead to blacklisting & FIR against the Enrolment operator.	True	FALSE			1
<b>378</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	All documents being uploaded on the day of enrolment should be valid & accepting expired/cancelled documents will lead to blacklisting & FIR against the Enrolment operator.	True	FALSE			1
<b>379</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	Photo & name of resident should be available on document being submitted for Proof of Identity. Any document issue by authorized person must have stamp over the photo attached .Not adhering to guidelines would lead to blacklisting & FIR against the Enrolment operator.	True	FALSE			1

<b>380</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator captures Unparliamentarily / Abusive language?	Warning letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4
<b>381</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What can lead to Blacklisting of operator for one year and filing of FIR?	Picture of God captured in place of resident photo	Age Photo Miss match	Poor Quality Photograph	Incomplete Address	1

<b>382</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator enrolls an Adult as child?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4
<b>383</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator captures an Animal Photo/Photo of Diety/any other object in place resident photograph?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4

<b>384</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator will capture Objects(Chair/Laptop/Wall/Table) Photo in place resident photograph?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4
<b>385</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator will capture Animal Photo in place resident photograph?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4

<b>386</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator would capture photograph of "photo" in place of live resident photograph?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4
<b>387</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator during Biometric exception enrolment captures photograph of a different person in exception photograph?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4

<b>388</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if an enrolment operator during Biometric exception enrolment captures photograph of Objects(Chair/Laptop/Table/Poster) in exception photograph?	Waring letter will be issued	Operator ID will get blocked for 72 hours	Operator will be sent for training	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month- Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	4
<b>389</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if Operator does errors like Poor Quality Photograph, Obvious Gender or Date of Birth Errors	Waring letter will be issued	Operator ID will get blocked for 72 hours	Amount of Rs.25 withheld per packet and for more than 30 cases - Suspension for 6 months and more than 50 cases - Suspension for 1 year.	Operator will be Blacklisted for 1 year & FIR will be filed	3



390	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken if the BE Exception photo is not captured by the operator as per guidelines	Waring letter will be issued	Operator ID will get blocked for 72 hours	Amount of Rs.25 withheld per packet and for more than 30 cases - Suspension for 6 months and more than 50 cases - Suspension for 1 year.	Operator will be Blacklisted for 1 year & FIR will be filed	3
391	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken against the Operator for incorrect biometric exceptions - eg - Full finger print or Iris recorded as missing/Photo of Photo / exception photo of a different person	Waring letter will be issued	Operator ID will get blocked for 72 hours	Amount of Rs.1000 withheld per packet and for 1 or more cases - Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	Operator will be Blacklisted for 1 year	3
392	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken against the Operator for bad quality photo in exception photo or exception not visible in exception photo	Waring letter will be issued	Operator ID will get blocked for 72 hours	Amount of Rs.1000 withheld per packet and for 1 or more cases in a month - Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	Operator will be Blacklisted for 1 year	3

<b>393</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken against the Operator accepts a fraudulent document	Warning letter will be issued	Operator ID will get blocked for 72 hours	For 1 or more cases in a month - Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	Operator will be Blacklisted for 1 year	3
<b>394</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken against the Operator scans a blank page as proof document	Warning letter will be issued	Operator ID will get blocked for 72 hours	For 1 or more cases in a month - Suspension for 1 year and more than 5 cases - Suspension for 5 year & FIR will be filed	Operator will be Blacklisted for 1 year	3
<b>395</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken against the Operator accepts an invalid document	Warning letter will be issued	Operator ID will get blocked for 72 hours	For 30 or more cases in a month - Suspension for 6 months and more than 50 cases - Suspension for 1 year	Operator will be Blacklisted for 1 year	3

<b>396</b>	Chapter 7: Guidelines for Enrolment Operator and Supervisor on Quality of Enrolment	What action will be taken against the Operator accepts document which does not match with the demographic details of the resident	Warning letter will be issued	Operator ID will get blocked for 72 hours	For 30 or more cases in a month - Suspension for 6 months and more than 50 cases - Suspension for 1 year	Operator will be Blacklisted for 1 year	<b>3</b>
<b>397</b>	Chapter 8: Offences and Penalties	Whoever impersonates or attempts to impersonate another person, whether dead or alive, real or imaginary, by providing any false demographic information or biometric information, shall be punishable with imprisonment for a term, which may extend to ___ years.	1	2	3	4	<b>3</b>
<b>398</b>	Chapter 8: Offences and Penalties	Whoever impersonates or attempts to impersonate another person, whether dead or alive, real or imaginary, by providing any false demographic information or biometric information, shall be punishable with a fine which may extend to ___ rupees.	5,000	10,000	20,000	50,000	<b>2</b>

<b>399</b>	Chapter 8: Offences and Penalties	Whoever, with the intention of causing harm or mischief to an Aadhaar number holder, or with the intention of appropriating the identity of an Aadhaar number holder changes or attempts to change any demographic information or biometric information of an Aadhaar number holder by impersonating or attempting to impersonate another person, dead or alive, real or imaginary, shall be punishable with imprisonment for a term which may extend to ____ years and shall also be liable to a fine which may extend to ten thousand rupees.	1	2	3	4	<b>3</b>
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400	Chapter 8: Offences and Penalties	Whoever, with the intention of causing harm or mischief to an Aadhaar number holder, or with the intention of appropriating the identity of an Aadhaar number holder changes or attempts to change any demographic information or biometric information of an Aadhaar number holder by impersonating or attempting to impersonate another person, dead or alive, real or imaginary, shall be punishable with imprisonment for a term which may extend to three years and shall also be liable to a fine which may extend to _____ rupees.	5,000	10,000	20,000	50,000	2
401	Chapter 8: Offences and Penalties	In the case of a company that is not authorised to collect identity information under the provisions of this Act, by words, conduct or demeanour pretends that it is authorised to do so, shall be punishable with a fine which may extend to ___ rupees.	10,000	50,000	1,00,000	2,00,000	3

<b>402</b>	Chapter 8: Offences and Penalties	Whoever, not being authorised by the Authority, intentionally accesses or secures access to the Central Identities Data Repository shall be punishable with imprisonment for a term which may extend to three years and shall also be liable to a fine which shall not be less than ____ rupees.	10,000	50,000	1,00,000	2,00,000	3
<b>403</b>	Chapter 8: Offences and Penalties	The meaning of “computer source code” shall have the meaning assigned to it in which of the following Acts?	Section 65 of the Information Technology Act, 2000	IPC Section 67	Section 43 of the Information Technology Act, 2000	Section 41 of Information Technology Act, 2000	1
<b>404</b>	Chapter 8: Offences and Penalties	The meanings of “computer contaminant”, “computer virus” and “damage” shall have the meaning assigned to it in which of the following Acts?	Section 65 of the Information Technology Act, 2000	IPC Section 67	Section 43 of the Information Technology Act, 2000	Section 41 of the Information Technology Act, 2000	3
<b>405</b>	Chapter 8: Offences and Penalties	Whoever, being an enrolling agency or a requesting entity, fails to comply with the requirements of sub-section (2) of Section 3 or sub-section (3) of Section 8, shall be punishable with imprisonment which may extend to ____ year(s).	1	2	3	4	1

406	Chapter 8: Offences and Penalties	Whoever commits an offence under Information Technology Act, 2000 any rules or regulations made thereunder for which no specific penalty is provided elsewhere than this section, shall be punishable with imprisonment for a term which may extend to one year or with a fine, which may extend to _____ rupees.	5,000	10,000	25,000	50,000	3
407	Chapter 8: Offences and Penalties	Whoever commits an offence under Information Technology Act, 2000 any rules or regulations made thereunder for which no specific penalty is provided elsewhere than this section, shall be punishable. Given here are some punishments: i. Imprisonment for a term which may extend to 1 year ii. Fine which may extend to Rs. 25,000 iii. Imprisonment for a term which may extend to 2 year iv. Fine which may extend to Rs. 15,000 Identify the correct punishments.	i. or ii.	i. or iv.	ii. or iii.	iii. or iv.	1

408	Chapter 8: Offences and Penalties	<p>Whoever, being a requesting entity, uses the identity information of an individual in contravention of sub-section (3) of Section 8, shall be punishable. Given here are some punishments.</p> <p>i. Imprisonment for a term which may extend to 1 year  ii. Fine which may extend to Rs. 25,000  iii. Imprisonment for a term which may extend to 3 years  iv. Fine which may extend to Rs. 10,000</p> <p>Identify the correct option.</p>	i. or ii.	i. or iv.	ii. or iii.	iii. or iv.	<b>4</b>
409	Chapter 8: Offences and Penalties	<p>Given here are some courts.</p> <p>i. Chief Metropolitan Magistrate  ii. Chief Judicial Magistrate  iii. Primary Court  iv. Judicial Service Commission</p> <p>Identify the courts that can try any offence punishable under Information Technology Act, 2000.</p>	i. or ii.	i. or iv.	ii. or iii.	iii. or iv.	<b>1</b>
410	Chapter 8: Offences and Penalties	<p>Given here are some police ranks.</p> <p>i. Sub-Inspector of Police  ii. Assistant Sub-Inspector of Police  iii. Inspector of Police  iv. Assistant Inspector of Police</p> <p>Identify the police rank that can investigate any offence under Information Technology Act, 2000.</p>	i. or ii.	i. or iv.	iii.	iii. or iv.	<b>3</b>



411	Chapter 8: Offences and Penalties	<p>An error was uncovered where enrolment with fake Pol/PoA was done by tampering UIDAI software. Given here are some people.</p> <ul style="list-style-type: none"> <li>i. Operator</li> <li>ii. Supervisor</li> <li>iii. Registrar</li> <li>iv. Introducer</li> </ul> <p>Which of these people will be punishable for this offence?</p>	i. or ii.	i. or iv.	iii.	iii. or iv.	<b>1</b>
412	Chapter 8: Offences and Penalties	<p>During verification, it is discovered that a Photo of Photo (PoP) was used in the Aadhaar registration. Given here are some people:</p> <ul style="list-style-type: none"> <li>i. Operator</li> <li>ii. Supervisor</li> <li>iii. Registrar</li> <li>iv. Introducer</li> </ul> <p>Which of these people will be punishable for this offence?</p>	i. or ii.	i. or iv.	iii.	iii. or iv.	<b>1</b>

<b>413</b>	Chapter 8: Offences and Penalties	Whoever, not being authorised by the Authority, intentionally downloads, copies or extracts any data from the Central Identities Data Repository or stored in any removable storage medium shall be punishable. Given here are some punishments: i. Imprisonment for a term which may extend to 3 years ii. Shall be liable to a fine which shall not be less than Rs. 1,00,000 iii. Imprisonment for a term which may extend to 2 years iv. Shall be liable to a fine which shall not be less than Rs. 30,000 Identify the correct option.	i. and ii.	iii. and iv.	ii. and iv.	i. and iv.	<b>1</b>
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414	Chapter 8: Offences and Penalties	<p>Whoever, not being authorised by the Authority, intentionally steals, conceals, destroys or alters or causes any person to steal, conceal, destroy or alter any computer source code used by the Authority with an intention to cause damage, shall be punishable.</p> <p>Given here are some punishments:</p> <p>i. Imprisonment for a term which may extend to 3 years</p> <p>ii. Shall be liable to a fine which shall not be less than Rs. 1,00,000</p> <p>iii. Imprisonment for a term which may extend to 2 years</p> <p>iv. Shall be liable to a fine which shall not be less than Rs. 30,000</p> <p>Identify the correct punishments.</p> <p>i. and ii.</p> <p>iii. and iv.</p> <p>ii. and iv.</p> <p>i. and iv.</p>	i. and ii.	iii. and iv.	ii. and iv.	i. and iv.	<b>1</b>
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415	Chapter 8: Offences and Penalties	<p>Whoever, being an enrolling agency or a requesting entity, fails to comply with the requirements of sub-section (2) of Section 3 or sub-section (3) of Section 8, shall be punishable.</p> <p>Given here are some punishments:</p> <p>i. Imprisonment for a term which may extend to 1 year</p> <p>ii. Fine which may extend to Rs. 25,000</p> <p>iii. Imprisonment for a term which may extend to 3 year</p> <p>iv. Fine which may extend to Rs. 10,000</p> <p>Identify the correct punishments.</p>	i. or ii.	i. or iv.	ii. or iii.	iii. or iv.	<b>2</b>
416	Chapter 8: Offences and Penalties	<p>Whoever, not being authorised by the Authority, intentionally denies or causes a denial of access to any person who is authorised to access the Central Identities Data Repository shall be punishable:</p> <p>i. Imprisonment for a term which may extend to 3 years</p> <p>ii. Shall be liable to a fine which shall not be less than Rs. 1,00,000</p> <p>iii. Imprisonment for a term which may extend to 2 years</p> <p>iv. Shall be liable to a fine which shall not be less than Rs. 30,000</p> <p>Identify the correct punishments.</p>	i. and ii.	iii. and iv.	ii. and iv.	i. and iv.	<b>1</b>

417	Chapter 8: Offences and Penalties	<p>Given here are some offences.</p> <p>i. A person or company not being authorised by the Authority disrupts or causes disruption to the access to the Central Identities Data Repository</p> <p>ii. A person or company damages or causes to be damaged the data in the Central Identities Data Repository</p> <p>iii. A person or company introduces or causes to be introduced any virus or other computer contaminant in the Central Identities Data Repository</p> <p>iv. A person or company intentionally discloses, transmits, copies or otherwise disseminates any identity information collected</p> <p>You need to find the offences that result in imprisonment for a term which may extend to three years and shall also be liable to a fine which shall not be less than ten lakh rupees.</p>	i. ii. iii. and iv.	i., ii. and iv.	i., ii. and iii.	i. and iv.	<b>3</b>
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418	Chapter 8: Offences and Penalties	<p>Given here are some offences.</p> <p>i. A person or company destroys, deletes or alters any information stored in any removable storage media or in the Central Identities Data Repository or diminishes its value or utility or affects it injuriously by any means</p> <p>ii. A person or company steals, conceals, destroys or alters or causes any person to steal, conceal, destroy or alter any computer source code used by the Authority with an intention to cause damage</p> <p>iii. A person or company impersonates or attempts to impersonate another person, whether dead or alive, real or imaginary, by providing any false demographic information</p> <p>iv. A person or company reveals any information in contravention of sub-section (5) of Section 28, or shares, uses or displays information in contravention of Section 29 or assists any person in any of the aforementioned Acts</p> <p>You need to find the offences that result</p>	i. ii. iii. and iv.	i., ii. and iv.	i., ii. and iii.	i. and iv.	2
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419	Chapter 8: Offences and Penalties	<p>Given here are some offences.</p> <p>i. A person or company not being authorised to collect identity information under the provisions of this Act, by words, conduct or demeanour pretends that he is authorised to do so</p> <p>ii. A person or company steals, conceals, destroys or alters or causes any person to steal, conceal, destroy or alter any computer source code used by the Authority with an intention to cause damage</p> <p>iii. A person or company impersonates or attempts to impersonate another person, whether dead or alive, real or imaginary, by providing any false demographic information</p> <p>iv. A person or company reveals any information in contravention of subsection (5) of section 28, or shares, uses or displays information in contravention of section 29 or assists any person in any of the aforementioned Acts</p> <p>You need to find the offences that result in imprisonment for a term which may</p>	i. ii. iii. and iv.	i., ii. and iv.	i., ii. and iii.	i. and iii.	<b>4</b>
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420	Chapter 8: Offences and Penalties	<p>Given here are some offences.</p> <p>i. A person or company destroys, deletes or alters any information stored in any removable storage media or in the Central Identities Data Repository or diminishes its value or utility or affects it injuriously by any means</p> <p>ii. A person or company introduces or causes to be introduced any virus or other computer contaminant in the Central Identities Data Repositor</p> <p>iii. A person or company denies or causes a denial of access to any person who is authorised to access the Central Identities Data Repository</p> <p>iv. A person or company reveals any information in contravention of sub-section (5) of Section 28</p> <p>You need to find the offences that result in imprisonment for a term, which may extend to three years and shall also be liable to a fine which shall not be less than ten lakh rupees.</p>	i. ii. iii. and iv.	ii. and iii.	i., ii. and iii.	i. and iv.	2
421	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator's/ Supervisor name and contact number should be mentioned in the escalation matrix.	TRUE	FALSE			1



422	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Do not mention the Registrar name and Grievance Cell contact number in the escalation matrix.	TRUE	FALSE			1
423	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Agency name and code number should be mentioned in the escalation matrix.	TRUE	FALSE			1
424	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some items.Which of these details will go into the escalation matrix?</p> <p>I. Centre Address  II. EA Name and Code  III. Subscriber Name and Contact Number  IV. UIDAI Officer Name and Contact Number</p>	i. and iii.	i. and iv.	i., iii., and iv.	i. and ii.	4

425	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some items.</p> <p>I. Centre Address  II. EA Name and Code  III. Observer Name and Contact Number  IV. Registrar (Nodal Officer) Name and Contact Number</p> <p>Which of these details will go into the escalation matrix?</p> <p>i. and iii.  i. and iv.  i., iii., and iv.  I. and ii.</p>	i. and iii.	i. and iv.	i., iii., and iv.	i. and ii.	3
426	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some items.</p> <p>I. Centre Address  II. Operator Name and Contact Number  III. Observer Name and Contact Number  IV. Registrar (Nodal Officer) Name and Contact Number</p> <p>Which of these details will go into the escalation matrix?</p>	i. and iii.	i., ii. and iv.	i., iii., and iv.	i. and ii.	2
427	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some items.</p> <p>I. Centre Address  II. Operator Name and Contact Number  III. Contact Number of Grievance Cell  IV. Registrar (Nodal Officer) Name and Contact Number</p> <p>Which of these details will go into the escalation matrix?</p>	i. and ii.	i., ii. and iv.	i., iii., and iv.	i. ii., iii. and iv.	4

428	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some statements. Your task is to identify the correct statement.</p> <p>i). Operator should treat everyone equally even if there are senior citizens and differently abled residents</p> <p>ii). In case of senior citizens, operator should collect only name and address</p> <p>iii). In case Biometric Device is unable to detect biometrics of senior citizens, operator should collect address proof</p> <p>iv.) Operator has to capture exception photograph, clearly depicting the exception.</p>	i and ii	ii and iii	iv	i	4
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429	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Given here are some statements. Your task is to identify the correct statement. i)In case Biometric Device is unable to detect biometrics of senior citizens, operator should try the force capture option ii)In case senior citizens, operator should give them priority treatment iii)In case Biometric Device is unable to detect biometrics of senior citizens, take only photograph using the device iv)Operator should treat everyone equally even if there are senior citizens and differently abled residents	i and ii	ii and iii	iv	i	1
430	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What is the purpose of Aadhaar retrieval process?	Residents may be in a hurry to link or seed their Aadhaar	Letter does not reach the destination even after 90 days	Residents lose their EID/UID	All the given options	4
431	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	How many days does it take to generate Aadhaar?	upto 90 days from the day of Enrolment	30 days from the day after verification of details is completed	1 Week from the day of receipt of enrolment packet by UIDAI from the EA	30 days from the day EA sends the enrolment packet to UIDAI	1

432	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Delivery of Aadhaar takes up to 90 days.	TRUE	FALSE			1
433	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What is the mode of delivery of Aadhaar?	Through DHL service and email	Download through Aadhaar webportal using registered mobile number	Through Indian Postal Service	Both 2 and 3	4
434	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	To which of the following numbers can a resident call to know the status of Aadhaar?	1947	55563	51969	1952	3
435	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	A resident lost his Aadhaar letter and Enrolment ID -EID is available. What is the process of requesting for Aadhaar status through SMS?	SMS 'UID STATUS < 14 DIGIT EID >' and send to 51969	SMS 'UID STATUS < 28 DIGIT EID > and send to 51969	SMS 'UID EAADHAAR < Aadhaar >'<Moble Number> and send to 51969	Both 1 and 2	4
436	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	A resident can SMS to 51969 to know the status of his Aadhaar.	TRUE	FALSE			1

<b>437</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Renu has applied for Aadhaar. She gave her demographic and biometric details in an enrolment center. How many days does it take to process the details and send Aadhaar to Renu?	upto 40 days	upto 50 days	upto 70 days	upto 90 days	4
<b>438</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Radha is a student of class 10. She wants to avail the benefit of government scholarship programme. She is in a hurry to link her Aadhaar with the scheme so that she can continue her studies. What needs to be done in such cases?	Tell Radha to be patient and wait for the process to be over	Use the UID retrieval process to get the status her Aadhaar	Nothing can be done to help Radha in this situation	Issue a new Aadhaar to Radha	2
<b>439</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	A resident lost his Aadhaar card, but knows his Aadhaar number. He wants to receive his e-Aadhaar in his personal e-mail ID. What should he do in this situation?	Visit the enrolment centre and request them to download and send on his email	Visit the UIDAI website, download e-aadhaar	It is not possible	Both 1 and 2	4
<b>440</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	A resident lost both EID and UID numbers. Which of the following websites does he need to visit to retrieve his Aadhaar?	<a href="https://resident.uidai.net.in/find-uid-eid">https://resident.uidai.net.in/find-uid-eid</a>	<a href="https://resident.uidai.net.in/web/resident/get-Aadhaar-no">https://resident.uidai.net.in/web/resident/get-Aadhaar-no</a>	<a href="https://eaadhaar.uidai.gov.in/">https://eaadhaar.uidai.gov.in/</a>	None of the above	1
<b>441</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Which of the following information should you enter to download Aadhaar from the <a href="http://eaadhaar.uidai.gov.in">eaadhaar.uidai.gov.in</a> . as pdf format?	EID number	Name	OTP received on registered mobile number	All the given options	4

<b>442</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Which of the following numbers can a resident call for any issue related to Aadhaar?	51969	1947	53363	1950	2
<b>443</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Keerthana has enrolled herself for Aadhaar. Which of the following websites can she visit to know the status?	<a href="https://aadhaar.uidai.gov.in/">https://aadhaar.uidai.gov.in/</a>	<a href="http://uidai.gov.in">http://uidai.gov.in</a>	<a href="http://aadhaar.status.com">aadhaar.status.com</a>	Both 1 and 2	4
<b>444</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	A resident lost his Aadhaar card. He only has the EID available with him. Identify the correct order of steps to be followed to get e-Aadhaar. I. Visit the website II. Enter the EID number III. Enter a mobile number IV. Download the e-Aadhaar	I, II, III and IV	I, III, II and IV	II, I, III and IV	III, II, I and IV	1
<b>445</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	A resident lost his Aadhaar card, but knows his UID or Aadhaar number. Identify the correct order of the steps to be followed to get the e-Aadhaar in this case. I. Visit the website II. Enter the Aadhaar number III. Enter a mobile number IV. Download the e-Aadhaar	I, II, III and IV	I, III, II and IV	II, I, III and IV	III, II, I and IV	1

<b>446</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Which of the following is required to an Aadhaar number holder to get Aadhaar on his or her registered mobile by visiting the website concerned? I. EID number II. Registered mobile number III. OTP	Only I	Only II and III	Only I and II	I, II and III	4
<b>447</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Why does an operator need to know the UID/EID retrieval process?	To generate Aadhaar for the first time for a resident	To remove duplicate data from the system	To generate Aadhaar number in case the resident has lost the Aadhaar	To minimise errors while capturing data	3
<b>448</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Retrieval may be required when the letter does not reach the destination even after 90 days	TRUE	FALSE			1
<b>449</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Retrieval may be required when the Aadhaar number holder may have lost his or her Enrolment ID or Unique ID.	TRUE	FALSE			1
<b>450</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	An Aadhaar number holder can also get e-Aadhaar printed from a Permanent Enrolment Center.	TRUE	FALSE			1



<b>451</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In which of the following cases, UID retrieval process is helpful?	Resident lost the Aadhaar	The resident is in a hurry to link his Aadhaar to the service	The Aadhaar does not reach its destination even after 90 days	All of the above	4
<b>452</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What is the Full form of PEC?	Pre-Enrolment Card	Permanent Enrolment Centre	Pre-Enrolment Centre	Public Enrolment Centre	2
<b>453</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What is the toll-free number, which an Aadhaar number holder can call to get his or her Aadhaar after answering some security questions asked by a customer care executive?	1947	1950	1974	1984	1
<b>454</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Agency should use one password for multiple set of Operator IDs working under them	YES	NO			2
<b>455</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Agency should avoid force capture of biometrics of operators/supervisor during their on-boarding	YES	NO			1

456	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Staff should enter N/A or NA in fields where Resident has not provided any data.	TRUE	FALSE			2
457	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	_____ need to proactively use Find Aadhaar facility before any fresh enrolment to minimize the rejections.	Operators/Super visor	Subscribers	Introducers	Registrars	1
458	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Staff should make sure _____ to share mobile number in during the Enrolment/Update.	Registrars	Introducers	Residents	Subscribers	3
459	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Staff should deny any resident for enrolment in case of Biometrics exception and poor quality finger prints.	TRUE	FALSE			2
460	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Staff should not ask for any payment from the resident for fresh enrolment.	TRUE	FALSE			1

461	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment Staff should not re-enrol residents without checking status of earlier enrolments of resident.	TRUE	FALSE			1
462	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Give priority treatment to Differently abled, senior citizens, pregnant ladies residents.	TRUE	FALSE			1
463	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some statements.Which of them are correct?</p> <p>i. Deny any resident for enrolment in case of Biometrics exception and poor quality finger prints</p> <p>ii. Ask for any payment from the resident for enrolment in case of Biometric exception</p> <p>iii. Do not re-enrol residents without checking status of earlier enrolments of resident</p> <p>iv. Give priority treatment to Differently abled, senior citizens, pregnant ladies residents</p>	iii. and iv	ii. and iv.	i. and ii.	i. and iv.	1

464	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some statements.Which of them are correct?</p> <p>i. Do not use one password for multiple set of Operator IDs.</p> <p>ii. Enable force capture of biometrics of operators/supervisor.</p> <p>iii. No two Operators should have same Operator ID</p> <p>iv. Allow an Operator/Supervisor to sign off an enrolment on behalf of another.</p>	iii. and iv.	ii. and iv.	i. and iii.	i. and iv.	3
465	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some statements.Which of them are correct?</p> <p>i. Registrars need to proactively use Find Aadhaar facility before any fresh enrolment to minimize the rejections.</p> <p>ii. Encourage resident to share mobile number and email id.</p> <p>iii. Inform resident to download e-Aadhaar after receiving Aadhaar generation SMS from UIDAI</p> <p>iv. Do not ask for any payment from the resident for enrolment</p>	i., iii. and iv.	ii., iii. and iv.	i. and iii.	i. and iv.	2

466	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some statements.Which of them are correct?</p> <p>i. Do not allow anyone else to sign for an enrolment that you have done.</p> <p>ii. Do not sign for enrolments done by others.</p> <p>iii. Enter N/A or NA in fields where Resident has not provided any data.</p> <p>iv. Give your own fingerprint at the end of enrolment.</p>	i., iii. and iv.	ii., iii. and iv.	i. and iii.	i. ii. and iv.	4
467	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	<p>Given here are some statements.Which of them are correct?</p> <p>i. Brief the enrolment procedure to resident before and during enrolment.</p> <p>ii. Leave those non-mandatory fields blank where no data is provided by resident.</p> <p>iii. Table lamp used for facial image capture should be switched on during iris capture.</p> <p>iv. Login with your own supervisor's Operator ID in Aadhaar client</p>	i., iii. and iv.	ii., iii. and iv.	i., ii. and iii.	i. ii. and iv.	2

468	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor should allow other operator to login on his/her enrolment client using his/her Login Credential.	TRUE	FALSE			2
469	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor should .....password frequently to avoid fraud .	Change	Not change	Forget	All the given options	1
470	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What should be the ideal frequency for Operator sync?	Daily	Monthly	Yearly	6 Months	1
471	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor should follow..... procedure to perform the Enrolment / Update Process?	Standard Operator	Any	Medical	Customer Satisfaction	1
472	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Any document can be used as Valid PoI and PoA document which resident provides?	YES	NO			2

<b>473</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case any fellow Operator/Supervisor performs any fraud during the Enrolment/Update Process who needs to be informed?	Authority	Resident	Police	Local MP/MLA	1
<b>474</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	The enrolment files or backup should be stored as per the guidelines prescribed by ?	Authority	Resident	Police	Family	1
<b>475</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Biometric Exception case should be signed off by the Enrolment Staff as per his/her feeling towards the resident?	Correct	Incorrect	After due diligence	None of the above	3
<b>476</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	GPS Coordinate of the Enrolment/Update device needs to be taken at what frequency?	Daily before starting the Enrolment/Update Activity	At end of the day once all the activities are complete	Once in a month	while purchasing the Enrolment Device	1
<b>477</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Can a Operator/Supervisor work on multiple Enrolment/Update machines using same login ID?	YES	NO	YES till the time it is detected	All the given options	2

<b>478</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor should use same password for all his account as a best practice?	No, the password should be changed frequently	Yes, to remember and easy usage	As per his/her convenience	All the given options	1
<b>479</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case of any fraud, Operator/Supervisor should ask resident money?	No, fraud should be reported to the Authority	Yes, the fraud enrolment/update should be complete	Nobody should be informed	None of the above	1
<b>480</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	All the Enrolment/Update related files/backup should be stored in any device and given to other Operator?	No, the backup should be secure	Yes, for them to upload using your credential	None of the above		1
<b>481</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	After completing GPS sync, device can be taken to any other place to perform the enrolment?	NO	YES	As per his/her convenience	All the given options	1
<b>482</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case resident request to add one of his relative's finger print for his/her enrolment, should this be allowed?	YES	NO			2



<b>483</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Any resident can be enrolled as an Biometric Exception case to avoid the finger prints?	No	Yes	As per his/her convenience	All the given options	1
<b>484</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Enrolment/Update Client should be tampered, if it is not working or showing some error?	Yes	No			2
<b>485</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Photo of Photo can be taken while enrolling any resident?	No	Yes			1
<b>486</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What should not be taken in place of photo of the resident while performing Aadhaar update?	Photo of Photo	Photo of Gods	Photo of Animal	All the given options	4
<b>487</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	What language should not be used while filling the resident data ?	un parliamentary	English	Hindi	All the given options	1

<b>488</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Strict action would be taken against the Operator/Supervisor perform any of these activities?	take photo of photo OR photo of animal	use un-parliamentary language	None of the above	Both 1 and 2	4
<b>489</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Any resident above 5 years in age can be enrolled as an "Child" to avoid taking finger prints?	Yes	No			2
<b>490</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	All the children below 5 years in age should be forced to give fingerprints?	No	yes			1
<b>491</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case of Child Enrolment, Operator/Supervisor should become their parent or guardian for Enrolment?	TRUE	FALSE			2
<b>492</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor should act as Head of Family in case the resident does not have valid document?	TRUE	FALSE	None of the above	Both 1 and 2	2

<b>493</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	News paper or any blank paper can be used as supporting PoI and PoA	TRUE	FALSE	None of the above	Both 1 and 2	2
<b>494</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case Incorrect document/blank paper/news paper is used for Enrolment purpose by the Operator what will happen?	Enrolment will be rejected	Strict action against the Operator will be taken	None of the above	All the given options	4
<b>495</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Whose Mobile Number or Email should be added while performing Aadhaar Enrolment?	Resident	Operator/Supervisor	Local representative	None of the above	1
<b>496</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator can use mix biometric while performing Aadhaar Enrolment?	TRUE	FALSE			2
<b>497</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor can take money from the resident and write any information in the Enrolment Client?	No	Yes			1

498	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Photocopy of Proof of Identity and Proof of Address can be used in case the resident wants?	No, Original Document needs to scanned	Yes, any document can be used	None of the above		1
499	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor should keep the Hard Copy of the PoI and PoA after the Enrolment is complete?	No hard copies should be kept	Yes hard copy should be kept safely			1
500	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Which of the following activities should be avoided while performing Aadhaar Enrolment and Update? (i) Take Photo of Photo (ii) Take Photo of God (iii) Take Photo of Animal (iv) Take resident photo	All the given option	(i) , (ii) and (iii)	(ii) and (iii)	None of the above	2
501	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Which of the following is a valid PoI Document? (i) Driving Licience (ii) Voter ID (iii) Office ID (iv) Visiting Card	Both (i) and (ii)	Only (iii) and (iv)	Only i	None of the above	1
502	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case the resident wants his/her Biometric can be changed or mixed with any other resident?	Yes	No			2

503	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	In case 6 years old resident request to perform Child Enrolment should this be allowed?	YES, as it is requested by the resident	No, as he/she is above 5 years in age	Both the options are incorrect		2
504	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator/Supervisor can take photo of photo instead of the actual photo of the resident in case the resident request?	Yes	No			2
505	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	The scan copies of PoI and PoA can be kept in a separate folder by the Operator?	No	Yes			1
506	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Blanck pages can also be used as PoI and PoA document in case required?	TRUE	FALSE			2
507	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Resident should not be informed in case the Operator/Supervisor enters any information which is not mentioned on the Form	TRUE	FALSE			2

<b>508</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Tampered Machine can be used to perform Enrolment/Update to earn money?	TRUE	FALSE			2
<b>509</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Should the Operator sign off any enrolment done by other Operator without checking?	No	Yes			1
<b>510</b>	Chapter 9: Guidelines for the Enrolment Staff to Improve Customer Satisfaction and Avoid Fraud	Operator can write his/her own Mobile Number should be mentioned in the Enrolment Client rather than the resident mobile number?	TRUE	FALSE			2